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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
December 26, 2009	<b>481,751</b>	<b>176,627</b>	<b>36.7%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>461,633</b>	<b>166,657</b>	<b>36.1%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>419,210</b>	<b>155,966</b>	<b>37.2%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	<b>095</b>	632	99	15.7%
Initial entitlement for service-connected disability (=>8)	<b>010</b>	27,080	11,514	42.5%
Initial entitlement for service-connected disability (<=7)	<b>110</b>	102,370	40,261	39.3%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	<b>140</b>	12,022	3,560	29.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	<b>410</b>	84	26	31.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	<b>020</b>	275,494	100,280	36.4%
Increased entitlement due to hospitalization or surgery	<b>320</b>	1,481	212	14.3%
Spina bifida and/or birth defects reconsideration	<b>420</b>	47	14	29.8%
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>134,540</b>	<b>46,479</b>	<b>34.5%</b>
Dependency	<b>130</b>	44,766	11,918	26.6%
Survivor restored entitlement	<b>133</b>	10	5	50.0%
Hospitalization adjustment (non-rating)	<b>135</b>	109	28	25.7%
Misc determinations	<b>290</b>	50,459	28,510	56.5%
Spina bifida and/or birth defects adjustments	<b>450</b>	2	2	100.0%
Future examination for disabilities	<b>310</b>	10,005	1,873	18.7%
Due process	<b>600</b>	29,189	4,143	14.2%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>26,979</b>	<b>10,424</b>	<b>38.6%</b>
Income verification for unemployment	<b>314</b>	426	411	96.5%
Review of Hemodialysis related cases/conditions	<b>680</b>	8,614	2,672	31.0%
Review of Radiation related cases/conditions	<b>682</b>	682	621	91.1%
Review of Misc cases referred to central office	<b>684</b>	241	2	0.8%
Review of effective date related to herbicide exposure	<b>685</b>	73	73	100.0%
Cost of Living Adjustments (COLAs) and other reviews	<b>690</b>	4,701	1,533	32.6%
Social Security number verification	<b>690 Group</b>	12,242	5,112	41.8%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>32,671</b>	<b>16,337</b>	<b>50.0%</b>
Pre-decisional hearings	<b>173</b>	1,225	692	56.5%
Correspondence	<b>400</b>	3,855	1,574	40.8%
Congressional correspondence	<b>500</b>	263	89	33.8%
Freedom of Information Act (FOIA) requests	<b>510</b>	12,220	3,614	29.6%
Review, including quality assurance	<b>930</b>	14,966	10,296	68.8%
Correction of errors	<b>960</b>	142	72	50.7%
Combination of workload received from Veterans, survivors and internal sources.				

**Pension**

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>62,541</b>	<b>20,661</b>	<b>33.0%</b>
Increased entitlement and/or reconsideration	120	20,486	6,336	30.9%
Initial entitlement - Veteran	180	12,695	2,621	20.6%
Initial entitlement - Survivor	190	29,360	11,704	39.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>60,199</b>	<b>24,093</b>	<b>40.0%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,205	216	17.9%
Dependency	137	7,026	3,470	49.4%
Income adjustments	150	28,341	13,888	49.0%
Annual eligibility verification reporting (EVRs)	155	30	21	70.0%
Misc determinations	297	7,936	2,244	28.3%
Due process	607	15,661	4,254	27.2%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 180	% Over 180
<b>Program Reviews</b>		<b>23,244</b>	<b>23,203</b>	<b>99.8%</b>
Income Verification Match	154	23,165	23,138	99.9%
Cost of Living Adjustments	696	67	57	85.1%
Non-entitlement reviews	697	12	8	66.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>4,082</b>	<b>2,955</b>	<b>72.4%</b>
Correspondence	407	2,233	1,928	86.3%
Congressional correspondence	507	296	18	6.1%
Internal quality reviews	937	1,553	1,009	65.0%

Combination of workload received from Veterans, survivors and internal sources.

**Additional Compensation, Pension and Education Workload**

Burial	EP	# Pending
	160	22,642

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
	165	2,812

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of December 26, 2009	NA	181,499

