



Uploaded to the VFC Website

▶▶ July 2014 ◀◀

This Document has been provided to you courtesy of Veterans-For-Change!

Feel free to pass to any veteran who might be able to use this information!

For thousands more files like this and hundreds of links to useful information, and hundreds of "Frequently Asked Questions, please go to:

[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

Note:

VFC is not liable for source information in this document, it is merely provided as a courtesy to our members & subscribers.



Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of May 11, 2013	878,246	592,919	67.5%

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	843,061	566,926	67.2%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		791,916	547,203	69.1%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,531	1,208	78.9%
Initial entitlement for service-connected disability (=>8)	010	69,992	50,305	71.9%
Initial entitlement for service-connected disability (<=7)	110	229,318	164,723	71.8%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	9,329	2,931	31.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	450	340	75.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	476,795	324,815	68.1%
Increased entitlement due to hospitalization or surgery	320	1,635	668	40.9%
Spina bifida and/or birth defects reconsideration	420	161	143	88.8%
Reopened or new Agent Orange claims prior to 8/30/10	681	693	110	15.9%
Nehmer review cases based upon new Agent Orange presumptives	687	5	4	80.0%
Reopened or new Agent Orange claims After 9/01/10	405	1,752	1,747	99.7%
Agent Orange claims where an interim decision was provided	409	255	209	82.0%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		342,695	234,754	68.5%
Dependency	130	193,838	141,202	72.8%
Survivor restored entitlement	133	53	19	35.8%
Hospitalization adjustment (non-rating)	135	250	163	65.2%
Misc determinations	290	85,105	62,514	73.5%
Spina bifida and/or birth defects adjustments	450	16	8	50.0%
Future examination for disabilities	310	18,029	7,702	42.7%
Due process	600	45,404	23,146	51.0%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		67,074	50,736	75.6%
Income verification for unemployment	314	4,075	4,075	100.0%
Review of Hemodialysis related cases/conditions	680	35	26	74.3%
Review of Radiation related cases/conditions	682	994	942	94.8%
Review of Misc cases referred to central office	684	9,485	6,885	72.6%
Review of effective date related to herbicide exposure	685	124	118	95.2%
Cost of Living Adjustments (COLAs) and other reviews	690	11,313	7,420	65.6%
Social Security number verification	690 Group	41,048	31,270	76.2%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
		87,560	59,356	67.8%
Pre-decisional hearings	173	2,255	1,762	78.1%
Correspondence	400	26,492	16,079	60.7%
Congressional correspondence	500	3,480	1,282	36.8%
Freedom of Information Act (FOIA) requests	510	25,583	13,953	54.5%
Review, including quality assurance	930	29,001	25,672	88.5%
Correction of errors	960	749	608	81.2%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		86,330	45,716	53.0%
Increased entitlement and/or reconsideration	120	20,176	8,440	41.8%
Initial entitlement - Veteran	180	15,082	5,272	35.0%
Initial entitlement - Survivor	190	51,072	32,004	62.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		100,459	39,572	39.4%
Hospitalization adjustment (non-rating)	135	1,731	311	18.0%
Dependency	137	10,101	4,952	49.0%
Income adjustments	150	52,433	20,990	40.0%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	17,755	7,041	39.7%
Due process	607	18,431	6,270	34.0%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		51,238	50,689	98.9%
Income Verification Match	154	49,517	49,515	100.0%
Cost of Living Adjustments	696	59	55	93.2%
Non-entitlement reviews	697	1,662	1,119	67.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		9,786	5,514	56.3%
Correspondence	407	5,908	3,604	61.0%
Congressional correspondence	507	1,425	14	1.0%
Internal quality reviews	937	2,453	1,896	77.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	58,761

