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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
February 2, 2013	896,999	629,402	70.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	860,871	601,349	69.9%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans ¹		819,008	585,876	71.5%
Initial entitlement decisions for Voc Rehab	095	1,639	1,278	78.0%
Initial entitlement for service-connected disability (=>8)	010	74,881	52,158	69.7%
Initial entitlement for service-connected disability (<=7)	110	240,978	176,898	73.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,586	5,953	43.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	360	254	70.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	481,124	344,262	71.6%
Increased entitlement due to hospitalization or surgery	320	1,821	771	42.3%
Spina bifida and/or birth defects reconsideration	420	153	111	72.5%
Reopened or new Agent Orange claims prior to 8/30/10	681	252	84	33.3%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	3,770	3,753	99.5%
Agent Orange claims where an interim decision was provided	409	443	354	79.9%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	175,381	127,583	72.7%
Survivor restored entitlement	133	24	17	70.8%
Hospitalization adjustment (non-rating)	135	210	154	73.3%
Misc determinations	290	73,214	56,572	77.3%
Spina bifida and/or birth defects adjustments	450	9	7	77.8%
Future examination for disabilities	310	15,299	6,308	41.2%
Due process	600	41,777	22,113	52.9%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployment	314	6,062	1,714	28.3%
Review of Hemodialysis related cases/conditions	680	31	25	80.6%
Review of Radiation related cases/conditions	682	963	897	93.1%
Review of Misc cases referred to central office	684	15,911	114	0.7%
Review of effective date related to herbicide exposure	685	129	128	99.2%
Cost of Living Adjustments (COLAs) and other reviews	690	10,247	6,858	66.9%
Social Security number verification	690 Group	37,203	27,157	73.0%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,223	1,806	81.2%
Correspondence	400	28,305	16,651	58.8%
Congressional correspondence	500	2,473	598	24.2%
Freedom of Information Act (FOIA) requests	510	26,837	14,995	55.9%
Review, including quality assurance	930	28,441	25,148	88.4%
Correction of errors	960	818	602	73.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		77,991	43,526	55.8%
Increased entitlement and/or reconsideration	120	16,979	6,986	41.1%
Initial entitlement - Veteran	180	11,737	3,822	32.6%
Initial entitlement - Survivor	190	49,275	32,718	66.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		92,947	52,523	56.5%
Hospitalization adjustment (non-rating)	135	1,816	638	35.1%
Dependency	137	10,309	6,266	60.8%
Income adjustments	150	42,735	26,571	62.2%
Annual eligibility verification reporting (EVRs)	155	42	39	92.9%
Misc determinations	297	17,782	9,869	55.5%
Due process	607	20,263	9,140	45.1%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		56,697	24,413	43.1%
Income Verification Match	154	55,167	23,432	42.5%
Cost of Living Adjustments	696	99	60	60.6%
Non-entitlement reviews	697	1,431	921	64.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		14,558	7,893	54.2%
Correspondence	407	10,448	5,872	56.2%
Congressional correspondence	507	1,676	21	1.3%
Internal quality reviews	937	2,434	2,000	82.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	66,292

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	13,490

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of February 02, 2013	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	15,989
	All	143,476

