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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
January 12, 2013	903,789	627,039	69.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	866,910	599,689	69.2%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans¹		825,178	584,118	70.8%
Initial entitlement decisions for Voc Rehab	095	1,876	1,467	78.2%
Initial entitlement for service-connected disability (=>8)	010	75,089	53,266	70.9%
Initial entitlement for service-connected disability (<=7)	110	242,754	176,321	72.6%
Original Entitlement - Survivors²				
Initial claims from surviving spouses, children or parents	140	13,859	5,949	42.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	379	257	67.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,946	341,137	70.5%
Increased entitlement due to hospitalization or surgery	320	2,050	896	43.7%
Spina bifida and/or birth defects reconsideration	420	149	107	71.8%
Reopened or new Agent Orange claims prior to 8/30/10	681	301	85	28.2%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	4,274	4,252	99.5%
Agent Orange claims where an interim decision was provided	409	500	381	76.2%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	172,124	121,377	70.5%
Survivor restored entitlement	133	31	21	67.7%
Hospitalization adjustment (non-rating)	135	200	163	81.5%
Misc determinations	290	73,302	55,325	75.5%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	15,429	6,834	44.3%
Due process	600	41,974	20,848	49.7%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployability	314	7,321	2,099	28.7%
Review of Hemodialysis related cases/conditions	680	29	24	82.8%
Review of Radiation related cases/conditions	682	966	895	92.7%
Review of Misc cases referred to central office	684	14,693	133	0.9%
Review of effective date related to herbicide exposure	685	131	130	99.2%
Cost of Living Adjustments (COLAs) and other reviews	690	10,133	6,546	64.6%
Social Security number verification	690 Group	36,455	27,208	74.6%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,213	1,764	79.7%
Correspondence	400	26,021	16,634	63.9%
Congressional correspondence	500	2,288	467	20.4%
Freedom of Information Act (FOIA) requests	510	26,657	14,678	55.1%
Review, including quality assurance	930	29,027	25,187	86.8%
Correction of errors	960	891	609	68.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		78,611	42,921	54.6%
Increased entitlement and/or reconsideration	120	16,887	6,666	39.5%
Initial entitlement - Veteran	180	11,820	3,902	33.0%
Initial entitlement - Survivor	190	49,904	32,353	64.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		94,995	56,457	59.4%
Hospitalization adjustment (non-rating)	135	1,842	672	36.5%
Dependency	137	10,498	6,272	59.7%
Income adjustments	150	41,510	28,859	69.5%
Annual eligibility verification reporting (EVRs)	155	562	545	97.0%
Misc determinations	297	19,835	11,435	57.7%
Due process	607	20,748	8,674	41.8%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		65,898	25,697	39.0%
Income Verification Match	154	64,411	24,730	38.4%
Cost of Living Adjustments	696	131	102	77.9%
Non-entitlement reviews	697	1,356	865	63.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		13,953	7,816	56.0%
Correspondence	407	9,827	5,752	58.5%
Congressional correspondence	507	1,639	31	1.9%
Internal quality reviews	937	2,487	2,033	81.7%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	64,574

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	13,312

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of January 12, 2013	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	17,409
	All	136,766

