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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
February 23, 2013	896,726	629,829	70.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	862,627	603,668	70.0%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		818,504	586,631	71.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,710	1,282	75.0%
Initial entitlement for service-connected disability (=>8)	010	73,501	53,453	72.7%
Initial entitlement for service-connected disability (<=7)	110	240,445	176,493	73.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,357	5,712	42.8%
Initial claims from children Orange Veterans with Spina bifida and/or birth defects	410	373	269	72.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,149	344,759	71.4%
Increased entitlement due to hospitalization or surgery	320	1,795	761	42.4%
Spina bifida and/or birth defects reconsideration	420	140	108	77.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	246	90	36.6%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims After 9/01/10	405	3,384	3,370	99.6%
Agent Orange claims where an interim decision was provided	409	404	334	82.7%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		313,518	223,216	71.2%
Dependency	130	179,623	132,241	73.6%
Survivor restored entitlement	133	32	16	50.0%
Hospitalization adjustment (non-rating)	135	215	155	72.1%
Misc determinations	290	74,871	60,497	80.8%
Spina bifida and/or birth defects adjustments	450	9	7	77.8%
Future examination for disabilities	310	16,571	7,684	46.4%
Due process	600	42,197	22,616	53.6%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		67,970	40,755	60.0%
Income verification for unemployment	314	5,150	5,148	100.0%
Review of Hemodialysis related cases/conditions	680	29	25	86.2%
Review of Radiation related cases/conditions	682	1,055	991	93.9%
Review of Misc cases referred to central office	684	13,643	107	0.8%
Review of effective date related to herbicide exposure	685	125	124	99.2%
Cost of Living Adjustments (COLAs) and other reviews	690	10,551	7,079	67.1%
Social Security number verification	690 Group	37,417	27,281	72.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		89,190	60,772	68.1%
Pre-decisional hearings	173	2,223	1,818	81.8%
Correspondence	400	28,360	17,351	61.2%
Congressional correspondence	500	2,844	754	26.5%
Freedom of Information Act (FOIA) requests	510	26,498	14,905	56.2%
Review, including quality assurance	930	28,466	25,343	89.0%
Correction of errors	960	799	601	75.2%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		78,222	43,198	55.2%
Increased entitlement and/or reconsideration	120	17,653	7,272	41.2%
Initial entitlement - Veteran	180	12,122	3,740	30.9%
Initial entitlement - Survivor	190	48,447	32,186	66.4%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		95,916	48,904	51.0%
Hospitalization adjustment (non-rating)	135	1,572	427	27.2%
Dependency	137	9,555	5,659	59.2%
Income adjustments	150	48,094	25,382	52.8%
Annual eligibility verification reporting (EVRs)	155	35	34	97.1%
Misc determinations	297	17,007	8,792	51.7%
Due process	607	19,653	8,610	43.8%
Involve the modification of benefits based upon income changes.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		54,285	53,759	99.0%
Income Verification Match	154	52,657	52,656	100.0%
Cost of Living Adjustments	696	109	61	56.0%
Non-entitlement reviews	697	1,519	1,042	68.6%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		13,870	7,533	54.3%
Correspondence	407	10,101	5,622	55.7%
Congressional correspondence	507	1,452	23	1.6%
Internal quality reviews	937	2,317	1,888	81.5%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	67,639
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.		

	EP	# Pending
Accrued	165	13,425
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals	NA	250,540
As of February 20, 2013		
Appealed cases include compensation, pension, burial, and accrued benefits and decisions.		

	Type	# Pending
Education	Ch 33	13,174
	All	112,665
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

