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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of April 13, 2013	887,330	616,106	69.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	852,027	590,174	69.3%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		804,420	570,598	70.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,513	1,204	79.6%
Initial entitlement for service-connected disability (=>8)	010	71,802	52,281	72.8%
Initial entitlement for service-connected disability (<=7)	110	234,892	171,919	73.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,407	4,019	38.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	393	325	82.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	480,512	337,278	70.2%
Increased entitlement due to hospitalization or surgery	320	1,619	656	40.5%
Spina bifida and/or birth defects reconsideration	420	150	140	93.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	422	113	26.8%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims After 9/01/10	405	2,423	2,419	99.8%
Agent Orange claims where an interim decision was provided	409	287	244	85.0%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		332,421	232,769	70.0%
Dependency	130	189,305	139,572	73.7%
Survivor restored entitlement	133	37	16	43.2%
Hospitalization adjustment (non-rating)	135	226	161	71.2%
Misc determinations	290	81,971	61,532	75.1%
Spina bifida and/or birth defects adjustments	450	11	9	81.8%
Future examination for disabilities	310	16,440	8,450	51.4%
Due process	600	44,431	23,029	51.8%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		66,626	51,507	77.3%
Income verification for unemployment	314	4,694	4,694	100.0%
Review of Hemodialysis related cases/conditions	680	31	25	80.6%
Review of Radiation related cases/conditions	682	1,032	971	94.1%
Review of Misc cases referred to central office	684	9,957	7,636	76.7%
Review of effective date related to herbicide exposure	685	123	120	97.6%
Cost of Living Adjustments (COLAs) and other reviews	690	11,280	7,515	66.6%
Social Security number verification	690 Group	39,509	30,546	77.3%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		86,141	60,768	70.5%
Pre-decisional hearings	173	2,246	1,792	79.8%
Correspondence	400	24,861	16,901	68.0%
Congressional correspondence	500	3,297	1,143	34.7%
Freedom of Information Act (FOIA) requests	510	26,045	14,581	56.0%
Review, including quality assurance	930	28,920	25,718	88.9%
Correction of errors	960	772	633	82.0%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		82,910	45,508	54.9%
Increased entitlement and/or reconsideration	120	19,392	8,065	41.6%
Initial entitlement - Veteran	180	13,831	4,730	34.2%
Initial entitlement - Survivor	190	49,687	32,713	65.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		102,670	43,070	41.9%
Hospitalization adjustment (non-rating)	135	1,730	399	23.1%
Dependency	137	10,214	5,300	51.9%
Income adjustments	150	54,008	22,320	41.3%
Annual eligibility verification reporting (EVRs)	155	10	10	100.0%
Misc determinations	297	17,736	7,829	44.1%
Due process	607	18,972	7,212	38.0%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		52,252	51,693	98.9%
Income Verification Match	154	50,579	50,578	100.0%
Cost of Living Adjustments	696	63	54	85.7%
Non-entitlement reviews	697	1,610	1,061	65.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		13,158	7,566	57.5%
Correspondence	407	9,541	5,641	59.1%
Congressional correspondence	507	1,168	18	1.5%
Internal quality reviews	937	2,449	1,907	77.9%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	60,850

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,631

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of April 13, 2013	NA	248,204

