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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 3, 2012	896,409	597,337	66.6%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	859,337	572,131	66.6%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		820,106	558,230	68.1%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,944	1,548	79.6%
Initial entitlement for service-connected disability (=>8)	010	74,428	50,509	67.9%
Initial entitlement for service-connected disability (<=7)	110	240,057	167,757	69.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,841	5,862	42.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	321	201	62.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	480,517	325,116	67.7%
Increased entitlement due to hospitalization or surgery	320	2,053	660	32.1%
Spina bifida and/or birth defects reconsideration	420	109	93	85.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	209	71	34.0%
Nehmer review cases based upon new Agent Orange presumptives	687	1	1	100.0%
Reopened or new Agent Orange claims prior to After 9/01/10	405	5,980	5,934	99.2%
Agent Orange claims where an interim decision was provided	409	646	478	74.0%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		288,798	167,914	58.1%
Dependency	130	161,626	100,522	62.2%
Survivor restored entitlement	133	31	15	48.4%
Hospitalization adjustment (non-rating)	135	215	159	74.0%
Misc determinations	290	72,088	43,520	60.4%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	13,250	5,770	43.5%
Due process	600	41,581	17,921	43.1%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		75,518	31,706	42.0%
Income verification for unemployment	314	8,089	2,683	33.2%
Review of Hemodialysis related cases/conditions	680	29	24	82.8%
Review of Radiation related cases/conditions	682	978	886	90.6%
Review of Misc cases referred to central office	684	22,867	14	0.1%
Review of effective date related to herbicide exposure	685	137	135	98.5%
Cost of Living Adjustments (COLAs) and other reviews	690	9,281	5,680	61.2%
Social Security number verification	690 Group	34,137	22,284	65.3%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		82,897	55,840	67.4%
Pre-decisional hearings	173	2,241	1,648	73.5%
Correspondence	400	22,466	17,123	76.2%
Congressional correspondence	500	1,740	321	18.4%
Freedom of Information Act (FOIA) requests	510	25,808	12,710	49.2%
Review, including quality assurance	930	29,512	23,595	80.0%
Correction of errors	960	1,130	443	39.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		76,303	39,107	51.3%
Increased entitlement and/or reconsideration	120	16,548	5,579	33.7%
Initial entitlement - Veteran	180	11,807	4,394	37.2%
Initial entitlement - Survivor	190	47,948	29,134	60.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		105,449	65,648	62.3%
Hospitalization adjustment (non-rating)	135	1,775	564	31.8%
Dependency	137	11,287	6,626	58.7%
Income adjustments	150	45,043	33,550	74.5%
Annual eligibility verification reporting (EVRs)	155	5,036	4,840	96.1%
Misc determinations	297	20,980	12,735	60.7%
Due process	607	21,328	7,333	34.4%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		76,900	29,085	37.8%
Income Verification Match	154	75,543	28,509	37.7%
Cost of Living Adjustments	696	157	149	94.9%
Non-entitlement reviews	697	1,200	427	35.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		14,275	8,546	59.9%
Correspondence	407	10,086	6,402	63.5%
Congressional correspondence	507	1,617	165	10.2%
Internal quality reviews	937	2,572	1,979	76.9%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	62,312

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	12,389

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of November 03, 2012	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	23,745
	All	168,702