COMPENSATION AND PENSION INVENTORY

February 23, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	896,726	629,829 70.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	818,504	586,631	71.7%	313,515	223,206	71.2%	67,970	40,755	60.0%	89,105	60,690	68.1%	44,167	1,274	248,219
EASTERN AREA	165,261	119,359	72.2%	57,569	40,440	70.2%	17,567	8,604	49.0%	17,881	12,808	71.6%	21,220	171	42,432
Baltimore	19,660	16,610	84.5%	6,213	5,171	83.2%	901	499	55.4%	2,374	1,806	76.1%	1	2	3,499
Boston	11,559	9,422	81.5%	4,514	3,500	77.5%	1,512	744	49.2%	807	600	74.3%	-	-	3,990
Buffalo	8,391	5,515	65.7%	4,281	3,057	71.4%	422	127	30.1%	578	369	63.8%	-	1	1,191
Cleveland	25,514	19,123	75.0%	7,598	5,532	72.8%	2,404	1,140	47.4%	2,563	1,597	62.3%	12	78	8,181
Detroit	16,328	10,254	62.8%	5,534	2,942	53.2%	1,537	329	21.4%	2,389	1,799	75.3%	2	22	5,729
Hartford	2,551	1,244	48.8%	1,457	628	43.1%	133	14	10.5%	163	75	46.0%	-	-	739
Indianapolis	18,147	14,500	79.9%	5,941	4,626	77.9%	761	421	55.3%	1,730	1,395	80.6%	3	65	4,729
Manchester	1,970	1,244	63.1%	1,108	640	57.8%	199	67	33.7%	155	107	69.0%	-	-	722
New York	12,432	9,439	75.9%	4,562	2,968	65.1%	914	291	31.8%	678	493	72.7%	-	2	3,539
Newark	3,870	2,380	61.5%	1,675	991	59.2%	940	28	3.0%	660	375	56.8%	-	1	2,162
Philadelphia	24,088	15,869	65.9%	6,024	4,321	71.7%	5,722	3,919	68.5%	3,957	2,857	72.2%	21,202	-	2,815
Pittsburgh	11,633	9,066	77.9%	4,500	3,776	83.9%	763	364	47.7%	1,109	821	74.0%	-	-	2,801
Providence	4,509	1,972	43.7%	1,207	442	36.6%	269	158	58.7%	191	140	73.3%	-	-	879
Togus	2,398	1,436	59.9%	1,901	1,209	63.6%	976	467	47.8%	125	78	62.4%	-	-	497
White River J.	960	643	67.0%	507	300	59.2%	70	31	44.3%	143	114	79.7%	-	-	361
Wilmington	1,251	642	51.3%	547	337	61.6%	44	5	11.4%	259	182	70.3%	-	-	598
SOUTHERN AREA	243,090	169,818	69.9%	102,343	74,434	72.7%	20,506	12,268	59.8%	25,715	15,456	60.1%	109	379	90,488
Atlanta	31,446	21,498	68.4%	11,287	8,610	76.3%	1,561	433	27.7%	6,415	3,390	52.8%	-	3	11,802
Columbia	22,407	15,891	70.9%	6,472	3,759	58.1%	842	370	43.9%	1,016	773	76.1%	1	9	6,344
Huntington	9,330	7,059	75.7%	1,976	956	48.4%	242	115	47.5%	956	367	38.4%	1	-	3,290
Jackson	9,813	6,886	70.2%	3,695	2,115	57.2%	1,585	1,162	73.3%	886	693	78.2%	55	29	4,085
Louisville	11,333	7,827	69.1%	6,484	4,835	74.6%	1,545	1,085	70.2%	1,476	1,173	79.5%	30	74	3,460
Montgomery	15,376	10,340	67.2%	7,517	5,398	71.8%	3,574	2,194	61.4%	1,223	922	75.4%	3	91	10,887
Nashville	12,179	6,077	49.9%	6,204	3,177	51.2%	1,210	366	30.2%	1,600	879	54.9%	4	54	6,370
Roanoke	29,711	23,728	79.9%	9,595	7,019	73.2%	1,074	468	43.6%	3,089	1,950	63.1%	4	16	7,025
San Juan	4,972	3,079	61.9%	2,479	1,641	66.2%	355	216	60.8%	1,171	1,023	87.4%	1	1	5,181
St. Petersburg	47,942	33,270	69.4%	18,786	12,996	69.2%	2,617	652	24.9%	2,562	1,497	58.4%	7	93	20,847
Washington	204	158	77.5%	168	79	47.0%	137	51	37.2%	842	840	99.8%	-	-	-
Winston-Salem	48,377	34,005	70.3%	27,680	23,849	86.2%	5,764	5,156	89.5%	4,479	1,949	43.5%	3	9	11,197

