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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 24, 2012	<b>899,540</b>	<b>604,583</b>	<b>67.2%</b>

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	<b>864,181</b>	<b>579,366</b>	<b>67.0%</b>

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		<b>824,157</b>	<b>564,772</b>	<b>68.5%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,817	1,451	79.9%
Initial entitlement for service-connected disability (=>8)	010	74,163	50,181	67.7%
Initial entitlement for service-connected disability (<=7)	110	242,368	170,594	70.4%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,722	6,057	44.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	343	212	61.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,134	329,478	68.2%
Increased entitlement due to hospitalization or surgery	320	2,155	715	33.2%
Spina bifida and/or birth defects reconsideration	420	124	97	78.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	230	77	33.5%
Nehmer review cases based upon new Agent Orange presumptives	687	1	1	100.0%
Reopened or new Agent Orange claims prior to After 9/01/10	405	5,491	5,463	99.5%
Agent Orange claims where an interim decision was provided	409	609	446	73.2%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		<b>293,559</b>	<b>182,152</b>	<b>62.0%</b>
Dependency	130	164,641	105,743	64.2%
Survivor restored entitlement	133	32	16	50.0%
Hospitalization adjustment (non-rating)	135	216	162	75.0%
Misc determinations	290	72,006	51,353	71.3%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	14,836	6,304	42.5%
Due process	600	41,821	18,567	44.4%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		<b>77,629</b>	<b>35,623</b>	<b>45.9%</b>
Income verification for unemployment	314	7,808	2,408	30.8%
Review of Hemodialysis related cases/conditions	680	28	25	89.3%
Review of Radiation related cases/conditions	682	993	904	91.0%
Review of Misc cases referred to central office	684	23,900	61	0.3%
Review of effective date related to herbicide exposure	685	136	134	98.5%
Cost of Living Adjustments (COLAs) and other reviews	690	9,522	5,963	62.6%
Social Security number verification	690 Group	35,242	26,128	74.1%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		<b>84,740</b>	<b>56,674</b>	<b>66.9%</b>
Pre-decisional hearings	173	2,223	1,658	74.6%
Correspondence	400	23,500	16,760	71.3%
Congressional correspondence	500	2,021	368	18.2%
Freedom of Information Act (FOIA) requests	510	26,330	13,178	50.0%
Review, including quality assurance	930	29,625	24,151	81.5%
Correction of errors	960	1,041	559	53.7%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		<b>75,383</b>	<b>39,811</b>	<b>52.8%</b>
Increased entitlement and/or reconsideration	120	16,492	5,987	36.3%
Initial entitlement - Veteran	180	10,980	4,063	37.0%
Initial entitlement - Survivor	190	47,911	29,761	62.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		<b>101,266</b>	<b>62,596</b>	<b>61.8%</b>
Hospitalization adjustment (non-rating)	135	1,811	623	34.4%
Dependency	137	10,974	6,609	60.2%
Income adjustments	150	42,808	31,827	74.3%
Annual eligibility verification reporting (EVRs)	155	3,265	3,160	96.8%
Misc determinations	297	20,995	12,712	60.5%
Due process	607	21,413	7,665	35.8%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		<b>76,111</b>	<b>28,898</b>	<b>38.0%</b>
Income Verification Match	154	74,716	28,189	37.7%
Cost of Living Adjustments	696	115	106	92.2%
Non-entitlement reviews	697	1,280	603	47.1%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		<b>12,133</b>	<b>7,277</b>	<b>60.0%</b>
Correspondence	407	8,090	5,194	64.2%
Congressional correspondence	507	1,498	112	7.5%
Internal quality reviews	937	2,545	1,971	77.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	<b>160</b>	<b>62,739</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	<b>165</b>	<b>12,555</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of November 24, 2012	<b>NA</b>

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	<b>23,403</b>
	All	<b>152,728</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

November 24, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	899,540	604,583 67.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

### COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>824,157</b>	<b>564,772</b>	<b>68.5%</b>	<b>293,559</b>	<b>182,152</b>	<b>62.0%</b>	<b>77,629</b>	<b>35,623</b>	<b>45.9%</b>	<b>84,740</b>	<b>56,674</b>	<b>66.9%</b>	<b>45,999</b>	<b>1,137</b>	<b>251,199</b>
<b>EASTERN AREA</b>	165,543	116,082	70.1%	54,594	35,369	64.8%	18,395	7,468	40.6%	17,259	12,069	69.9%	16,790	223	43,266
Baltimore	19,775	16,597	83.9%	5,680	4,392	77.3%	920	439	47.7%	2,253	1,597	70.9%	2	2	3,408
Boston	11,392	8,767	77.0%	4,187	2,890	69.0%	1,312	630	48.0%	795	621	78.1%	1	2	4,009
Buffalo	8,008	4,897	61.2%	3,789	2,180	57.5%	389	123	31.6%	623	386	62.0%	3	2	1,128
Cleveland	23,735	17,182	72.4%	6,944	4,260	61.3%	2,191	1,148	52.4%	2,232	1,367	61.2%	10	88	8,155
Detroit	17,405	10,801	62.1%	5,604	3,530	63.0%	2,030	285	14.0%	2,462	1,711	69.5%	6	54	5,817
Hartford	3,010	1,370	45.5%	1,144	366	32.0%	189	7	3.7%	183	81	44.3%	-	0	808
Indianapolis	18,901	14,983	79.3%	5,805	4,272	73.6%	782	381	48.7%	1,967	1,506	76.6%	7	63	4,593
Manchester	2,172	1,429	65.8%	1,075	572	53.2%	235	70	29.8%	163	112	68.7%	1	2	730
New York	12,649	10,266	81.2%	4,721	2,724	57.7%	861	268	31.1%	772	594	76.9%	3	4	3,978
Newark	4,301	2,529	58.8%	1,767	1,050	59.4%	967	41	4.2%	487	266	54.6%	-	2	2,171
Philadelphia	23,225	15,165	65.3%	5,606	3,617	64.5%	6,460	3,023	46.8%	3,658	2,662	72.8%	16,750	-	3,279
Pittsburgh	11,485	8,502	74.0%	4,357	3,394	77.9%	793	427	53.8%	949	663	69.9%	5	2	2,810
Providence	4,257	1,679	39.4%	1,020	357	35.0%	371	189	50.9%	229	157	68.6%	-	1	941
Togus	3,128	717	22.9%	1,913	1,211	63.3%	739	404	54.7%	139	94	67.6%	-	1	534
White River J.	978	608	62.2%	423	204	48.2%	90	28	31.1%	135	104	77.0%	2	0	348
Wilmington	1,122	590	52.6%	559	350	62.6%	66	5	7.6%	212	148	69.8%	-	0	557
<b>SOUTHERN AREA</b>	245,787	157,922	64.3%	93,758	58,785	62.7%	21,508	11,159	51.9%	22,561	14,207	63.0%	89	293	88,895
Atlanta	32,777	20,615	62.9%	11,053	6,448	58.3%	2,125	375	17.6%	5,829	3,180	54.6%	1	0	11,864
Columbia	24,095	15,602	64.8%	5,546	2,281	41.1%	894	345	38.6%	1,006	720	71.6%	4	7	6,189
Huntington	10,461	5,733	54.8%	1,860	703	37.8%	419	121	28.9%	855	311	36.4%	-	3	3,305
Jackson	10,539	7,256	68.8%	3,451	1,016	29.4%	1,510	1,050	69.5%	823	614	74.6%	36	2	4,023
Louisville	11,423	7,209	63.1%	5,046	3,825	75.8%	1,532	1,054	68.8%	1,504	1,077	71.6%	23	55	3,185
Montgomery	15,031	10,047	66.8%	7,021	4,444	63.3%	3,339	1,753	52.5%	1,209	849	70.2%	4	70	10,856
Nashville	13,116	5,187	39.5%	6,321	3,164	50.1%	1,044	339	32.5%	1,423	592	41.6%	5	46	6,424
Roanoke	29,134	21,816	74.9%	9,767	6,827	69.9%	1,242	314	25.3%	2,407	1,886	78.4%	3	17	6,622
San Juan	5,265	3,260	61.9%	2,191	1,212	55.3%	526	153	29.1%	1,055	899	85.2%	-	0	4,982
St. Petersburg	46,929	30,974	66.0%	15,476	9,039	58.4%	2,511	517	20.6%	2,591	1,609	62.1%	11	88	20,181
Washington	164	106	64.6%	57	48	84.2%	124	29	23.4%	1,004	995	99.1%	-	0	-
Winston-Salem	46,853	30,117	64.3%	25,969	19,778	76.2%	6,242	5,109	81.8%	2,855	1,475	51.7%	2	5	11,264

