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▶▶ July 2014 ◀◀

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
October 20, 2012	896,540	592,490	66.1%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	859,880	567,950	66.0%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		819,768	554,587	67.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,935	1,554	80.3%
Initial entitlement for service-connected disability (=>8)	010	73,617	49,663	67.5%
Initial entitlement for service-connected disability (<=7)	110	239,059	165,997	69.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,871	5,671	40.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	285	187	65.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	481,432	323,748	67.2%
Increased entitlement due to hospitalization or surgery	320	2,092	667	31.9%
Spina bifida and/or birth defects reconsideration	420	103	75	72.8%
Reopened or new Agent Orange claims prior to 8/30/10	681	224	63	28.1%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims prior to After 9/01/10	405	6,459	6,448	99.8%
Agent Orange claims where an interim decision was provided	409	691	514	74.4%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		286,917	163,845	57.1%
Dependency	130	160,109	97,644	61.0%
Survivor restored entitlement	133	31	13	41.9%
Hospitalization adjustment (non-rating)	135	209	147	70.3%
Misc determinations	290	71,754	42,751	59.6%
Spina bifida and/or birth defects adjustments	450	7	5	71.4%
Future examination for disabilities	310	13,613	5,519	40.5%
Due process	600	41,194	17,766	43.1%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		55,378	31,540	57.0%
Income verification for unemployment	314	8,151	2,739	33.6%
Review of Hemodialysis related cases/conditions	680	29	25	86.2%
Review of Radiation related cases/conditions	682	1,019	911	89.4%
Review of Misc cases referred to central office	684	793	16	2.0%
Review of effective date related to herbicide exposure	685	141	138	97.9%
Cost of Living Adjustments (COLAs) and other reviews	690	9,170	5,671	61.8%
Social Security number verification	690 Group	36,075	22,040	61.1%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		82,833	55,478	67.0%
Pre-decisional hearings	173	2,223	1,649	74.2%
Correspondence	400	22,710	17,582	77.4%
Congressional correspondence	500	1,221	248	20.3%
Freedom of Information Act (FOIA) requests	510	25,720	12,146	47.2%
Review, including quality assurance	930	29,873	23,460	78.5%
Correction of errors	960	1,086	393	36.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		76,772	37,903	49.4%
Increased entitlement and/or reconsideration	120	16,667	5,186	31.1%
Initial entitlement - Veteran	180	12,155	4,474	36.8%
Initial entitlement - Survivor	190	47,950	28,243	58.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		108,692	67,214	61.8%
Hospitalization adjustment (non-rating)	135	1,683	500	29.7%
Dependency	137	11,385	6,689	58.8%
Income adjustments	150	46,876	34,670	74.0%
Annual eligibility verification reporting (EVRs)	155	6,182	5,869	94.9%
Misc determinations	297	21,109	12,643	59.9%
Due process	607	21,457	6,843	31.9%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		77,258	29,171	37.8%
Income Verification Match	154	75,928	28,602	37.7%
Cost of Living Adjustments	696	158	150	94.9%
Non-entitlement reviews	697	1,172	419	35.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		13,739	7,730	56.3%
Correspondence	407	9,714	5,670	58.4%
Congressional correspondence	507	1,571	160	10.2%
Internal quality reviews	937	2,454	1,900	77.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	63,320

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	12,235

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As Of October 22, 2012	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	25,673
	All	219,413