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,697

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of May 11, 2013	NA	249,159

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	10,354
	All	73,421

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of May 11, 2013

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	88.9%	843,061	268.5	310.9

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
878,246	592,919	67.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	88.9%	795,735	276.6	338.4
EASTERN AREA	87.6%	153,061	292.3	348.2
Baltimore	72.9%	17,492	436.5	508.1
Boston	94.6%	11,326	350.3	411.6
Buffalo	93.8%	8,246	220.7	283.5
Cleveland	89.3%	25,730	305.9	402.1
Detroit	78.3%	16,303	193.7	304.7
Hartford	96.6%	2,761	124.4	212.7
Indianapolis	91.2%	16,548	363.7	450.2
Manchester	91.4%	1,813	199.6	287.7
New York	93.2%	11,921	307.6	498.9
Newark	80.0%	3,801	153.5	256.5
Philadelphia	93.9%	16,972	264.4	321.2
Pittsburgh	93.0%	11,355	304.5	459.1
Providence	93.3%	4,408	144.0	116.3
Togus	92.7%	2,266	144.5	139.3
White River J.	77.8%	850	211.4	250.2
Wilmington	71.4%	1,269	178.9	223.0
SOUTHERN AREA	87.7%	248,146	242.2	312.0
Atlanta	85.7%	30,391	232.9	330.3
Columbia	96.9%	21,499	272.3	334.9
Huntington	84.3%	9,058	229.5	223.3
Jackson	84.1%	9,313	263.8	377.6
Louisville	89.8%	11,025	243.2	264.1
Montgomery	87.2%	16,138	219.9	314.5
Nashville	92.2%	12,990	140.5	181.9
Roanoke	88.0%	28,313	308.5	412.4
San Juan	87.7%	4,931	212.4	254.6
St. Petersburg	92.1%	51,498	243.5	338.7
Washington	N/A	92	421.2	423.4
Winston-Salem	76.6%	52,898	230.8	318.1

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
791,916	547,203	69.1%	342,693	234,752	68.5%	67,074	50,736	75.6%	87,481	59,277	67.8%	39,074	1,444	246,792
155,933	107,940	69.2%	62,073	40,851	65.8%	17,774	13,472	75.8%	18,179	12,444	68.5%	24,834	198	42,141
17,223	14,125	82.0%	6,341	4,755	75.0%	969	747	77.1%	2,389	1,696	71.0%	1	2	3,522
10,832	8,527	78.7%	4,944	3,704	74.9%	1,568	1,341	85.5%	845	581	68.8%	-	-	3,979
8,128	5,320	65.5%	4,775	3,135	65.7%	421	355	84.3%	594	356	59.9%	-	4	1,278
25,446	18,934	74.4%	8,884	6,243	70.3%	2,249	2,066	91.9%	2,840	1,631	57.4%	5	88	8,231
15,898	9,651	60.7%	5,700	2,831	49.7%	1,022	742	72.6%	2,480	1,831	73.8%	5	32	5,461
2,600	1,034	39.8%	1,721	624	36.3%	223	146	65.5%	364	92	25.3%	-	-	762
16,378	12,433	75.9%	6,443	4,504	69.9%	790	537	68.0%	1,554	1,141	73.4%	2	64	4,738
1,811	1,043	57.6%	1,068	602	56.4%	170	119	70.0%	99	71	71.7%	2	-	706
11,698	8,153	69.7%	4,652	2,673	57.5%	977	686	70.2%	618	391	63.3%	1	3	3,354
3,575	1,771	49.5%	1,639	837	51.1%	896	845	94.3%	858	477	55.6%	2	2	2,128
22,358	13,952	62.4%	6,541	4,602	70.4%	6,433	4,220	65.6%	3,667	2,869	78.2%	24,816	-	2,931
11,270	8,683	77.0%	4,711	3,869	82.1%	809	701	86.7%	1,168	825	70.6%	-	2	2,788
4,433	2,028	45.7%	1,696	654	38.6%	427	368	86.2%	195	129	66.2%	-	1	865
2,196	1,065	48.5%	1,942	1,203	61.9%	743	553	74.4%	133	77	57.9%	-	-	451
833	500	60.0%	479	279	58.2%	61	35	57.4%	104	81	77.9%	-	-	304
1,254	721	57.5%	537	336	62.6%	16	11	68.8%	271	196	72.3%	-	-	643
243,719	164,196	67.4%	114,514	81,912	71.5%	19,673	15,134	76.9%	22,946	14,772	64.4%	138	472	93,214
30,054	20,688	68.8%	12,491	9,544	76.4%	1,276	1,027	80.5%	2,959	1,980	66.9%	-	19	12,934
21,313	14,812	69.5%	7,229	3,706	51.3%	836	518	62.0%	1,140	864	75.8%	1	12	6,337
8,821	6,418	72.8%	2,222	1,040	46.8%	189	139	73.5%	901	571	63.4%	-	1	3,594
9,420	6,367	67.6%	3,945	2,759	69.9%	1,459	1,322	90.6%	1,292	808	62.5%	66	39	4,128
10,815	7,003	64.8%	6,652	5,308	79.8%	1,476	1,341	90.9%	1,786	1,315	73.6%	36	86	3,774
15,972	10,205	63.9%	8,357	5,872	70.3%	3,950	2,724	69.0%	1,665	936	56.2%	4	104	11,182
12,359	5,420	43.9%	7,133	3,167	44.4%	705	370	52.5%	1,869	1,101	58.9%	4	66	6,576
28,104	21,071	75.0%	9,842	7,464	75.8%	1,050	650	61.9%	2,313	1,547	66.9%	8	16	7,376
4,938	2,791	56.5%	3,020	1,872	62.0%	397	309	77.8%	1,466	1,207	82.3%	-	1	5,225
50,430	34,611	68.6%	19,532	13,678	70.0%	2,110	1,332	63.1%	2,576	1,467	56.9%	17	118	21,170
124	104	83.9%	184	162	88.0%	133	127	95.5%	762	755	99.1%	-	-	-
51,369	34,706	67.6%	33,907	27,340	80.6%	6,092	5,275	86.6%	4,217	2,221	52.7%	2	10	10,918

