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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
January 5, 2013	904,770	630,085	69.6%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	868,359	602,106	69.3%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		826,356	586,987	71.0%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,828	1,467	80.3%
Initial entitlement for service-connected disability (=>8)	010	75,560	53,757	71.1%
Initial entitlement for service-connected disability (<=7)	110	243,350	177,190	72.8%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,912	6,106	43.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	375	253	67.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,877	342,449	70.8%
Increased entitlement due to hospitalization or surgery	320	2,042	771	37.8%
Spina bifida and/or birth defects reconsideration	420	149	107	71.8%
Reopened or new Agent Orange claims prior to 8/30/10	681	306	80	26.1%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims After 9/01/10	405	4,441	4,418	99.5%
Agent Orange claims where an interim decision was provided	409	516	389	75.4%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		302,861	202,365	66.8%
Dependency	130	170,980	119,804	70.1%
Survivor restored entitlement	133	33	23	69.7%
Hospitalization adjustment (non-rating)	135	200	163	81.5%
Misc determinations	290	73,488	55,387	75.4%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	15,840	6,260	39.5%
Due process	600	42,313	20,721	49.0%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		70,791	37,096	52.4%
Income verification for unemployment	314	7,527	2,225	29.6%
Review of Hemodialysis related cases/conditions	680	28	24	85.7%
Review of Radiation related cases/conditions	682	973	900	92.5%
Review of Misc cases referred to central office	684	15,548	118	0.8%
Review of effective date related to herbicide exposure	685	133	131	98.5%
Cost of Living Adjustments (COLAs) and other reviews	690	10,039	6,553	65.3%
Social Security number verification	690 Group	36,543	27,145	74.3%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		86,758	59,626	68.7%
Pre-decisional hearings	173	2,200	1,756	79.8%
Correspondence	400	25,686	16,716	65.1%
Congressional correspondence	500	2,172	439	20.2%
Freedom of Information Act (FOIA) requests	510	26,655	14,743	55.3%
Review, including quality assurance	930	29,135	25,351	87.0%
Correction of errors	960	910	621	68.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		78,414	43,098	55.0%
Increased entitlement and/or reconsideration	120	16,828	6,698	39.8%
Initial entitlement - Veteran	180	11,687	3,988	34.1%
Initial entitlement - Survivor	190	49,899	32,412	65.0%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		95,231	57,701	60.6%
Hospitalization adjustment (non-rating)	135	1,901	687	36.1%
Dependency	137	10,445	6,383	61.1%
Income adjustments	150	41,109	29,263	71.2%
Annual eligibility verification reporting (EVRs)	155	923	894	96.9%
Misc determinations	297	19,755	11,660	59.0%
Due process	607	21,098	8,814	41.8%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		70,450	26,349	37.4%
Income Verification Match	154	69,001	25,399	36.8%
Cost of Living Adjustments	696	109	98	89.9%
Non-entitlement reviews	697	1,340	852	63.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		13,769	7,783	56.5%
Correspondence	407	9,546	5,680	59.5%
Congressional correspondence	507	1,693	45	2.7%
Internal quality reviews	937	2,530	2,058	81.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	64,597

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	13,213

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of January 05, 2013	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	17,294
	All	122,310