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

October 20, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	896,540	592,490 66.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	819,768	554,587	67.7%	286,917	163,845	57.1%	55,378	31,540	57.0%	82,833	55,478	67.0%	48,758	1,073	252,364
EASTERN AREA	164,407	112,576	68.5%	54,231	32,089	59.2%	12,080	7,076	58.6%	17,051	11,797	69.2%	17,507	205	44,024
Baltimore	19,301	16,164	83.7%	5,474	4,086	74.6%	488	426	87.3%	2,175	1,487	68.4%	2	2	3,372
Boston	11,201	8,406	75.0%	4,130	1,933	46.8%	775	509	65.7%	846	613	72.5%	2	1	4,037
Buffalo	7,871	4,719	60.0%	3,539	1,962	55.4%	149	110	73.8%	694	475	68.4%	2	2	1,109
Cleveland	23,854	16,674	69.9%	6,899	3,920	56.8%	1,226	1,132	92.3%	2,100	1,349	64.2%	6	95	7,952
Detroit	17,199	10,534	61.2%	5,885	3,470	59.0%	564	321	56.9%	1,804	1,487	82.4%	4	32	5,876
Hartford	2,906	1,232	42.4%	1,123	278	24.8%	22	7	31.8%	142	77	54.2%	-	0	828
Indianapolis	19,269	15,217	79.0%	5,688	4,057	71.3%	509	357	70.1%	2,203	1,617	73.4%	7	65	4,556
Manchester	2,194	1,424	64.9%	923	519	56.2%	108	69	63.9%	158	109	69.0%	1	1	722
New York	12,948	10,424	80.5%	4,666	2,047	43.9%	416	248	59.6%	809	611	75.5%	2	3	3,962
Newark	4,441	2,494	56.2%	1,801	1,029	57.1%	164	40	24.4%	422	262	62.1%	-	1	2,200
Philadelphia	22,952	13,857	60.4%	5,689	3,629	63.8%	6,090	3,030	49.8%	3,590	2,596	72.3%	17,477	-	3,473
Pittsburgh	11,268	8,216	72.9%	4,388	3,316	75.6%	540	390	72.2%	957	650	67.9%	3	1	2,756
Providence	3,777	1,512	40.0%	1,006	320	31.8%	298	178	59.7%	668	149	22.3%	-	1	971
Togus	3,188	584	18.3%	2,067	1,016	49.2%	664	226	34.0%	145	96	66.2%	-	0	524
White River J.	994	581	58.5%	425	184	43.3%	48	28	58.3%	136	92	67.6%	1	1	403
Wilmington	1,044	538	51.5%	528	323	61.2%	19	5	26.3%	202	127	62.9%	-	0	565
SOUTHERN AREA	243,632	154,320	63.3%	91,656	53,897	58.8%	14,301	10,788	75.4%	21,667	13,814	63.8%	90	281	88,945
Atlanta	32,434	20,215	62.3%	11,463	6,069	52.9%	621	387	62.3%	4,789	3,108	64.9%	1	1	11,865
Columbia	23,465	15,226	64.9%	5,362	1,379	25.7%	603	365	60.5%	991	711	71.7%	2	5	6,028
Huntington	10,293	4,876	47.4%	1,979	607	30.7%	187	111	59.4%	656	292	44.5%	1	4	3,315
Jackson	10,573	7,455	70.5%	3,054	755	24.7%	1,263	1,056	83.6%	811	570	70.3%	36	5	4,015
Louisville	11,056	6,963	63.0%	4,945	3,419	69.1%	1,152	993	86.2%	1,488	1,045	70.2%	23	50	3,206
Montgomery	14,979	10,168	67.9%	6,703	3,947	58.9%	2,654	1,398	52.7%	1,209	810	67.0%	4	64	10,941
Nashville	12,779	4,889	38.3%	5,711	2,535	44.4%	390	288	73.8%	1,422	547	38.5%	4	41	6,283
Roanoke	28,435	20,892	73.5%	10,690	7,041	65.9%	504	299	59.3%	2,626	1,808	68.8%	3	15	6,630
San Juan	5,139	3,456	67.3%	2,105	1,152	54.7%	192	139	72.4%	949	775	81.7%	-	0	4,917
St. Petersburg	46,968	30,009	63.9%	14,405	7,996	55.5%	1,019	449	44.1%	2,690	1,604	59.6%	14	91	20,602
Washington	126	63	50.0%	52	46	88.5%	40	29	72.5%	1,097	1,091	99.5%	-	0	13
Winston-Salem	47,385	30,108	63.5%	25,187	18,951	75.2%	5,676	5,274	92.9%	2,939	1,453	49.4%	2	5	11,130