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	200,366	139,764	69.8%	69,909	44,445	63.6%	13,389	8,522	63.8%	21,753	15,652	72.0%	22,415	517	59,710
Chicago	20,874	17,055	81.7%	6,661	5,502	82.6%	968	646	66.7%	2,849	2,501	87.8%	10	153	5,605
Des Moines	6,485	4,525	69.8%	2,667	1,814	68.0%	264	92	34.8%	223	136	61.0%	-	-	1,110
Fargo	1,122	360	32.1%	280	46	16.4%	74	22	29.7%	67	33	49.3%	-	-	271
Houston	37,045	27,890	75.3%	15,130	11,404	75.4%	1,283	959	74.7%	6,495	5,252	80.9%	6	5	14,136
Lincoln	3,035	1,188	39.1%	1,835	548	29.9%	210	84	40.0%	556	213	38.3%	-	1	1,584
Little Rock	8,358	5,627	67.3%	6,018	4,380	72.8%	1,483	966	65.1%	1,478	1,188	80.4%	5	54	5,222
Milwaukee	9,678	3,702	38.3%	3,729	1,539	41.3%	540	457	84.6%	453	172	38.0%	10,481	-	3,317
Muskogee	15,787	10,495	66.5%	5,213	2,440	46.8%	1,366	541	39.6%	1,002	485	48.4%	3	3	2,988
New Orleans	14,630	10,999	75.2%	6,059	4,232	69.8%	355	191	53.8%	1,961	1,452	74.0%	15	135	4,502
Sioux Falls	870	223	25.6%	479	65	13.6%	231	38	16.5%	190	99	52.1%	-	-	221
St. Louis	19,880	14,349	72.2%	5,882	3,704	63.0%	1,439	911	63.3%	1,905	1,184	62.2%	10	151	5,331
St. Paul	11,621	3,919	33.7%	1,997	464	23.2%	3,689	2,968	80.5%	434	228	52.5%	11,881	-	1,412
Waco	45,790	36,203	79.1%	12,159	7,375	60.7%	1,364	621	45.5%	3,529	2,310	65.5%	4	15	13,017
Wichita	5,191	3,229	62.2%	1,800	932	51.8%	123	26	21.1%	611	399	65.3%	-	-	994
WESTERN AREA	209,787	157,690	75.2%	83,640	63,880	76.4%	16,508	11,361	68.8%	23,720	16,759	70.7%	423	201	44,809
Albuquerque	4,802	2,924	60.9%	2,355	1,487	63.1%	306	138	45.1%	573	385	67.2%	-	2	1,781
Anchorage	2,814	2,018	71.7%	2,259	1,934	85.6%	1,073	892	83.1%	275	208	75.6%	-	1	147
Boise	2,191	946	43.2%	1,411	768	54.4%	233	121	51.9%	425	256	60.2%	-	2	1,010
Denver	13,094	8,777	67.0%	6,661	4,504	67.6%	1,411	663	47.0%	1,933	1,072	55.5%	3	4	3,760
Cheyenne	1,288	504	39.1%	545	265	48.6%	95	29	30.5%	194	113	58.2%	5	3	271
Fort Harrison	2,405	1,356	56.4%	1,176	531	45.2%	312	136	43.6%	315	220	69.8%	1	1	249
Honolulu	6,194	4,664	75.3%	1,743	1,158	66.4%	179	123	68.7%	970	766	79.0%	2	-	783
Los Angeles	23,895	18,822	78.8%	6,997	5,680	81.2%	1,861	1,509	81.1%	1,346	971	72.1%	3	6	5,947
Manila	2,057	1,064	51.7%	1,384	470	34.0%	205	113	55.1%	804	619	77.0%	347	111	1,742
Oakland	30,600	25,498	83.3%	11,189	9,696	86.7%	1,332	757	56.8%	5,495	4,183	76.1%	6	4	7,357
Phoenix	21,987	17,657	80.3%	6,472	4,689	72.5%	798	566	70.9%	1,230	904	73.5%	2	4	4,987
Portland	12,489	8,198	65.6%	6,382	4,408	69.1%	2,001	1,311	65.5%	630	351	55.7%	3	32	5,338
Reno	10,244	8,320	81.2%	2,786	2,017	72.4%	174	115	66.1%	696	534	76.7%	-	2	807
Salt Lake City	21,886	16,689	76.3%	10,736	9,659	90.0%	564	389	69.0%	3,190	2,249	70.5%	-	-	1,491
San Diego	28,763	20,156	70.1%	7,343	5,194	70.7%	1,888	1,553	82.3%	3,028	2,328	76.9%	1	3	4,042
Seattle	25,078	20,097	80.1%	14,201	11,420	80.4%	4,076	2,946	72.3%	2,616	1,600	61.2%	50	26	5,097
Other	-	-	0.0%	45	7	15.6%	-	-	0.0%	36	15	41.7%	-	6	10,780

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	78,222	43,198	55.2%	95,916	48,904	51.0%	54,285	53,759	99.0%	13,896	7,549	54.3%	23,472	12,151	2,321
Philadelphia	40,670	25,738	63.3%	41,866	26,875	64.2%	26,149	26,130	99.9%	7,792	3,555	45.6%	8,616	5,093	855
Milwaukee	14,936	4,790	32.1%	19,501	2,433	12.5%	8,976	8,969	99.9%	485	247	50.9%	2,322	1,484	707
St. Paul	22,167	12,449	56.2%	33,575	19,089	56.9%	18,927	18,447	97.5%	5,082	3,408	67.1%	12,425	5,574	759
Other (in transit)	449	221	49.2%	974	507	52.1%	233	213	91.4%	537	339	63.1%	109	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	13,174	14,964	(1,790)	-12.0%	112,665	118,674	(6,009)	-5.1%
Buffalo	2,147	2,569	(422)	-16.4%	12,808	15,651	(2,843)	-18.2%
Atlanta	2,347	2,639	(292)	-11.1%	22,154	26,159	(4,005)	-15.3%
St. Louis	4,434	4,609	(175)	-3.8%	54,163	49,700	4,463	9.0%
Muskogee	4,246	5,147	(901)	-17.5%	23,540	27,164	(3,624)	-13.3%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.