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	7,590
	All	57,849

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of April 13, 2013

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	887,330	616,106	69.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	804,420	570,598	70.9%	332,418	232,766	70.0%	66,626	51,507	77.3%	86,059	60,686	70.5%	39,622	1,393	245,809
EASTERN AREA	160,108	113,358	70.8%	61,292	41,400	67.5%	17,169	13,634	79.4%	17,742	12,813	72.2%	22,722	197	42,428
Baltimore	18,744	15,597	83.2%	5,972	4,757	79.7%	944	744	78.8%	2,474	1,837	74.3%	1	2	3,519
Boston	11,076	8,898	80.3%	4,800	3,669	76.4%	1,545	1,368	88.5%	801	579	72.3%	1	-	3,919
Buffalo	8,212	5,392	65.7%	4,800	3,346	71.5%	408	347	85.0%	608	348	57.2%	-	2	1,253
Cleveland	25,536	19,157	75.0%	8,638	5,998	69.4%	2,281	1,976	86.6%	2,531	1,626	64.2%	8	84	8,399
Detroit	15,757	9,756	61.9%	5,763	2,964	51.4%	1,030	772	75.0%	2,406	1,840	76.5%	10	31	5,635
Hartford	2,446	1,058	43.3%	1,705	685	40.2%	226	134	59.3%	190	98	51.6%	-	-	750
Indianapolis	17,253	13,459	78.0%	6,243	4,617	74.0%	781	558	71.4%	1,616	1,249	77.3%	3	67	4,721
Manchester	1,902	1,152	60.6%	1,060	612	57.7%	172	116	67.4%	87	68	78.2%	1	-	738
New York	12,054	8,641	71.7%	4,801	2,738	57.0%	1,009	747	74.0%	638	420	65.8%	-	4	3,374
Newark	3,486	1,887	54.1%	1,765	983	55.7%	910	867	95.3%	676	485	71.7%	2	1	2,193
Philadelphia	23,208	14,904	64.2%	6,452	4,592	71.2%	5,707	4,201	73.6%	3,809	2,909	76.4%	22,696	-	2,882
Pittsburgh	11,492	9,045	78.7%	4,763	3,920	82.3%	820	709	86.5%	1,215	862	70.9%	-	1	2,783
Providence	4,643	2,079	44.8%	1,678	675	40.2%	427	382	89.5%	193	138	71.5%	-	1	863
Togus	2,148	1,094	50.9%	1,977	1,254	63.4%	822	659	80.2%	118	71	60.2%	-	4	471
White River J.	858	535	62.4%	468	268	57.3%	65	37	56.9%	102	78	76.5%	-	-	301
Wilmington	1,293	704	54.4%	527	322	61.1%	22	17	77.3%	278	205	73.7%	-	-	627
SOUTHERN AREA	242,878	167,766	69.1%	108,685	79,094	72.8%	19,509	15,341	78.6%	22,364	15,083	67.4%	118	449	91,424
Atlanta	30,117	20,791	69.0%	12,345	9,320	75.5%	1,319	1,080	81.9%	2,844	1,888	66.4%	-	10	11,910
Columbia	22,004	15,844	72.0%	7,079	3,797	53.6%	860	549	63.8%	1,111	850	76.5%	1	12	6,330
Huntington	8,810	6,574	74.6%	2,059	1,007	48.9%	186	139	74.7%	883	570	64.6%	-	-	3,518
Jackson	9,517	6,791	71.4%	3,808	2,632	69.1%	1,502	1,363	90.7%	1,117	817	73.1%	53	36	4,122
Louisville	10,666	7,294	68.4%	6,523	5,121	78.5%	1,500	1,407	93.8%	1,460	1,294	88.6%	34	85	3,677
Montgomery	15,565	10,367	66.6%	8,116	5,722	70.5%	3,696	2,592	70.1%	1,270	932	73.4%	4	98	11,062
Nashville	11,733	5,465	46.6%	6,881	3,139	45.6%	793	497	62.7%	1,745	1,032	59.1%	6	62	6,492
Roanoke	28,579	22,064	77.2%	9,478	7,343	77.5%	1,047	664	63.4%	2,712	1,881	69.4%	3	18	7,300
San Juan	4,968	2,889	58.2%	2,767	1,828	66.1%	386	273	70.7%	1,226	1,084	88.4%	-	1	5,224
St. Petersburg	50,802	34,749	68.4%	19,264	13,512	70.1%	2,294	1,353	59.0%	2,585	1,521	58.8%	14	117	21,011
Washington	161	139	86.3%	180	87	48.3%	139	132	95.0%	796	794	99.7%	-	-	-
Winston-Salem	49,956	34,799	69.7%	30,185	25,586	84.8%	5,787	5,292	91.4%	4,615	2,420	52.4%	3	10	10,778