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	208,813	135,969	65.1%	65,886	33,779	51.3%	15,684	5,506	35.1%	20,737	14,711	70.9%	30,644	392	61,330
Chicago	21,334	17,064	80.0%	5,388	4,478	83.1%	844	699	82.8%	2,871	2,291	79.8%	10	129	5,589
Des Moines	7,096	4,877	68.7%	2,301	1,203	52.3%	187	99	52.9%	284	230	81.0%	-	2	1,289
Fargo	1,045	299	28.6%	512	28	5.5%	65	18	27.7%	61	25	41.0%	-	0	329
Houston	37,709	27,905	74.0%	14,488	10,084	69.6%	1,082	918	84.8%	6,194	4,919	79.4%	6	4	13,965
Lincoln	4,797	1,541	32.1%	1,812	269	14.8%	215	49	22.8%	540	207	38.3%	-	0	1,522
Little Rock	8,201	5,145	62.7%	5,569	2,530	45.4%	1,289	833	64.6%	1,414	1,059	74.9%	2	40	5,129
Milwaukee	10,283	3,886	37.8%	3,225	1,023	31.7%	1,800	319	17.7%	657	239	36.4%	11,537	-	3,273
Muskogee	17,626	8,867	50.3%	5,551	1,080	19.5%	830	228	27.5%	742	384	51.8%	1	7	3,172
New Orleans	14,191	9,653	68.0%	5,004	3,308	66.1%	256	194	75.8%	1,834	1,349	73.6%	14	102	4,744
Sioux Falls	1,069	365	34.1%	780	23	2.9%	152	18	11.8%	166	69	41.6%	-	1	254
St. Louis	19,502	12,807	65.7%	5,373	3,291	61.3%	1,035	590	57.0%	1,537	995	64.7%	12	99	5,706
St. Paul	12,064	3,346	27.7%	3,467	320	9.2%	6,796	958	14.1%	505	271	53.7%	19,058	-	1,350
Waco	49,132	37,667	76.7%	10,598	5,383	50.8%	1,069	544	50.9%	3,361	2,310	68.7%	4	8	12,537
Wichita	4,764	2,547	53.5%	1,818	759	41.7%	64	39	60.9%	571	363	63.6%	-	0	920
WESTERN AREA	202,915	151,721	74.8%	75,108	44,070	58.7%	13,313	8,170	61.4%	23,236	15,065	64.8%	517	192	46,203
Albuquerque	5,128	2,750	53.6%	2,146	1,090	50.8%	183	107	58.5%	609	365	59.9%	1	1	1,762
Anchorage	2,514	1,648	65.6%	2,335	1,515	64.9%	997	701	70.3%	369	310	84.0%	-	0	159
Boise	2,220	1,048	47.2%	1,478	438	29.6%	120	68	56.7%	357	204	57.1%	-	1	964
Denver	13,032	7,804	59.9%	5,646	3,106	55.0%	1,173	496	42.3%	1,597	837	52.4%	9	4	3,873
Cheyenne	1,279	451	35.3%	536	246	45.9%	34	28	82.4%	168	83	49.4%	2	4	306
Fort Harrison	2,002	940	47.0%	1,189	388	32.6%	131	66	50.4%	374	232	62.0%	-	0	284
Honolulu	6,036	4,629	76.7%	1,635	315	19.3%	137	35	25.5%	801	707	88.3%	3	1	757
Los Angeles	22,362	20,364	91.1%	6,417	3,313	51.6%	1,657	987	59.6%	1,223	1,116	91.3%	3	7	6,123
Manila	2,590	1,605	62.0%	1,296	502	38.7%	126	99	78.6%	730	490	67.1%	406	84	1,796
Oakland	29,649	27,317	92.1%	10,861	7,418	68.3%	935	751	80.3%	4,231	3,826	90.4%	13	4	7,536
Phoenix	22,676	17,043	75.2%	6,055	2,728	45.1%	728	621	85.3%	3,142	789	25.1%	1	4	4,921
Portland	11,793	7,509	63.7%	5,703	3,493	61.2%	1,519	1,025	67.5%	634	420	66.2%	2	20	5,322
Reno	9,485	7,455	78.6%	2,365	1,493	63.1%	143	84	58.7%	689	551	80.0%	8	1	989
Salt Lake City	18,453	13,326	72.2%	8,769	5,995	68.4%	1,018	772	75.8%	2,729	2,033	74.5%	-	3	1,641
San Diego	29,356	19,146	65.2%	6,054	3,449	57.0%	1,834	1,252	68.3%	2,937	1,283	43.7%	-	1	3,848
Seattle	24,340	18,686	76.8%	12,623	8,581	68.0%	2,578	1,078	41.8%	2,646	1,819	68.7%	69	57	5,922
Other	1	1	100.0%	36	10	27.8%	-	-	-	142	91	64.1%	-	3	14,131

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	76,772	37,903	49.4%	108,692	67,214	61.8%	77,258	29,171	37.8%	13,761	7,744	56.3%	14,562	11,162	2,269
Philadelphia	34,082	21,189	62.2%	53,761	40,134	74.7%	30,196	12,948	42.9%	7,821	3,886	49.7%	8,570	5,031	718
Milwaukee	16,960	4,735	27.9%	18,944	4,168	22.0%	21,986	6,141	27.9%	559	271	48.5%	2,496	1,532	678
St. Paul	25,315	11,796	46.6%	35,132	22,256	63.3%	24,857	9,899	39.8%	5,011	3,279	65.4%	3,428	4,599	873
Other (in transit)	415	183	44.1%	855	656	76.7%	219	183	83.6%	370	308	83.2%	68	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	25,673	26,872	(1,199)	-4.5%	219,413	254,271	(34,858)	-13.7%
Buffalo	6,712	6,907	(195)	-2.8%	52,069	58,950	(6,881)	-11.7%
Atlanta	5,587	5,693	(106)	-1.9%	46,155	50,106	(3,951)	-7.9%
St Louis	7,851	8,371	(520)	-6.2%	78,729	80,985	(2,256)	-2.8%
Muskogee	5,523	5,901	(378)	-6.4%	42,460	64,230	(21,770)	-33.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.