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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
March 2, 2013	<b>895,029</b>	<b>626,884</b>	<b>70.0%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>860,570</b>	<b>600,108</b>	<b>69.7%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>817,123</b>	<b>583,825</b>	<b>71.4%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	<b>095</b>	1,689	1,269	75.1%
Initial entitlement for service-connected disability (=>8)	<b>010</b>	74,026	52,891	71.4%
Initial entitlement for service-connected disability (<=7)	<b>110</b>	239,717	175,548	73.2%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	<b>140</b>	13,329	5,658	42.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	<b>410</b>	371	275	74.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	<b>020</b>	482,229	343,656	71.3%
Increased entitlement due to hospitalization or surgery	<b>320</b>	1,754	754	43.0%
Spina bifida and/or birth defects reconsideration	<b>420</b>	140	110	78.6%
Reopened or new Agent Orange claims prior to 8/30/10	<b>681</b>	231	92	39.8%
Nehmer review cases based upon new Agent Orange presumptives	<b>687</b>	0	0	
Reopened or new Agent Orange claims After 9/01/10	<b>405</b>	3,246	3,240	99.8%
Agent Orange claims where an interim decision was provided	<b>409</b>	391	332	84.9%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>316,161</b>	<b>223,736</b>	<b>70.8%</b>
Dependency	<b>130</b>	181,744	133,557	73.5%
Survivor restored entitlement	<b>133</b>	34	16	47.1%
Hospitalization adjustment (non-rating)	<b>135</b>	213	152	71.4%
Misc determinations	<b>290</b>	75,956	60,537	79.7%
Spina bifida and/or birth defects adjustments	<b>450</b>	9	7	77.8%
Future examination for disabilities	<b>310</b>	15,643	6,798	43.5%
Due process	<b>600</b>	42,562	22,669	53.3%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>67,770</b>	<b>40,796</b>	<b>60.2%</b>
Income verification for unemployment	<b>314</b>	5,100	5,098	100.0%
Review of Hemodialysis related cases/conditions	<b>680</b>	31	27	87.1%
Review of Radiation related cases/conditions	<b>682</b>	1,035	976	94.3%
Review of Misc cases referred to central office	<b>684</b>	12,648	94	0.7%
Review of effective date related to herbicide exposure	<b>685</b>	123	122	99.2%
Cost of Living Adjustments (COLAs) and other reviews	<b>690</b>	10,672	7,056	66.1%
Social Security number verification	<b>690 Group</b>	38,161	27,423	71.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>89,870</b>	<b>61,189</b>	<b>68.1%</b>
Pre-decisional hearings	<b>173</b>	2,238	1,821	81.4%
Correspondence	<b>400</b>	29,141	17,666	60.6%
Congressional correspondence	<b>500</b>	2,883	792	27.5%
Freedom of Information Act (FOIA) requests	<b>510</b>	26,333	14,909	56.6%
Review, including quality assurance	<b>930</b>	28,489	25,390	89.1%
