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▶▶▶ February 2013 ◀◀◀

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Compensation and Pension Entitlement December 23, 2011	# Pending	# Pending Over 125	% Over 125
	878,830	556,597	63.3%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	844,274	534,737	63.3%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		805,501	521,378	64.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	400	71	17.8%
Initial entitlement for service-connected disability (=>8)	010	66,406	44,772	67.4%
Initial entitlement for service-connected disability (<=7)	110	215,119	137,930	64.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,493	4,837	38.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	78	31	39.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	464,175	298,218	64.2%
Increased entitlement due to hospitalization or surgery	320	2,417	768	31.8%
Spina bifida and/or birth defects reconsideration	420	44	30	68.2%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	994	813	81.8%
Nehmer review cases based upon new Agent Orange presumptives *	687	13,773	12,737	92.5%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	26,605	19,634	73.8%
Agent Orange claims where an interim decision was provided*	409	2,997	1,537	51.3%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		189,746	74,593	39.3%
Dependency	130	87,362	33,868	38.8%
Survivor restored entitlement	133	12	11	91.7%
Hospitalization adjustment (non-rating)	135	197	107	54.3%
Misc determinations	290	51,976	28,541	54.9%
Spina bifida and/or birth defects adjustments	450	6	6	100.0%
Future examination for disabilities	310	12,233	4,159	34.0%
Due process	600	37,960	7,901	20.8%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		35,911	20,337	56.6%
Income verification for unemployability	314	2,233	2,233	100.0%
Review of Hemodialysis related cases/conditions	680	49	42	85.7%
Review of Radiation related cases/conditions	682	551	484	87.8%
Review of Misc cases referred to central office	684	38	32	84.2%
Review of effective date related to herbicide exposure	685	162	141	87.0%
Cost of Living Adjustments (COLAs) and other reviews	690	6,680	2,227	33.3%
Social Security number verification	690 Group	26,198	15,178	57.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		82,555	52,161	63.2%
Pre-decisional hearings	173	1,576	1,092	69.3%
Correspondence	400	37,481	25,538	68.1%
Congressional correspondence	500	852	223	26.2%
Freedom of Information Act (FOIA) requests	510	19,713	6,618	33.6%
Review, including quality assurance	930	22,652	18,491	81.6%
Correction of errors	960	281	199	70.8%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		73,329	35,219	48.0%
Increased entitlement and/or reconsideration	120	17,250	6,518	37.8%
Initial entitlement - Veteran	180	9,812	2,814	28.7%
Initial entitlement - Survivor	190	46,267	25,887	56.0%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		81,319	38,979	47.9%
Hospitalization adjustment (non-rating)	135	2,148	1,067	49.7%
Dependency	137	9,343	4,902	52.5%
Income adjustments	150	35,072	22,119	63.1%
Annual eligibility verification reporting (EVRs)	155	133	87	65.4%
Misc determinations	297	19,393	7,167	37.0%
Due process	607	15,230	3,637	23.9%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		17,336	17,102	98.7%
Income Verification Match	154	16,904	16,903	100.0%
Cost of Living Adjustments	696	54	13	24.1%
Non-entitlement reviews	697	378	186	49.2%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,159	2,844	55.1%
Correspondence	407	993	460	46.3%
Congressional correspondence	507	1,627	369	22.7%
Internal quality reviews	937	2,539	2,015	79.4%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	59,295
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

Accrued	EP	# Pending
	165	8,464
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

Appeals	EP	# Pending
As Of December 27, 2011	NA	253,326
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

Education	Type	# Pending
	Ch 33	17,112
	All	156,303
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