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	208,306	138,489	66.5%	68,036	38,303	56.3%	19,257	7,116	37.0%	21,417	14,827	69.2%	28,658	429	60,239
Chicago	20,587	16,816	81.7%	5,808	4,775	82.2%	1,361	660	48.5%	2,842	2,365	83.2%	10	137	5,631
Des Moines	6,924	4,807	69.4%	2,880	1,780	61.8%	340	106	31.2%	247	189	76.5%	-	3	1,211
Fargo	1,064	300	28.2%	314	39	12.4%	98	18	18.4%	52	23	44.2%	-	0	320
Houston	37,834	27,844	73.6%	14,634	10,572	72.2%	2,075	990	47.7%	6,316	4,959	78.5%	6	4	14,140
Lincoln	4,429	1,735	39.2%	1,914	246	12.9%	465	69	14.8%	523	195	37.3%	-	0	1,518
Little Rock	8,486	5,316	62.6%	5,691	3,846	67.6%	1,609	912	56.7%	1,443	1,109	76.9%	6	50	5,254
Milwaukee	10,313	3,924	38.0%	3,339	1,122	33.6%	2,449	375	15.3%	1,214	179	14.7%	11,605	-	3,333
Muskogee	17,824	10,065	56.5%	5,553	1,754	31.6%	1,202	249	20.7%	801	392	48.9%	1	6	3,274
New Orleans	14,427	10,052	69.7%	5,066	3,394	67.0%	464	179	38.6%	1,817	1,376	75.7%	15	107	4,745
Sioux Falls	1,031	316	30.6%	794	47	5.9%	399	30	7.5%	169	81	47.9%	-	1	232
St. Louis	20,123	14,077	70.0%	5,421	3,634	67.0%	1,490	669	44.9%	1,553	1,054	67.9%	11	112	5,580
St. Paul	12,067	3,565	29.5%	3,612	422	11.7%	5,402	2,238	41.4%	525	280	53.3%	17,000	-	1,385
Waco	48,163	36,886	76.6%	11,202	5,877	52.5%	1,719	582	33.9%	3,284	2,226	67.8%	4	9	12,664
Wichita	5,034	2,786	55.3%	1,808	795	44.0%	184	39	21.2%	631	399	63.2%	-	0	952
<b>WESTERN AREA</b>	204,521	152,279	74.5%	77,131	49,685	64.4%	18,469	9,880	53.5%	23,345	15,474	66.3%	460	188	45,633
Albuquerque	5,063	2,754	54.4%	2,106	1,155	54.8%	445	119	26.7%	587	394	67.1%	2	2	1,785
Anchorage	2,652	1,789	67.5%	2,247	1,803	80.2%	1,006	731	72.7%	278	222	79.9%	-	0	142
Boise	2,173	992	45.7%	1,447	738	51.0%	263	69	26.2%	411	229	55.7%	-	1	960
Denver	13,544	8,260	61.0%	6,047	3,516	58.1%	1,493	600	40.2%	1,626	898	55.2%	9	3	3,879
Cheyenne	1,267	422	33.3%	614	292	47.6%	67	25	37.3%	170	81	47.6%	2	4	298
Fort Harrison	2,121	1,039	49.0%	1,195	384	32.1%	248	95	38.3%	379	231	60.9%	-	2	291
Honolulu	6,045	4,536	75.0%	1,672	784	46.9%	304	110	36.2%	821	727	88.6%	4	0	785
Los Angeles	22,385	19,440	86.8%	6,660	4,207	63.2%	2,299	1,412	61.4%	1,250	1,083	86.6%	3	7	5,999
Manila	2,412	1,437	59.6%	1,262	484	38.4%	208	97	46.6%	746	524	70.2%	376	88	1,810
Oakland	29,806	25,968	87.1%	11,074	7,656	69.1%	1,607	759	47.2%	5,077	3,946	77.7%	8	4	7,465
Phoenix	23,023	17,496	76.0%	6,035	2,923	48.4%	1,195	592	49.5%	2,561	980	38.3%	1	3	4,991
Portland	12,029	7,647	63.6%	5,736	3,720	64.9%	2,269	1,038	45.7%	676	440	65.1%	3	22	5,250
Reno	9,728	7,811	80.3%	2,440	1,654	67.8%	507	96	18.9%	710	557	78.5%	3	3	926
Salt Lake City	17,923	13,822	77.1%	8,932	6,664	74.6%	919	671	73.0%	2,721	1,987	73.0%	-	2	1,565
San Diego	29,276	19,484	66.6%	6,539	3,979	60.9%	2,362	1,345	56.9%	2,917	1,465	50.2%	1	3	3,888
Seattle	25,074	19,382	77.3%	13,125	9,726	74.1%	3,277	2,121	64.7%	2,415	1,710	70.8%	48	44	5,599
Other	-	-	-	40	10	25.0%	-	-	-	158	97	61.4%	2	4	13,166

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	75,383	39,811	52.8%	101,266	62,596	61.8%	76,111	28,898	38.0%	12,158	7,292	60.0%	16,740	11,418	2,387
Philadelphia	33,199	22,043	66.4%	48,997	36,966	75.4%	29,853	12,888	43.2%	6,313	3,396	53.8%	8,697	5,104	802
Milwaukee	16,798	4,887	29.1%	17,318	3,238	18.7%	21,638	5,998	27.7%	552	298	54.0%	2,386	1,506	674
St. Paul	24,997	12,682	50.7%	34,272	21,914	63.9%	24,404	9,845	40.3%	4,899	3,293	67.2%	5,581	4,808	911
Other (in transit)	389	199	51.2%	679	478	70.4%	216	167	77.3%	394	305	77.4%	76	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	23,403	23,801	(398)	-1.7%	152,728	159,955	(7,227)	-4.5%
Buffalo	6,663	6,877	(214)	-3.1%	29,880	32,819	(2,939)	-9.0%
Atlanta	4,559	4,439	120	2.7%	39,776	39,823	(47)	-0.1%
St. Louis	7,392	8,123	(731)	-9.0%	58,046	63,327	(5,281)	-8.3%
Muskogee	4,789	4,362	427	9.8%	25,026	23,986	1,040	4.3%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.