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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 10, 2012	897,406	595,382	66.3%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	861,080	570,503	66.3%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		821,652	556,579	67.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,918	1,486	77.5%
Initial entitlement for service-connected disability (=>8)	010	74,271	50,272	67.7%
Initial entitlement for service-connected disability (<=7)	110	240,934	167,578	69.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,804	5,867	42.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	331	205	61.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	481,558	324,105	67.3%
Increased entitlement due to hospitalization or surgery	320	2,065	687	33.3%
Spina bifida and/or birth defects reconsideration	420	119	95	79.8%
Reopened or new Agent Orange claims prior to 8/30/10	681	222	73	32.9%
Nehmer review cases based upon new Agent Orange presumptives	687	1	1	100.0%
Reopened or new Agent Orange claims prior to After 9/01/10	405	5,798	5,752	99.2%
Agent Orange claims where an interim decision was provided	409	631	458	72.6%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		290,298	168,969	58.2%
Dependency	130	162,499	101,307	62.3%
Survivor restored entitlement	133	32	16	50.0%
Hospitalization adjustment (non-rating)	135	219	160	73.1%
Misc determinations	290	72,058	43,725	60.7%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	13,697	5,864	42.8%
Due process	600	41,786	17,890	42.8%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		75,438	31,500	41.8%
Income verification for unemployment	314	7,994	2,589	32.4%
Review of Hemodialysis related cases/conditions	680	29	25	86.2%
Review of Radiation related cases/conditions	682	1,007	910	90.4%
Review of Misc cases referred to central office	684	22,530	15	0.1%
Review of effective date related to herbicide exposure	685	137	135	98.5%
Cost of Living Adjustments (COLAs) and other reviews	690	9,354	5,701	60.9%
Social Security number verification	690 Group	34,387	22,125	64.3%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		83,229	55,841	67.1%
Pre-decisional hearings	173	2,231	1,642	73.6%
Correspondence	400	22,467	16,905	75.2%
Congressional correspondence	500	1,914	328	17.1%
Freedom of Information Act (FOIA) requests	510	26,009	12,792	49.2%
Review, including quality assurance	930	29,507	23,702	80.3%
Correction of errors	960	1,101	472	42.9%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		75,754	38,803	51.2%
Increased entitlement and/or reconsideration	120	16,563	5,638	34.0%
Initial entitlement - Veteran	180	11,536	4,208	36.5%
Initial entitlement - Survivor	190	47,655	28,957	60.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		103,432	63,632	61.5%
Hospitalization adjustment (non-rating)	135	1,777	574	32.3%
Dependency	137	11,044	6,486	58.7%
Income adjustments	150	43,909	32,561	74.2%
Annual eligibility verification reporting (EVRs)	155	4,268	4,100	96.1%
Misc determinations	297	20,811	12,599	60.5%
Due process	607	21,623	7,312	33.8%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		76,556	28,918	37.8%
Income Verification Match	154	75,219	28,354	37.7%
Cost of Living Adjustments	696	131	123	93.9%
Non-entitlement reviews	697	1,206	441	36.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		13,996	8,228	58.8%
Correspondence	407	9,644	6,141	63.7%
Congressional correspondence	507	1,806	120	6.6%
Internal quality reviews	937	2,546	1,967	77.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	62,112

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	12,460

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of November 10, 2012	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	24,250
	All	165,388