December 23, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	878,830	556,597 63.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	805,501	521,378	64.7%	189,746	74,594	39.3%	35,911	20,337	56.6%	82,555	52,161	63.2%	30,113	1,189	247,369
EASTERN AREA	165,761	111,802	67.4%	38,342	18,182	47.4%	7,481	4,863	65.0%	17,646	12,227	69.3%	17,287	110	40,779
Baltimore	16,402	12,783	77.9%	3,270	1,903	58.2%	318	251	78.9%	1,306	982	75.2%	1	4	2,867
Boston	8,638	5,639	65.3%	1,602	556	34.7%	469	130	27.7%	968	723	74.7%	8	-	4,042
Buffalo	7,432	4,365	58.7%	3,223	1,354	42.0%	198	99	50.0%	597	417	69.8%	2	1	745
Cleveland	23,615	15,072	63.8%	5,253	2,167	41.3%	861	728	84.6%	3,137	1,746	55.7%	3	38	6,353
Detroit	19,438	12,494	64.3%	4,273	1,733	40.6%	363	258	71.1%	2,570	1,825	71.0%	2	37	5,834
Hartford	4,143	2,466	59.5%	782	247	31.6%	455	294	64.6%	355	251	70.7%	-	-	881
Indianapolis	20,650	15,900	77.0%	3,799	2,246	59.1%	402	328	81.6%	2,472	1,877	75.9%	1	24	4,291
Manchester	2,117	1,210	57.2%	713	220	30.9%	98	4	4.1%	207	144	69.6%	-	-	787
New York	15,474	11,774	76.1%	3,556	1,485	41.8%	170	22	12.9%	945	791	83.7%	1	1	3,866
Newark	4,570	2,566	55.9%	1,206	582	48.3%	117	110	94.0%	524	321	61.3%	-	1	1,959
Philadelphia	25,178	16,453	65.3%	4,419	2,651	60.0%	2,645	1,966	74.3%	2,172	1,582	72.8%	17,268	-	3,439
Pittsburgh	9,641	6,541	67.8%	2,962	1,528	51.6%	343	240	70.0%	1,309	867	66.2%	1	2	3,043
Providence	3,409	1,750	51.3%	730	187	25.6%	389	176	45.2%	414	276	66.7%	-	1	1,066
Togus	2,646	1,396	52.8%	1,855	1,007	54.3%	577	240	41.6%	344	210	61.0%	-	-	719
White River J.	1,103	683	61.9%	310	129	41.6%	57	12	21.1%	119	93	78.2%	-	-	383
Wilmington	1,305	720	55.2%	389	187	48.1%	19	5	26.3%	207	122	58.9%	-	1	504
SOUTHERN AREA	244,215	151,323	62.0%	61,512	21,852	35.5%	10,878	6,086	55.9%	24,288	13,494	55.6%	49	169	77,442
Atlanta	32,367	20,952	64.7%	7,201	2,501	34.7%	284	199	70.1%	5,077	2,854	56.2%	3	-	10,217
Columbia	21,669	12,602	58.2%	3,921	564	14.4%	713	91	12.8%	1,283	820	63.9%	2	5	4,445
Huntington	7,593	4,968	65.4%	873	233	26.7%	239	138	57.7%	1,009	572	56.7%	2	3	2,852
Jackson	10,370	7,098	68.4%	1,916	447	23.3%	760	545	71.7%	813	577	71.0%	19	23	3,989
Louisville	10,003	5,290	52.9%	4,243	1,555	36.6%	1,435	827	57.6%	1,078	643	59.6%	5	16	2,563
Montgomery	14,385	7,747	53.9%	4,796	1,498	31.2%	740	346	46.8%	1,486	757	50.9%	4	32	9,576
Nashville	12,735	5,460	42.9%	3,805	678	17.8%	642	207	32.2%	2,037	842	41.3%	-	31	5,713
Roanoke	25,925	17,934	69.2%	6,666	2,761	41.4%	1,128	233	20.7%	2,010	1,064	52.9%	3	5	6,923
San Juan	5,333	2,797	52.4%	1,788	363	20.3%	95	71	74.7%	477	373	78.2%	2	2	4,422
St. Petersburg	47,110	29,095	61.8%	8,966	2,412	26.9%	678	350	51.6%	5,170	2,883	55.8%	4	46	18,419
Washington	98	29	29.6%	75	62	82.7%	37	35	94.6%	322	15	4.7%	-	-	6
Winston-Salem	56,627	37,351	66.0%	17,262	8,778	50.9%	4,127	3,044	73.8%	3,526	2,094	59.4%	5	6	8,317

