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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
		886,345	613,469

As of April 20, 2013

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		850,861	587,439

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			801,919	567,793
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,542	1,218	79.0%
Initial entitlement for service-connected disability (=>8)	010	71,445	51,790	72.5%
Initial entitlement for service-connected disability (<=7)	110	233,727	171,050	73.2%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	10,109	3,813	37.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	441	335	76.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	479,784	336,127	70.1%
Increased entitlement due to hospitalization or surgery	320	1,651	653	39.6%
Spina bifida and/or birth defects reconsideration	420	151	139	92.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	470	117	24.9%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims After 9/01/10	405	2,317	2,313	99.8%
Agent Orange claims where an interim decision was provided	409	282	238	84.4%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			334,939	233,451
Dependency	130	190,905	140,440	73.6%
Survivor restored entitlement	133	41	19	46.3%
Hospitalization adjustment (non-rating)	135	231	165	71.4%
Misc determinations	290	82,086	61,386	74.8%
Spina bifida and/or birth defects adjustments	450	10	8	80.0%
Future examination for disabilities	310	16,982	8,273	48.7%
Due process	600	44,684	23,160	51.8%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			67,350	51,213
Income verification for unemployment	314	4,629	4,629	100.0%
Review of Hemodialysis related cases/conditions	680	30	24	80.0%
Review of Radiation related cases/conditions	682	1,029	967	94.0%
Review of Misc cases referred to central office	684	9,836	7,369	74.9%
Review of effective date related to herbicide exposure	685	124	120	96.8%
Cost of Living Adjustments (COLAs) and other reviews	690	11,374	7,553	66.4%
Social Security number verification	690 Group	40,328	30,551	75.8%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
			86,308	60,799
Pre-decisional hearings	173	2,237	1,783	79.7%
Correspondence	400	24,815	16,753	67.5%
Congressional correspondence	500	3,386	1,235	36.5%
Freedom of Information Act (FOIA) requests	510	26,046	14,578	56.0%
Review, including quality assurance	930	29,055	25,821	88.9%
Correction of errors	960	769	629	81.8%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>84,426</b>	<b>45,676</b>	<b>54.1%</b>
Increased entitlement and/or reconsideration	120	19,661	8,199	41.7%
Initial entitlement - Veteran	180	14,433	4,866	33.7%
Initial entitlement - Survivor	190	50,332	32,611	64.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>102,759</b>	<b>42,367</b>	<b>41.2%</b>
Hospitalization adjustment (non-rating)	135	1,798	383	21.3%
Dependency	137	10,218	5,161	50.5%
Income adjustments	150	54,274	22,185	40.9%
Annual eligibility verification reporting (EVRs)	155	9	9	100.0%
Misc determinations	297	17,808	7,592	42.6%
Due process	607	18,652	7,037	37.7%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>51,817</b>	<b>51,270</b>	<b>98.9%</b>
Income Verification Match	154	50,139	50,138	100.0%
Cost of Living Adjustments	696	60	53	88.3%
Non-entitlement reviews	697	1,618	1,079	66.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>13,309</b>	<b>7,677</b>	<b>57.7%</b>
Correspondence	407	9,680	5,757	59.5%
Congressional correspondence	507	1,182	18	1.5%
Internal quality reviews	937	2,447	1,902	77.7%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>60,942</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>14,808</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>247,792</b>

As of April 20, 2013

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>8,182</b>
	<b>All</b>	<b>60,355</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

As of April 20, 2013

	Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	886,345	613,469	69.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

### COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>801,919</b>	<b>567,793</b>	<b>70.8%</b>	<b>334,936</b>	<b>233,448</b>	<b>69.7%</b>	<b>67,350</b>	<b>51,213</b>	<b>76.0%</b>	<b>86,228</b>	<b>60,719</b>	<b>70.4%</b>	<b>40,020</b>	<b>1,404</b>	<b>245,375</b>
<b>EASTERN AREA</b>	159,415	112,667	70.7%	61,721	41,386	67.1%	17,739	13,504	76.1%	17,895	12,798	71.5%	23,647	197	42,351
Baltimore	18,605	15,502	83.3%	6,244	4,778	76.5%	984	752	76.4%	2,493	1,830	73.4%	1	2	3,523
Boston	11,035	8,889	80.6%	4,810	3,674	76.4%	1,533	1,356	88.5%	800	584	73.0%	1	-	3,922
Buffalo	8,198	5,400	65.9%	4,706	3,329	70.7%	408	345	84.6%	631	355	56.3%	-	3	1,274
Cleveland	25,430	19,062	75.0%	8,757	6,081	69.4%	2,266	1,959	86.5%	2,563	1,625	63.4%	5	87	8,390
Detroit	15,727	9,660	61.4%	5,749	2,906	50.5%	1,022	754	73.8%	2,461	1,858	75.5%	8	30	5,614
Hartford	2,370	1,008	42.5%	1,760	680	38.6%	219	136	62.1%	188	97	51.6%	-	-	745
Indianapolis	17,337	13,438	77.5%	6,301	4,593	72.9%	786	555	70.6%	1,606	1,225	76.3%	3	68	4,696
Manchester	1,866	1,123	60.2%	1,054	611	58.0%	172	115	66.9%	85	66	77.6%	1	-	726
New York	12,008	8,569	71.4%	4,787	2,733	57.1%	1,005	723	71.9%	645	427	66.2%	-	4	3,369
Newark	3,469	1,844	53.2%	1,779	962	54.1%	915	869	95.0%	679	477	70.3%	2	1	2,199
Philadelphia	23,062	14,777	64.1%	6,437	4,598	71.4%	6,320	4,194	66.4%	3,824	2,898	75.8%	23,626	-	2,866
Pittsburgh	11,368	8,983	79.0%	4,745	3,934	82.9%	812	712	87.7%	1,210	866	71.6%	-	1	2,746
Providence	4,635	2,083	44.9%	1,652	667	40.4%	444	379	85.4%	201	137	68.2%	-	-	886
Togus	2,153	1,076	50.0%	1,931	1,233	63.9%	767	603	78.6%	121	66	54.5%	-	-	473
White River J.	869	536	61.7%	479	275	57.4%	64	36	56.3%	116	84	72.4%	-	-	294
Wilmington	1,283	717	55.9%	530	332	62.6%	22	16	72.7%	272	203	74.6%	-	-	628
<b>SOUTHERN AREA</b>	242,692	167,211	68.9%	109,401	79,576	72.7%	19,566	15,255	78.0%	22,307	15,059	67.5%	123	455	91,593
Atlanta	30,073	20,773	69.1%	12,346	9,406	76.2%	1,301	1,060	81.5%	2,884	1,915	66.4%	-	9	11,912
Columbia	21,665	15,519	71.6%	7,131	3,794	53.2%	846	533	63.0%	1,121	853	76.1%	1	13	6,381
Huntington	8,784	6,551	74.6%	2,093	1,014	48.4%	189	142	75.1%	882	579	65.6%	-	-	3,537
Jackson	9,487	6,784	71.5%	3,854	2,718	70.5%	1,491	1,354	90.8%	1,127	812	72.0%	57	35	4,101
Louisville	10,566	7,226	68.4%	6,566	5,194	79.1%	1,489	1,392	93.5%	1,456	1,273	87.4%	35	84	3,677
Montgomery	15,644	10,352	66.2%	8,218	5,766	70.2%	3,748	2,605	69.5%	1,280	935	73.0%	4	99	11,083
Nashville	11,740	5,384	45.9%	6,942	3,202	46.1%	777	467	60.1%	1,773	1,060	59.8%	3	64	6,486
Roanoke	28,434	21,806	76.7%	9,571	7,384	77.1%	1,054	658	62.4%	2,619	1,835	70.1%	3	18	7,266
San Juan	4,992	2,883	57.8%	2,869	1,877	65.4%	394	304	77.2%	1,222	1,094	89.5%	-	2	5,213
St. Petersburg	50,697	34,577	68.2%	19,260	13,509	70.1%	2,241	1,333	59.5%	2,585	1,534	59.3%	17	119	21,083
Washington	146	125	85.6%	181	115	63.5%	140	134	95.7%	788	785	99.6%	-	-	-
Winston-Salem	50,464	35,231	69.8%	30,370	25,597	84.3%	5,896	5,273	89.4%	4,570	2,384	52.2%	3	12	10,854

\* Revised to more accurately categorize the Agent Orange presumptive workload.

### COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	191,537	132,471	69.2%	71,953	45,119	62.7%	12,590	8,424	66.9%	21,323	15,607	73.2%	15,852	547	59,681
Chicago	20,455	16,912	82.7%	6,972	5,781	82.9%	875	637	72.8%	2,731	2,420	88.6%	12	159	5,583
Des Moines	6,077	4,081	67.2%	2,636	1,483	56.3%	179	117	65.4%	263	146	55.5%	-	1	1,058
Fargo	1,104	372	33.7%	260	42	16.2%	55	23	41.8%	73	39	53.4%	-	-	305
Houston	36,385	26,938	74.0%	15,107	11,351	75.1%	1,215	970	79.8%	6,036	5,056	83.8%	6	7	14,485
Lincoln	2,695	747	27.7%	1,591	412	25.9%	207	72	34.8%	628	184	29.3%	-	1	1,603
Little Rock	8,189	5,383	65.7%	6,098	4,298	70.5%	1,730	1,132	65.4%	1,476	1,199	81.2%	4	62	5,175
Milwaukee	8,822	3,342	37.9%	4,083	1,696	41.5%	478	403	84.3%	462	164	35.5%	10,799	-	3,297
Muskogee	14,210	9,169	64.5%	5,639	2,641	46.8%	1,331	627	47.1%	1,013	523	51.6%	4	6	2,902
New Orleans	14,474	10,797	74.6%	6,219	4,466	71.8%	352	252	71.6%	1,974	1,516	76.8%	16	137	4,432
Sioux Falls	853	196	23.0%	425	65	15.3%	224	54	24.1%	147	75	51.0%	1	-	217
St. Louis	19,660	14,114	71.8%	5,843	3,274	56.0%	1,505	1,061	70.5%	2,032	1,317	64.8%	9	162	5,128
St. Paul	9,356	2,679	28.6%	1,698	204	12.0%	2,928	2,227	76.1%	585	256	43.8%	4,994	-	1,313
Waco	43,985	34,348	78.1%	13,342	8,390	62.9%	1,401	799	57.0%	3,301	2,327	70.5%	7	10	13,173
Wichita	5,272	3,393	64.4%	2,040	1,016	49.8%	110	50	45.5%	602	385	64.0%	-	2	1,010
<b>WESTERN AREA</b>	208,275	155,444	74.6%	91,815	67,362	73.4%	17,455	14,030	80.4%	24,667	17,241	69.9%	398	199	43,421
Albuquerque	4,821	2,842	59.0%	1,592	1,592	64.8%	255	190	74.5%	621	439	70.7%	-	2	1,778
Anchorage	2,701	1,962	72.6%	2,355	2,035	86.4%	1,072	1,011	94.3%	443	317	71.6%	1	2	148
Boise	2,165	927	42.8%	1,515	840	55.4%	197	125	63.5%	539	322	59.7%	-	-	1,006
Denver	12,236	8,171	66.8%	6,932	4,821	69.5%	1,770	922	52.1%	1,878	1,180	62.8%	3	6	3,710
Cheyenne	1,211	528	43.6%	502	248	49.4%	81	68	84.0%	200	129	64.5%	7	3	266
Fort Harrison	2,454	1,418	57.8%	1,175	491	41.8%	312	201	64.4%	331	226	68.3%	-	1	230
Honolulu	6,178	4,599	74.4%	1,712	1,148	67.1%	162	127	78.4%	816	719	88.1%	2	1	771
Los Angeles	24,393	19,009	77.9%	7,701	6,050	78.6%	1,855	1,622	87.4%	1,337	995	74.4%	4	5	5,582
Manila	2,024	880	43.5%	1,347	530	39.3%	153	102	66.7%	853	627	73.5%	323	100	1,613
Oakland	29,814	25,214	84.6%	11,502	9,922	86.3%	1,296	1,034	79.8%	5,583	4,500	80.6%	5	3	7,205
Phoenix	21,380	17,014	79.6%	6,980	5,029	72.0%	760	636	83.7%	1,354	837	61.8%	2	5	5,065
Portland	12,733	8,489	66.7%	6,962	4,734	68.0%	2,279	1,846	81.0%	1,080	400	37.0%	4	34	5,298
Reno	10,305	8,225	79.8%	2,961	2,193	74.1%	182	140	76.9%	655	489	74.7%	-	6	719
Salt Lake City	23,271	17,389	74.7%	13,236	10,949	82.7%	539	486	90.2%	3,433	2,388	69.6%	-	-	1,387
San Diego	28,460	19,799	69.6%	7,999	5,150	64.4%	2,126	1,625	76.4%	2,605	2,053	78.8%	-	2	3,908
Seattle	24,129	18,978	78.7%	16,481	11,630	70.6%	4,416	3,895	88.2%	2,939	1,620	55.1%	47	29	4,735
Other	-	-	0.0%	46	5	10.9%	-	-	0.0%	36	14	38.9%	-	6	8,329

\* Revised to more accurately categorize the Agent Orange presumptive workload.

### PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	84,426	45,676	54.1%	102,759	42,367	41.2%	51,817	51,270	98.9%	13,342	7,695	57.7%	20,922	13,404	2,417
Philadelphia	46,730	29,578	63.3%	43,363	20,909	48.2%	25,035	25,035	100.0%	8,961	4,373	48.8%	8,698	5,520	899
Milwaukee	15,444	4,572	29.6%	21,039	2,331	11.1%	8,080	8,078	100.0%	534	260	48.7%	1,914	1,502	706
St. Paul	21,825	11,311	51.8%	37,364	18,544	49.6%	18,470	17,936	97.1%	3,337	2,706	81.1%	10,191	6,382	812
Other (in transit)	427	215	50.4%	993	583	58.7%	232	221	95.3%	510	356	69.8%	119	N/A	N/A

### EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	8,182	7,590	592	7.8%	60,355	57,849	2,506	4.3%
Buffalo	1,236	1,128	108	9.6%	7,162	5,183	1,979	38.2%
Atlanta	1,273	1,221	52	4.3%	10,513	12,941	(2,428)	-18.8%
St. Louis	2,146	1,799	347	19.3%	24,343	23,055	1,288	5.6%
Muskogee	3,527	3,442	85	2.5%	18,337	16,670	1,667	10.0%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.