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

February 2, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	896,999	629,402 70.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	819,008	585,876	71.5%	305,914	212,754	69.5%	70,546	36,893	52.3%	89,097	59,800	67.1%	44,337	1,287	248,971
EASTERN AREA	164,902	119,698	72.6%	56,553	39,503	69.9%	19,095	7,376	38.6%	17,732	12,739	71.8%	20,053	211	42,546
Baltimore	19,960	16,758	84.0%	6,188	5,081	82.1%	850	458	53.9%	2,419	1,833	75.8%	2	4	3,507
Boston	11,469	9,380	81.8%	4,383	3,325	75.9%	1,498	707	47.2%	794	615	77.5%	1	0	4,012
Buffalo	8,271	5,467	66.1%	4,013	2,779	69.2%	413	123	29.8%	632	387	61.2%	-	0	1,187
Cleveland	24,898	18,947	76.1%	7,361	5,288	71.8%	2,445	1,141	46.7%	2,525	1,570	62.2%	11	93	8,069
Detroit	16,551	10,418	62.9%	5,290	3,091	58.4%	2,092	331	15.8%	2,391	1,791	74.9%	3	34	5,751
Hartford	2,666	1,315	49.3%	1,400	583	41.6%	200	8	4.0%	160	80	50.0%	1	0	740
Indianapolis	18,168	14,534	80.0%	5,967	4,651	77.9%	742	400	53.9%	1,714	1,402	81.8%	5	73	4,678
Manchester	2,022	1,303	64.4%	1,097	657	59.9%	235	79	33.6%	168	119	70.8%	-	2	713
New York	12,524	9,613	76.8%	4,525	2,885	63.8%	883	282	31.9%	672	526	78.3%	-	2	3,669
Newark	3,900	2,419	62.0%	1,761	1,061	60.2%	961	47	4.9%	634	345	54.4%	-	2	2,125
Philadelphia	24,145	15,950	66.1%	5,953	4,151	69.7%	6,530	2,782	42.6%	3,831	2,821	73.6%	20,030	-	2,954
Pittsburgh	11,579	8,972	77.5%	4,455	3,766	84.5%	780	387	49.6%	1,089	752	69.1%	-	0	2,791
Providence	4,159	1,915	46.0%	1,185	387	32.7%	285	154	54.0%	183	131	71.6%	-	1	890
Togus	2,395	1,423	59.4%	1,888	1,179	62.4%	1,036	441	42.6%	131	76	58.0%	-	0	496
White River J.	959	652	68.0%	534	277	51.9%	74	31	41.9%	143	116	81.1%	-	0	381
Wilmington	1,238	633	51.1%	553	342	61.8%	71	5	7.0%	246	175	71.1%	-	0	583
SOUTHERN AREA	241,673	168,094	69.6%	99,170	70,772	71.4%	20,891	11,906	57.0%	25,547	15,031	58.8%	104	361	89,858
Atlanta	31,369	21,678	69.1%	11,188	8,221	73.5%	1,819	416	22.9%	6,599	3,396	51.5%	-	3	11,897
Columbia	24,129	16,985	70.4%	6,231	3,526	56.6%	868	346	39.9%	1,067	750	70.3%	5	11	6,279
Huntington	9,451	7,025	74.3%	1,923	896	46.6%	232	122	52.6%	945	346	36.6%	1	3	3,310
Jackson	9,862	6,825	69.2%	3,832	1,899	49.6%	1,549	1,076	69.5%	920	695	75.5%	45	26	4,081
Louisville	11,167	7,714	69.1%	6,300	4,594	72.9%	1,583	1,080	68.2%	1,488	1,112	74.7%	30	71	3,431
Montgomery	15,146	10,158	67.1%	7,417	5,259	70.9%	3,462	2,078	60.0%	1,200	893	74.4%	4	85	10,644
Nashville	12,697	6,383	50.3%	6,099	3,151	51.7%	1,183	341	28.8%	1,559	775	49.7%	5	51	6,368
Roanoke	30,079	23,769	79.0%	9,517	6,948	73.0%	1,032	435	42.2%	2,708	1,978	73.0%	3	16	6,985
San Juan	4,895	3,067	62.7%	2,394	1,544	64.5%	405	218	53.8%	1,154	997	86.4%	-	0	5,117
St. Petersburg	46,616	32,664	70.1%	17,133	11,620	67.8%	2,748	592	21.5%	3,173	1,587	50.0%	8	87	20,505
Washington	168	126	75.0%	161	70	43.5%	146	51	34.9%	875	872	99.7%	-	0	-
Winston-Salem	46,094	31,700	68.8%	26,975	23,044	85.4%	5,864	5,151	87.8%	3,859	1,630	42.2%	3	8	11,241

