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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 17, 2012	896,946	597,636	66.6%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	861,990	573,146	66.5%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		821,489	558,648	68.0%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,836	1,442	78.5%
Initial entitlement for service-connected disability (=>8)	010	74,061	50,016	67.5%
Initial entitlement for service-connected disability (<=7)	110	241,327	168,590	69.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,699	5,922	43.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	339	208	61.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	481,604	325,569	67.6%
Increased entitlement due to hospitalization or surgery	320	2,056	700	34.0%
Spina bifida and/or birth defects reconsideration	420	122	95	77.9%
Reopened or new Agent Orange claims prior to 8/30/10	681	219	73	33.3%
Nehmer review cases based upon new Agent Orange presumptives	687	1	1	100.0%
Reopened or new Agent Orange claims prior to After 9/01/10	405	5,607	5,585	99.6%
Agent Orange claims where an interim decision was provided	409	618	447	72.3%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		291,490	171,841	59.0%
Dependency	130	163,070	103,167	63.3%
Survivor restored entitlement	133	32	16	50.0%
Hospitalization adjustment (non-rating)	135	216	162	75.0%
Misc determinations	290	71,597	44,075	61.6%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	15,022	6,410	42.7%
Due process	600	41,546	18,004	43.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		77,404	31,784	41.1%
Income verification for unemployment	314	7,906	2,504	31.7%
Review of Hemodialysis related cases/conditions	680	29	25	86.2%
Review of Radiation related cases/conditions	682	989	904	91.4%
Review of Misc cases referred to central office	684	24,222	37	0.2%
Review of effective date related to herbicide exposure	685	137	135	98.5%
Cost of Living Adjustments (COLAs) and other reviews	690	9,365	5,801	61.9%
Social Security number verification	690 Group	34,756	22,378	64.4%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		83,660	56,002	66.9%
Pre-decisional hearings	173	2,250	1,662	73.9%
Correspondence	400	22,943	16,798	73.2%
Congressional correspondence	500	1,976	344	17.4%
Freedom of Information Act (FOIA) requests	510	26,073	12,902	49.5%
Review, including quality assurance	930	29,357	23,794	81.1%
Correction of errors	960	1,061	502	47.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		75,457	38,988	51.7%
Increased entitlement and/or reconsideration	120	16,534	5,730	34.7%
Initial entitlement - Veteran	180	11,242	4,103	36.5%
Initial entitlement - Survivor	190	47,681	29,155	61.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		101,725	62,652	61.6%
Hospitalization adjustment (non-rating)	135	1,818	610	33.6%
Dependency	137	10,881	6,491	59.7%
Income adjustments	150	43,134	31,980	74.1%
Annual eligibility verification reporting (EVRs)	155	3,718	3,565	95.9%
Misc determinations	297	20,714	12,648	61.1%
Due process	607	21,460	7,358	34.3%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		76,428	28,901	37.8%
Income Verification Match	154	75,035	28,293	37.7%
Cost of Living Adjustments	696	118	112	94.9%
Non-entitlement reviews	697	1,275	496	38.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,529	7,361	58.8%
Correspondence	407	8,224	5,274	64.1%
Congressional correspondence	507	1,778	122	6.9%
Internal quality reviews	937	2,527	1,965	77.8%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	62,782

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	12,526

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of November 17, 2012	NA	253,643