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	197,545	125,329	63.4%	45,022	17,170	38.1%	8,335	4,035	48.4%	20,740	13,531	65.2%	12,151	390	60,473
Chicago	20,932	16,062	76.7%	3,741	2,258	60.4%	745	554	74.4%	2,906	2,309	79.5%	4	50	6,225
Des Moines	6,989	3,686	52.7%	2,164	972	44.9%	196	145	74.0%	681	488	71.7%	-	-	1,900
Fargo	1,400	570	40.7%	247	38	15.4%	73	7	9.6%	157	88	56.1%	-	-	282
Houston	35,661	24,740	69.4%	14,264	7,541	52.9%	1,117	730	65.4%	4,125	2,637	63.9%	3	4	14,142
Lincoln	2,722	492	18.1%	496	26	5.2%	178	33	18.5%	429	81	18.9%	-	1	1,569
Little Rock	7,784	4,606	59.2%	3,090	937	30.3%	1,243	304	24.5%	1,465	860	58.7%	-	15	4,301
Milwaukee	11,416	4,742	41.5%	1,907	132	6.9%	361	168	46.5%	800	331	41.4%	8,117	-	2,486
Muskogee	13,779	7,736	56.1%	3,339	741	22.2%	1,241	317	25.5%	1,220	886	72.6%	8	5	3,445
New Orleans	11,808	7,047	59.7%	2,886	1,250	43.3%	355	204	57.5%	1,472	1,024	69.6%	2	28	5,119
Sioux Falls	1,135	287	25.3%	294	27	9.2%	312	18	5.8%	189	76	40.2%	1	3	252
St. Louis	17,319	11,246	64.9%	3,549	1,690	47.6%	482	257	53.3%	1,537	971	63.2%	2	21	6,658
St. Paul	10,577	2,606	24.6%	1,756	178	10.1%	1,302	1,084	83.3%	563	284	50.4%	3,818	-	1,648
Waco	51,024	38,830	76.1%	6,197	1,242	20.0%	713	205	28.8%	4,674	3,171	67.8%	196	263	11,611
Wichita	4,999	2,679	53.6%	1,092	138	12.6%	17	9	52.9%	522	325	62.3%	-	-	835
WESTERN AREA	197,977	131,436	66.4%	44,825	17,381	38.8%	9,161	5,353	58.4%	19,833	12,888	65.0%	622	519	48,012
Albuquerque	4,825	2,527	52.4%	1,061	256	24.1%	60	33	55.0%	521	307	58.9%	-	-	2,150
Anchorage	1,645	839	51.0%	1,369	742	54.2%	550	215	39.1%	310	218	70.3%	-	-	168
Boise	2,202	791	35.9%	1,009	219	21.7%	118	29	24.6%	362	150	41.4%	-	-	858
Denver	10,551	5,461	51.8%	2,999	701	23.4%	399	103	25.8%	698	386	55.3%	2	3	3,941
Cheyenne	1,012	425	42.0%	681	395	58.0%	31	16	51.6%	268	151	56.3%	-	-	336
Fort Harrison	1,346	272	20.2%	479	58	12.1%	144	11	7.6%	213	47	22.1%	-	1	361
Honolulu	5,246	3,575	68.1%	788	167	21.2%	85	38	44.7%	821	682	83.1%	1	1	732
Los Angeles	22,639	16,556	73.1%	4,973	1,737	34.9%	2,190	1,417	64.7%	1,687	1,150	68.2%	-	1	6,775
Manila	3,356	1,494	44.5%	1,182	344	29.1%	150	50	33.3%	1,515	727	48.0%	254	42	2,205
Oakland	31,707	23,264	73.4%	6,156	2,823	45.9%	535	241	45.0%	3,546	2,809	79.2%	3	2	7,117
Phoenix	20,896	15,584	74.6%	3,068	777	25.3%	777	580	74.6%	2,281	1,480	64.9%	-	2	5,096
Portland	12,570	7,622	60.6%	3,743	2,057	55.0%	964	293	30.4%	1,522	825	54.2%	1	9	5,078
Reno	7,593	5,350	70.5%	1,510	546	36.2%	92	40	43.5%	798	570	71.4%	-	-	1,026
Salt Lake City	14,365	6,939	48.3%	5,012	1,705	34.0%	1,473	1,218	82.7%	1,514	1,027	67.8%	-	1	1,966
San Diego	29,083	18,148	62.4%	2,597	480	18.5%	646	386	59.8%	1,225	615	50.2%	-	-	4,246
Seattle	28,941	22,589	78.1%	8,198	4,374	53.4%	947	683	72.1%	2,552	1,744	68.3%	361	457	5,957
Other	3	1,488	49600.0%	45	9	20.0%	56	-	-	48	21	43.8%	4	1	20,663

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	73,329	35,219	48.0%	81,319	38,979	47.9%	17,336	17,102	98.7%	5,159	2,844	55.1%	29,182	7,275	2,777
Philadelphia	32,660	18,259	55.9%	39,017	21,619	55.4%	6,441	6,438	100.0%	2,404	975	40.6%	5,988	3,451	1,090
Milwaukee	19,616	7,520	38.3%	14,758	2,818	19.1%	3,715	3,705	99.7%	512	263	51.4%	1,583	1,445	634
St. Paul	20,643	9,298	45.0%	26,963	14,217	52.7%	7,072	6,887	97.4%	2,002	1,416	70.7%	21,491	2,379	1,053
Other (in transit)	410	142	34.6%	581	325	55.9%	108	72	66.7%	241	190	78.8%	120	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,112	16,307	805	4.9%	156,303	131,179	25,124	19.2%
Buffalo	5,782	5,641	141	2.5%	45,932	42,492	3,440	8.1%
Atlanta	2,478	2,597	(119)	-4.6%	24,884	20,076	4,808	23.9%
St. Louis	4,154	3,580	574	16.0%	34,879	29,740	5,139	17.3%
Muskogee	4,698	4,489	209	4.7%	50,608	38,871	11,737	30.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.