Correction of errors	<b>960</b>	786	611	77.7%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>77,906</b>	<b>43,059</b>	<b>55.3%</b>
Increased entitlement and/or reconsideration	120	17,798	7,335	41.2%
Initial entitlement - Veteran	180	12,206	3,804	31.2%
Initial entitlement - Survivor	190	47,902	31,920	66.6%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>96,896</b>	<b>47,833</b>	<b>49.4%</b>
Hospitalization adjustment (non-rating)	135	1,488	320	21.5%
Dependency	137	9,595	5,525	57.6%
Income adjustments	150	49,287	25,016	50.8%
Annual eligibility verification reporting (EVRs)	155	27	27	100.0%
Misc determinations	297	17,106	8,555	50.0%
Due process	607	19,393	8,390	43.3%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>54,003</b>	<b>53,455</b>	<b>99.0%</b>
Income Verification Match	154	52,348	52,347	100.0%
Cost of Living Adjustments	696	108	65	60.2%
Non-entitlement reviews	697	1,547	1,043	67.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>13,969</b>	<b>7,537</b>	<b>54.0%</b>
Correspondence	407	10,158	5,664	55.8%
Congressional correspondence	507	1,504	21	1.4%
Internal quality reviews	937	2,307	1,852	80.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>66,841</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>13,560</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>249,814</b>

As of February 20, 2013

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>11,325</b>
	<b>All</b>	<b>99,890</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

March 2, 2013

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
<b>USA</b>	895,029	626,884	70.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>817,123</b>	<b>583,825</b>	<b>71.4%</b>	<b>316,158</b>	<b>223,733</b>	<b>70.8%</b>	<b>67,770</b>	<b>40,796</b>	<b>60.2%</b>	<b>89,785</b>	<b>61,107</b>	<b>68.1%</b>	<b>43,349</b>	<b>1,311</b>	<b>247,523</b>
<b>EASTERN AREA</b>	164,389	118,631	72.2%	58,428	40,599	69.5%	17,295	8,698	50.3%	17,844	12,830	71.9%	21,199	177	42,510
Baltimore	19,261	16,352	84.9%	6,153	5,148	83.7%	871	478	54.9%	2,380	1,817	76.3%	1	1	3,509
Boston	11,515	9,340	81.1%	4,554	3,505	77.0%	1,513	745	49.2%	800	587	73.4%	-	-	3,948
Buffalo	8,329	5,494	66.0%	4,339	3,051	70.3%	415	128	30.8%	573	370	64.6%	-	1	1,188
Cleveland	25,639	19,166	74.8%	7,835	5,568	71.1%	2,377	1,145	48.2%	2,519	1,596	63.4%	5	80	8,360
Detroit	16,233	10,209	62.9%	5,499	2,900	52.7%	1,318	292	22.2%	2,376	1,808	76.1%	4	26	5,684
Hartford	2,515	1,200	47.7%	1,543	632	41.0%	129	12	9.3%	169	75	44.4%	-	-	736
Indianapolis	18,014	14,387	79.9%	5,921	4,569	77.2%	823	431	52.4%	1,731	1,396	80.6%	4	66	4,722
Manchester	1,998	1,273	63.7%	1,147	645	56.2%	176	55	31.3%	166	107	64.5%	-	-	716
New York	12,390	9,356	75.5%	4,498	2,887	64.2%	894	262	29.3%	625	460	73.6%	-	2	3,540
Newark	3,847	2,303	59.9%	1,675	987	58.9%	923	28	3.0%	663	383	57.8%	1	1	2,163