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	23,801
	All	159,955

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

November 17, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	896,946	597,636 66.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	821,489	558,648	68.0%	291,490	171,841	59.0%	77,404	31,784	41.1%	83,660	56,002	66.9%	46,353	1,125	251,289
EASTERN AREA	165,025	114,669	69.5%	54,430	33,301	61.2%	18,323	7,222	39.4%	17,083	11,970	70.1%	16,912	229	43,267
Baltimore	19,662	16,472	83.8%	5,673	4,328	76.3%	916	433	47.3%	2,213	1,569	70.9%	2	2	3,369
Boston	11,271	8,663	76.9%	4,158	2,144	51.6%	1,310	613	46.8%	800	619	77.4%	1	2	4,006
Buffalo	7,946	4,794	60.3%	3,871	2,139	55.3%	390	124	31.8%	597	392	65.7%	3	2	1,110
Cleveland	23,688	16,940	71.5%	6,922	4,120	59.5%	2,183	1,144	52.4%	2,243	1,360	60.6%	10	96	8,134
Detroit	17,420	10,605	60.9%	5,672	3,482	61.4%	2,032	291	14.3%	2,425	1,692	69.8%	5	53	5,849
Hartford	2,993	1,340	44.8%	1,130	327	28.9%	184	7	3.8%	182	82	45.1%	-	0	809
Indianapolis	18,928	14,932	78.9%	5,826	4,238	72.7%	778	374	48.1%	1,973	1,512	76.6%	7	64	4,586
Manchester	2,195	1,432	65.2%	1,040	551	53.0%	242	70	28.9%	166	112	67.5%	1	1	730
New York	12,605	10,277	81.5%	4,704	2,313	49.2%	862	261	30.3%	799	594	74.3%	3	4	4,000
Newark	4,368	2,469	56.5%	1,769	1,042	58.9%	969	41	4.2%	407	265	65.1%	-	2	2,186
Philadelphia	23,252	14,912	64.1%	5,547	3,532	63.7%	6,361	3,011	47.3%	3,602	2,618	72.7%	16,874	-	3,291
Pittsburgh	11,329	8,391	74.1%	4,318	3,311	76.7%	795	417	52.5%	962	666	69.2%	4	1	2,804
Providence	4,157	1,643	39.5%	929	327	35.2%	386	185	47.9%	211	152	72.0%	-	1	949
Togus	3,130	649	20.7%	1,888	900	47.7%	739	218	29.5%	149	91	61.1%	-	1	530
White River J.	969	589	60.8%	430	203	47.2%	93	28	30.1%	134	102	76.1%	2	0	351
Wilmington	1,112	561	50.4%	553	344	62.2%	83	5	6.0%	220	144	65.5%	-	0	563
SOUTHERN AREA	244,865	155,889	63.7%	92,955	56,787	61.1%	21,351	10,829	50.7%	21,926	13,991	63.8%	91	288	88,715
Atlanta	32,777	20,413	62.3%	10,972	6,264	57.1%	2,127	364	17.1%	5,495	3,102	56.5%	2	0	11,797
Columbia	23,953	15,524	64.8%	5,419	1,606	29.6%	889	328	36.9%	1,030	716	69.5%	2	7	6,139
Huntington	10,451	5,467	52.3%	1,853	661	35.7%	434	108	24.9%	721	299	41.5%	-	5	3,301
Jackson	10,558	7,279	68.9%	3,348	919	27.4%	1,498	1,046	69.8%	827	611	73.9%	35	1	4,027
Louisville	11,334	7,101	62.7%	4,927	3,734	75.8%	1,534	1,044	68.1%	1,509	1,075	71.2%	23	53	3,202
Montgomery	15,097	9,982	66.1%	6,981	4,303	61.6%	3,285	1,609	49.0%	1,165	828	71.1%	4	69	10,864
Nashville	12,906	4,955	38.4%	6,302	3,112	49.4%	1,012	316	31.2%	1,404	574	40.9%	6	43	6,348
Roanoke	28,906	21,590	74.7%	9,829	6,817	69.4%	1,213	307	25.3%	2,428	1,886	77.7%	5	17	6,599
San Juan	5,339	3,319	62.2%	2,174	1,205	55.4%	541	151	27.9%	1,034	883	85.4%	-	0	4,993
St. Petersburg	46,366	30,321	65.4%	15,235	8,700	57.1%	2,448	442	18.1%	2,479	1,550	62.5%	12	88	20,178
Washington	168	105	62.5%	59	48	81.4%	124	29	23.4%	1,035	1,027	99.2%	-	0	-
Winston-Salem	47,010	29,833	63.5%	25,856	19,418	75.1%	6,246	5,085	81.4%	2,799	1,440	51.4%	2	5	11,267