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	202,047	141,055	69.8%	69,555	43,370	62.4%	14,083	6,431	45.7%	21,727	15,335	70.6%	23,763	507	60,061
Chicago	20,979	17,171	81.8%	6,536	5,396	82.6%	928	654	70.5%	2,876	2,471	85.9%	9	153	5,649
Des Moines	6,464	4,656	72.0%	2,722	1,904	69.9%	265	94	35.5%	241	150	62.2%	-	0	1,167
Fargo	1,075	352	32.7%	264	45	17.0%	83	22	26.5%	50	30	60.0%	-	0	290
Houston	37,471	28,193	75.2%	15,190	11,283	74.3%	1,317	977	74.2%	6,382	5,183	81.2%	6	5	14,165
Lincoln	3,182	1,326	41.7%	1,847	476	25.8%	204	73	35.8%	591	247	41.8%	1	1	1,584
Little Rock	8,221	5,625	68.4%	5,957	4,329	72.7%	1,423	964	67.7%	1,462	1,157	79.1%	6	56	5,209
Milwaukee	9,791	3,918	40.0%	3,581	1,397	39.0%	660	210	31.8%	433	166	38.3%	10,856	-	3,383
Muskogee	16,049	10,818	67.4%	5,182	2,351	45.4%	1,440	487	33.8%	1,064	448	42.1%	3	6	3,087
New Orleans	14,630	10,840	74.1%	5,708	3,943	69.1%	360	190	52.8%	1,941	1,431	73.7%	15	133	4,683
Sioux Falls	917	253	27.6%	534	74	13.9%	229	37	16.2%	192	102	53.1%	-	0	207
St. Louis	19,908	14,276	71.7%	5,891	3,736	63.4%	1,355	842	62.1%	1,827	1,090	59.7%	11	142	5,323
St. Paul	11,820	4,041	34.2%	2,537	500	19.7%	4,204	1,262	30.0%	500	241	48.2%	12,852	-	1,371
Waco	46,330	36,400	78.6%	11,810	7,016	59.4%	1,499	594	39.6%	3,567	2,233	62.6%	4	11	12,958
Wichita	5,210	3,186	61.2%	1,796	920	51.2%	116	25	21.6%	601	386	64.2%	-	0	985
WESTERN AREA	210,384	157,028	74.6%	80,587	59,099	73.3%	16,477	11,180	67.9%	23,974	16,602	69.3%	417	201	44,975
Albuquerque	4,970	3,000	60.4%	2,308	1,422	61.6%	379	128	33.8%	651	396	60.8%	2	3	1,792
Anchorage	2,795	1,961	70.2%	2,234	1,888	84.5%	1,115	849	76.1%	278	203	73.0%	-	1	150
Boise	2,148	983	45.8%	1,362	803	59.0%	233	124	53.2%	447	262	58.6%	1	2	1,041
Denver	13,189	8,774	66.5%	6,467	4,403	68.1%	1,207	649	53.8%	2,006	1,100	54.8%	5	4	275
Cheyenne	1,310	482	36.8%	555	277	49.9%	100	28	28.0%	191	103	53.9%	6	3	3,759
Fort Harrison	2,357	1,294	54.9%	1,172	519	44.3%	292	131	44.9%	332	216	65.1%	-	1	256
Honolulu	6,044	4,629	76.6%	1,759	1,090	62.0%	216	118	54.6%	953	752	78.9%	3	0	790
Los Angeles	23,718	19,161	80.8%	6,876	5,595	81.4%	1,910	1,511	79.1%	1,221	950	77.8%	3	4	5,950
Manila	2,118	1,130	53.4%	1,382	458	33.1%	216	116	53.7%	784	574	73.2%	333	116	1,769
Oakland	30,668	25,352	82.7%	11,088	7,802	70.4%	1,365	757	55.5%	5,354	4,024	75.2%	6	4	7,375
Phoenix	22,370	17,923	80.1%	6,426	4,540	70.7%	869	550	63.3%	1,447	1,009	69.7%	1	4	4,927
Portland	12,373	8,153	65.9%	6,080	4,276	70.3%	1,768	1,250	70.7%	572	362	63.3%	3	30	5,359
Reno	10,076	8,217	81.6%	2,719	1,961	72.1%	160	107	66.9%	685	502	73.3%	3	2	865
Salt Lake City	21,459	15,663	73.0%	8,950	7,793	87.1%	591	407	68.9%	2,752	2,138	77.7%	-	0	1,474
San Diego	29,158	20,146	69.1%	7,204	5,183	71.9%	1,965	1,597	81.3%	3,760	2,413	64.2%	1	3	4,036
Seattle	25,631	20,160	78.7%	14,005	11,089	79.2%	4,091	2,858	69.9%	2,541	1,598	62.9%	50	24	5,157
Other	-	-	-	49	10	20.4%	-	-	-	117	93	79.5%	-	7	11,531

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	77,991	43,526	55.8%	92,947	52,523	56.5%	56,697	24,413	43.1%	14,585	7,909	54.2%	21,955	12,203	2,356
Philadelphia	39,586	25,033	63.2%	42,559	29,916	70.3%	26,404	10,302	39.0%	8,234	3,710	45.1%	8,859	5,306	906
Milwaukee	14,961	5,007	33.5%	17,309	2,571	14.9%	9,447	4,343	46.0%	504	264	52.4%	2,300	1,523	715
St. Paul	23,037	13,286	57.7%	32,161	19,475	60.6%	20,620	9,608	46.6%	5,389	3,633	67.4%	10,684	5,374	735
Other (in transit)	407	200	49.1%	918	561	61.1%	226	160	70.8%	458	302	65.9%	112	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	15,989	15,809	(20)	-0.1%	143,476	135,616	12,850	9.5%
Buffalo	4,413	4,842	(150)	-3.1%	21,220	20,306	1,936	9.5%
Atlanta	3,407	3,433	28	0.8%	33,975	36,526	(725)	-2.0%
St. Louis	3,104	2,513	160	6.4%	53,424	44,516	8,480	19.0%
Muskogee	5,065	5,021	(58)	-1.2%	34,857	34,268	3,159	9.2%

*Chapter 33 is the new Post-9/11 GI Bill. *All* represents all Education Benefit Programs including Chapter 33 claims.