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	192,659	133,402	69.2%	71,464	45,119	63.1%	12,666	8,593	67.8%	21,537	15,712	73.0%	16,385	544	59,856
Chicago	20,497	16,955	82.7%	6,932	5,748	82.9%	874	634	72.5%	2,721	2,422	89.0%	12	160	5,618
Des Moines	6,171	4,162	67.4%	2,640	1,547	58.6%	186	126	67.7%	263	146	55.5%	-	1	1,080
Fargo	1,099	364	33.1%	287	42	14.6%	59	23	39.0%	76	40	52.6%	-	-	300
Houston	36,390	27,074	74.4%	14,954	11,392	76.2%	1,237	988	79.9%	6,207	5,187	83.6%	6	6	14,405
Lincoln	2,796	799	28.6%	1,575	402	25.5%	219	72	32.9%	613	188	30.7%	-	1	1,628
Little Rock	8,210	5,417	66.0%	6,109	4,306	70.5%	1,736	1,146	66.0%	1,471	1,200	81.6%	4	60	5,176
Milwaukee	8,894	3,356	37.7%	4,041	1,708	42.3%	475	408	85.9%	476	164	34.5%	10,621	-	3,324
Muskogee	14,417	9,284	64.4%	5,666	2,693	47.5%	1,366	660	48.3%	1,024	531	51.9%	3	6	2,944
New Orleans	14,518	10,855	74.8%	6,147	4,424	72.0%	349	252	72.2%	1,962	1,486	75.7%	16	139	4,443
Sioux Falls	855	204	23.9%	358	64	17.9%	184	55	29.9%	149	77	51.7%	1	-	223
St. Louis	19,646	14,025	71.4%	5,862	3,304	56.4%	1,476	1,040	70.5%	2,033	1,311	64.5%	9	160	5,168
St. Paul	9,675	2,822	29.2%	1,678	226	13.5%	2,972	2,338	78.7%	616	256	41.6%	5,704	-	1,325
Waco	44,188	34,662	78.4%	13,157	8,244	62.7%	1,415	804	56.8%	3,318	2,315	69.8%	9	11	13,213
Wichita	5,303	3,423	64.5%	2,058	1,019	49.5%	118	47	39.8%	608	389	64.0%	-	-	1,009
WESTERN AREA	208,775	156,072	74.8%	90,930	67,149	73.8%	17,282	13,939	80.7%	24,384	17,063	70.0%	397	197	43,577
Albuquerque	4,809	2,838	59.0%	2,468	1,575	63.8%	256	189	73.8%	622	437	70.3%	-	2	1,779
Anchorage	2,686	1,966	73.2%	2,316	2,031	87.7%	1,077	1,013	94.1%	437	313	71.6%	1	1	154
Boise	2,171	939	43.3%	1,485	816	54.9%	200	139	69.5%	498	281	56.4%	-	-	1,021
Denver	12,351	8,276	67.0%	6,885	4,800	69.7%	1,683	907	53.9%	1,853	1,162	62.7%	3	5	3,731
Cheyenne	1,183	483	40.8%	499	247	49.5%	78	68	87.2%	200	127	63.5%	7	3	267
Fort Harrison	2,425	1,395	57.5%	1,187	490	41.3%	299	196	65.6%	348	237	68.1%	-	1	235
Honolulu	6,145	4,590	74.7%	1,704	1,140	66.9%	154	118	76.6%	823	724	88.0%	2	1	783
Los Angeles	24,411	19,001	77.8%	7,583	5,975	78.8%	1,864	1,631	87.5%	1,278	962	75.3%	4	5	5,580
Manila	2,070	923	44.6%	1,348	509	37.8%	164	99	60.4%	856	623	72.8%	317	101	1,609
Oakland	30,186	25,399	84.1%	11,440	9,939	86.9%	1,296	1,030	79.5%	5,562	4,440	79.8%	6	3	7,211
Phoenix	21,493	17,091	79.5%	6,909	5,005	72.4%	771	639	82.9%	1,329	850	64.0%	2	4	5,062
Portland	12,684	8,414	66.3%	6,910	4,703	68.1%	2,245	1,802	80.3%	988	362	36.6%	3	33	5,289
Reno	10,333	8,247	79.8%	2,946	2,155	73.2%	170	135	79.4%	661	490	74.1%	2	5	740
Salt Lake City	23,220	17,361	74.8%	13,148	10,879	82.7%	485	435	89.7%	3,444	2,370	68.8%	-	-	1,419
San Diego	28,462	19,921	70.0%	7,992	5,174	64.7%	2,163	1,657	76.6%	2,556	2,073	81.1%	-	3	3,933
Seattle	24,146	19,228	79.6%	16,110	11,711	72.7%	4,377	3,881	88.7%	2,929	1,612	55.0%	50	30	4,764
Other	-	-	0.0%	47	4	8.5%	-	-	0.0%	32	15	46.9%	-	6	8,524

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	82,910	45,508	54.9%	102,670	43,070	41.9%	52,252	51,693	98.9%	13,192	7,586	57.5%	21,228	13,238	2,395
Philadelphia	44,893	29,047	64.7%	43,232	21,411	49.5%	25,334	25,333	100.0%	8,735	4,268	48.9%	8,577	5,391	883
Milwaukee	15,612	4,805	30.8%	21,284	2,483	11.7%	8,162	8,160	100.0%	537	269	50.1%	1,988	1,533	711
St. Paul	21,976	11,447	52.1%	37,157	18,609	50.1%	18,522	17,978	97.1%	3,399	2,692	79.2%	10,549	6,314	801
Other (in transit)	429	209	48.7%	997	567	56.9%	234	222	94.9%	521	357	68.5%	114	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	7,590	7,419	171	2.3%	57,849	60,829	(2,980)	-4.9%
Buffalo	1,128	1,246	(118)	-9.5%	5,183	5,390	(207)	-3.8%
Atlanta	1,221	1,279	(58)	-4.5%	12,941	13,488	(547)	-4.1%
St. Louis	1,799	1,598	201	12.6%	23,055	19,248	3,807	19.8%
Muskogee	3,442	3,296	146	4.4%	16,670	22,703	(6,033)	-26.6%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.