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	90.7%	186,451	273.1	323.6
Chicago	90.2%	19,910	370.5	501.0
Des Moines	91.5%	6,074	228.9	332.4
Fargo	90.6%	1,207	109.0	134.8
Houston	83.3%	36,597	300.3	424.4
Lincoln	96.8%	2,517	104.9	145.5
Little Rock	90.2%	8,313	235.8	302.1
Milwaukee	97.0%	6,545	125.8	182.9
Muskogee	91.9%	14,685	205.2	249.9
New Orleans	88.5%	14,117	277.9	359.3
Sioux Falls	95.1%	915	88.1	116.5
St. Louis	88.3%	20,066	255.9	361.1
St. Paul	88.5%	6,791	98.2	111.5
Waco	85.0%	43,351	324.7	449.0
Wichita	91.1%	5,363	201.3	286.7
WESTERN AREA	89.4%	208,057	309.2	384.3
Albuquerque	88.7%	4,940	190.6	258.7
Anchorage	79.0%	2,804	252.0	343.8
Boise	96.4%	2,283	140.8	207.9
Denver	95.2%	11,990	226.2	279.1
Cheyenne	93.3%	1,263	136.3	173.4
Fort Harrison	98.4%	2,677	180.0	209.1
Honolulu	84.5%	6,016	336.7	432.9
Los Angeles	89.7%	23,078	388.1	588.5
Manila	88.1%	1,804	164.7	243.1
Oakland	91.9%	27,288	435.6	528.7
Phoenix	88.5%	20,932	334.9	493.8
Portland	88.5%	13,529	240.2	332.5
Reno	85.3%	10,466	346.3	513.0
Salt Lake City	85.9%	24,104	260.7	338.6
San Diego	83.9%	28,654	256.3	325.7
Seattle	94.6%	26,229	317.0	350.2
Other	-	20	848.4	845.6