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

November 10, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	897,406	595,382 66.3%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	821,652	556,579	67.7%	290,298	168,969	58.2%	75,438	31,500	41.8%	83,229	55,841	67.1%	46,406	1,123	251,818
EASTERN AREA	165,051	114,294	69.2%	54,119	32,914	60.8%	17,809	7,225	40.6%	17,017	11,950	70.2%	16,858	228	43,342
Baltimore	19,619	16,401	83.6%	5,663	4,261	75.2%	902	433	48.0%	2,248	1,549	68.9%	2	2	3,359
Boston	11,280	8,570	76.0%	4,065	2,011	49.5%	1,269	584	46.0%	807	619	76.7%	1	2	4,004
Buffalo	7,975	4,858	60.9%	3,620	2,164	59.8%	331	123	37.2%	609	402	66.0%	3	2	1,142
Cleveland	23,768	16,938	71.3%	6,971	4,061	58.3%	2,110	1,144	54.2%	2,195	1,365	62.2%	8	98	8,100
Detroit	17,470	10,663	61.0%	5,579	3,461	62.0%	1,980	290	14.6%	2,249	1,661	73.9%	4	48	5,863
Hartford	2,980	1,301	43.7%	1,128	320	28.4%	164	6	3.7%	183	79	43.2%	-	0	834
Indianapolis	18,908	14,970	79.2%	5,812	4,171	71.8%	759	371	48.9%	2,006	1,527	76.1%	7	64	4,620
Manchester	2,191	1,430	65.3%	1,020	539	52.8%	224	67	29.9%	157	107	68.2%	1	1	721
New York	12,474	10,240	82.1%	4,665	2,251	48.3%	841	253	30.1%	791	599	75.7%	3	4	3,969
Newark	4,425	2,492	56.3%	1,764	1,033	58.6%	958	42	4.4%	406	267	65.8%	-	2	2,179
Philadelphia	23,266	14,764	63.5%	5,539	3,528	63.7%	6,231	3,078	49.4%	3,636	2,623	72.1%	16,822	-	3,337
Pittsburgh	11,328	8,337	73.6%	4,395	3,333	75.8%	755	422	55.9%	995	672	67.5%	4	1	2,778
Providence	4,090	1,605	39.2%	980	308	31.4%	379	169	44.6%	213	149	70.0%	-	2	951
Togus	3,180	593	18.6%	1,927	935	48.5%	744	210	28.2%	163	93	57.1%	1	2	520
White River J.	987	568	57.5%	436	204	46.8%	89	28	31.5%	142	102	71.8%	2	0	403
Wilmington	1,110	564	50.8%	555	334	60.2%	73	5	6.8%	217	136	62.7%	-	0	562
SOUTHERN AREA	244,742	155,049	63.4%	92,026	55,596	60.4%	20,704	10,669	51.5%	21,799	13,918	63.8%	89	292	88,832
Atlanta	32,620	20,414	62.6%	11,232	6,188	55.1%	2,085	365	17.5%	5,347	3,081	57.6%	2	1	11,846
Columbia	23,906	15,412	64.5%	5,411	1,482	27.4%	864	342	39.6%	1,005	714	71.0%	2	6	6,073
Huntington	10,473	5,314	50.7%	1,828	649	35.5%	400	106	26.5%	650	300	46.2%	-	5	3,316
Jackson	10,582	7,286	68.9%	3,256	848	26.0%	1,491	1,049	70.4%	828	594	71.7%	37	6	4,044
Louisville	11,149	7,029	63.0%	4,933	3,669	74.4%	1,520	1,047	68.9%	1,488	1,056	71.0%	23	52	3,215
Montgomery	14,974	9,914	66.2%	6,937	4,230	61.0%	3,146	1,573	50.0%	1,164	815	70.0%	4	69	10,875
Nashville	12,900	4,759	36.9%	6,207	2,999	48.3%	968	294	30.4%	1,396	554	39.7%	5	43	6,348
Roanoke	28,803	21,340	74.1%	9,951	6,799	68.3%	1,142	303	26.5%	2,487	1,889	76.0%	2	17	6,603
San Juan	5,301	3,331	62.8%	2,182	1,187	54.4%	565	150	26.5%	1,060	897	84.6%	-	0	5,000
St. Petersburg	46,542	30,208	64.9%	14,665	8,400	57.3%	2,293	376	16.4%	2,493	1,557	62.5%	12	88	20,281
Washington	144	82	56.9%	52	46	88.5%	86	29	33.7%	1,058	1,051	99.3%	-	0	-
Winston-Salem	47,348	29,960	63.3%	25,372	19,099	75.3%	6,144	5,035	81.9%	2,823	1,410	49.9%	2	5	11,231

