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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
October 29, 2012	895,695	592,564	66.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	858,688	567,608	66.1%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		819,080	554,310	67.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,940	1,563	80.6%
Initial entitlement for service-connected disability (=>8)	010	73,109	49,229	67.3%
Initial entitlement for service-connected disability (<=7)	110	239,252	166,337	69.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,786	5,702	41.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	305	193	63.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	481,245	323,752	67.3%
Increased entitlement due to hospitalization or surgery	320	2,102	678	32.3%
Spina bifida and/or birth defects reconsideration	420	106	87	82.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	219	71	32.4%
Nehmer review cases based upon new Agent Orange presumptives	687	1	1	100.0%
Reopened or new Agent Orange claims prior to After 9/01/10	405	6,348	6,206	97.8%
Agent Orange claims where an interim decision was provided	409	667	491	73.6%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		288,013	165,596	57.5%
Dependency	130	160,419	98,804	61.6%
Survivor restored entitlement	133	31	13	41.9%
Hospitalization adjustment (non-rating)	135	208	146	70.2%
Misc determinations	290	72,323	43,393	60.0%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	13,530	5,461	40.4%
Due process	600	41,495	17,772	42.8%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		53,732	31,782	59.1%
Income verification for unemployment	314	8,145	2,736	33.6%
Review of Hemodialysis related cases/conditions	680	29	24	82.8%
Review of Radiation related cases/conditions	682	1,018	909	89.3%
Review of Misc cases referred to central office	684	737	16	2.2%
Review of effective date related to herbicide exposure	685	141	139	98.6%
Cost of Living Adjustments (COLAs) and other reviews	690	9,213	5,642	61.2%
Social Security number verification	690 Group	34,449	22,316	64.8%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		83,656	55,624	66.5%
Pre-decisional hearings	173	2,240	1,649	73.6%
Correspondence	400	23,144	17,291	74.7%
Congressional correspondence	500	1,573	307	19.5%
Freedom of Information Act (FOIA) requests	510	25,751	12,435	48.3%
Review, including quality assurance	930	29,809	23,529	78.9%
Correction of errors	960	1,139	413	36.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		76,615	38,254	49.9%
Increased entitlement and/or reconsideration	120	16,559	5,320	32.1%
Initial entitlement - Veteran	180	11,870	4,360	36.7%
Initial entitlement - Survivor	190	48,186	28,574	59.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		106,702	66,075	61.9%
Hospitalization adjustment (non-rating)	135	1,723	551	32.0%
Dependency	137	11,296	6,637	58.8%
Income adjustments	150	45,840	33,904	74.0%
Annual eligibility verification reporting (EVRs)	155	5,494	5,267	95.9%
Misc determinations	297	20,728	12,577	60.7%
Due process	607	21,621	7,139	33.0%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		77,060	29,138	37.8%
Income Verification Match	154	75,725	28,576	37.7%
Cost of Living Adjustments	696	149	141	94.6%
Non-entitlement reviews	697	1,186	421	35.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		13,815	7,942	57.5%
Correspondence	407	9,744	5,865	60.2%
Congressional correspondence	507	1,567	148	9.4%
Internal quality reviews	937	2,504	1,929	77.0%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	62,529

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	12,341

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of October 29, 2012	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	24,219
	All	192,247