Philadelphia	24,070	15,861	65.9%	6,202	4,381	70.6%	5,594	3,934	70.3%	4,008	2,884	72.0%	21,184	-	2,824
Pittsburgh	11,593	9,038	78.0%	4,611	3,850	83.5%	768	365	47.5%	1,128	835	74.0%	-	-	2,801
Providence	4,466	1,976	44.2%	1,471	630	42.8%	434	326	75.1%	188	132	70.2%	-	-	872
Togus	2,313	1,370	59.2%	1,924	1,215	63.1%	948	461	48.6%	113	75	66.4%	-	-	491
White River J.	936	624	66.7%	511	295	57.7%	68	31	45.6%	144	115	79.9%	-	-	353
Wilmington	1,270	682	53.7%	545	336	61.7%	44	5	11.4%	261	190	72.8%	-	-	603
<b>SOUTHERN AREA</b>	243,597	169,565	69.6%	102,565	74,309	72.5%	20,337	12,299	60.5%	26,216	15,832	60.4%	113	404	90,572
Atlanta	31,104	21,304	68.5%	11,211	8,710	77.7%	1,489	433	29.1%	6,677	3,672	55.0%	-	3	11,700
Columbia	22,363	15,852	70.9%	6,586	3,792	57.6%	883	373	42.2%	1,045	776	74.3%	1	10	6,306
Huntington	9,312	7,012	75.3%	2,014	972	48.3%	211	108	51.2%	944	370	39.2%	1	-	3,340
Jackson	9,813	6,815	69.4%	3,729	2,130	57.1%	1,555	1,133	72.9%	902	701	77.7%	56	29	4,070
Louisville	11,219	7,701	68.6%	6,476	4,844	74.8%	1,535	1,085	70.7%	1,468	1,195	81.4%	30	74	3,453
Montgomery	15,353	10,247	66.7%	7,743	5,452	70.4%	3,618	2,240	61.9%	1,237	935	75.6%	4	97	10,891
Nashville	12,083	6,003	49.7%	6,336	3,207	50.6%	1,118	371	33.2%	1,636	896	54.8%	5	53	6,355
Roanoke	29,536	23,601	79.9%	9,623	7,072	73.5%	1,058	480	45.4%	3,138	1,898	60.5%	4	17	7,089
San Juan	4,957	3,083	62.2%	2,647	1,683	63.6%	361	216	59.8%	1,190	1,040	87.4%	1	2	5,175
St. Petersburg	48,598	33,857	69.7%	18,436	12,631	68.5%	2,606	661	25.4%	2,470	1,476	59.8%	8	109	21,049
Washington	198	156	78.8%	166	78	47.0%	137	51	37.2%	835	833	99.8%	-	-	-
Winston-Salem	49,061	33,934	69.2%	27,598	23,738	86.0%	5,766	5,148	89.3%	4,674	2,040	43.6%	3	10	11,144

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	198,929	138,400	69.6%	69,998	44,489	63.6%	13,385	8,376	62.6%	21,642	15,698	72.5%	21,617	516	59,617
Chicago	20,699	16,984	82.1%	6,694	5,535	82.7%	961	640	66.6%	2,747	2,450	89.2%	9	152	5,583
Des Moines	6,395	4,451	69.6%	2,683	1,828	68.1%	262	97	37.0%	217	128	59.0%	-	-	1,098
Fargo	1,049	336	32.0%	273	44	16.1%	76	21	27.6%	65	34	52.3%	-	-	268
Houston	36,793	27,701	75.3%	15,056	11,355	75.4%	1,252	963	76.9%	6,502	5,336	82.1%	7	5	14,147
Lincoln	2,948	1,084	36.8%	1,748	562	32.2%	213	81	38.0%	582	212	36.4%	-	1	1,615
Little Rock	8,259	5,560	67.3%	6,019	4,342	72.1%	1,531	958	62.6%	1,481	1,199	81.0%	6	54	5,194
Milwaukee	9,794	3,621	37.0%	3,719	1,551	41.7%	529	439	83.0%	422	160	37.9%	10,548	-	3,313
Muskogee	15,530	10,211	65.8%	5,384	2,500	46.4%	1,424	534	37.5%	981	491	50.1%	3	3	3,000
New Orleans	14,637	10,988	75.1%	5,993	4,230	70.6%	362	196	54.1%	1,942	1,471	75.7%	15	135	4,417
Sioux Falls	846	211	24.9%	501	59	11.8%	213	37	17.4%	169	87	51.5%	-	-	219
St. Louis	19,908	14,185	71.3%	5,897	3,664	62.1%	1,525	922	60.5%	1,938	1,216	62.7%	11	151	5,334