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

January 5, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	904,770	630,085 69.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	826,356	586,987	71.0%	302,861	202,365	66.8%	70,791	37,096	52.4%	86,758	59,626	68.7%	44,409	1,193	250,390
EASTERN AREA	166,664	120,189	72.1%	55,203	38,092	69.0%	18,379	7,655	41.7%	17,296	12,647	73.1%	18,544	188	43,037
Baltimore	20,212	17,029	84.3%	5,855	4,863	83.1%	907	458	50.5%	2,319	1,791	77.2%	2	4	3,478
Boston	11,488	9,204	80.1%	4,294	3,187	74.2%	1,454	689	47.4%	791	618	78.1%	-	0	4,083
Buffalo	8,270	5,351	64.7%	3,765	2,431	64.6%	372	125	33.6%	597	393	65.8%	-	1	1,160
Cleveland	24,104	18,344	76.1%	6,955	4,863	69.9%	2,185	1,153	52.8%	2,254	1,470	65.2%	12	76	8,246
Detroit	17,023	10,757	63.2%	5,388	3,346	62.1%	2,029	336	16.6%	2,408	1,810	75.2%	4	30	5,809
Hartford	2,870	1,424	49.6%	1,242	511	41.1%	181	8	4.4%	128	73	57.0%	1	0	762
Indianapolis	18,604	14,827	79.7%	5,804	4,499	77.5%	686	393	57.3%	1,778	1,471	82.7%	7	71	4,577
Manchester	2,142	1,398	65.3%	1,103	630	57.1%	228	76	33.3%	178	107	60.1%	1	0	726
New York	12,776	10,187	79.7%	4,662	2,896	62.1%	847	285	33.6%	680	551	81.0%	2	1	3,814
Newark	4,101	2,501	61.0%	1,780	1,044	58.7%	942	50	5.3%	567	296	52.2%	-	2	2,190
Philadelphia	24,046	15,929	66.2%	5,766	3,962	68.7%	6,488	3,040	46.9%	3,792	2,820	74.4%	18,511	-	3,053
Pittsburgh	11,652	8,897	76.4%	4,519	3,690	81.7%	779	413	53.0%	1,054	736	69.8%	1	0	2,816
Providence	4,444	1,857	41.8%	1,162	393	33.8%	310	186	60.0%	204	144	70.6%	-	2	913
Togus	2,747	1,236	45.0%	1,819	1,202	66.1%	870	408	46.9%	180	106	58.9%	3	0	519
White River J.	979	634	64.8%	533	235	44.1%	39	30	76.9%	133	99	74.4%	-	1	336
Wilmington	1,206	614	50.9%	556	340	61.2%	62	5	8.1%	233	162	69.5%	-	0	555
SOUTHERN AREA	245,013	167,809	68.5%	96,824	65,970	68.1%	21,069	11,612	55.1%	24,582	15,018	61.1%	97	343	89,502
Atlanta	32,176	21,751	67.6%	11,034	7,562	68.5%	2,080	413	19.9%	6,778	3,527	52.0%	1	1	11,841
Columbia	24,306	16,605	68.3%	5,879	2,916	49.6%	858	320	37.3%	952	732	76.9%	3	12	6,266
Huntington	9,788	6,834	69.8%	1,846	784	42.5%	257	125	48.6%	921	351	38.1%	1	5	3,220
Jackson	10,184	7,043	69.2%	3,823	1,555	40.7%	1,522	1,066	70.0%	902	686	76.1%	41	16	4,048
Louisville	11,354	7,706	67.9%	5,814	4,345	74.7%	1,543	1,066	69.1%	1,480	1,001	67.6%	27	64	3,316
Montgomery	15,013	10,399	69.3%	7,284	5,012	68.8%	3,382	1,927	57.0%	1,218	908	74.5%	4	82	10,689
Nashville	13,192	6,184	46.9%	6,143	3,185	51.8%	1,074	332	30.9%	1,516	719	47.4%	6	50	6,378
Roanoke	29,997	23,388	78.0%	9,655	6,812	70.6%	1,044	391	37.5%	2,484	2,035	81.9%	2	17	6,837
San Juan	5,019	3,030	60.4%	2,401	1,389	57.9%	299	194	64.9%	1,213	974	80.3%	-	0	5,020
St. Petersburg	48,153	32,771	68.1%	16,411	10,674	65.0%	2,758	599	21.7%	2,568	1,594	62.1%	10	88	20,616
Washington	164	128	78.0%	171	69	40.4%	148	50	33.8%	915	912	99.7%	-	0	-
Winston-Salem	45,667	31,970	70.0%	26,363	21,667	82.2%	6,104	5,129	84.0%	3,635	1,579	43.4%	2	8	11,271