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

October 29, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	895,695	592,564 66.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	819,080	554,310	67.7%	288,013	165,596	57.5%	53,732	31,782	59.1%	83,656	55,624	66.5%	47,991	1,105	252,520
EASTERN AREA	164,123	112,792	68.7%	54,119	32,255	59.6%	11,886	7,139	60.1%	17,190	11,836	68.9%	17,055	212	43,356
Baltimore	19,313	16,211	83.9%	5,538	4,136	74.7%	488	428	87.7%	2,241	1,514	67.6%	2	2	3,369
Boston	11,226	8,470	75.4%	4,120	1,963	47.6%	786	519	66.0%	822	603	73.4%	1	1	3,991
Buffalo	7,895	4,744	60.1%	3,497	1,983	56.7%	150	113	75.3%	705	476	67.5%	2	2	1,140
Cleveland	23,789	16,711	70.2%	6,939	3,938	56.8%	1,222	1,131	92.6%	2,191	1,357	61.9%	7	95	8,016
Detroit	17,224	10,527	61.1%	5,749	3,477	60.5%	527	297	56.4%	1,863	1,499	80.5%	5	40	5,869
Hartford	2,906	1,215	41.8%	1,105	292	26.4%	23	7	30.4%	193	83	43.0%	-	0	849
Indianapolis	19,111	15,129	79.2%	5,677	4,076	71.8%	520	357	68.7%	2,144	1,618	75.5%	7	62	4,596
Manchester	2,224	1,424	64.0%	968	526	54.3%	112	73	65.2%	156	102	65.4%	1	1	731
New York	12,840	10,327	80.4%	4,693	2,104	44.8%	419	253	60.4%	793	598	75.4%	3	4	3,970
Newark	4,396	2,451	55.8%	1,774	1,018	57.4%	165	41	24.8%	412	265	64.3%	-	2	2,186
Philadelphia	22,972	14,041	61.1%	5,644	3,583	63.5%	5,962	3,104	52.1%	3,558	2,596	73.0%	17,022	-	3,433
Pittsburgh	11,240	8,330	74.1%	4,374	3,336	76.3%	537	388	72.3%	935	644	68.9%	3	1	2,741
Providence	3,796	1,534	40.4%	1,035	322	31.1%	291	177	60.8%	705	153	21.7%	-	2	976
Togus	3,159	569	18.0%	2,046	990	48.4%	618	218	35.3%	148	101	68.2%	1	0	520
White River J.	979	575	58.7%	420	192	45.7%	47	28	59.6%	130	94	72.3%	1	0	410
Wilmington	1,053	534	50.7%	540	319	59.1%	19	5	26.3%	194	133	68.6%	-	0	559
SOUTHERN AREA	244,165	154,340	63.2%	91,602	54,376	59.4%	14,153	10,750	76.0%	21,889	13,893	63.5%	90	289	89,072
Atlanta	32,442	20,302	62.6%	11,390	6,117	53.7%	623	397	63.7%	5,103	3,142	61.6%	2	1	11,924
Columbia	23,482	15,284	65.1%	5,356	1,436	26.8%	597	363	60.8%	1,028	709	69.0%	3	5	6,057
Huntington	10,300	5,016	48.7%	2,017	625	31.0%	195	112	57.4%	683	298	43.6%	-	4	3,360
Jackson	10,532	7,381	70.1%	3,206	819	25.5%	1,263	1,056	83.6%	801	573	71.5%	37	9	4,021
Louisville	11,167	7,012	62.8%	4,928	3,555	72.1%	1,146	1,046	91.3%	1,480	1,052	71.1%	23	51	3,165
Montgomery	14,982	10,112	67.5%	6,719	4,003	59.6%	2,736	1,529	55.9%	1,201	822	68.4%	4	64	10,952
Nashville	12,849	4,908	38.2%	5,695	2,594	45.5%	400	297	74.3%	1,408	548	38.9%	5	42	6,336
Roanoke	28,517	21,002	73.6%	10,436	7,009	67.2%	516	305	59.1%	2,592	1,831	70.6%	3	17	6,620
San Juan	5,147	3,410	66.3%	2,168	1,163	53.6%	192	140	72.9%	996	819	82.2%	-	0	4,976
St. Petersburg	47,051	30,119	64.0%	14,513	8,074	55.6%	900	362	40.2%	2,601	1,574	60.5%	11	91	20,436
Washington	142	74	52.1%	54	46	85.2%	41	30	73.2%	1,082	1,075	99.4%	-	0	-
Winston-Salem	47,554	29,720	62.5%	25,120	18,935	75.4%	5,544	5,113	92.2%	2,914	1,450	49.8%	2	5	11,225