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

November 3, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	896,409	597,337 66.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	820,106	558,230	68.1%	288,798	167,914	58.1%	75,518	31,706	42.0%	82,897	55,840	67.4%	47,147	1,123	252,427
EASTERN AREA	164,540	114,424	69.5%	54,209	32,886	60.7%	18,216	7,193	39.5%	16,784	11,882	70.8%	17,022	223	43,358
Baltimore	19,490	16,382	84.1%	5,620	4,225	75.2%	909	433	47.6%	2,261	1,540	68.1%	2	2	3,363
Boston	11,222	8,557	76.3%	4,079	1,995	48.9%	1,279	519	40.6%	814	620	76.2%	1	1	3,992
Buffalo	7,856	4,783	60.9%	3,704	2,175	58.7%	328	112	34.1%	650	425	65.4%	2	2	1,146
Cleveland	23,761	16,952	71.3%	6,922	4,008	57.9%	2,082	1,137	54.6%	2,067	1,365	66.0%	8	98	8,057
Detroit	17,416	10,767	61.8%	5,592	3,486	62.3%	2,034	302	14.8%	2,017	1,583	78.5%	5	43	5,874
Hartford	2,922	1,253	42.9%	1,107	310	28.0%	156	6	3.8%	189	80	42.3%	-	0	848
Indianapolis	18,932	14,987	79.2%	5,814	4,170	71.7%	777	362	46.6%	2,050	1,538	75.0%	6	65	4,594
Manchester	2,212	1,447	65.4%	994	536	53.9%	216	74	34.3%	156	104	66.7%	1	1	725
New York	12,773	10,470	82.0%	4,686	2,213	47.2%	855	256	29.9%	791	605	76.5%	3	4	3,976
Newark	4,463	2,577	57.7%	1,778	1,035	58.2%	1,042	41	3.9%	418	271	64.8%	-	2	2,190
Philadelphia	22,967	14,556	63.4%	5,579	3,569	64.0%	6,412	3,132	48.8%	3,559	2,624	73.7%	16,988	-	3,402
Pittsburgh	11,289	8,398	74.4%	4,362	3,338	76.5%	800	393	49.1%	962	651	67.7%	3	1	2,748
Providence	3,952	1,600	40.5%	1,014	321	31.7%	388	175	45.1%	357	147	41.2%	-	3	965
Togus	3,200	562	17.6%	1,980	960	48.5%	757	218	28.8%	157	93	59.2%	1	1	513
White River J.	993	575	57.9%	432	211	48.8%	106	28	26.4%	138	99	71.7%	2	0	410
Wilmington	1,092	558	51.1%	546	334	61.2%	75	5	6.7%	198	137	69.2%	-	0	555
SOUTHERN AREA	244,153	155,342	63.6%	91,426	54,985	60.1%	20,639	10,671	51.7%	21,699	13,910	64.1%	90	291	89,158
Atlanta	32,285	20,420	63.2%	11,242	6,154	54.7%	2,071	354	17.1%	5,192	3,113	60.0%	2	1	11,905
Columbia	23,790	15,503	65.2%	5,335	1,459	27.3%	880	352	40.0%	994	706	71.0%	3	5	6,064
Huntington	10,468	5,292	50.6%	1,902	649	34.1%	423	119	28.1%	653	298	45.6%	-	4	3,345
Jackson	10,444	7,292	69.8%	3,270	819	25.0%	1,465	1,030	70.3%	809	581	71.8%	36	5	4,028
Louisville	11,137	7,049	63.3%	4,938	3,645	73.8%	1,526	1,051	68.9%	1,450	1,057	72.9%	23	50	3,188
Montgomery	14,882	9,942	66.8%	6,812	4,144	60.8%	3,104	1,558	50.2%	1,172	814	69.5%	4	67	10,939
Nashville	12,748	4,790	37.6%	5,760	2,728	47.4%	961	301	31.3%	1,361	535	39.3%	5	45	6,346
Roanoke	28,712	21,309	74.2%	10,182	6,906	67.8%	1,132	302	26.7%	2,532	1,868	73.8%	2	18	6,611
San Juan	5,186	3,369	65.0%	2,176	1,174	54.0%	560	148	26.4%	1,007	845	83.9%	-	0	4,996
St. Petersburg	46,945	30,198	64.3%	14,641	8,256	56.4%	2,286	363	15.9%	2,541	1,562	61.5%	12	91	20,481
Washington	150	83	55.3%	55	48	87.3%	86	29	33.7%	1,071	1,063	99.3%	-	0	-
Winston-Salem	47,406	30,095	63.5%	25,113	19,003	75.7%	6,145	5,064	82.4%	2,917	1,468	50.3%	3	5	11,255