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	206,560	142,825	69.1%	70,923	41,886	59.1%	15,735	7,146	45.4%	21,512	15,245	70.9%	25,359	463	60,105
Chicago	21,317	17,315	81.2%	6,163	5,083	82.5%	982	679	69.1%	2,883	2,453	85.1%	8	147	5,702
Des Moines	6,711	4,905	73.1%	2,836	1,906	67.2%	277	112	40.4%	245	173	70.6%	-	0	1,185
Fargo	1,116	344	30.8%	301	48	15.9%	81	22	27.2%	51	32	62.7%	-	0	298
Houston	37,604	28,095	74.7%	15,379	11,153	72.5%	1,531	973	63.6%	6,425	5,097	79.3%	5	5	14,127
Lincoln	3,516	1,594	45.3%	2,098	441	21.0%	234	78	33.3%	540	185	34.3%	-	1	1,592
Little Rock	8,372	5,571	66.5%	5,932	4,279	72.1%	1,541	1,000	64.9%	1,436	1,128	78.6%	6	50	5,263
Milwaukee	10,208	4,101	40.2%	3,484	1,330	38.2%	1,771	329	18.6%	482	163	33.8%	11,285	-	3,334
Muskogee	16,828	11,183	66.5%	5,407	2,118	39.2%	1,204	398	33.1%	1,057	434	41.1%	4	2	3,100
New Orleans	14,736	10,557	71.6%	5,590	3,689	66.0%	346	184	53.2%	1,912	1,410	73.7%	15	122	4,683
Sioux Falls	956	300	31.4%	709	49	6.9%	363	37	10.2%	190	97	51.1%	-	1	232
St. Louis	20,191	14,553	72.1%	6,230	3,857	61.9%	1,256	808	64.3%	1,729	1,082	62.6%	14	124	5,456
St. Paul	12,399	4,070	32.8%	3,270	416	12.7%	4,642	1,901	41.0%	516	277	53.7%	14,016	-	1,383
Waco	47,439	37,084	78.2%	11,787	6,646	56.4%	1,363	594	43.6%	3,450	2,286	66.3%	6	11	12,807
Wichita	5,167	3,153	61.0%	1,737	871	50.1%	144	31	21.5%	596	428	71.8%	-	0	943
WESTERN AREA	208,119	156,164	75.0%	79,855	56,410	70.6%	15,608	10,683	68.4%	23,257	16,624	71.5%	409	193	45,436
Albuquerque	4,937	2,989	60.5%	2,240	1,349	60.2%	401	127	31.7%	647	433	66.9%	2	2	1,788
Anchorage	2,734	1,930	70.6%	2,190	1,840	84.0%	1,103	850	77.1%	322	229	71.1%	-	1	147
Boise	2,175	993	45.7%	1,471	812	55.2%	249	125	50.2%	468	249	53.2%	-	2	976
Denver	13,406	8,769	65.4%	6,341	4,090	64.5%	1,252	602	48.1%	1,863	1,037	55.7%	5	4	297
Cheyenne	1,235	436	35.3%	585	275	47.0%	88	25	28.4%	179	99	55.3%	2	3	3,809
Fort Harrison	2,272	1,219	53.7%	1,156	632	54.7%	207	112	54.1%	339	208	61.4%	1	1	277
Honolulu	5,993	4,637	77.4%	1,872	1,012	54.1%	169	118	69.8%	919	749	81.5%	4	0	789
Los Angeles	22,466	18,444	82.1%	6,583	5,111	77.6%	1,771	1,403	79.2%	1,197	924	77.2%	3	3	5,925
Manila	2,180	1,206	55.3%	1,344	446	33.2%	243	140	57.6%	720	558	77.5%	327	111	1,798
Oakland	30,460	25,236	82.8%	11,222	7,723	68.8%	1,458	783	53.7%	5,299	3,943	74.4%	7	4	7,443
Phoenix	22,936	18,151	79.1%	6,415	4,345	67.7%	787	561	71.3%	1,980	1,243	62.8%	1	2	5,054
Portland	12,350	8,019	64.9%	6,012	4,079	67.8%	1,679	1,074	64.0%	658	431	65.5%	3	25	5,345
Reno	9,906	8,127	82.0%	2,632	1,872	71.1%	192	102	53.1%	687	529	77.0%	2	3	893
Salt Lake City	19,323	15,563	80.5%	8,927	7,471	83.7%	713	532	74.6%	2,442	2,123	86.9%	-	2	1,582
San Diego	30,069	20,519	68.2%	7,079	4,743	67.0%	1,945	1,551	79.7%	3,018	2,226	73.8%	-	2	4,044
Seattle	25,677	19,926	77.6%	13,786	10,610	77.0%	3,351	2,578	76.9%	2,519	1,643	65.2%	52	28	5,269
Other	-	-	-	56	7	12.5%	-	-	-	111	92	82.9%	-	6	12,310

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	78,414	43,098	55.0%	95,231	57,701	60.6%	70,450	26,349	37.4%	13,795	7,795	56.5%	20,188	12,020	2,254
Philadelphia	37,521	23,835	63.5%	45,681	33,557	73.5%	27,761	11,288	40.7%	7,618	3,598	47.2%	9,066	5,368	781
Milwaukee	16,005	5,186	32.4%	16,691	2,848	17.1%	18,461	4,957	26.9%	540	293	54.3%	2,334	1,549	698
St. Paul	24,510	13,885	56.7%	32,059	20,724	64.6%	24,003	9,935	41.4%	5,234	3,591	68.6%	8,703	5,103	775
Other (in transit)	378	192	50.8%	800	572	71.5%	225	169	75.1%	403	313	77.7%	85	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,294	18,004	(710)	-3.9%	122,310	144,463	(22,153)	-15.3%
Buffalo	5,381	5,930	(549)	-9.3%	19,850	24,063	(4,213)	-17.5%
Atlanta	4,012	4,209	(197)	-4.7%	31,764	34,632	(2,868)	-8.3%
St. Louis	2,672	2,273	399	17.6%	42,979	49,118	(6,139)	-12.5%
Muskogee	5,229	5,592	(363)	-6.5%	27,717	36,650	(8,933)	-24.4%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.