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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of April 27, 2013	882,023	610,150	69.2%

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	846,223	583,916	69.0%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		796,731	564,166	70.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,507	1,205	80.0%
Initial entitlement for service-connected disability (=>8)	010	70,277	51,015	72.6%
Initial entitlement for service-connected disability (<=7)	110	231,946	169,997	73.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	9,796	3,511	35.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	441	339	76.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	478,092	334,813	70.0%
Increased entitlement due to hospitalization or surgery	320	1,616	647	40.0%
Spina bifida and/or birth defects reconsideration	420	151	139	92.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	471	115	24.4%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	2,165	2,161	99.8%
Agent Orange claims where an interim decision was provided	409	269	224	83.3%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		338,251	235,148	69.5%
Dependency	130	192,111	141,291	73.5%
Survivor restored entitlement	133	48	19	39.6%
Hospitalization adjustment (non-rating)	135	236	168	71.2%
Misc determinations	290	83,645	62,256	74.4%
Spina bifida and/or birth defects adjustments	450	10	8	80.0%
Future examination for disabilities	310	17,167	8,058	46.9%
Due process	600	45,034	23,348	51.8%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		67,472	51,432	76.2%
Income verification for unemployment	314	4,626	4,626	100.0%
Review of Hemodialysis related cases/conditions	680	30	24	80.0%
Review of Radiation related cases/conditions	682	1,018	965	94.8%
Review of Misc cases referred to central office	684	9,788	7,155	73.1%
Review of effective date related to herbicide exposure	685	123	118	95.9%
Cost of Living Adjustments (COLAs) and other reviews	690	11,378	7,542	66.3%
Social Security number verification	690 Group	40,509	31,002	76.5%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
		85,912	60,296	70.2%
Pre-decisional hearings	173	2,254	1,780	79.0%
Correspondence	400	24,461	16,327	66.7%
Congressional correspondence	500	3,526	1,311	37.2%
Freedom of Information Act (FOIA) requests	510	26,007	14,511	55.8%
Review, including quality assurance	930	28,923	25,754	89.0%
Correction of errors	960	741	613	82.7%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		85,292	45,984	53.9%
Increased entitlement and/or reconsideration	120	19,704	8,319	42.2%
Initial entitlement - Veteran	180	14,720	5,056	34.3%
Initial entitlement - Survivor	190	50,868	32,609	64.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		102,761	41,814	40.7%
Hospitalization adjustment (non-rating)	135	1,770	347	19.6%
Dependency	137	10,692	5,215	48.8%
Income adjustments	150	53,948	21,954	40.7%
Annual eligibility verification reporting (EVRs)	155	9	9	100.0%
Misc determinations	297	17,796	7,446	41.8%
Due process	607	18,546	6,843	36.9%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		51,568	51,010	98.9%
Income Verification Match	154	49,867	49,866	100.0%
Cost of Living Adjustments	696	60	54	90.0%
Non-entitlement reviews	697	1,641	1,090	66.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,651	7,214	57.0%
Correspondence	407	8,951	5,254	58.7%
Congressional correspondence	507	1,209	15	1.2%
Internal quality reviews	937	2,491	1,945	78.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	60,133

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,002

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of April 27, 2013	NA	248,012

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	8,182
	All	60,355

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of April 27, 2013

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	88.6%	846,223	277.6	299.2

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
882,023	610,150	69.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the D to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	88.6%	799,096	286.1	324.8
EASTERN AREA	86.6%	154,924	300.5	335.5
Baltimore	64.8%	18,684	456.6	455.7
Boston	89.3%	11,410	356.6	393.2
Buffalo	90.8%	8,118	220.2	281.7
Cleveland	93.8%	25,753	312.2	382.4
Detroit	86.9%	16,105	196.0	303.2
Hartford	90.2%	2,596	123.0	212.9
Indianapolis	93.2%	17,321	373.6	435.8
Manchester	91.0%	1,865	206.2	285.1
New York	90.9%	12,142	316.1	495.2
Newark	79.0%	3,706	156.0	256.0
Philadelphia	87.7%	16,946	264.5	315.5
Pittsburgh	88.5%	11,550	307.2	448.5
Providence	91.8%	4,416	144.5	118.0
Togus	93.0%	2,193	143.1	138.5
White River J.	80.0%	855	210.3	247.0
Wilmington	71.7%	1,264	172.3	223.0
SOUTHERN AREA	88.0%	246,078	248.9	302.1
Atlanta	84.6%	30,001	237.4	325.8
Columbia	95.5%	21,744	288.4	308.0
Huntington	84.8%	8,994	230.8	216.4
Jackson	88.5%	9,410	288.9	351.6
Louisville	86.8%	10,770	253.1	257.7
Montgomery	86.1%	15,899	223.4	310.0
Nashville	95.1%	12,425	140.4	181.6
Roanoke	87.8%	28,566	317.3	391.2
San Juan	85.0%	4,919	211.7	252.5
St. Petersburg	90.6%	51,585	245.0	329.6
Washington	N/A	112	423.6	418.6
Winston-Salem	82.0%	51,653	237.0	313.7

