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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
February 16, 2013	897,714	627,887	69.9%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	864,322	602,654	69.7%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans ¹		819,837	585,219	71.3%
Initial entitlement decisions for Voc Rehab	095	1,691	1,288	76.2%
Initial entitlement for service-connected disability (>=8)	010	73,856	53,499	72.4%
Initial entitlement for service-connected disability (<=7)	110	240,850	176,072	73.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,677	5,794	42.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	377	263	69.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,236	343,497	71.1%
Increased entitlement due to hospitalization or surgery	320	1,844	790	42.8%
Spina bifida and/or birth defects reconsideration	420	143	106	74.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	253	91	36.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	1	0	0.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	3,489	3,473	99.5%
Agent Orange claims where an interim decision was provided*	409	420	346	82.4%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	178,506	130,574	73.1%
Survivor restored entitlement	133	29	17	58.6%
Hospitalization adjustment (non-rating)	135	216	156	72.2%
Misc determinations	290	74,731	59,376	79.5%
Spina bifida and/or birth defects adjustments	450	9	7	77.8%
Future examination for disabilities	310	17,431	8,576	49.2%
Due process	600	42,110	22,413	53.2%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployability	314	5,238	930	17.8%
Review of Hemodialysis related cases/conditions	680	30	26	86.7%
Review of Radiation related cases/conditions	682	1,047	980	93.6%
Review of Misc cases referred to central office	684	14,369	105	0.7%
Review of effective date related to herbicide exposure	685	127	126	99.2%
Cost of Living Adjustments (COLAs) and other reviews	690	10,504	6,968	66.3%
Social Security number verification	690 Group	37,163	27,031	72.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,224	1,811	81.4%
Correspondence	400	28,314	17,266	61.0%
Congressional correspondence	500	2,624	693	26.4%
Freedom of Information Act (FOIA) requests	510	26,542	14,837	55.9%
Review, including quality assurance	930	28,499	25,251	88.6%
Correction of errors	960	794	584	73.6%

Combination of workload received from Veterans, survivors and internal sources.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		77,877	43,014	55.2%
Increased entitlement and/or reconsideration	120	17,360	7,138	41.1%
Initial entitlement - Veteran	180	11,905	3,724	31.3%
Initial entitlement - Survivor	190	48,612	32,152	66.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		94,658	49,733	52.5%
Hospitalization adjustment (non-rating)	135	1,665	519	31.2%
Dependency	137	9,685	5,815	60.0%
Income adjustments	150	46,297	25,600	55.3%
Annual eligibility verification reporting (EVRs)	155	38	36	94.7%
Misc determinations	297	16,982	9,034	53.2%
Due process	607	19,991	8,729	43.7%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		54,518	24,073	44.2%
Income Verification Match	154	52,933	22,987	43.4%
Cost of Living Adjustments	696	103	61	59.2%
Non-entitlement reviews	697	1,482	1,025	69.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		14,280	7,485	52.4%
Correspondence	407	10,301	5,587	54.2%
Congressional correspondence	507	1,638	22	1.3%
Internal quality reviews	937	2,341	1,876	80.1%

Combination of workload received from Veterans, survivors and internal sources.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	66,597

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
	165	13,427

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As Of February 16, 2013 NA	250,466