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

January 12, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
903,789	627,039	69.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	825,178	584,118	70.8%	303,067	204,575	67.5%	69,728	37,035	53.1%	87,097	59,339	68.1%	44,161	1,223	250,158
EASTERN AREA	166,576	119,383	71.7%	55,380	38,273	69.1%	18,300	7,647	41.8%	17,598	12,653	71.9%	18,755	195	42,784
Baltimore	20,206	16,955	83.9%	5,918	4,888	82.6%	890	456	51.2%	2,442	1,788	73.2%	2	4	3,493
Boston	11,510	9,196	79.9%	4,308	3,250	75.4%	1,449	708	48.9%	802	627	78.2%	-	0	4,057
Buffalo	8,258	5,324	64.5%	3,754	2,455	65.4%	374	124	33.2%	625	398	63.7%	-	0	1,179
Cleveland	24,146	18,275	75.7%	6,964	4,934	70.9%	2,192	1,149	52.4%	2,350	1,489	63.4%	11	84	8,127
Detroit	16,880	10,484	62.1%	5,473	3,260	59.6%	2,035	329	16.2%	2,449	1,821	74.4%	4	30	5,836
Hartford	2,837	1,405	49.5%	1,311	545	41.6%	188	10	5.3%	132	77	58.3%	1	0	747
Indianapolis	18,594	14,766	79.4%	5,820	4,526	77.8%	697	405	58.1%	1,775	1,458	82.1%	7	71	4,552
Manchester	2,148	1,392	64.8%	1,104	643	58.2%	221	79	35.7%	178	110	61.8%	1	1	716
New York	12,734	10,038	78.8%	4,607	2,863	62.1%	835	275	32.9%	685	539	78.7%	1	1	3,754
Newark	4,070	2,471	60.7%	1,794	1,059	59.0%	937	46	4.9%	585	309	52.8%	-	2	2,144
Philadelphia	24,321	15,809	65.0%	5,794	3,974	68.6%	6,388	3,025	47.4%	3,761	2,791	74.2%	18,727	-	3,010
Pittsburgh	11,619	8,916	76.7%	4,521	3,713	82.1%	758	392	51.7%	1,081	742	68.6%	1	0	2,824
Providence	4,398	1,848	42.0%	1,140	393	34.5%	346	182	52.6%	199	144	72.4%	-	1	914
Togus	2,667	1,253	47.0%	1,804	1,196	66.3%	889	432	48.6%	174	102	58.6%	-	0	524
White River J.	979	632	64.6%	521	250	48.0%	41	30	73.2%	129	102	79.1%	-	1	342
Wilmington	1,209	619	51.2%	547	324	59.2%	60	5	8.3%	231	156	67.5%	-	0	565
SOUTHERN AREA	244,122	166,969	68.4%	96,900	66,867	69.0%	20,958	11,637	55.5%	24,849	15,078	60.7%	95	359	89,875
Atlanta	31,938	21,381	66.9%	11,013	7,704	70.0%	1,976	409	20.7%	6,841	3,504	51.2%	1	1	11,827
Columbia	24,206	16,689	68.9%	5,916	3,047	51.5%	846	319	37.7%	1,012	740	73.1%	4	12	6,243
Huntington	9,726	6,856	70.5%	1,852	819	44.2%	253	123	48.6%	939	349	37.2%	2	6	3,309
Jackson	10,115	6,924	68.5%	3,755	1,607	42.8%	1,567	1,064	67.9%	913	693	75.9%	39	21	4,061
Louisville	11,374	7,744	68.1%	5,833	4,422	75.8%	1,553	1,069	68.8%	1,481	1,028	69.4%	27	66	3,344
Montgomery	15,091	10,373	68.7%	7,299	4,996	68.4%	3,430	1,926	56.2%	1,195	906	75.8%	4	85	10,667
Nashville	12,872	6,085	47.3%	6,094	3,160	51.9%	1,071	327	30.5%	1,505	737	49.0%	6	50	6,420
Roanoke	30,175	23,445	77.7%	9,667	6,811	70.5%	990	400	40.4%	2,583	2,021	78.2%	2	17	6,914
San Juan	4,970	2,997	60.3%	2,419	1,423	58.8%	305	201	65.9%	1,274	1,028	80.7%	-	0	5,098
St. Petersburg	47,999	32,590	67.9%	16,405	10,744	65.5%	2,711	583	21.5%	2,560	1,578	61.6%	8	93	20,750
Washington	169	121	71.6%	174	73	42.0%	148	54	36.5%	907	904	99.7%	-	0	-
Winston-Salem	45,487	31,764	69.8%	26,473	22,061	83.3%	6,108	5,162	84.5%	3,639	1,590	43.7%	2	8	11,242

