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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
As of March 23, 2013	<b>903,286</b>	<b>633,589</b>	<b>70.1%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>869,371</b>	<b>608,225</b>	<b>70.0%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>822,520</b>	<b>588,959</b>	<b>71.6%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	<b>095</b>	1,494	1,200	80.3%
Initial entitlement for service-connected disability (=>8)	<b>010</b>	74,225	54,252	73.1%
Initial entitlement for service-connected disability (<=7)	<b>110</b>	241,337	177,674	73.6%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	<b>140</b>	11,244	4,661	41.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	<b>410</b>	383	303	79.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	<b>020</b>	488,531	346,710	71.0%
Increased entitlement due to hospitalization or surgery	<b>320</b>	1,654	749	45.3%
Spina bifida and/or birth defects reconsideration	<b>420</b>	148	128	86.5%
Reopened or new Agent Orange claims prior to 8/30/10	<b>681</b>	279	111	39.8%
Nehmer review cases based upon new Agent Orange presumptives	<b>687</b>	0	0	
Reopened or new Agent Orange claims After 9/01/10	<b>405</b>	2,868	2,863	99.8%
Agent Orange claims where an interim decision was provided	<b>409</b>	357	308	86.3%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>325,285</b>	<b>228,956</b>	<b>70.4%</b>
Dependency	<b>130</b>	185,141	136,476	73.7%
Survivor restored entitlement	<b>133</b>	37	16	43.2%
Hospitalization adjustment (non-rating)	<b>135</b>	222	152	68.5%
Misc determinations	<b>290</b>	79,808	61,038	76.5%
Spina bifida and/or birth defects adjustments	<b>450</b>	11	9	81.8%
Future examination for disabilities	<b>310</b>	16,621	8,540	51.4%
Due process	<b>600</b>	43,445	22,725	52.3%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>67,351</b>	<b>51,472</b>	<b>76.4%</b>
Income verification for unemployment	<b>314</b>	4,890	4,888	100.0%
Review of Hemodialysis related cases/conditions	<b>680</b>	35	28	80.0%
Review of Radiation related cases/conditions	<b>682</b>	1,024	972	94.9%
Review of Misc cases referred to central office	<b>684</b>	11,215	8,367	74.6%
Review of effective date related to herbicide exposure	<b>685</b>	123	121	98.4%
Cost of Living Adjustments (COLAs) and other reviews	<b>690</b>	11,151	7,281	65.3%
Social Security number verification	<b>690 Group</b>	38,913	29,815	76.6%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>91,094</b>	<b>62,761</b>	<b>68.9%</b>
Pre-decisional hearings	<b>173</b>	2,269	1,809	79.7%
Correspondence	<b>400</b>	29,799	18,879	63.4%
Congressional correspondence	<b>500</b>	2,999	924	30.8%
Freedom of Information Act (FOIA) requests	<b>510</b>	26,369	14,788	56.1%
Review, including quality assurance	<b>930</b>	28,859	25,724	89.1%
Correction of errors	<b>960</b>	799	637	79.7%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>80,766</b>	<b>44,630</b>	<b>55.3%</b>
Increased entitlement and/or reconsideration	120	19,104	7,995	41.8%
Initial entitlement - Veteran	180	13,151	4,362	33.2%
Initial entitlement - Survivor	190	48,511	32,273	66.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>101,005</b>	<b>45,240</b>	<b>44.8%</b>
Hospitalization adjustment (non-rating)	135	1,569	314	20.0%
Dependency	137	10,040	5,377	53.6%
Income adjustments	150	52,678	23,631	44.9%
Annual eligibility verification reporting (EVRs)	155	19	19	100.0%
Misc determinations	297	17,469	8,099	46.4%
Due process	607	19,230	7,800	40.6%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>53,346</b>	<b>52,791</b>	<b>99.0%</b>
Income Verification Match	154	51,665	51,664	100.0%
Cost of Living Adjustments	696	81	65	80.2%
Non-entitlement reviews	697	1,600	1,062	66.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>13,072</b>	<b>7,062</b>	<b>54.0%</b>
Correspondence	407	9,422	5,129	54.4%
Congressional correspondence	507	1,218	21	1.7%
Internal quality reviews	937	2,432	1,912	78.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>64,994</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>14,208</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>249,031</b>