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	208,039	136,762	65.7%	67,141	34,678	51.6%	18,776	5,618	29.9%	20,729	14,687	70.9%	29,544	415	60,017
Chicago	20,793	16,774	80.7%	5,734	4,599	80.2%	1,405	686	48.8%	2,840	2,327	81.9%	9	131	5,667
Des Moines	6,913	4,819	69.7%	2,876	1,207	42.0%	285	98	34.4%	242	196	81.0%	-	2	1,233
Fargo	1,059	311	29.4%	368	32	8.7%	101	16	15.8%	53	27	50.9%	-	0	325
Houston	37,604	27,630	73.5%	14,559	10,282	70.6%	1,872	944	50.4%	6,289	4,955	78.8%	6	5	13,950
Lincoln	4,670	1,670	35.8%	1,871	264	14.1%	434	47	10.8%	521	217	41.7%	-	1	1,529
Little Rock	8,227	5,173	62.9%	5,596	2,610	46.6%	1,576	871	55.3%	1,429	1,077	75.4%	5	44	5,206
Milwaukee	10,392	3,940	37.9%	3,306	1,047	31.7%	2,461	422	17.1%	622	207	33.3%	11,363	-	3,289
Muskogee	17,613	9,432	53.6%	5,684	1,262	22.2%	1,167	218	18.7%	766	369	48.2%	1	6	3,206
New Orleans	14,351	9,860	68.7%	4,991	3,294	66.0%	441	184	41.7%	1,824	1,352	74.1%	14	109	4,760
Sioux Falls	1,049	339	32.3%	742	22	3.0%	170	17	10.0%	164	78	47.6%	-	1	245
St. Louis	19,936	13,619	68.3%	5,373	3,413	63.5%	1,428	626	43.8%	1,540	995	64.6%	12	107	5,640
St. Paul	11,944	3,465	29.0%	3,432	328	9.6%	5,602	891	15.9%	549	272	49.5%	18,129	-	1,375
Waco	48,555	37,073	76.4%	10,823	5,541	51.2%	1,654	562	34.0%	3,221	2,236	69.4%	5	9	12,640
Wichita	4,933	2,657	53.9%	1,786	777	43.5%	180	36	20.0%	669	379	56.7%	-	0	952
WESTERN AREA	203,373	151,701	74.6%	75,983	45,356	59.7%	17,887	8,224	46.0%	23,554	15,267	64.8%	488	191	45,951
Albuquerque	5,119	2,715	53.0%	2,132	1,111	52.1%	426	107	25.1%	608	397	65.3%	1	1	1,773
Anchorage	2,606	1,720	66.0%	2,301	1,526	66.3%	1,020	702	68.8%	352	296	84.1%	-	0	159
Boise	2,209	1,034	46.8%	1,477	460	31.1%	257	69	26.8%	386	226	58.5%	-	1	965
Denver	13,303	8,009	60.2%	5,758	3,242	56.3%	1,408	604	42.9%	1,638	836	51.0%	10	4	3,862
Cheyenne	1,223	426	34.8%	582	274	47.1%	64	28	43.8%	176	79	44.9%	2	4	292
Fort Harrison	2,055	981	47.7%	1,229	403	32.8%	205	68	33.2%	378	226	59.8%	-	2	293
Honolulu	6,000	4,509	75.2%	1,620	356	22.0%	280	31	11.1%	814	710	87.2%	3	0	758
Los Angeles	22,133	19,908	89.9%	6,479	3,455	53.3%	2,246	979	43.6%	1,208	1,100	91.1%	3	7	6,075
Manila	2,559	1,563	61.1%	1,330	511	38.4%	204	96	47.1%	716	504	70.4%	395	83	1,797
Oakland	29,718	26,572	89.4%	11,055	7,518	68.0%	1,503	758	50.4%	4,764	3,865	81.1%	12	4	7,503
Phoenix	22,880	17,260	75.4%	6,017	2,760	45.9%	1,227	610	49.7%	2,807	854	30.4%	1	3	4,951
Portland	11,865	7,510	63.3%	5,679	3,570	62.9%	2,129	1,029	48.3%	662	444	67.1%	3	21	5,277
Reno	9,580	7,627	79.6%	2,394	1,540	64.3%	488	95	19.5%	714	566	79.3%	4	2	944
Salt Lake City	17,917	13,624	76.0%	8,819	6,235	70.7%	1,051	726	69.1%	2,696	1,984	73.6%	-	2	1,657
San Diego	29,544	19,284	65.3%	6,280	3,659	58.3%	2,352	1,244	52.9%	3,023	1,347	44.6%	-	2	3,832
Seattle	24,662	18,959	76.9%	12,831	8,736	68.1%	3,027	1,078	35.6%	2,612	1,833	70.2%	54	55	5,813
Other	1	1	100.0%	39	9	23.1%	-	-	-	131	94	71.8%	3	3	13,943

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	76,303	39,107	51.3%	105,449	65,648	62.3%	76,900	29,085	37.8%	14,297	8,561	59.9%	15,165	11,266	2,394
Philadelphia	33,897	21,865	64.5%	51,780	39,037	75.4%	30,058	12,940	43.1%	7,744	4,066	52.5%	8,579	5,058	758
Milwaukee	16,825	4,801	28.5%	18,032	3,614	20.0%	21,846	6,093	27.9%	571	286	50.1%	2,481	1,508	692
St. Paul	25,177	12,254	48.7%	34,867	22,426	64.3%	24,778	9,877	39.9%	5,606	3,897	69.5%	4,032	4,700	944
Other (in transit)	404	187	46.3%	770	571	74.2%	218	175	80.3%	376	312	83.0%	73	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	23,745	24,219	(474)	-2.0%	168,702	192,247	(23,545)	-12.2%
Buffalo	6,561	6,323	238	3.8%	35,859	45,974	(10,115)	-22.0%
Atlanta	5,268	5,337	(69)	-1.3%	42,039	40,949	1,090	2.7%
St. Louis	7,818	7,882	(64)	-0.8%	65,862	74,597	(8,735)	-11.7%
Muskogee	4,098	4,677	(579)	-12.4%	24,942	30,727	(5,785)	-18.8%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.