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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of March 16, 2013	895,838	629,585	70.3%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	861,888	604,217	70.1%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		815,650	584,960	71.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,646	1,263	76.7%
Initial entitlement for service-connected disability (=>8)	010	73,285	53,543	73.1%
Initial entitlement for service-connected disability (<=7)	110	239,226	175,980	73.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,844	5,007	42.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	383	293	76.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,775	344,566	71.2%
Increased entitlement due to hospitalization or surgery	320	1,708	749	43.9%
Spina bifida and/or birth defects reconsideration	420	148	120	81.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	241	102	42.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims After 9/01/10	405	3,026	3,020	99.8%
Agent Orange claims where an interim decision was provided	409	368	317	86.1%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		323,577	228,732	70.7%
Dependency	130	184,599	136,247	73.8%
Survivor restored entitlement	133	36	16	44.4%
Hospitalization adjustment (non-rating)	135	227	157	69.2%
Misc determinations	290	78,912	60,814	77.1%
Spina bifida and/or birth defects adjustments	450	11	9	81.8%
Future examination for disabilities	310	16,669	8,680	52.1%
Due process	600	43,123	22,809	52.9%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		67,378	49,476	73.4%
Income verification for unemployment	314	4,977	4,975	100.0%
Review of Hemodialysis related cases/conditions	680	33	28	84.8%
Review of Radiation related cases/conditions	682	1,008	967	95.9%
Review of Misc cases referred to central office	684	11,458	8,381	73.1%
Review of effective date related to herbicide exposure	685	122	121	99.2%
Cost of Living Adjustments (COLAs) and other reviews	690	11,045	7,245	65.6%
Social Security number verification	690 Group	38,735	27,759	71.7%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		91,199	62,638	68.7%
Pre-decisional hearings	173	2,256	1,819	80.6%
Correspondence	400	30,028	18,753	62.5%
Congressional correspondence	500	2,999	869	29.0%
Freedom of Information Act (FOIA) requests	510	26,350	14,912	56.6%
Review, including quality assurance	930	28,771	25,636	89.1%
Correction of errors	960	795	649	81.6%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		80,188	44,625	55.7%
Increased entitlement and/or reconsideration	120	18,768	7,951	42.4%
Initial entitlement - Veteran	180	12,978	4,302	33.1%
Initial entitlement - Survivor	190	48,442	32,372	66.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		100,084	46,097	46.1%
Hospitalization adjustment (non-rating)	135	1,543	311	20.2%
Dependency	137	9,682	5,416	55.9%
Income adjustments	150	52,365	24,028	45.9%
Annual eligibility verification reporting (EVRs)	155	20	19	95.0%
Misc determinations	297	17,327	8,318	48.0%
Due process	607	19,147	8,005	41.8%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		53,559	53,001	99.0%
Income Verification Match	154	51,902	51,901	100.0%
Cost of Living Adjustments	696	81	50	61.7%
Non-entitlement reviews	697	1,576	1,050	66.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		13,522	7,216	53.4%
Correspondence	407	9,765	5,291	54.2%
Congressional correspondence	507	1,385	22	1.6%
Internal quality reviews	937	2,372	1,903	80.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	66,172