Entitlement			Award Adjustment			Program Review			Other			Burial
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending
796,731	564,166	70.8%	338,249	235,146	69.5%	67,472	51,432	76.2%	85,832	60,216	70.2%	39,737
158,274	112,005	70.8%	61,921	41,444	66.9%	17,758	13,581	76.5%	17,885	12,713	71.1%	24,194
18,421	15,326	83.2%	6,289	4,794	76.2%	991	750	75.7%	2,463	1,811	73.5%	1
10,978	8,790	80.1%	4,822	3,678	76.3%	1,538	1,352	87.9%	808	581	71.9%	1
7,954	5,317	66.8%	4,758	3,257	68.5%	414	354	85.5%	600	346	57.7%	-
25,450	19,200	75.4%	8,807	6,142	69.7%	2,260	2,073	91.7%	2,635	1,634	62.0%	5
15,756	9,785	62.1%	5,744	2,937	51.1%	1,037	758	73.1%	2,460	1,849	75.2%	6
2,434	1,017	41.8%	1,744	650	37.3%	206	132	64.1%	166	81	48.8%	-
17,124	13,220	77.2%	6,431	4,601	71.5%	802	555	69.2%	1,571	1,196	76.1%	3
1,857	1,117	60.2%	1,064	618	58.1%	171	118	69.0%	90	74	82.2%	1
11,914	8,496	71.3%	4,759	2,755	57.9%	1,001	720	71.9%	642	401	62.5%	-
3,473	1,853	53.4%	1,742	925	53.1%	911	862	94.6%	718	481	67.0%	2
22,791	14,552	63.8%	6,432	4,634	72.0%	6,329	4,175	66.0%	3,790	2,899	76.5%	24,175
11,462	8,958	78.2%	4,730	3,935	83.2%	809	712	88.0%	1,225	854	69.7%	-
4,438	2,072	46.7%	1,674	674	40.3%	444	378	85.1%	213	147	69.0%	-
2,141	1,077	50.3%	1,934	1,225	63.3%	765	593	77.5%	127	78	61.4%	-
834	510	61.2%	466	282	60.5%	62	36	58.1%	106	79	74.5%	-
1,247	715	57.3%	525	337	64.2%	18	13	72.2%	271	202	74.5%	-
242,188	167,186	69.0%	111,356	80,932	72.7%	19,698	15,195	77.1%	22,244	14,989	67.4%	129
29,651	20,960	70.7%	12,445	9,489	76.2%	1,305	1,050	80.5%	2,890	1,959	67.8%	-
21,560	15,360	71.2%	7,236	3,805	52.6%	850	539	63.4%	1,112	850	76.4%	1
8,839	6,562	74.2%	2,125	1,027	48.3%	194	138	71.1%	886	582	65.7%	-
9,518	6,748	70.9%	3,862	2,742	71.0%	1,488	1,350	90.7%	1,141	806	70.6%	60
10,532	7,187	68.2%	6,650	5,265	79.2%	1,491	1,371	92.0%	1,510	1,288	85.3%	36
15,709	10,399	66.2%	8,241	5,850	71.0%	3,855	2,619	67.9%	1,375	934	67.9%	4
11,930	5,398	45.2%	7,011	3,218	45.9%	736	415	56.4%	1,842	1,078	58.5%	3
28,339	21,754	76.8%	9,743	7,484	76.8%	1,068	654	61.2%	2,503	1,789	71.5%	5
4,919	2,849	57.9%	2,970	1,887	63.5%	389	302	77.6%	1,285	1,141	88.8%	-
50,492	34,860	69.0%	19,256	13,606	70.7%	2,201	1,339	60.8%	2,592	1,539	59.4%	18
143	124	86.7%	178	160	89.9%	134	129	96.3%	780	776	99.5%	-
50,556	34,985	69.2%	31,639	26,399	83.4%	5,987	5,289	88.3%	4,328	2,247	51.9%	2