St. Paul	11,319	3,823	33.8%	1,904	381	20.0%	3,592	2,836	79.0%	448	215	48.0%	11,013	-	1,419
Waco	45,520	35,972	79.0%	12,295	7,508	61.1%	1,318	625	47.4%	3,536	2,302	65.1%	5	15	13,017
Wichita	5,232	3,273	62.6%	1,832	930	50.8%	127	27	21.3%	612	397	64.9%	-	-	993
<b>WESTERN AREA</b>	210,208	157,229	74.8%	85,121	64,330	75.6%	16,753	11,423	68.2%	24,051	16,732	69.6%	420	208	44,487
Albuquerque	4,881	2,950	60.4%	2,409	1,475	61.2%	309	145	46.9%	584	384	65.8%	-	2	1,784
Anchorage	2,823	2,019	71.5%	2,265	1,931	85.3%	1,069	890	83.3%	282	207	73.4%	-	1	150
Boise	2,195	926	42.2%	1,412	778	55.1%	232	118	50.9%	449	261	58.1%	-	2	1,004
Denver	12,961	8,602	66.4%	6,716	4,524	67.4%	1,454	675	46.4%	1,870	1,046	55.9%	3	6	3,779
Cheyenne	1,291	506	39.2%	535	264	49.3%	95	29	30.5%	192	117	60.9%	5	3	261
Fort Harrison	2,425	1,363	56.2%	1,192	519	43.5%	302	135	44.7%	323	226	70.0%	1	1	244
Honolulu	6,143	4,633	75.4%	1,755	1,168	66.6%	189	134	70.9%	1,000	771	77.1%	2	-	793
Los Angeles	23,950	18,802	78.5%	7,207	5,739	79.6%	1,844	1,514	82.1%	1,373	968	70.5%	3	6	5,836
Manila	2,075	1,040	50.1%	1,390	472	34.0%	200	111	55.5%	846	617	72.9%	344	117	1,694
Oakland	30,569	25,485	83.4%	11,160	9,633	86.3%	1,308	763	58.3%	5,485	4,203	76.6%	7	2	7,381
Phoenix	21,830	17,596	80.6%	6,508	4,724	72.6%	796	566	71.1%	1,234	880	71.3%	2	4	4,950
Portland	12,605	8,220	65.2%	6,512	4,464	68.6%	2,076	1,362	65.6%	680	345	50.7%	3	32	5,296
Reno	10,286	8,325	80.9%	2,806	2,030	72.3%	170	114	67.1%	700	536	76.6%	-	2	801
Salt Lake City	22,329	16,563	74.2%	11,286	10,032	88.9%	514	348	67.7%	3,326	2,257	67.9%	-	-	1,452
San Diego	29,037	20,296	69.9%	7,602	5,062	66.6%	2,090	1,514	72.4%	3,069	2,333	76.0%	-	3	4,047
Seattle	24,808	19,903	80.2%	14,366	11,515	80.2%	4,105	3,005	73.2%	2,638	1,581	59.9%	50	27	5,015
Other	-	-	0.0%	46	6	13.0%	-	-	0.0%	32	15	46.9%	-	6	10,337

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	77,906	43,059	55.3%	96,896	47,833	49.4%	54,003	53,455	99.0%	13,997	7,553	54.0%	23,492	12,249	2,291
Philadelphia	40,901	26,133	63.9%	41,772	25,935	62.1%	26,058	26,039	99.9%	7,898	3,572	45.2%	8,537	5,055	828
Milwaukee	14,693	4,558	31.0%	20,233	2,469	12.2%	8,815	8,809	99.9%	490	244	49.8%	2,329	1,533	686
St. Paul	21,865	12,144	55.5%	33,905	18,909	55.8%	18,890	18,387	97.3%	5,064	3,395	67.0%	12,518	5,661	777
Other (in transit)	447	224	50.1%	986	520	52.7%	240	220	91.7%	545	342	62.8%	108	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	11,325	13,174	(1,849)	-14.0%	99,890	112,665	(12,775)	-11.3%
Buffalo	2,050	2,147	(97)	-4.5%	10,680	12,808	(2,128)	-16.6%
Atlanta	2,272	2,347	(75)	-3.2%	20,241	22,154	(1,913)	-8.6%
St. Louis	3,680	4,434	(754)	-17.0%	45,300	54,163	(8,863)	-16.4%
Muskogee	3,323	4,246	(923)	-21.7%	23,669	23,540	129	0.5%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.