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	207,601	136,667	65.8%	67,521	35,211	52.1%	19,414	5,504	28.4%	21,117	14,708	69.7%	28,890	421	60,119
Chicago	20,479	16,683	81.5%	5,783	4,681	80.9%	1,412	680	48.2%	2,846	2,351	82.6%	10	136	5,637
Des Moines	6,926	4,762	68.8%	2,872	1,195	41.6%	330	104	31.5%	254	197	77.6%	-	3	1,208
Fargo	1,066	292	27.4%	330	33	10.0%	101	14	13.9%	49	24	49.0%	-	0	325
Houston	37,776	27,601	73.1%	14,590	10,381	71.2%	2,070	945	45.7%	6,321	4,937	78.1%	6	4	14,087
Lincoln	4,476	1,678	37.5%	1,874	228	12.2%	468	60	12.8%	529	201	38.0%	-	1	1,535
Little Rock	8,409	5,225	62.1%	5,695	2,753	48.3%	1,606	888	55.3%	1,441	1,101	76.4%	5	48	5,226
Milwaukee	10,228	3,846	37.6%	3,361	1,045	31.1%	2,453	351	14.3%	985	191	19.4%	11,579	-	3,321
Muskogee	17,587	9,692	55.1%	5,558	1,251	22.5%	1,206	253	21.0%	797	387	48.6%	2	6	3,237
New Orleans	14,352	9,884	68.9%	4,973	3,305	66.5%	461	178	38.6%	1,788	1,337	74.8%	14	108	4,723
Sioux Falls	1,033	305	29.5%	735	32	4.4%	285	24	8.4%	164	82	50.0%	-	1	247
St. Louis	20,113	13,914	69.2%	5,306	3,506	66.1%	1,463	644	44.0%	1,550	1,034	66.7%	12	107	5,586
St. Paul	11,954	3,443	28.8%	3,602	325	9.0%	5,597	758	13.5%	498	267	53.6%	17,257	-	1,371
Waco	48,193	36,629	76.0%	11,053	5,712	51.7%	1,748	568	32.5%	3,261	2,210	67.8%	5	7	12,665
Wichita	5,009	2,713	54.2%	1,789	764	42.7%	214	37	17.3%	634	389	61.4%	-	0	951
WESTERN AREA	203,997	151,422	74.2%	76,544	46,534	60.8%	18,316	8,229	44.9%	23,390	15,238	65.1%	458	183	45,625
Albuquerque	5,096	2,728	53.5%	2,103	1,124	53.4%	450	115	25.6%	603	387	64.2%	1	2	1,781
Anchorage	2,635	1,761	66.8%	2,248	1,524	67.8%	1,007	723	71.8%	286	226	79.0%	-	0	144
Boise	2,176	977	44.9%	1,440	484	33.6%	260	69	26.5%	391	224	57.3%	-	1	964
Denver	13,471	8,119	60.3%	5,963	3,389	56.8%	1,467	581	39.6%	1,656	879	53.1%	10	4	3,863
Cheyenne	1,246	415	33.3%	626	298	47.6%	68	25	36.8%	171	79	46.2%	2	4	288
Fort Harrison	2,080	995	47.8%	1,173	370	31.5%	246	86	35.0%	373	225	60.3%	-	2	285
Honolulu	6,035	4,527	75.0%	1,669	419	25.1%	312	42	13.5%	820	724	88.3%	3	0	784
Los Angeles	22,187	19,518	88.0%	6,581	3,537	53.7%	2,287	970	42.4%	1,257	1,076	85.6%	3	7	6,007
Manila	2,479	1,463	59.0%	1,257	496	39.5%	196	89	45.4%	759	515	67.9%	376	83	1,792
Oakland	29,786	26,105	87.6%	11,022	7,573	68.7%	1,561	756	48.4%	5,011	3,887	77.6%	8	4	7,470
Phoenix	22,917	17,353	75.7%	5,997	2,840	47.4%	1,226	586	47.8%	2,567	922	35.9%	1	3	4,998
Portland	11,975	7,538	62.9%	5,738	3,684	64.2%	2,229	1,023	45.9%	659	441	66.9%	3	21	5,243
Reno	9,664	7,715	79.8%	2,412	1,604	66.5%	510	96	18.8%	711	558	78.5%	2	2	916
Salt Lake City	17,827	13,729	77.0%	8,883	6,462	72.7%	911	616	67.6%	2,795	1,974	70.6%	-	2	1,581
San Diego	29,530	19,240	65.2%	6,454	3,834	59.4%	2,365	1,334	56.4%	2,910	1,417	48.7%	-	3	3,845
Seattle	24,893	19,239	77.3%	12,978	8,896	68.5%	3,221	1,118	34.7%	2,421	1,704	70.4%	49	45	5,664
Other	1	1	100.0%	40	8	20.0%	-	-	-	144	95	66.0%	2	4	13,563

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,457	38,988	51.7%	101,725	62,652	61.6%	76,428	28,901	37.8%	12,552	7,376	58.8%	16,429	11,401	2,354
Philadelphia	33,372	21,799	65.3%	49,510	37,187	75.1%	29,919	12,909	43.1%	6,640	3,366	50.7%	8,671	5,096	773
Milwaukee	16,650	4,603	27.6%	17,295	3,141	18.2%	21,696	6,027	27.8%	554	296	53.4%	2,422	1,516	673
St. Paul	25,049	12,397	49.5%	34,225	21,827	63.8%	24,598	9,797	39.8%	4,971	3,410	68.6%	5,260	4,789	908
Other (in transit)	386	189	49.0%	695	497	71.5%	215	168	78.1%	387	304	78.6%	76	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	23,801	24,250	(449)	-1.9%	159,955	165,388	(5,433)	-3.3%
Buffalo	6,877	6,701	176	2.6%	32,819	32,593	226	0.7%
Atlanta	4,439	4,985	(546)	-11.0%	39,823	40,968	(1,145)	-2.8%
St Louis	8,123	8,437	(314)	-3.7%	63,327	62,165	1,162	1.9%
Muskogee	4,362	4,127	235	5.7%	23,986	29,662	(5,676)	-19.1%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.