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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
As of March 9, 2013	<b>896,861</b>	<b>632,358</b>	<b>70.5%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>862,016</b>	<b>606,194</b>	<b>70.3%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>817,696</b>	<b>588,011</b>	<b>71.9%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	<b>095</b>	1,632	1,260	77.2%
Initial entitlement for service-connected disability (=>8)	<b>010</b>	73,758	54,161	73.4%
Initial entitlement for service-connected disability (<=7)	<b>110</b>	239,761	176,661	73.7%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	<b>140</b>	12,690	5,458	43.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	<b>410</b>	387	289	74.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	<b>020</b>	483,829	345,764	71.5%
Increased entitlement due to hospitalization or surgery	<b>320</b>	1,736	756	43.5%
Spina bifida and/or birth defects reconsideration	<b>420</b>	148	112	75.7%
Reopened or new Agent Orange claims prior to 8/30/10	<b>681</b>	241	100	41.5%
Nehmer review cases based upon new Agent Orange presumptives	<b>687</b>	0	0	
Reopened or new Agent Orange claims After 9/01/10	<b>405</b>	3,131	3,123	99.7%
Agent Orange claims where an interim decision was provided	<b>409</b>	383	327	85.4%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>319,847</b>	<b>226,940</b>	<b>71.0%</b>
Dependency	<b>130</b>	183,647	135,106	73.6%
Survivor restored entitlement	<b>133</b>	33	16	48.5%
Hospitalization adjustment (non-rating)	<b>135</b>	217	158	72.8%
Misc determinations	<b>290</b>	77,552	60,859	78.5%
Spina bifida and/or birth defects adjustments	<b>450</b>	11	9	81.8%
Future examination for disabilities	<b>310</b>	15,557	7,968	51.2%
Due process	<b>600</b>	42,830	22,824	53.3%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>68,106</b>	<b>49,663</b>	<b>72.9%</b>
Income verification for unemployment	<b>314</b>	5,060	5,058	100.0%
Review of Hemodialysis related cases/conditions	<b>680</b>	32	27	84.4%
Review of Radiation related cases/conditions	<b>682</b>	1,028	976	94.9%
Review of Misc cases referred to central office	<b>684</b>	12,478	8,880	71.2%
Review of effective date related to herbicide exposure	<b>685</b>	123	122	99.2%
Cost of Living Adjustments (COLAs) and other reviews	<b>690</b>	10,908	7,117	65.2%
Social Security number verification	<b>690 Group</b>	38,477	27,483	71.4%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>90,420</b>	<b>62,178</b>	<b>68.8%</b>
Pre-decisional hearings	<b>173</b>	2,244	1,820	81.1%
Correspondence	<b>400</b>	29,621	18,524	62.5%
Congressional correspondence	<b>500</b>	2,950	851	28.8%
Freedom of Information Act (FOIA) requests	<b>510</b>	26,122	14,837	56.8%
Review, including quality assurance	<b>930</b>	28,693	25,514	88.9%
Correction of errors	<b>960</b>	790	632	80.0%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>79,165</b>	<b>44,347</b>	<b>56.0%</b>
Increased entitlement and/or reconsideration	120	18,304	7,734	42.3%
Initial entitlement - Veteran	180	12,626	4,142	32.8%
Initial entitlement - Survivor	190	48,235	32,471	67.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>98,221</b>	<b>47,046</b>	<b>47.9%</b>
Hospitalization adjustment (non-rating)	135	1,552	340	21.9%
Dependency	137	9,641	5,458	56.6%
Income adjustments	150	50,677	24,456	48.3%
Annual eligibility verification reporting (EVRs)	155	21	20	95.2%
Misc determinations	297	17,222	8,508	49.4%
Due process	607	19,108	8,264	43.2%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>53,764</b>	<b>53,213</b>	<b>99.0%</b>
Income Verification Match	154	52,113	52,112	100.0%
Cost of Living Adjustments	696	94	54	57.4%
Non-entitlement reviews	697	1,557	1,047	67.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>14,166</b>	<b>7,644</b>	<b>54.0%</b>
Correspondence	407	10,287	5,744	55.8%
Congressional correspondence	507	1,552	21	1.4%
Internal quality reviews	937	2,327	1,879	80.7%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>66,933</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>13,787</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>249,630</b>

