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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
February 9, 2013	899,242	630,829	70.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	864,737	604,343	69.9%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans ¹		821,143	587,352	71.5%
Initial entitlement decisions for Voc Rehab	095	1,651	1,283	77.7%
Initial entitlement for service-connected disability (=>8)	010	74,376	53,956	72.5%
Initial entitlement for service-connected disability (<=7)	110	241,523	176,867	73.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,775	5,947	43.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	373	259	69.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,091	344,085	71.2%
Increased entitlement due to hospitalization or surgery	320	1,908	798	41.8%
Spina bifida and/or birth defects reconsideration	420	146	107	73.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	242	85	35.1%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	3,625	3,609	99.6%
Agent Orange claims where an interim decision was provided	409	432	356	82.4%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	176,410	129,163	73.2%
Survivor restored entitlement	133	26	16	61.5%
Hospitalization adjustment (non-rating)	135	216	160	74.1%
Misc determinations	290	73,026	56,566	77.5%
Spina bifida and/or birth defects adjustments	450	9	7	77.8%
Future examination for disabilities	310	16,649	7,716	46.3%
Due process	600	41,983	22,440	53.5%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployment	314	5,617	1,281	22.8%
Review of Hemodialysis related cases/conditions	680	33	28	84.8%
Review of Radiation related cases/conditions	682	1,001	940	93.9%
Review of Misc cases referred to central office	684	15,416	117	0.8%
Review of effective date related to herbicide exposure	685	127	126	99.2%
Cost of Living Adjustments (COLAs) and other reviews	690	10,372	6,891	66.4%
Social Security number verification	690 Group	37,156	27,020	72.7%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,222	1,806	81.3%
Correspondence	400	29,236	17,506	59.9%
Congressional correspondence	500	2,431	649	26.7%
Freedom of Information Act (FOIA) requests	510	26,710	14,957	56.0%
Review, including quality assurance	930	28,418	25,179	88.6%
Correction of errors	960	802	590	73.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		78,099	43,477	55.7%
Increased entitlement and/or reconsideration	120	17,255	7,130	41.3%
Initial entitlement - Veteran	180	11,860	3,794	32.0%
Initial entitlement - Survivor	190	48,984	32,553	66.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		93,399	51,289	54.9%
Hospitalization adjustment (non-rating)	135	1,677	564	33.6%
Dependency	137	9,956	6,073	61.0%
Income adjustments	150	44,179	26,068	59.0%
Annual eligibility verification reporting (EVRs)	155	36	36	100.0%
Misc determinations	297	17,359	9,506	54.8%
Due process	607	20,192	9,042	44.8%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		54,839	24,164	44.1%
Income Verification Match	154	53,288	23,142	43.4%
Cost of Living Adjustments	696	103	63	61.2%
Non-entitlement reviews	697	1,448	959	66.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		14,603	7,651	52.4%
Correspondence	407	10,545	5,700	54.1%
Congressional correspondence	507	1,687	22	1.3%
Internal quality reviews	937	2,371	1,929	81.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	66,335

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	13,438

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of February 09, 2013	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	15,989
	All	143,476