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	92.0%	187,290	279.2	315.1
Chicago	89.1%	20,336	383.2	477.6
Des Moines	89.7%	6,186	236.0	329.2
Fargo	88.5%	1,194	110.8	132.0
Houston	84.2%	36,755	309.5	412.5
Lincoln	96.7%	2,615	104.7	146.4
Little Rock	95.2%	8,362	238.7	297.2
Milwaukee	96.7%	6,067	126.6	182.5
Muskogee	93.9%	14,412	206.5	246.1
New Orleans	91.9%	14,531	278.9	349.2
Sioux Falls	98.0%	903	87.5	115.8
St. Louis	88.1%	19,827	256.7	355.8
St. Paul	94.6%	6,538	99.7	109.7
Waco	88.9%	44,198	329.3	443.3
Wichita	93.6%	5,366	202.6	283.9
WESTERN AREA	88.1%	210,804	325.0	361.0
Albuquerque	86.2%	4,805	191.7	255.3
Anchorage	75.3%	2,782	248.9	340.0
Boise	92.7%	2,264	142.6	205.0
Denver	93.4%	11,802	226.8	275.6
Cheyenne	93.6%	1,240	133.6	171.0
Fort Harrison	96.6%	2,589	174.2	208.1
Honolulu	82.5%	6,163	347.9	403.1
Los Angeles	88.1%	24,152	407.5	557.7
Manila	84.1%	1,890	163.9	246.3
Oakland	92.1%	29,456	469.2	459.9
Phoenix	88.3%	21,533	349.5	469.6
Portland	89.8%	13,371	238.7	327.4
Reno	82.0%	10,582	349.5	496.7
Salt Lake City	85.0%	23,350	267.5	326.0
San Diego	91.4%	28,728	264.3	313.7
Seattle	92.6%	26,097	341.8	343.3
Other	-	0	0.0	337.3

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending
189,966	131,122	69.0%	72,151	45,124	62.5%	12,381	8,488	68.6%	20,994	15,291	72.8%	14,968
20,130	16,695	82.9%	6,980	5,768	82.6%	871	638	73.2%	2,723	2,389	87.7%	12
6,038	4,051	67.1%	2,629	1,468	55.8%	158	104	65.8%	272	151	55.5%	-
1,122	375	33.4%	283	44	15.5%	61	25	41.0%	79	33	41.8%	1
36,143	26,718	73.9%	15,180	11,329	74.6%	1,210	969	80.1%	5,751	4,853	84.4%	7
2,560	695	27.1%	1,596	439	27.5%	203	71	35.0%	627	174	27.8%	-
8,101	5,353	66.1%	6,056	4,311	71.2%	1,731	1,139	65.8%	1,453	1,172	80.7%	5
8,946	3,302	36.9%	4,131	1,694	41.0%	469	407	86.8%	496	172	34.7%	10,558
14,150	9,017	63.7%	5,582	2,632	47.2%	1,244	660	53.1%	876	507	57.9%	5
14,152	10,668	75.4%	6,238	4,460	71.5%	347	251	72.3%	2,105	1,555	73.9%	16
839	182	21.7%	411	66	16.1%	225	53	23.6%	175	74	42.3%	1
19,741	14,188	71.9%	5,916	3,220	54.4%	1,476	1,072	72.6%	2,051	1,347	65.7%	10
9,324	2,555	27.4%	1,640	200	12.2%	2,852	2,245	78.7%	638	255	40.0%	4,346
43,511	33,936	78.0%	13,430	8,473	63.1%	1,395	798	57.2%	3,165	2,234	70.6%	7
5,209	3,387	65.0%	2,079	1,020	49.1%	139	56	40.3%	583	375	64.3%	-
206,303	153,853	74.6%	92,768	67,641	72.9%	17,635	14,168	80.3%	24,680	17,213	69.7%	445
4,812	2,855	59.3%	2,430	1,601	65.9%	252	195	77.4%	645	447	69.3%	-
2,675	1,941	72.6%	2,381	2,072	87.0%	1,075	1,010	94.0%	449	325	72.4%	-
2,219	999	45.0%	1,552	862	55.5%	215	145	67.4%	562	337	60.0%	-
12,251	8,160	66.6%	7,043	4,889	69.4%	1,856	952	51.3%	1,831	1,163	63.5%	3
1,190	520	43.7%	525	249	47.4%	81	68	84.0%	209	136	65.1%	39
2,481	1,469	59.2%	1,170	511	43.7%	311	205	65.9%	328	226	68.9%	-
6,181	4,606	74.5%	1,719	1,113	64.7%	176	141	80.1%	806	716	88.8%	2
23,968	18,590	77.6%	7,690	6,071	78.9%	1,931	1,698	87.9%	1,447	1,015	70.1%	4
1,973	834	42.3%	1,365	523	38.3%	147	103	70.1%	856	631	73.7%	335
29,091	24,606	84.6%	11,578	10,004	86.4%	1,301	1,030	79.2%	5,601	4,532	80.9%	5
12,865	16,879	79.4%	7,103	5,019	70.7%	758	637	84.0%	1,377	845	61.4%	2
12,842	8,613	67.1%	6,982	4,772	68.3%	2,278	1,867	82.0%	1,084	382	35.2%	5
10,301	8,178	79.4%	2,996	2,230	74.4%	182	140	76.9%	626	471	75.2%	-
23,255	17,221	74.1%	13,299	10,969	82.5%	576	482	83.7%	3,384	2,345	69.3%	1
28,384	19,759	69.6%	8,048	5,199	64.6%	2,121	1,594	75.2%	2,524	1,996	79.1%	-
23,415	18,623	79.5%	16,887	11,557	68.4%	4,375	3,901	89.2%	2,951	1,646	55.8%	49
-	-	0.0%	53	5	9.4%	-	-	0.0%	29	10	34.5%	1