As of February 20, 2013

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>10,516</b>
	<b>All</b>	<b>85,283</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

As of March 9, 2013

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
<b>USA</b>	896,861	632,358	70.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>817,696</b>	<b>588,011</b>	<b>71.9%</b>	<b>319,844</b>	<b>226,937</b>	<b>71.0%</b>	<b>68,106</b>	<b>49,663</b>	<b>72.9%</b>	<b>90,336</b>	<b>62,094</b>	<b>68.7%</b>	<b>42,940</b>	<b>1,332</b>	<b>247,330</b>
<b>EASTERN AREA</b>	164,242	118,723	72.3%	59,202	41,134	69.5%	17,215	13,190	76.6%	17,941	12,828	71.5%	21,243	180	42,567
Baltimore	19,193	16,319	85.0%	6,190	5,173	83.6%	885	739	83.5%	2,401	1,824	76.0%	1	1	3,508
Boston	11,508	9,341	81.2%	4,588	3,520	76.7%	1,511	1,196	79.2%	804	581	72.3%	-	-	3,941
Buffalo	8,426	5,587	66.3%	4,329	3,050	70.5%	424	302	71.2%	603	354	58.7%	-	1	1,184
Cleveland	25,735	19,286	74.9%	8,068	5,667	70.2%	2,369	1,967	83.0%	2,524	1,597	63.3%	5	82	8,393
Detroit	16,312	10,343	63.4%	5,504	3,046	55.3%	1,238	979	79.1%	2,357	1,816	77.0%	5	26	5,715
Hartford	2,522	1,200	47.6%	1,574	832	40.2%	144	88	61.1%	159	81	50.9%	-	-	723
Indianapolis	18,029	14,336	79.5%	5,929	4,514	76.1%	839	553	65.9%	1,696	1,360	80.2%	3	67	4,741
Manchester	1,958	1,235	63.1%	1,162	654	56.3%	175	93	53.1%	170	111	65.3%	-	-	721
New York	12,373	9,271	74.9%	4,455	2,816	63.2%	893	650	72.8%	621	450	72.5%	1	2	3,502
Newark	3,836	2,205	57.5%	1,754	977	55.7%	923	867	93.9%	652	377	57.8%	1	1	2,175
Philadelphia	23,799	15,742	66.1%	6,348	4,617	72.7%	5,528	4,126	74.6%	4,090	2,911	71.2%	21,226	-	2,833
Pittsburgh	11,652	9,144	78.5%	4,630	3,903	84.3%	771	621	80.5%	1,127	842	74.7%	-	-	2,813
Providence	4,382	2,043	46.6%	1,674	718	42.9%	489	395	80.8%	198	138	69.7%	-	-	877
Togus	2,294	1,361	59.3%	1,918	1,211	63.1%	919	551	60.0%	126	77	61.1%	1	-	497
White River J.	951	632	66.5%	525	300	57.1%	69	32	46.4%	148	115	77.7%	-	-	342
Wilmington	1,272	678	53.3%	554	336	60.6%	38	31	81.6%	265	194	73.2%	-	-	602
<b>SOUTHERN AREA</b>	244,045	170,916	70.0%	103,353	75,612	73.2%	20,491	15,877	77.5%	26,554	16,531	62.3%	112	410	90,732
Atlanta	30,998	21,257	68.6%	11,308	8,819	78.0%	1,454	1,167	80.3%	7,016	3,942	56.2%	-	3	11,670
Columbia	22,248	16,052	72.2%	6,703	3,758	56.1%	894	568	63.5%	1,038	806	77.6%	1	10	6,344
Huntington	9,258	6,908	74.6%	2,033	978	48.1%	205	152	74.1%	909	370	40.7%	1	-	3,343
Jackson	9,805	6,896	70.3%	3,713	2,258	60.8%	1,551	1,221	78.7%	949	713	75.1%	54	30	4,084
Louisville	11,120	7,774	69.9%	6,509	4,903	75.3%	1,537	1,409	91.7%	1,467	1,209	82.4%	31	78	3,635
Montgomery	15,437	10,364	67.1%	7,787	5,631	72.3%	3,581	2,487	69.4%	1,238	936	75.6%	3	95	10,940
Nashville	12,057	6,026	50.0%	6,418	3,220	50.2%	1,010	705	69.8%	1,652	920	55.7%	6	54	6,324
Roanoke	29,404	23,530	80.0%	9,653	7,225	74.8%	1,102	609	55.3%	3,114	2,004	64.4%	4	17	7,069
San Juan	4,902	3,082	62.9%	2,657	1,736	65.3%	372	221	59.4%	1,203	1,055	87.7%	1	2	5,211
St. Petersburg	49,100	34,288	69.8%	18,546	12,904	69.6%	2,757	1,664	60.4%	2,479	1,502	60.6%	8	111	20,995
Washington	184	154	83.7%	169	83	49.1%	139	97	69.8%	827	825	99.8%	-	-	-
Winston-Salem	49,532	34,585	69.8%	27,857	24,097	86.5%	5,889	5,577	94.7%	4,662	2,249	48.2%	3	10	11,117