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

February 9, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	899,242	630,829 70.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	821,143	587,351	71.5%	308,319	216,068	70.1%	69,722	36,403	52.2%	89,819	60,687	67.6%	43,793	1,262	249,134
EASTERN AREA	165,874	119,817	72.2%	56,774	39,900	70.3%	18,483	6,947	37.6%	17,708	12,806	72.3%	20,239	171	42,627
Baltimore	19,935	16,767	84.1%	6,202	5,126	82.7%	858	457	53.3%	2,432	1,853	76.2%	2	3	3,521
Boston	11,531	9,417	81.7%	4,404	3,383	76.8%	1,496	708	47.3%	803	618	77.0%	1	0	4,014
Buffalo	8,351	5,506	65.9%	4,073	2,844	69.8%	417	125	30.0%	625	385	61.6%	-	0	1,196
Cleveland	25,273	18,971	75.1%	7,459	5,397	72.4%	2,506	1,144	45.7%	2,482	1,575	63.5%	12	86	8,134
Detroit	16,660	10,301	61.8%	5,284	3,050	57.7%	1,948	327	16.8%	2,362	1,790	75.8%	2	19	5,785
Hartford	2,688	1,330	49.5%	1,414	614	43.4%	208	13	6.3%	169	74	43.8%	-	0	753
Indianapolis	18,155	14,476	79.7%	5,961	4,680	78.5%	746	405	54.3%	1,733	1,401	80.8%	3	61	4,710
Manchester	2,069	1,311	63.4%	1,097	641	58.4%	223	78	35.0%	165	120	72.7%	-	0	712
New York	12,548	9,551	76.1%	4,535	2,897	63.9%	903	284	31.5%	667	499	74.8%	1	2	3,623
Newark	3,955	2,439	61.7%	1,749	1,050	60.0%	948	33	3.5%	635	359	56.5%	-	0	2,145
Philadelphia	24,196	15,980	66.0%	5,950	4,213	70.8%	6,031	2,368	39.3%	3,883	2,868	73.9%	20,218	-	2,907
Pittsburgh	11,533	9,015	78.2%	4,473	3,796	84.9%	777	378	48.6%	1,036	764	73.7%	-	0	2,789
Providence	4,347	1,963	45.2%	1,224	408	33.3%	283	150	53.0%	181	128	70.7%	-	0	889
Togus	2,430	1,489	61.3%	1,875	1,179	62.9%	1,006	440	43.7%	144	78	54.2%	-	0	495
White River J.	960	659	68.6%	529	281	53.1%	78	32	41.0%	140	115	82.1%	-	0	370
Wilmington	1,243	642	51.6%	545	341	62.6%	55	5	9.1%	251	179	71.3%	-	0	584
SOUTHERN AREA	242,453	169,086	69.7%	101,376	73,128	72.1%	20,865	12,008	57.6%	25,927	15,373	59.3%	110	372	90,174
Atlanta	31,834	21,512	67.6%	11,233	8,363	74.5%	1,733	422	24.4%	6,517	3,375	51.8%	-	3	11,852
Columbia	22,508	15,854	70.4%	6,312	3,600	57.0%	876	359	41.0%	1,042	762	73.1%	3	11	6,306
Huntington	9,373	7,001	74.7%	1,920	930	48.4%	242	121	50.0%	949	331	34.9%	1	2	3,309
Jackson	9,855	6,877	69.8%	3,784	1,970	52.1%	1,549	1,122	72.4%	900	682	75.8%	52	27	4,071
Louisville	11,302	7,757	68.6%	6,345	4,670	73.6%	1,565	1,083	69.2%	1,488	1,129	75.9%	31	74	3,444
Montgomery	15,299	10,238	66.9%	7,444	5,304	71.3%	3,522	2,096	59.5%	1,200	910	75.8%	4	87	10,825
Nashville	12,655	6,297	49.8%	6,116	3,194	52.2%	1,193	341	28.6%	1,565	813	51.9%	4	52	6,383
Roanoke	29,803	23,765	79.7%	9,590	6,925	72.2%	1,086	429	39.5%	3,066	2,095	68.3%	3	16	7,018
San Juan	4,926	3,087	62.7%	2,399	1,575	65.7%	408	216	52.9%	1,162	1,002	86.2%	-	0	5,140
St. Petersburg	46,847	32,859	70.1%	18,914	13,195	69.8%	2,717	601	22.1%	3,166	1,675	52.9%	9	91	20,525
Washington	189	142	75.1%	162	70	43.2%	141	50	35.5%	865	863	99.8%	-	0	-
Winston-Salem	47,862	33,697	70.4%	27,157	23,332	85.9%	5,833	5,168	88.6%	4,007	1,736	43.3%	3	9	11,301