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	51,867
	All	215,015

Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

December 26, 2009

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
<b>USA</b>	481,751	176,627	36.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>419,210</b>	<b>155,966</b>	<b>37.2%</b>	<b>134,540</b>	<b>46,479</b>	<b>34.5%</b>	<b>26,979</b>	<b>10,424</b>	<b>38.6%</b>	<b>32,671</b>	<b>16,337</b>	<b>50.0%</b>	<b>1,477</b>	<b>272</b>	<b>180,667</b>
<b>EASTERN AREA</b>	88,649	36,267	40.9%	23,724	7,133	30.1%	6,707	3,139	46.8%	5,190	2,932	56.5%	388	57	32,733
Baltimore	8,820	4,712	53.4%	2,803	1,529	54.5%	2,322	1,559	67.1%	481	317	65.9%	17	11	2,280
Boston	4,503	1,593	35.4%	920	173	18.8%	525	191	36.4%	371	222	59.8%	13	4	2,417
Buffalo	5,426	2,419	44.6%	1,804	271	15.0%	376	91	24.2%	242	99	40.9%	5	1	760
Cleveland	10,576	4,033	38.1%	1,765	244	13.8%	603	104	17.2%	518	269	51.9%	1	-	6,251
Detroit	12,553	5,821	46.4%	2,356	496	21.1%	279	124	44.4%	758	475	62.7%	1	-	4,288
Hartford	1,734	442	25.5%	399	57	14.3%	86	40	46.5%	106	45	42.5%	1	3	1,001
Indianapolis	11,369	5,009	44.1%	4,537	1,485	32.7%	586	222	37.9%	609	318	52.2%	2	10	3,071
Manchester	1,412	517	36.6%	414	39	9.4%	20	2	10.0%	70	37	52.9%	69	3	673
New York	7,556	3,462	45.8%	2,689	844	31.4%	367	265	72.2%	455	325	71.4%	9	2	2,536
Newark	3,386	1,380	40.8%	641	182	28.4%	135	37	27.4%	181	117	64.6%	4	1	1,556
Philadelphia	11,985	3,685	30.7%	1,534	249	16.2%	488	347	71.1%	787	448	56.9%	97	-	3,066
Pittsburgh	4,513	1,890	41.9%	2,650	1,387	52.3%	562	100	17.8%	239	130	54.4%	25	19	2,240
Providence	1,591	386	24.3%	290	42	14.5%	104	32	30.8%	123	54	43.9%	109	2	1,156
Togus	1,843	461	25.0%	578	73	12.6%	215	23	10.7%	148	40	27.0%	1	-	687
White River J.	805	338	42.0%	161	24	14.9%	12	1	8.3%	40	21	52.5%	32	-	337
Wilmington	577	119	20.6%	183	38	20.8%	27	1	3.7%	62	15	24.2%	2	1	414
<b>SOUTHERN AREA</b>	133,099	50,902	38.2%	37,863	8,837	23.3%	9,140	3,651	39.9%	12,993	7,581	58.3%	495	86	49,861
Atlanta	18,434	7,578	41.1%	4,403	1,337	30.4%	1,246	631	50.6%	1,751	1,517	86.6%	-	1	6,422
Columbia	10,159	3,524	34.7%	2,141	250	11.7%	459	71	15.5%	948	564	59.5%	59	28	3,246
Huntington	2,175	363	16.7%	699	137	19.6%	226	71	31.4%	273	191	70.0%	-	1	2,192
Jackson	6,550	3,352	51.2%	1,573	364	23.1%	905	671	74.1%	387	230	59.4%	23	8	2,627
Louisville	5,170	1,385	26.8%	2,321	306	13.2%	540	178	33.0%	220	157	71.4%	3	9	1,607
Montgomery	11,687	6,055	51.8%	4,439	1,830	41.2%	1,776	906	51.0%	1,546	869	56.2%	-	1	7,680
Nashville	8,087	1,917	23.7%	1,563	110	7.0%	304	21	6.9%	574	210	36.6%	7	2	3,858
Roanoke	13,236	5,168	39.0%	2,351	246	10.5%	905	147	16.2%	616	376	61.0%	1	2	4,496
San Juan	3,770	1,636	43.4%	1,015	155	15.3%	122	51	41.8%	317	209	65.9%	4	-	3,487
St. Petersburg	29,454	11,795	40.0%	7,786	1,971	25.3%	1,908	818	42.9%	5,262	2,975	56.5%	157	23	8,117
Washington	14	7	50.0%	9	8	88.9%	173	35	20.2%	5	5	100.0%	234	-	6
Winston-Salem	24,363	8,122	33.3%	9,563	2,123	22.2%	576	51	8.9%	1,094	278	25.4%	7	11	6,123