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	14,044

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	249,270

As of March 16, 2013

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	10,358
	All	72,703

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of March 16, 2013

As of March 16, 2013	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	895,838	629,585	70.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	815,650	584,960	71.7%	323,574	228,729	70.7%	67,378	49,476	73.4%	91,115	62,554	68.7%	42,277	1,347	246,902
EASTERN AREA	163,701	117,475	71.8%	60,170	41,485	68.9%	17,149	13,065	76.2%	17,861	12,849	71.9%	21,371	192	42,562
Baltimore	19,076	16,074	84.3%	6,156	5,109	83.0%	878	733	83.5%	2,444	1,851	75.7%	1	1	3,505
Boston	11,457	9,265	80.9%	4,668	3,598	77.1%	1,525	1,227	80.5%	801	584	72.9%	1	-	3,938
Buffalo	8,397	5,532	65.9%	4,533	3,206	70.7%	414	298	72.0%	579	340	58.7%	-	1	1,190
Cleveland	25,748	19,243	74.7%	8,214	5,762	70.1%	2,343	1,957	83.5%	2,482	1,606	64.7%	7	85	8,404
Detroit	16,099	10,105	62.8%	5,702	3,074	53.9%	1,130	884	78.2%	2,327	1,820	78.2%	5	29	5,707
Hartford	2,546	1,200	47.1%	1,612	674	41.8%	155	98	63.2%	159	83	52.2%	-	-	729
Indianapolis	18,141	14,324	79.0%	6,020	4,526	75.2%	840	568	67.6%	1,676	1,337	79.8%	2	71	4,769
Manchester	1,929	1,219	63.2%	1,138	664	58.3%	187	117	62.6%	168	110	65.5%	-	-	724
New York	12,407	9,128	73.6%	4,550	2,799	61.5%	906	653	72.1%	637	448	70.3%	1	4	3,475
Newark	3,685	2,032	55.1%	1,729	972	56.2%	919	863	93.9%	661	368	55.7%	1	1	2,180
Philadelphia	23,578	15,537	65.9%	6,392	4,646	72.7%	5,545	4,056	73.1%	4,089	2,946	72.0%	21,353	-	2,844
Pittsburgh	11,608	9,160	78.9%	4,696	3,904	83.1%	771	621	80.5%	1,147	861	75.1%	-	-	2,807
Providence	4,549	2,038	44.8%	1,712	695	40.6%	488	379	77.7%	194	140	72.2%	-	-	865
Togus	2,295	1,314	57.3%	1,997	1,230	61.6%	953	559	58.7%	126	79	62.7%	-	-	487
White River J.	955	637	66.7%	510	296	58.0%	70	33	47.1%	104	79	76.0%	-	-	337
Wilmington	1,231	667	54.2%	541	330	61.0%	25	19	76.0%	267	197	73.8%	-	-	601
SOUTHERN AREA	243,885	170,407	69.9%	104,605	76,391	73.0%	20,124	15,611	77.6%	27,059	16,859	62.3%	114	413	90,779
Atlanta	31,000	21,234	68.5%	11,246	8,867	78.8%	1,427	1,153	80.8%	7,372	4,056	55.0%	-	3	11,664
Columbia	22,206	16,016	72.1%	6,763	3,740	55.3%	900	556	61.8%	1,060	819	77.3%	1	12	6,348
Huntington	9,123	6,795	74.5%	2,122	999	47.1%	200	149	74.5%	912	425	46.6%	1	1	3,409
Jackson	9,794	6,983	71.3%	3,688	2,288	62.0%	1,516	1,211	79.9%	992	730	73.6%	56	30	4,082
Louisville	11,048	7,722	69.9%	6,552	4,958	75.7%	1,537	1,411	91.8%	1,473	1,225	83.2%	31	80	3,620
Montgomery	15,473	10,409	67.3%	7,873	5,654	71.8%	3,456	2,386	69.0%	1,266	941	74.3%	3	95	11,010
Nashville	12,017	5,922	49.3%	6,746	3,215	47.7%	902	625	69.3%	1,696	961	56.7%	7	55	6,336
Roanoke	29,269	23,367	79.8%	9,627	7,274	75.6%	1,095	663	60.5%	3,090	2,009	65.0%	3	16	7,126
San Juan	4,883	3,026	62.0%	2,637	1,757	66.6%	367	225	61.3%	1,218	1,070	87.8%	-	-	5,221
St. Petersburg	49,533	34,458	69.6%	18,590	13,108	70.5%	2,744	1,608	58.6%	2,540	1,512	59.5%	8	111	20,975
Washington	176	148	84.1%	171	85	49.7%	139	98	70.5%	823	820	99.6%	-	-	-
Winston-Salem	49,363	34,327	69.5%	28,590	24,446	85.5%	5,841	5,526	94.6%	4,617	2,291	49.6%	4	10	10,988