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	198,855	139,223	70.0%	70,572	44,949	63.7%	13,503	8,475	62.8%	21,718	15,839	72.9%	21,200	525	59,719
Chicago	20,651	17,086	82.7%	6,740	5,589	82.9%	971	679	69.9%	2,739	2,458	89.7%	10	152	5,589
Des Moines	6,346	4,427	69.8%	2,664	1,814	68.1%	253	104	41.1%	203	122	60.1%	-	-	1,103
Fargo	1,056	354	33.5%	273	45	16.5%	56	21	37.5%	70	34	48.6%	-	-	271
Houston	37,046	27,962	75.5%	15,216	11,548	75.9%	1,365	982	71.9%	6,487	5,375	82.9%	7	5	14,202
Lincoln	2,970	1,061	35.7%	1,731	552	31.9%	214	82	38.3%	568	204	35.9%	-	1	1,646
Little Rock	8,344	5,633	67.5%	6,058	4,309	71.1%	1,603	965	60.2%	1,487	1,214	81.6%	6	53	5,176
Milwaukee	9,573	3,651	38.1%	3,759	1,585	42.2%	497	400	80.5%	441	164	37.2%	10,718	-	3,314
Muskogee	15,625	10,225	65.4%	5,493	2,504	45.6%	1,350	513	38.0%	1,034	514	49.7%	4	4	2,989
New Orleans	14,722	11,086	75.3%	6,001	4,267	71.1%	379	231	60.9%	1,933	1,477	76.4%	15	139	4,391
Sioux Falls	852	207	24.3%	503	57	11.3%	202	37	18.3%	166	81	48.8%	-	-	213
St. Louis	19,993	14,327	71.7%	5,918	3,687	62.3%	1,544	936	60.6%	1,986	1,256	63.2%	10	156	5,340
St. Paul	11,096	3,773	34.0%	1,910	323	16.9%	3,575	2,773	77.6%	486	219	45.1%	10,424	-	1,423
Waco	45,324	36,052	79.5%	12,391	7,720	62.3%	1,375	719	52.3%	3,491	2,320	66.5%	6	14	13,068
Wichita	5,257	3,379	64.3%	1,915	949	49.6%	119	33	27.7%	627	401	64.0%	-	1	994
<b>WESTERN AREA</b>	210,554	159,149	75.6%	86,676	65,238	75.3%	16,897	12,121	71.7%	24,093	16,880	70.1%	385	210	44,229
Albuquerque	4,802	2,945	61.3%	2,423	1,490	61.5%	297	200	67.3%	590	391	66.3%	-	3	1,782
Anchorage	2,789	2,030	72.8%	2,284	1,960	85.8%	1,084	916	84.5%	359	252	70.2%	1	1	149
Boise	2,210	979	44.3%	1,413	742	52.5%	229	116	50.7%	457	263	57.5%	-	1	1,006
Denver	13,018	8,764	67.3%	6,767	4,610	68.1%	1,471	702	47.7%	1,818	1,077	59.2%	3	5	3,759
Cheyenne	1,290	516	40.0%	544	269	49.4%	97	35	36.1%	189	122	64.6%	5	3	260
Fort Harrison	2,442	1,397	57.2%	1,244	497	40.0%	312	137	43.9%	315	229	72.7%	1	1	245
Honolulu	6,106	4,701	77.0%	1,759	1,166	66.3%	189	136	72.0%	989	783	79.2%	2	-	795
Los Angeles	23,944	19,072	79.7%	7,304	5,784	79.2%	1,840	1,639	89.1%	1,374	971	70.7%	4	4	5,813
Manila	2,059	1,017	49.4%	1,347	479	35.6%	203	108	53.2%	841	633	75.3%	308	117	1,646
Oakland	30,589	25,709	84.0%	11,193	9,713	86.8%	1,315	915	69.6%	5,449	4,230	77.6%	6	2	7,351
Phoenix	21,709	17,570	80.9%	6,576	4,815	73.2%	795	641	80.6%	1,203	866	72.0%	2	6	4,938
Portland	12,614	8,398	66.6%	6,655	4,565	68.6%	2,084	1,365	65.5%	774	354	45.7%	3	33	5,258
Reno	10,328	8,341	80.8%	2,800	2,033	72.6%	172	121	70.3%	699	519	74.2%	-	3	786
Salt Lake City	22,702	17,280	76.1%	12,119	10,451	86.2%	486	407	83.7%	3,376	2,294	68.0%	-	-	1,423
San Diego	29,115	20,547	70.6%	7,703	4,983	64.7%	2,145	1,522	71.0%	2,896	2,300	79.4%	-	-	4,043
Seattle	24,837	19,883	80.1%	14,545	11,681	80.3%	4,178	3,161	75.7%	2,764	1,596	57.7%	50	28	4,975
Other	-	-	0.0%	41	4	9.8%	-	-	0.0%	30	16	53.3%	-	7	10,083