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	110,564	37,112	33.6%	23,941	5,332	22.3%	3,874	1,150	29.7%	7,587	3,375	44.5%	149	28	44,012
Chicago	9,173	3,375	36.8%	2,761	806	29.2%	613	216	35.2%	631	244	38.7%	-	-	5,645
Des Moines	3,329	1,160	34.8%	563	96	17.1%	80	32	40.0%	148	59	39.9%	-	1	1,364
Fargo	1,174	211	18.0%	295	16	5.4%	66	3	4.5%	49	10	20.4%	-	-	258
Houston	20,952	9,345	44.6%	7,793	2,777	35.6%	378	190	50.3%	1,971	804	40.8%	-	-	11,222
Lincoln	2,138	318	14.9%	462	14	3.0%	161	9	5.6%	243	88	36.2%	8	-	1,192
Little Rock	5,136	1,709	33.3%	1,594	371	23.3%	110	74	67.3%	733	456	62.2%	35	7	2,435
Milwaukee	10,624	3,608	34.0%	1,155	107	9.3%	332	150	45.2%	584	89	15.2%	75	-	1,816
Muskogee	7,418	1,759	23.7%	1,654	94	5.7%	608	155	25.5%	411	153	37.2%	3	-	3,080
New Orleans	6,136	1,961	32.0%	898	114	12.7%	149	12	8.1%	217	119	54.8%	-	-	2,445
Sioux Falls	1,010	180	17.8%	213	24	11.3%	103	10	9.7%	37	10	27.0%	-	4	257
St. Louis	9,676	3,069	31.7%	1,836	415	22.6%	355	87	24.5%	488	277	56.8%	12	7	3,543
St. Paul	11,337	2,403	21.2%	1,030	86	8.3%	167	99	59.3%	468	202	43.2%	16	-	1,415
Waco	19,474	7,139	36.7%	3,071	338	11.0%	685	102	14.9%	981	427	43.5%	-	8	8,160
Wichita	2,987	875	29.3%	616	74	12.0%	67	11	16.4%	626	437	69.8%	-	1	1,180
<b>WESTERN AREA</b>	86,897	31,684	36.5%	49,003	25,176	51.4%	7,239	2,465	34.1%	6,883	2,446	35.5%	444	99	32,856
Albuquerque	3,048	1,040	34.1%	490	56	11.4%	105	27	25.7%	282	107	37.9%	11	-	1,928
Anchorage	1,347	586	43.5%	920	386	42.0%	319	151	47.3%	94	59	62.8%	4	3	186
Boise	1,393	247	17.7%	729	48	6.6%	102	14	13.7%	113	21	18.6%	4	-	542
Denver	5,875	1,745	29.7%	1,770	339	19.2%	1,245	248	19.9%	260	90	34.6%	1	4	3,181
Cheyenne	895	335	37.4%	210	52	24.8%	27	11	40.7%	47	21	44.7%	2	-	228
Fort Harrison	1,645	438	26.6%	510	19	3.7%	145	6	4.1%	219	17	7.8%	3	1	241
Honolulu	2,692	1,099	40.8%	436	58	13.3%	175	35	20.0%	223	154	69.1%	-	-	740
Los Angeles	9,022	3,452	38.3%	3,192	616	19.3%	229	46	20.1%	1,097	496	45.2%	6	-	5,135
Manila	1,544	402	26.0%	20,687	17,589	85.0%	52	15	28.8%	719	173	24.1%	337	59	1,069
Oakland	14,740	6,897	46.8%	4,192	1,750	41.7%	1,186	604	50.9%	769	382	49.7%	19	8	4,191
Phoenix	8,617	2,784	32.3%	1,531	98	6.4%	438	58	13.2%	562	199	35.4%	5	-	2,987
Portland	6,132	2,070	33.8%	3,165	1,121	35.4%	407	110	27.0%	458	166	36.2%	5	22	3,775
Reno	4,360	2,025	46.4%	720	80	11.1%	173	11	6.4%	143	48	33.6%	1	-	986
Salt Lake City	4,740	1,535	32.4%	2,246	730	32.5%	73	4	5.5%	584	166	28.4%	-	1	1,248
San Diego	10,657	3,297	30.9%	2,170	93	4.3%	950	107	11.3%	674	175	26.0%	1	-	2,683
Seattle	10,190	3,732	36.6%	6,035	2,141	35.5%	1,613	1,018	63.1%	639	172	26.9%	45	1	3,736
Other	1	1	100.0%	9	1	11.1%	19	19	100.0%	18	3	16.7%	1	2	21,205

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>62,541</b>	<b>20,661</b>	<b>33.0%</b>	<b>60,199</b>	<b>24,093</b>	<b>40.0%</b>	<b>23,244</b>	<b>23,203</b>	<b>99.8%</b>	<b>4,082</b>	<b>2,955</b>	<b>72.4%</b>	<b>21,165</b>	<b>2,540</b>	<b>832</b>
Philadelphia	27,090	9,830	36.3%	29,522	14,082	47.7%	11,063	11,031	99.7%	1,313	775	59.0%	11,242	1,352	219
Milwaukee	15,104	3,811	25.2%	15,793	5,516	34.9%	4,879	4,875	99.9%	409	198	48.4%	4,994	523	256
St. Paul	20,008	6,950	34.7%	14,588	4,376	30.0%	7,245	7,240	99.9%	2,282	1,957	85.8%	4,912	665	357
Other (in transit)	339	70	20.6%	296	119	40.2%	57	57	100.0%	78	25	32.1%	17	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>51,867</b>	<b>52,962</b>	<b>(1,095)</b>	<b>-2.1%</b>	<b>215,015</b>	<b>210,028</b>	<b>4,987</b>	<b>2.4%</b>
Buffalo	16,434	16,454	(20)	-0.1%	55,495	57,429	(1,934)	-3.4%
Atlanta	15,034	15,636	(602)	-3.9%	53,241	53,871	(630)	-1.2%
St Louis	9,508	9,728	(220)	-2.3%	43,870	40,700	3,170	7.8%
Muskogee	10,891	11,144	(253)	-2.3%	62,409	58,028	4,381	7.5%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.