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
189,110	126,814	67.1%	72,099	44,318	61.5%	11,678	7,814	66.9%	20,951	14,839	70.8%	13,656	565	60,289
19,712	15,956	80.9%	6,999	5,720	81.7%	868	647	74.5%	2,701	2,331	86.3%	14	159	5,667
5,905	3,783	64.1%	2,763	1,448	52.4%	188	144	76.6%	260	149	57.3%	-	2	1,037
1,140	356	31.2%	244	30	12.3%	52	24	46.2%	77	34	44.2%	-	-	269
36,036	26,145	72.6%	15,339	11,096	72.3%	1,262	961	76.1%	5,620	4,712	83.8%	6	10	14,715
2,464	620	25.2%	1,460	413	28.3%	198	64	32.3%	622	184	29.6%	-	2	1,576
7,996	5,125	64.1%	6,070	4,227	69.6%	1,713	1,133	66.1%	1,417	1,134	80.0%	5	64	5,062
9,246	3,227	34.9%	4,179	1,668	39.9%	460	397	86.3%	510	171	33.5%	10,327	-	3,346
14,435	8,867	61.4%	5,594	2,489	44.5%	1,220	595	48.8%	1,085	364	33.5%	2	6	3,084
13,774	10,231	74.3%	6,193	4,350	70.2%	339	248	73.2%	2,014	1,532	76.1%	17	138	4,484
858	173	20.2%	370	58	15.7%	193	51	26.4%	234	62	26.5%	1	1	199
19,989	14,121	70.6%	5,862	3,152	53.8%	1,488	1,077	72.4%	1,976	1,321	66.9%	10	169	5,221
9,636	2,273	23.6%	1,469	162	11.0%	2,182	1,642	75.3%	609	230	37.8%	3,267	-	1,290
42,697	32,611	76.4%	13,467	8,494	63.1%	1,412	778	55.1%	3,249	2,232	68.7%	7	12	13,318
5,222	3,326	63.7%	2,090	1,011	48.4%	103	53	51.5%	577	383	66.4%	-	2	1,021
203,134	148,233	73.0%	93,951	67,666	72.0%	17,949	14,316	79.8%	25,360	17,199	67.8%	446	205	43,330
4,953	2,850	57.5%	2,410	1,600	66.4%	211	166	78.7%	654	457	69.9%	-	4	1,808
2,700	1,926	71.3%	2,364	2,063	87.3%	1,069	1,004	93.9%	467	342	73.2%	-	1	145
2,243	964	43.0%	1,626	883	54.3%	229	149	65.1%	575	331	57.6%	-	-	990
12,450	8,172	65.6%	7,319	5,034	68.8%	1,977	1,046	52.9%	1,896	1,187	62.6%	3	5	3,737
1,207	511	42.3%	526	253	48.1%	78	65	83.3%	220	142	64.5%	39	3	266
2,584	1,509	58.4%	1,171	516	44.1%	321	199	62.0%	332	217	65.4%	-	1	230
6,023	4,457	74.0%	1,671	1,068	63.9%	177	139	78.5%	815	714	87.6%	2	1	760
22,886	17,380	75.9%	7,688	6,064	78.9%	1,888	1,665	88.2%	1,691	1,053	62.3%	3	5	5,576
1,898	772	40.7%	1,361	525	38.6%	157	101	64.3%	874	613	70.1%	338	101	1,507
26,975	22,144	82.1%	11,520	9,977	86.6%	1,295	1,024	79.1%	5,515	4,434	80.4%	5	5	7,263
20,685	16,052	77.6%	7,215	4,989	69.1%	768	638	83.1%	1,507	841	55.8%	2	7	5,051
13,023	8,775	67.4%	7,000	4,774	68.2%	2,272	1,871	82.4%	1,083	366	33.8%	5	31	5,271
10,188	8,023	78.7%	3,055	2,281	74.7%	187	143	76.5%	635	466	73.4%	-	9	736
23,990	17,585	73.3%	13,456	11,084	82.4%	568	463	81.5%	3,498	2,448	70.0%	1	-	1,360
28,318	19,286	68.1%	8,172	5,159	63.1%	2,408	1,779	73.9%	2,522	1,917	76.0%	-	3	3,968
23,011	17,827	77.5%	17,397	11,396	65.5%	4,344	3,864	89.0%	3,076	1,671	54.3%	48	29	4,662
20	20	100.0%	56	5	8.9%	-	-	0.0%	45	23	51.1%	-	4	7,818

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	97.8%	47,326	132.3	142.7
Philadelphia	98.4%	26,452	165.4	194.6
Milwaukee	100.0%	10,481	88.4	126.2
St. Paul	94.8%	9,645	81.9	118.3
Other (in transit)	-	748	230.0	172.5

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
86,330	45,716	53.0%	100,459	39,572	39.4%	51,238	50,689	98.9%	9,818	5,532	56.3%	19,687	13,253	2,367
49,448	30,819	62.3%	40,745	18,439	45.3%	24,770	24,770	100.0%	5,513	2,218	40.2%	8,709	5,728	892
14,959	3,891	26.0%	20,372	2,135	10.5%	7,863	7,862	100.0%	530	242	45.7%	1,855	1,446	711
21,492	10,793	50.2%	38,358	18,410	48.0%	18,363	17,824	97.1%	3,348	2,749	82.1%	8,986	6,079	764
431	213	49.4%	984	588	59.8%	242	233	96.3%	427	323	75.6%	137	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	10,354	8,182	2,172	26.5%	73,421	70,458	2,963	4.2%
Buffalo	2,016	1,236	780	63.1%	8,929	8,781	148	1.7%
Atlanta	1,723	1,273	450	35.3%	15,538	14,825	713	4.8%
St Louis	3,098	2,146	952	44.4%	22,851	26,910	(4,059)	-15.1%
Muskogee	3,517	3,527	(10)	-0.3%	26,103	19,942	6,161	30.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.