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	14,964
	All	118,674

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

February 16, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	897,714	627,887 69.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	819,837	585,219	71.4%	313,032	221,119	70.6%	68,478	36,166	52.8%	88,997	60,442	67.9%	43,676	1,280	248,123
EASTERN AREA	165,563	119,274	72.0%	57,331	40,052	69.9%	17,671	6,568	37.2%	17,855	12,801	71.7%	20,491	176	42,405
Baltimore	19,891	16,667	83.8%	6,254	5,151	82.4%	784	454	57.9%	2,404	1,820	75.7%	1	3	3,510
Boston	11,547	9,395	81.4%	4,495	3,467	77.1%	1,511	734	48.6%	798	605	75.8%	-	-	4,002
Buffalo	8,360	5,474	65.5%	4,127	2,867	69.5%	422	127	30.1%	613	382	62.3%	-	1	1,178
Cleveland	25,334	19,040	75.2%	7,508	5,481	73.0%	2,438	1,141	46.8%	2,557	1,589	62.1%	12	83	8,122
Detroit	16,477	10,202	61.9%	5,498	2,964	53.9%	1,716	318	18.5%	2,354	1,783	75.7%	2	21	5,723
Hartford	2,632	1,296	49.2%	1,438	632	43.9%	211	15	7.1%	167	76	45.5%	-	-	739
Indianapolis	18,087	14,457	79.9%	6,029	4,669	77.4%	759	410	54.0%	1,724	1,384	80.3%	3	66	4,722
Manchester	2,020	1,282	63.5%	1,105	644	58.3%	215	74	34.4%	157	112	71.3%	-	-	714
New York	12,509	9,482	75.8%	4,531	2,915	64.3%	910	289	31.8%	681	495	72.7%	-	2	3,581
Newark	3,893	2,358	60.6%	1,689	1,012	59.9%	939	26	2.8%	654	369	56.4%	-	-	2,151
Philadelphia	24,232	15,907	65.6%	5,968	4,257	71.3%	5,579	1,973	35.4%	3,955	2,869	72.5%	20,473	-	2,849
Pittsburgh	11,583	9,015	77.8%	4,502	3,773	83.8%	771	363	47.1%	1,074	814	75.8%	-	-	2,785
Providence	4,366	1,966	45.0%	1,220	422	34.6%	278	152	54.7%	180	131	72.8%	-	-	880
Togus	2,441	1,461	59.9%	1,891	1,177	62.2%	1,014	455	44.9%	136	79	58.1%	-	-	485
White River Junction	968	647	66.8%	529	281	53.1%	75	32	42.7%	144	113	78.5%	-	-	368
Wilmington	1,223	625	51.1%	547	340	62.2%	49	5	10.2%	257	180	70.0%	-	-	596
SOUTHERN AREA	242,460	168,874	69.7%	102,449	74,107	72.3%	20,570	12,124	58.9%	25,819	15,385	59.6%	110	380	90,061
Atlanta	31,703	21,414	67.5%	11,313	8,503	75.2%	1,641	420	25.6%	6,495	3,380	52.0%	-	3	11,828
Columbia	22,480	15,863	70.6%	6,423	3,687	57.4%	870	374	43.0%	1,037	767	74.0%	1	10	6,349
Huntington	9,342	6,995	74.9%	1,994	934	46.8%	227	116	51.1%	942	348	36.9%	1	-	3,319
Jackson	9,861	6,907	70.0%	3,738	2,021	54.1%	1,589	1,164	73.3%	879	682	77.6%	55	29	4,051
Louisville	11,341	7,741	68.3%	6,446	4,748	73.7%	1,560	1,084	69.5%	1,482	1,143	77.1%	31	76	3,451
Montgomery	15,401	10,320	67.0%	7,471	5,339	71.5%	3,519	2,108	59.9%	1,217	916	75.3%	4	92	10,846
Nashville	12,417	6,127	49.3%	6,244	3,197	51.2%	1,205	358	29.7%	1,576	833	52.9%	4	52	6,377
Roanoke	29,752	23,644	79.5%	9,573	6,930	72.4%	1,063	458	43.1%	3,057	2,001	65.5%	4	16	7,026
San Juan	4,979	3,089	62.0%	2,439	1,609	66.0%	356	217	61.0%	1,174	1,012	86.2%	-	1	5,154
St. Petersburg	47,185	32,899	69.7%	19,099	13,317	69.7%	2,618	619	23.6%	2,892	1,611	55.7%	7	92	20,410
Washington	199	154	77.4%	169	77	45.6%	138	51	37.0%	854	852	99.8%	-	-	-
Winston-Salem	47,800	33,721	70.5%	27,540	23,745	86.2%	5,784	5,155	89.1%	4,214	1,840	43.7%	3	9	11,250