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	207,832	136,077	65.5%	67,369	34,718	51.5%	18,895	5,485	29.0%	20,755	14,656	70.6%	28,989	417	60,095
Chicago	20,558	16,604	80.8%	5,788	4,631	80.0%	1,399	684	48.9%	2,837	2,331	82.2%	9	133	5,644
Des Moines	6,930	4,769	68.8%	2,856	1,182	41.4%	298	97	32.6%	248	192	77.4%	1	2	1,215
Fargo	1,074	304	28.3%	333	33	9.9%	98	14	14.3%	47	24	51.1%	-	0	321
Houston	37,811	27,626	73.1%	14,600	10,335	70.8%	2,064	948	45.9%	6,290	4,949	78.7%	5	4	14,058
Lincoln	4,588	1,653	36.0%	1,883	234	12.4%	237	49	11.2%	510	197	38.6%	2	2	1,526
Little Rock	8,300	5,144	62.0%	5,716	2,634	46.1%	1,585	872	55.0%	1,444	1,082	74.9%	4	47	5,232
Milwaukee	10,233	3,809	37.2%	3,338	1,003	30.0%	2,417	380	15.7%	690	197	28.6%	11,502	-	3,295
Muskogee	17,582	9,462	53.8%	5,531	1,234	22.3%	1,118	217	19.4%	784	378	48.2%	1	8	3,238
New Orleans	14,337	9,808	68.4%	4,970	3,266	65.7%	436	178	40.8%	1,794	1,340	74.7%	14	107	4,737
Sioux Falls	1,014	311	30.7%	737	19	2.6%	168	17	10.1%	163	77	47.2%	-	1	249
St. Louis	20,143	13,768	68.4%	5,327	3,450	64.8%	1,452	638	43.9%	1,546	1,021	66.0%	12	106	5,622
St. Paul	11,944	3,371	28.2%	3,489	326	9.3%	5,556	790	14.2%	483	260	53.8%	17,433	-	1,375
Waco	48,350	36,786	76.1%	11,005	5,607	50.9%	1,673	563	33.7%	3,248	2,225	68.5%	6	7	12,631
Wichita	4,968	2,662	53.6%	1,796	764	42.5%	194	38	19.6%	671	383	57.1%	-	0	952
WESTERN AREA	204,026	151,158	74.1%	76,744	45,733	59.6%	18,030	8,121	45.0%	23,507	15,221	64.8%	467	183	45,797
Albuquerque	5,096	2,686	52.7%	2,130	1,108	52.0%	427	111	26.0%	614	390	63.5%	1	1	1,784
Anchorage	2,630	1,737	66.0%	2,271	1,523	67.1%	1,008	697	69.1%	354	294	83.1%	-	0	154
Boise	2,184	1,005	46.0%	1,479	463	31.3%	251	70	27.9%	386	225	58.3%	-	1	964
Denver	13,333	7,998	60.0%	5,889	3,307	56.2%	1,485	620	41.8%	1,628	840	51.6%	11	4	3,874
Cheyenne	1,257	424	33.7%	642	305	47.5%	61	28	45.9%	175	79	45.1%	2	4	289
Fort Harrison	2,092	985	47.1%	1,248	402	32.2%	248	86	34.7%	382	226	59.2%	-	2	284
Honolulu	6,035	4,493	74.4%	1,652	374	22.6%	282	26	9.2%	815	716	87.9%	3	0	777
Los Angeles	22,179	19,700	88.8%	6,549	3,491	53.3%	2,237	973	43.5%	1,216	1,086	89.3%	3	7	6,038
Manila	2,516	1,512	60.1%	1,252	479	38.3%	200	93	46.5%	720	509	70.7%	378	82	1,789
Oakland	29,912	26,358	88.1%	11,108	7,565	68.1%	1,519	761	50.1%	4,898	3,848	78.6%	11	4	7,483
Phoenix	22,993	17,269	75.1%	6,011	2,775	46.2%	1,199	586	48.9%	2,713	899	33.1%	1	3	4,973
Portland	11,939	7,517	63.0%	5,764	3,614	62.7%	2,152	978	45.4%	669	451	67.4%	3	21	5,266
Reno	9,635	7,695	79.9%	2,397	1,559	65.0%	487	96	19.7%	722	566	78.4%	2	2	933
Salt Lake City	17,911	13,717	76.6%	8,977	6,314	70.3%	984	654	66.5%	2,777	1,993	71.8%	-	2	1,607
San Diego	29,551	19,081	64.6%	6,426	3,675	57.2%	2,341	1,233	52.7%	2,965	1,362	45.9%	-	2	3,825
Seattle	24,763	18,981	76.7%	12,949	8,779	67.8%	3,149	1,109	35.2%	2,473	1,737	70.2%	52	48	5,757
Other	1	1	100.0%	40	8	20.0%	-	-	-	151	96	63.6%	3	3	13,752

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,754	38,803	51.2%	103,432	63,632	61.5%	76,556	28,918	37.8%	14,018	8,243	58.8%	15,706	11,337	2,341
Philadelphia	33,529	21,714	64.8%	50,420	37,810	75.0%	29,975	12,920	43.1%	7,531	3,864	51.3%	8,611	5,079	745
Milwaukee	16,761	4,677	27.9%	17,693	3,297	18.6%	21,748	6,048	27.8%	554	289	52.2%	2,433	1,510	689
St. Paul	25,074	12,220	48.7%	34,585	21,987	63.6%	24,614	9,777	39.7%	5,545	3,783	68.2%	4,585	4,748	907
Other (in transit)	390	192	49.2%	734	538	73.3%	219	173	79.0%	388	307	79.1%	77	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	24,250	23,745	505	2.1%	165,388	168,702	(3,314)	-2.0%
Buffalo	6,701	6,561	140	2.1%	32,593	35,859	(3,266)	-9.1%
Atlanta	4,985	5,268	(283)	-5.4%	40,968	42,039	(1,071)	-2.5%
St. Louis	8,437	7,818	619	7.9%	62,165	65,862	(3,697)	-5.6%
Muskogee	4,127	4,098	29	0.7%	29,662	24,942	4,720	18.9%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.