As of March 23, 2013

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>9,049</b>
	<b>All</b>	<b>75,738</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

# COMPENSATION AND PENSION INVENTORY

As of March 23, 2013

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
<b>USA</b>	903,286	633,589	70.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>822,520</b>	<b>588,959</b>	<b>71.6%</b>	<b>325,282</b>	<b>228,953</b>	<b>70.4%</b>	<b>67,351</b>	<b>51,472</b>	<b>76.4%</b>	<b>91,010</b>	<b>62,678</b>	<b>68.9%</b>	<b>41,494</b>	<b>1,356</b>	<b>246,627</b>
<b>EASTERN AREA</b>	165,976	119,156	71.8%	60,192	41,104	68.3%	17,229	13,581	78.8%	17,861	12,727	71.3%	21,321	192	42,440
Baltimore	19,207	16,055	83.6%	5,829	4,794	82.2%	872	737	84.5%	2,403	1,806	75.2%	1	1	3,505
Boston	11,294	9,146	81.0%	4,681	3,611	77.1%	1,539	1,357	88.2%	794	573	72.2%	-	-	3,938
Buffalo	8,343	5,537	66.4%	4,541	3,250	71.6%	407	344	84.5%	579	345	59.6%	-	2	1,194
Cleveland	25,734	19,178	74.5%	8,335	5,823	69.9%	2,320	1,999	86.2%	2,538	1,619	63.8%	8	87	8,407
Detroit	15,897	9,828	61.8%	5,750	3,003	52.2%	1,097	842	76.8%	2,403	1,834	76.3%	5	26	5,650
Hartford	2,528	1,186	46.9%	1,656	667	40.3%	162	112	69.1%	164	84	51.2%	-	-	724
Indianapolis	19,916	15,998	80.3%	6,085	4,541	74.6%	832	603	72.5%	1,649	1,318	79.9%	2	68	4,750
Manchester	1,928	1,194	61.9%	1,109	665	60.0%	185	131	70.8%	82	63	76.8%	-	-	728
New York	12,708	9,362	73.7%	4,573	2,741	59.9%	915	674	73.7%	649	437	67.3%	1	3	3,472
Newark	3,609	1,934	53.6%	1,769	953	53.9%	913	872	95.5%	702	377	53.7%	1	1	2,171
Philadelphia	23,585	15,401	65.3%	6,429	4,626	72.0%	5,722	4,045	70.7%	4,084	2,927	71.7%	21,302	-	2,819
Pittsburgh	11,652	9,170	78.7%	4,728	3,875	82.0%	780	677	86.8%	1,136	852	75.0%	-	3	2,789
Providence	4,536	2,037	44.9%	1,669	684	41.0%	467	414	88.7%	185	136	73.5%	-	-	876
Togus	2,844	1,836	64.6%	1,980	1,240	62.6%	923	719	77.9%	119	78	65.5%	-	1	487
White River J.	954	612	64.2%	513	296	57.7%	69	36	52.2%	100	78	78.0%	-	-	326
Wilmington	1,241	682	55.0%	545	335	61.5%	26	19	73.1%	274	200	73.0%	-	-	604
<b>SOUTHERN AREA</b>	246,613	171,176	69.4%	105,284	77,007	73.1%	19,955	15,759	79.0%	27,195	17,192	63.2%	118	416	91,043
Atlanta	31,264	20,943	67.0%	11,210	8,881	79.2%	1,416	1,164	82.2%	7,490	4,280	57.1%	-	4	11,762
Columbia	23,523	16,877	71.7%	6,835	3,696	54.1%	882	549	62.2%	1,082	821	75.9%	1	11	6,394
Huntington	9,040	6,751	74.7%	2,075	991	47.8%	196	151	77.0%	888	485	54.6%	1	1	3,443
Jackson	9,680	6,903	71.3%	3,694	2,373	64.2%	1,520	1,382	90.9%	1,059	778	73.5%	56	30	4,085
Louisville	10,974	7,633	69.6%	6,571	5,024	76.5%	1,530	1,424	93.1%	1,451	1,236	85.2%	33	83	3,623
Montgomery	15,512	10,395	67.0%	7,899	5,639	71.4%	3,504	2,485	70.9%	1,299	949	73.1%	3	95	11,009
Nashville	12,049	5,881	48.8%	6,696	3,162	47.2%	965	621	64.4%	1,716	979	57.1%	5	54	6,429
Roanoke	29,626	23,480	79.3%	9,600	7,234	75.4%	1,128	653	57.9%	2,953	1,948	66.0%	3	16	7,124
San Juan	4,846	2,976	61.4%	2,605	1,760	67.6%	380	233	61.3%	1,221	1,077	88.2%	-	1	5,241
St. Petersburg	50,286	34,609	68.8%	18,818	13,337	70.9%	2,419	1,419	58.7%	2,545	1,492	58.6%	13	111	21,021
Washington	166	141	84.9%	169	81	47.9%	141	131	92.9%	819	816	99.6%	-	-	-
Winston-Salem	49,647	34,587	69.7%	29,112	24,829	85.3%	5,874	5,547	94.4%	4,672	2,331	49.9%	3	10	10,912