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	96.2%	47,127	133.8	143.1
Philadelphia	95.1%	25,906	167.0	193.9
Milwaukee	96.8%	10,722	89.1	127.3
St. Paul	96.6%	9,771	87.5	119.2
Other (in transit)	-	728	233.0	170.3

Entitlement			Award Adjustment			Program Review			Other			Burial
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending
85,292	45,984	53.9%	102,761	41,814	40.7%	51,568	51,010	98.9%	12,683	7,233	57.0%	20,396
47,911	30,206	63.0%	42,509	20,264	47.7%	24,896	24,896	100.0%	8,266	3,880	46.9%	8,748
15,371	4,432	28.8%	21,479	2,462	11.5%	8,012	8,011	100.0%	550	276	50.2%	1,964
21,593	11,135	51.6%	37,801	18,518	49.0%	18,425	17,879	97.0%	3,406	2,748	80.7%	9,563
417	211	50.6%	972	570	58.6%	235	224	95.3%	461	329	71.4%	121

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	8,182	7,590	592	7.8%	60,355	57,849	2,506	4.3%
Buffalo	1,236	1,128	108	9.6%	7,162	5,183	1,979	38.2%
Atlanta	1,273	1,221	52	4.3%	10,513	12,941	(2,428)	-18.8%
St Louis	2,146	1,799	347	19.3%	24,343	23,055	1,288	5.6%
Muskogee	3,527	3,442	85	2.5%	18,337	16,670	1,667	10.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

Department of Veteran Affairs

Accrued	Appeals
Claims Pending	Pending
1,414	245,618
197	42,244
2	3,525
-	3,945
3	1,287
84	8,394
33	5,508
-	751
70	4,680
-	727
3	3,374
-	2,200
-	2,842
1	2,744
1	880
-	464
-	292
-	631
457	91,915
11	11,917
13	6,386
1	3,532
36	4,118
83	3,721
100	11,089
63	6,539
19	7,326
-	5,224
120	21,139
-	-
11	10,924

Accrued	Appeals
Claims Pending	Pending
555	60,095
158	5,637
1	1,049
-	291
8	14,668
2	1,600
64	5,141
-	3,358
7	2,988
136	4,430
-	218
165	5,181
-	1,284
12	13,233
2	1,017
201	43,347
3	1,791
2	147
-	1,004
6	3,656
3	263
1	231
1	770
5	5,597
99	1,590
3	7,233
6	5,059
32	5,273
8	712
-	1,365
2	3,937
30	4,719
4	8,017

Accrued	Appeals
Claims Pending	Pending
13,588	2,394
5,610	890
1,524	701
6,454	803
N/A	N/A