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	201,720	139,725	69.3%	69,871	43,889	62.8%	13,718	6,172	45.0%	21,761	15,580	71.6%	22,654	513	59,864
Chicago	20,993	17,069	81.3%	6,583	5,461	83.0%	966	651	67.4%	2,845	2,489	87.5%	9	152	5,607
Des Moines	6,508	4,541	69.8%	2,685	1,829	68.1%	262	91	34.7%	225	141	62.7%	-	-	1,128
Fargo	1,107	347	31.3%	276	44	15.9%	73	18	24.7%	65	35	53.8%	-	-	279
Houston	37,403	28,025	74.9%	15,117	11,344	75.0%	1,324	959	72.4%	6,400	5,225	81.6%	6	5	14,188
Lincoln	3,114	1,224	39.3%	1,815	515	28.4%	219	80	36.5%	584	220	37.7%	1	1	1,593
Little Rock	8,342	5,615	67.3%	6,076	4,374	72.0%	1,478	955	64.6%	1,459	1,163	79.7%	6	55	5,230
Milwaukee	9,742	3,750	38.5%	3,618	1,421	39.3%	580	199	34.3%	440	168	38.2%	10,481	-	3,336
Muskogee	15,965	10,620	66.5%	5,240	2,353	44.9%	1,446	506	35.0%	1,015	485	47.8%	3	3	3,020
New Orleans	14,682	10,961	74.7%	6,018	4,175	69.4%	377	192	50.9%	1,962	1,451	74.0%	15	134	4,556
Sioux Falls	897	240	26.8%	480	65	13.5%	219	38	17.4%	184	94	51.1%	-	-	213
St. Louis	19,945	14,168	71.0%	5,860	3,670	62.6%	1,429	877	61.4%	1,889	1,168	61.8%	10	149	5,326
St. Paul	11,874	3,950	33.3%	2,227	476	21.4%	3,832	953	24.9%	453	244	53.9%	12,118	-	1,392
Waco	45,921	36,041	78.5%	12,084	7,272	60.2%	1,381	629	45.5%	3,633	2,302	63.4%	5	14	13,004
Wichita	5,227	3,174	60.7%	1,792	890	49.7%	132	24	18.2%	607	395	65.1%	-	-	992
WESTERN AREA	210,094	157,346	74.9%	83,330	63,060	75.7%	16,519	11,302	68.4%	23,440	16,582	70.7%	421	203	44,844
Albuquerque	4,885	2,947	60.3%	2,352	1,472	62.6%	319	133	41.7%	623	391	62.8%	2	2	1,775
Anchorage	2,813	2,010	71.5%	2,278	1,937	85.0%	1,079	896	83.0%	274	205	74.8%	-	1	147
Boise	2,211	946	42.8%	1,395	754	54.1%	226	122	54.0%	422	250	59.2%	2	2	1,030
Denver	13,125	8,694	66.2%	6,650	4,482	67.4%	1,333	665	49.9%	1,954	1,060	54.2%	4	4	267
Cheyenne	1,307	489	37.4%	544	270	49.6%	95	28	29.5%	198	114	57.6%	6	3	3,774
Fort Harrison	2,372	1,344	56.7%	1,198	535	44.7%	309	135	43.7%	320	213	66.6%	1	1	245
Honolulu	6,123	4,664	76.2%	1,735	1,138	65.6%	172	112	65.1%	959	759	79.1%	2	-	786
Los Angeles	24,046	19,007	79.0%	6,925	5,654	81.6%	1,873	1,514	80.8%	1,266	978	77.3%	3	5	5,962
Manila	2,084	1,083	52.0%	1,405	466	33.2%	210	113	53.8%	806	596	73.9%	337	113	1,752
Oakland	30,751	25,364	82.5%	11,220	9,154	81.6%	1,333	749	56.2%	5,431	4,131	76.1%	6	4	7,350
Phoenix	22,129	17,706	80.0%	6,477	4,662	72.0%	838	567	67.7%	1,263	950	75.2%	2	5	4,964
Portland	12,465	8,168	65.5%	6,194	4,394	70.9%	1,988	1,290	64.9%	597	350	58.6%	3	33	5,356
Reno	10,184	8,264	81.1%	2,753	2,010	73.0%	170	111	65.3%	695	514	74.0%	1	2	835
Salt Lake City	21,731	16,575	76.3%	10,743	9,614	89.5%	581	387	66.6%	3,003	2,204	73.4%	-	-	1,483
San Diego	28,743	20,063	69.8%	7,319	5,207	71.1%	1,925	1,570	81.6%	3,050	2,306	75.6%	1	3	4,029
Seattle	25,125	20,022	79.7%	14,142	11,311	80.0%	4,068	2,910	71.5%	2,579	1,561	60.5%	51	25	5,089
Other	-	3	-	51	11	21.6%	-	-	-	122	94	77.0%	-	8	10,949

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	77,877	43,014	55.2%	94,658	49,733	52.5%	54,518	24,073	44.2%	14,307	7,504	52.4%	22,921	12,147	2,343
Philadelphia	40,072	25,333	63.2%	41,826	27,748	66.3%	26,227	10,240	39.0%	8,176	3,514	43.0%	8,597	5,145	887
Milwaukee	14,895	4,820	32.4%	18,718	2,418	12.9%	9,126	4,164	45.6%	486	246	50.6%	2,283	1,507	711
St. Paul	22,475	12,642	56.2%	33,174	19,055	57.4%	18,938	9,514	50.2%	5,119	3,415	66.7%	11,924	5,495	745
Other (in transit)	435	219	50.3%	940	512	54.5%	227	155	68.3%	526	329	62.5%	117	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	14,964	16,494	(1,530)	-9.3%	118,674	129,761	(11,087)	-8.5%
Buffalo	2,569	3,672	(1,103)	-30.0%	15,651	19,447	(3,796)	-19.5%
Atlanta	2,639	2,956	(317)	-10.7%	26,159	29,913	(3,754)	-12.5%
St Louis	4,609	4,188	421	10.1%	49,700	50,782	(1,082)	-2.1%
Muskogee	5,147	5,678	(531)	-9.4%	27,164	29,619	(2,455)	-8.3%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.