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
<b>CENTRAL AREA</b>	200,079	140,747	70.3%	71,386	44,987	63.0%	13,163	8,747	66.5%	21,713	15,830	72.9%	19,660	542	59,833
Chicago	20,802	17,230	82.8%	6,757	5,635	83.4%	948	668	70.5%	2,764	2,469	89.3%	11	156	5,593
Des Moines	6,203	4,305	69.4%	2,654	1,750	65.9%	218	127	58.3%	264	162	61.4%	-	1	1,083
Fargo	1,076	364	33.8%	322	47	14.6%	59	19	32.2%	81	35	43.2%	-	-	275
Houston	37,023	27,637	74.6%	15,296	11,466	75.0%	1,211	967	79.9%	6,280	5,273	84.0%	6	6	14,292
Lincoln	2,859	944	33.0%	1,616	412	25.5%	222	86	38.7%	588	190	32.3%	-	1	1,639
Little Rock	8,401	5,643	67.2%	6,107	4,286	70.2%	1,718	1,118	65.1%	1,475	1,207	81.8%	5	58	5,158
Milwaukee	9,115	3,452	37.9%	4,004	1,698	42.4%	498	414	83.1%	444	162	36.5%	10,967	-	3,360
Muskogee	16,513	11,123	67.4%	5,701	2,620	46.0%	1,318	598	45.4%	1,017	507	49.9%	4	4	2,993
New Orleans	14,674	11,004	75.0%	6,047	4,318	71.4%	373	272	72.9%	1,967	1,480	75.2%	15	140	4,393
Sioux Falls	831	206	24.8%	472	51	10.8%	219	45	20.5%	163	82	50.3%	-	-	218
St. Louis	22,307	16,707	74.9%	5,977	3,537	59.2%	1,461	1,027	70.3%	2,045	1,291	63.1%	10	163	5,224
St. Paul	10,201	3,242	31.8%	1,884	275	14.6%	3,409	2,598	76.2%	548	238	43.4%	8,634	-	1,410
Waco	44,821	35,519	79.2%	12,553	7,910	63.0%	1,383	765	55.3%	3,477	2,342	67.4%	7	13	13,218
Wichita	5,253	3,371	64.2%	1,996	982	49.2%	126	43	34.1%	600	392	65.3%	-	-	977
<b>WESTERN AREA</b>	209,852	157,890	75.2%	88,381	65,854	74.5%	17,004	13,385	78.7%	24,208	16,910	69.9%	395	200	43,860
Albuquerque	4,821	2,893	60.0%	2,407	1,535	63.8%	283	214	75.6%	601	415	69.1%	-	2	1,810
Anchorage	2,738	2,003	73.2%	2,326	1,998	85.9%	1,084	999	92.2%	420	278	66.2%	1	1	155
Boise	2,230	950	42.6%	1,456	748	51.4%	245	141	57.6%	468	274	58.5%	-	1	999
Denver	12,699	8,547	67.3%	6,814	4,709	69.1%	1,481	792	53.5%	1,798	1,094	60.8%	3	5	3,721
Cheyenne	1,225	484	39.5%	536	277	51.7%	88	78	88.6%	190	125	65.8%	5	3	273
Fort Harrison	2,385	1,334	55.9%	1,265	462	36.5%	331	185	55.9%	315	226	71.7%	-	1	244
Honolulu	6,081	4,650	76.5%	1,695	1,147	67.7%	163	119	73.0%	998	774	77.6%	2	-	787
Los Angeles	24,045	19,089	79.4%	7,501	5,865	78.2%	1,890	1,634	86.5%	1,319	961	72.9%	4	4	5,641
Manila	2,017	943	46.8%	1,337	487	36.4%	173	114	65.9%	850	630	74.1%	317	106	1,609
Oakland	30,579	25,589	83.7%	11,147	9,639	86.5%	1,305	977	74.9%	5,424	4,255	78.4%	6	2	7,346
Phoenix	21,782	17,494	80.3%	6,723	4,924	73.2%	793	651	82.1%	1,222	839	68.7%	2	5	4,993
Portland	12,701	8,353	65.8%	6,784	4,634	68.3%	2,096	1,628	77.7%	865	350	40.5%	3	33	5,263
Reno	10,389	8,347	80.3%	2,878	2,086	72.5%	184	127	69.0%	675	512	75.9%	-	5	767
Salt Lake City	22,704	17,264	76.0%	12,948	10,672	82.4%	463	402	86.8%	3,394	2,343	69.0%	-	-	1,432
San Diego	28,945	20,255	70.0%	7,764	4,915	63.3%	2,124	1,523	71.7%	2,908	2,254	77.5%	-	3	3,966
Seattle	24,511	19,685	80.3%	14,800	11,756	79.4%	4,301	3,801	88.4%	2,761	1,580	57.2%	52	29	4,854
Other	-	-	0.0%	39	1	2.6%	-	-	0.0%	33	19	57.6%	-	6	9,451