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	79,165	44,347	56.0%	98,221	47,046	47.9%	53,764	53,213	99.0%	14,193	7,659	54.0%	23,993	12,455	2,300
Philadelphia	41,351	26,769	64.7%	42,281	24,940	59.0%	25,965	25,953	100.0%	8,022	3,607	45.0%	8,533	5,099	840
Milwaukee	15,382	5,090	33.1%	20,436	2,541	12.4%	8,743	8,734	99.9%	511	255	49.9%	2,299	1,603	693
St. Paul	21,983	12,257	55.8%	34,470	19,037	55.2%	18,819	18,309	97.3%	5,103	3,447	67.5%	13,052	5,753	767
Other (in transit)	449	231	51.4%	1,034	528	51.1%	237	217	91.6%	557	350	62.8%	109	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	10,516	11,325	(2,658)	-20.2%	85,283	99,890	(14,607)	-14.6%
Buffalo	1,603	2,050	(447)	-21.8%	7,450	10,680	(3,230)	-30.2%
Atlanta	2,109	2,272	(163)	-7.2%	16,346	20,241	(3,895)	-19.2%
St. Louis	3,161	3,680	(519)	-14.1%	37,256	45,300	(8,044)	-17.8%
Muskogee	3,643	3,323	320	9.6%	24,231	23,669	562	2.4%

\*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.