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	202,200	140,482	69.5%	69,347	43,511	62.7%	13,728	6,243	45.5%	21,775	15,540	71.4%	23,024	508	60,069
Chicago	20,995	17,118	81.5%	6,548	5,424	82.8%	956	651	68.1%	2,872	2,503	87.2%	9	152	5,640
Des Moines	6,496	4,576	70.4%	2,723	1,890	69.4%	268	92	34.3%	233	148	63.5%	-	0	1,146
Fargo	1,116	346	31.0%	248	41	16.5%	77	20	26.0%	55	32	58.2%	-	0	289
Houston	37,540	28,211	75.1%	15,107	11,294	74.8%	1,342	969	72.2%	6,403	5,206	81.3%	6	5	14,218
Lincoln	3,181	1,295	40.7%	1,871	497	26.6%	194	75	38.7%	593	232	39.1%	1	1	1,581
Little Rock	8,327	5,602	67.3%	5,987	4,313	72.0%	1,459	953	65.3%	1,458	1,165	79.9%	6	56	5,204
Milwaukee	9,762	3,835	39.3%	3,542	1,379	38.9%	622	202	32.5%	441	169	38.3%	10,499	-	3,379
Muskogee	16,023	10,756	67.1%	5,086	2,321	45.6%	1,356	469	34.6%	1,020	493	48.3%	2	4	3,053
New Orleans	14,624	10,850	74.2%	5,775	4,012	69.5%	1,775	1,193	67.2%	1,957	1,447	73.9%	15	133	4,640
Sioux Falls	905	251	27.7%	491	65	13.2%	212	35	16.5%	189	99	52.4%	-	0	212
St. Louis	19,960	14,302	71.7%	5,828	3,706	63.6%	1,376	861	62.6%	1,858	1,154	62.1%	11	144	5,368
St. Paul	12,125	4,038	33.3%	2,368	510	21.5%	3,983	1,098	27.6%	474	234	49.4%	12,471	-	1,372
Waco	45,936	36,127	78.6%	11,985	7,172	59.8%	1,389	603	43.4%	3,619	2,268	62.7%	4	13	12,990
Wichita	5,210	3,175	60.9%	1,788	887	49.6%	117	22	18.8%	603	390	64.7%	-	0	977
WESTERN AREA	210,616	157,966	75.0%	80,772	59,520	73.7%	16,646	11,205	67.3%	24,290	16,874	69.5%	420	203	44,893
Albuquerque	4,912	2,981	60.7%	2,339	1,454	62.2%	332	130	39.2%	638	401	62.9%	2	3	1,779
Anchorage	2,813	2,007	71.3%	2,237	1,910	85.4%	1,112	843	75.8%	277	203	73.3%	-	1	147
Boise	2,209	980	44.4%	1,386	740	53.4%	232	119	51.3%	450	264	58.7%	1	2	1,035
Denver	13,188	8,734	66.2%	6,542	4,460	68.2%	1,312	662	50.5%	2,037	1,109	54.4%	4	4	272
Cheyenne	1,274	463	36.3%	558	273	48.9%	100	27	27.0%	194	108	55.7%	6	3	3,768
Fort Harrison	2,377	1,342	56.5%	1,204	527	43.8%	307	127	41.4%	317	211	66.6%	1	1	247
Honolulu	6,145	4,697	76.4%	1,722	1,116	64.8%	189	110	58.2%	962	760	79.0%	2	0	787
Los Angeles	23,917	19,098	79.9%	6,824	5,617	82.3%	1,879	1,511	80.4%	1,245	980	78.7%	3	5	5,975
Manila	2,095	1,126	53.7%	1,381	457	33.1%	215	116	54.0%	783	590	75.4%	337	115	1,762
Oakland	30,818	25,400	82.4%	11,045	7,838	71.0%	1,366	755	55.3%	5,350	4,076	76.2%	6	4	7,341
Phoenix	22,274	17,845	80.1%	6,442	4,610	71.6%	864	555	64.2%	1,407	1,027	73.0%	1	5	4,941
Portland	12,437	8,155	65.6%	6,100	4,311	70.7%	1,962	1,289	65.7%	584	350	59.9%	3	31	5,344
Reno	10,120	8,281	81.8%	2,725	1,992	73.1%	168	108	64.3%	694	505	72.8%	3	2	852
Salt Lake City	21,789	16,549	76.0%	8,981	7,858	87.5%	579	394	68.0%	2,877	2,179	75.7%	-	0	1,470
San Diego	28,890	20,237	70.0%	7,247	5,206	71.8%	1,958	1,590	81.2%	3,888	2,516	64.7%	1	3	4,034
Seattle	25,358	20,071	79.2%	14,039	11,151	79.4%	4,071	2,869	70.5%	2,587	1,595	61.7%	50	24	5,139
Other	-	-	-	50	9	18.0%	-	-	-	119	94	79.0%	-	8	11,371

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	78,099	43,477	55.7%	93,399	51,289	54.9%	54,839	24,164	44.1%	14,629	7,669	52.4%	22,542	12,176	2,309
Philadelphia	39,891	25,295	63.4%	41,886	28,921	69.0%	26,312	10,276	39.1%	8,380	3,615	43.1%	8,755	5,238	877
Milwaukee	14,919	4,959	33.2%	17,883	2,483	13.9%	9,275	4,250	45.8%	509	262	51.5%	2,265	1,490	694
St. Paul	22,883	13,010	56.9%	32,684	19,318	59.1%	19,034	9,484	49.8%	5,241	3,479	66.4%	11,405	5,448	738
Other (in transit)	406	213	52.5%	946	567	59.9%	218	154	70.6%	499	313	62.7%	117	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	16,494	15,989	505	3.2%	129,761	143,476	(13,715)	-9.6%
Buffalo	3,672	4,413	(741)	-16.8%	19,447	21,220	(1,773)	-8.4%
Atlanta	2,956	3,407	(451)	-13.2%	29,913	33,975	(4,062)	-12.0%
St. Louis	4,188	3,104	1,084	34.9%	50,782	53,424	(2,642)	-4.9%
Muskogee	5,678	5,065	613	12.1%	29,619	34,857	(5,238)	-15.0%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.