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	208,233	138,916	65.3%	66,604	34,126	51.2%	14,476	5,668	39.2%	20,971	14,711	70.1%	30,336	406	59,950
Chicago	21,280	16,990	79.8%	5,401	4,504	83.4%	835	697	83.5%	2,870	2,306	80.3%	10	130	5,650
Des Moines	6,974	4,793	68.7%	2,931	1,192	40.7%	163	85	52.1%	267	216	80.9%	-	2	1,262
Fargo	1,059	303	28.6%	463	29	6.3%	70	19	27.1%	57	31	54.4%	-	0	327
Houston	37,639	27,734	73.7%	14,417	10,169	70.5%	1,141	955	83.7%	6,413	4,938	77.0%	6	5	13,957
Lincoln	4,704	1,596	33.9%	1,846	260	14.1%	218	49	22.5%	521	204	39.2%	-	0	1,534
Little Rock	8,255	5,204	63.0%	5,598	2,574	46.0%	1,302	866	66.5%	1,422	1,072	75.4%	3	42	5,171
Milwaukee	10,207	3,827	37.5%	3,289	1,024	31.1%	1,913	419	21.9%	637	222	34.9%	11,357	-	3,275
Muskogee	17,577	9,102	51.8%	5,648	1,198	21.2%	855	224	26.2%	755	379	50.2%	3	7	3,199
New Orleans	14,236	9,720	68.3%	4,940	3,277	66.3%	231	185	80.1%	1,841	1,352	73.4%	14	107	4,760
Sioux Falls	1,048	340	32.4%	767	24	3.1%	135	17	12.6%	170	74	43.5%	-	1	246
St. Louis	19,478	12,952	66.5%	5,254	3,294	62.7%	1,046	598	57.2%	1,545	983	63.6%	12	103	5,676
St. Paul	12,112	3,403	28.1%	3,464	339	9.8%	5,397	947	17.5%	549	278	50.6%	18,926	-	1,334
Waco	48,839	37,397	76.6%	10,760	5,488	51.0%	1,085	570	52.5%	3,278	2,287	69.8%	5	9	12,625
Wichita	4,825	2,555	53.0%	1,826	754	41.3%	85	37	43.5%	646	369	57.1%	-	0	934
WESTERN AREA	202,558	151,261	74.7%	75,651	44,829	59.3%	13,217	8,225	62.2%	23,459	15,092	64.3%	507	195	46,088
Albuquerque	5,110	2,717	53.2%	2,145	1,100	51.3%	186	106	57.0%	602	373	62.0%	1	1	1,779
Anchorage	2,543	1,680	66.1%	2,335	1,532	65.6%	981	697	71.0%	351	297	84.6%	-	0	163
Boise	2,205	1,037	47.0%	1,489	460	30.9%	102	67	65.7%	373	219	58.7%	-	1	953
Denver	13,077	7,887	60.3%	5,726	3,212	56.1%	1,163	581	50.0%	1,605	818	51.0%	10	4	3,858
Cheyenne	1,249	453	36.3%	553	255	46.1%	34	28	82.4%	168	78	46.4%	2	4	299
Fort Harrison	2,030	953	46.9%	1,199	385	32.1%	131	66	50.4%	378	222	58.7%	-	1	284
Honolulu	5,960	4,554	76.4%	1,626	347	21.3%	139	36	25.9%	814	714	87.7%	3	0	767
Los Angeles	22,232	20,180	90.8%	6,509	3,392	52.1%	1,634	982	60.1%	1,219	1,113	91.3%	3	7	6,091
Manila	2,563	1,566	61.1%	1,315	499	37.9%	128	99	77.3%	701	490	69.9%	408	90	1,795
Oakland	29,662	26,939	90.8%	10,967	7,456	68.0%	946	752	79.5%	4,593	3,868	84.2%	12	4	7,535
Phoenix	22,681	17,068	75.3%	6,025	2,745	45.6%	723	622	86.0%	2,982	778	26.1%	1	3	4,953
Portland	11,796	7,506	63.6%	5,712	3,544	62.0%	1,554	1,048	67.4%	642	428	66.7%	2	19	5,287
Reno	9,494	7,523	79.2%	2,371	1,508	63.6%	142	87	61.3%	702	561	79.9%	7	1	959
Salt Lake City	18,210	13,261	72.8%	8,852	6,119	69.1%	958	729	76.1%	2,763	1,994	72.2%	-	2	1,658
San Diego	29,236	19,110	65.4%	6,113	3,591	58.7%	1,807	1,249	69.1%	2,974	1,301	43.7%	-	2	3,874
Seattle	24,510	18,827	76.8%	12,714	8,684	68.3%	2,589	1,076	41.6%	2,592	1,838	70.9%	58	56	5,833
Other	1	1	100.0%	37	10	27.0%	-	-	-	147	92	62.6%	3	3	14,054

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	76,615	38,254	49.9%	106,702	66,075	61.9%	77,060	29,138	37.8%	13,836	7,955	57.5%	14,538	11,236	2,341
Philadelphia	34,068	21,335	62.6%	52,338	39,212	74.9%	30,116	12,959	43.0%	7,812	3,946	50.5%	8,548	5,046	735
Milwaukee	16,939	4,762	28.1%	18,622	3,988	21.4%	21,888	6,092	27.8%	556	267	48.0%	2,496	1,515	688
St. Paul	25,205	11,976	47.5%	34,947	22,273	63.7%	24,834	9,906	39.9%	5,097	3,432	67.3%	3,425	4,675	918
Other (in transit)	403	181	44.9%	795	602	75.7%	222	181	81.5%	371	310	83.6%	69	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	24,219	25,673	(1,454)	-5.7%	192,247	219,413	(27,166)	-12.4%
Buffalo	6,323	6,712	(389)	-5.8%	45,974	52,069	(6,095)	-11.7%
Atlanta	5,337	5,587	(250)	-4.5%	40,949	46,155	(5,206)	-11.3%
St. Louis	7,882	7,851	31	0.4%	74,597	78,729	(4,132)	-5.2%
Muskogee	4,677	5,523	(846)	-15.3%	30,727	42,460	(11,733)	-27.6%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.