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	205,281	141,792	69.1%	70,674	42,325	59.9%	15,015	6,938	46.2%	21,506	15,155	70.5%	24,891	468	59,963
Chicago	21,223	17,220	81.1%	6,323	5,159	81.6%	908	672	74.0%	2,889	2,439	84.4%	8	145	5,692
Des Moines	6,675	4,804	72.0%	2,811	1,914	68.1%	244	107	43.9%	255	172	67.5%	-	0	1,186
Fargo	1,094	341	31.2%	280	49	17.5%	75	22	29.3%	51	28	54.9%	-	0	287
Houston	37,597	28,116	74.8%	15,433	11,262	73.0%	1,333	969	72.7%	6,430	5,097	79.3%	5	6	14,056
Lincoln	3,391	1,519	44.8%	1,991	414	20.8%	205	76	37.1%	500	176	35.2%	-	1	1,581
Little Rock	8,333	5,613	67.4%	5,911	4,280	72.4%	1,542	982	63.7%	1,441	1,131	78.5%	5	51	5,249
Milwaukee	10,107	3,926	38.8%	3,536	1,350	38.2%	1,572	223	14.2%	509	177	34.8%	11,120	-	3,335
Muskogee	16,613	11,080	66.7%	5,211	2,220	42.6%	1,283	443	34.5%	1,063	437	41.1%	3	2	3,072
New Orleans	14,744	10,624	72.1%	5,610	3,759	67.0%	321	180	56.1%	1,891	1,400	74.0%	15	123	4,677
Sioux Falls	931	278	29.9%	678	52	7.7%	322	42	13.0%	195	99	50.8%	-	0	230
St. Louis	19,994	14,399	72.0%	6,144	3,804	61.9%	1,236	802	64.9%	1,735	1,076	62.0%	12	129	5,382
St. Paul	12,214	3,926	32.1%	3,157	415	13.1%	4,537	1,799	39.7%	468	257	54.9%	13,718	-	1,387
Waco	47,199	36,832	78.0%	11,818	6,760	57.2%	1,309	586	44.8%	3,550	2,290	64.5%	5	11	12,877
Wichita	5,166	3,114	60.3%	1,771	887	50.1%	128	35	27.3%	529	376	71.1%	-	0	952
WESTERN AREA	209,199	155,974	74.6%	80,058	57,102	71.3%	15,455	10,813	70.0%	23,027	16,360	71.0%	420	196	45,332
Albuquerque	4,913	2,958	60.2%	2,237	1,346	60.2%	368	121	32.9%	642	417	65.0%	2	2	1,795
Anchorage	2,752	1,956	71.1%	2,192	1,862	84.9%	1,101	864	78.5%	317	232	73.2%	-	1	152
Boise	2,199	1,003	45.6%	1,463	810	55.4%	204	126	61.8%	434	251	57.8%	-	2	993
Denver	13,303	8,733	65.6%	6,364	4,162	65.4%	1,225	585	47.8%	1,971	1,051	53.3%	5	4	301
Cheyenne	1,236	429	34.7%	563	268	47.6%	88	28	31.8%	174	100	57.5%	12	3	3,789
Fort Harrison	2,261	1,203	53.2%	1,110	575	51.8%	200	111	55.5%	329	198	60.2%	-	1	272
Honolulu	6,101	4,662	76.4%	1,900	1,028	54.1%	184	111	60.3%	917	748	81.6%	3	0	777
Los Angeles	22,878	18,588	81.2%	6,645	5,209	78.4%	1,765	1,400	79.3%	1,185	925	78.1%	3	3	5,937
Manila	2,146	1,167	54.4%	1,360	434	31.9%	221	124	56.1%	744	550	73.9%	331	114	1,797
Oakland	30,573	25,137	82.2%	11,225	7,706	68.7%	1,395	766	54.9%	5,348	3,953	73.9%	6	4	7,405
Phoenix	22,868	18,170	79.5%	6,376	4,390	68.9%	772	552	71.5%	1,632	970	59.4%	1	2	5,053
Portland	12,306	7,954	64.6%	6,077	4,210	69.3%	1,758	1,163	66.2%	663	427	64.4%	3	26	5,338
Reno	9,978	8,118	81.4%	2,649	1,891	71.4%	161	104	64.6%	673	522	77.6%	2	3	922
Salt Lake City	19,997	15,610	78.1%	8,959	7,564	84.4%	705	505	71.6%	2,464	2,136	86.7%	-	2	1,556
San Diego	30,151	20,399	67.7%	7,142	4,942	69.2%	1,917	1,627	84.9%	3,057	2,272	74.3%	-	3	4,016
Seattle	25,537	19,887	77.9%	13,796	10,705	77.6%	3,391	2,626	77.4%	2,477	1,608	64.9%	52	26	5,229
Other	-	-	-	55	8	14.5%	-	-	-	117	93	79.5%	-	5	12,204

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	78,611	42,921	54.6%	94,995	56,457	59.4%	65,898	25,697	39.0%	13,979	7,829	56.0%	20,413	12,089	2,231
Philadelphia	38,285	24,064	62.9%	45,034	32,607	72.4%	27,247	10,881	39.9%	7,821	3,629	46.4%	9,089	5,403	772
Milwaukee	15,801	5,028	31.8%	16,939	2,787	16.5%	14,518	4,752	32.7%	532	287	53.9%	2,342	1,545	692
St. Paul	24,149	13,636	56.5%	32,214	20,495	63.6%	23,903	9,892	41.4%	5,224	3,604	69.0%	8,887	5,141	767
Other (in transit)	376	193	51.3%	808	568	70.3%	230	172	74.8%	402	309	76.9%	95	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,409	17,294	115	0.7%	136,766	122,310	14,456	11.8%
Buffalo	5,438	5,381	57	1.1%	20,909	19,850	1,059	5.3%
Atlanta	3,891	4,012	(121)	-3.0%	32,629	31,764	865	2.7%
St Louis	2,551	2,672	(121)	-4.5%	49,660	42,979	6,681	15.5%
Muskogee	5,529	5,229	300	5.7%	33,568	27,717	5,851	21.1%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.