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	197,577	138,214	70.0%	71,297	45,249	63.5%	13,293	8,541	64.3%	21,804	15,891	72.9%	20,386	531	59,765
Chicago	20,693	17,103	82.7%	6,785	5,635	83.1%	969	674	69.6%	2,732	2,463	90.2%	11	155	5,620
Des Moines	6,257	4,347	69.5%	2,664	1,790	67.2%	231	114	49.4%	246	151	61.4%	-	-	1,076
Fargo	1,057	352	33.3%	310	51	16.5%	50	19	38.0%	86	36	41.9%	-	-	266
Houston	37,178	27,906	75.1%	15,274	11,537	75.5%	1,246	974	78.2%	6,428	5,354	83.3%	7	6	14,227
Lincoln	2,925	1,011	34.6%	1,794	491	27.4%	215	85	39.5%	611	198	32.4%	-	1	1,668
Little Rock	8,382	5,653	67.4%	6,122	4,300	70.2%	1,652	976	59.1%	1,479	1,210	81.8%	5	57	5,173
Milwaukee	9,256	3,523	38.1%	3,919	1,668	42.6%	503	414	82.3%	452	163	36.1%	10,777	-	3,342
Muskogee	15,470	10,133	65.5%	5,593	2,613	46.7%	1,354	563	41.6%	1,037	522	50.3%	4	3	2,960
New Orleans	14,728	11,017	74.8%	6,052	4,335	71.6%	385	231	60.0%	1,956	1,486	76.0%	15	140	4,385
Sioux Falls	848	213	25.1%	526	68	12.9%	225	51	22.7%	166	84	50.6%	-	-	209
St. Louis	19,919	14,289	71.7%	5,977	3,621	60.6%	1,502	968	64.4%	2,018	1,279	63.4%	10	156	5,304
St. Paul	10,624	3,525	33.2%	1,863	291	15.6%	3,460	2,694	77.9%	504	221	43.8%	9,550	-	1,432
Waco	44,992	35,766	79.5%	12,452	7,860	63.1%	1,386	747	53.9%	3,479	2,339	67.2%	6	13	13,124
Wichita	5,248	3,376	64.3%	1,966	989	50.3%	115	31	27.0%	610	385	63.1%	-	-	979
WESTERN AREA	210,487	158,864	75.5%	87,461	65,601	75.0%	16,812	12,259	72.9%	24,358	16,936	69.5%	406	206	44,026
Albuquerque	4,768	2,917	61.2%	2,422	1,523	62.9%	284	196	69.0%	586	399	68.1%	-	2	1,796
Anchorage	2,739	2,018	73.7%	2,334	1,986	85.1%	1,082	922	85.2%	412	270	65.5%	1	1	150
Boise	2,246	962	42.8%	1,444	744	51.5%	248	114	46.0%	473	268	56.7%	-	1	996
Denver	12,811	8,745	68.3%	6,743	4,680	69.4%	1,471	720	48.9%	1,867	1,129	60.5%	3	5	3,710
Cheyenne	1,250	502	40.2%	551	268	48.6%	94	35	37.2%	188	123	65.4%	5	3	272
Fort Harrison	2,484	1,405	56.6%	1,263	477	37.8%	320	126	39.4%	315	226	71.7%	1	1	248
Honolulu	6,096	4,657	76.4%	1,716	1,150	67.0%	164	122	74.4%	978	773	79.0%	2	-	796
Los Angeles	24,141	19,152	79.3%	7,367	5,835	79.2%	1,838	1,631	88.7%	1,381	976	70.7%	4	4	5,725
Manila	2,071	981	47.4%	1,380	487	35.3%	194	110	56.7%	828	620	74.9%	326	111	1,626
Oakland	30,632	25,754	84.1%	11,131	9,672	86.9%	1,297	928	71.5%	5,485	4,219	76.9%	6	2	7,347
Phoenix	21,843	17,545	80.3%	6,634	4,887	73.7%	790	637	80.6%	1,210	842	69.6%	2	5	4,990
Portland	12,616	8,365	66.3%	6,674	4,642	69.6%	2,086	1,406	67.4%	800	351	43.9%	3	33	5,247
Reno	10,362	8,344	80.5%	2,855	2,064	72.3%	178	126	70.8%	697	521	74.7%	1	6	774
Salt Lake City	22,742	17,297	76.1%	12,671	10,635	83.9%	464	393	84.7%	3,404	2,329	68.4%	1	-	1,438
San Diego	28,997	20,386	70.3%	7,674	4,888	63.7%	2,109	1,484	70.4%	2,937	2,295	78.1%	-	4	3,963
Seattle	24,689	19,834	80.3%	14,602	11,663	79.9%	4,193	3,309	78.9%	2,797	1,595	57.0%	51	28	4,948
Other	-	-	0.0%	41	3	7.3%	-	-	0.0%	33	19	57.6%	-	5	9,770

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	80,188	44,625	55.7%	100,084	46,097	46.1%	53,559	53,001	99.0%	13,552	7,231	53.4%	23,895	12,697	2,368
Philadelphia	41,852	27,107	64.8%	42,648	24,108	56.5%	25,861	25,855	100.0%	7,991	3,647	45.6%	8,441	5,129	859
Milwaukee	15,900	5,229	32.9%	20,801	2,476	11.9%	8,698	8,692	99.9%	544	266	48.9%	2,203	1,631	735
St. Paul	21,968	12,051	54.9%	35,595	18,977	53.3%	18,767	18,240	97.2%	4,455	2,955	66.3%	13,147	5,937	774
Other (in transit)	468	238	50.9%	1,040	536	51.5%	233	214	91.8%	562	363	64.6%	104	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	10,358	10,516	(2,816)	-21.4%	72,703	85,283	(12,580)	-14.8%
Buffalo	1,697	1,603	94	5.9%	6,809	7,450	(641)	-8.6%
Atlanta	1,484	2,109	(625)	-29.6%	14,741	16,346	(1,605)	-9.8%
St. Louis	3,018	3,161	(143)	-4.5%	29,922	37,256	(7,334)	-19.7%
Muskogee	4,159	3,643	516	14.2%	21,231	24,231	(3,000)	-12.4%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.