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
<b>USA (PMC's)</b>	<b>80,766</b>	<b>44,630</b>	<b>55.3%</b>	<b>101,005</b>	<b>45,240</b>	<b>44.8%</b>	<b>53,346</b>	<b>52,791</b>	<b>99.0%</b>	<b>13,104</b>	<b>7,079</b>	<b>54.0%</b>	<b>23,500</b>	<b>12,852</b>	<b>2,404</b>
Philadelphia	42,236	27,479	65.1%	42,747	23,310	54.5%	25,787	25,783	100.0%	7,940	3,698	46.6%	8,428	5,156	878
Milwaukee	15,889	5,080	32.0%	20,919	2,522	12.1%	8,619	8,616	100.0%	549	259	47.2%	2,143	1,620	742
St. Paul	22,174	11,824	53.3%	36,320	18,858	51.9%	18,709	18,174	97.1%	4,043	2,755	68.1%	12,823	6,076	784
Other (in transit)	467	247	52.9%	1,019	550	54.0%	231	218	94.4%	572	367	64.2%	106	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>9,049</b>	<b>10,358</b>	<b>(1,309)</b>	<b>-12.6%</b>	<b>75,738</b>	<b>72,703</b>	<b>3,035</b>	<b>4.2%</b>
Buffalo	1,691	1,697	(6)	-0.4%	6,886	6,809	77	1.1%
Atlanta	1,416	1,484	(68)	-4.6%	13,834	14,741	(907)	-6.2%
St. Louis	2,397	3,018	(621)	-20.6%	29,117	29,922	(805)	-2.7%
Muskogee	3,545	4,159	(614)	-14.8%	25,901	21,231	4,670	22.0%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.