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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
December 1, 2012	896,028	602,483	67.2%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	860,067	576,854	67.1%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans ¹		821,804	562,827	68.5%
Initial entitlement decisions for Voc Rehab	095	1,840	1,448	78.7%
Initial entitlement for service-connected disability (=>8)	010	74,492	49,704	66.7%
Initial entitlement for service-connected disability (<=7)	110	242,142	170,329	70.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,473	6,019	44.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	343	220	64.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	481,286	328,601	68.3%
Increased entitlement due to hospitalization or surgery	320	2,080	707	34.0%
Spina bifida and/or birth defects reconsideration	420	124	97	78.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	223	74	33.2%
Nehmer review cases based upon new Agent Orange presumptives	687	2	1	50.0%
Reopened or new Agent Orange claims prior to After 9/01/10	405	5,219	5,195	99.5%
Agent Orange claims where an interim decision was provided	409	580	432	74.5%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	166,128	107,707	64.8%
Survivor restored entitlement	133	32	16	50.0%
Hospitalization adjustment (non-rating)	135	213	156	73.2%
Misc determinations	290	72,668	51,746	71.2%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	14,239	6,080	42.7%
Due process	600	41,843	18,698	44.7%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployment	314	7,792	2,392	30.7%
Review of Hemodialysis related cases/conditions	680	28	25	89.3%
Review of Radiation related cases/conditions	682	975	897	92.0%
Review of Misc cases referred to central office	684	23,285	79	0.3%
Review of effective date related to herbicide exposure	685	133	131	98.5%
Cost of Living Adjustments (COLAs) and other reviews	690	9,660	6,047	62.6%
Social Security number verification	690 Group	35,534	26,020	73.2%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,204	1,674	76.0%
Correspondence	400	22,826	16,322	71.5%
Congressional correspondence	500	2,203	412	18.7%
Freedom of Information Act (FOIA) requests	510	26,292	13,315	50.6%
Review, including quality assurance	930	29,707	24,292	81.8%
Correction of errors	960	996	566	56.8%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		74,224	39,656	53.4%
Increased entitlement and/or reconsideration	120	15,921	5,890	37.0%
Initial entitlement - Veteran	180	10,410	3,822	36.7%
Initial entitlement - Survivor	190	47,893	29,944	62.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		98,988	60,595	61.2%
Hospitalization adjustment (non-rating)	135	1,820	605	33.2%
Dependency	137	10,807	6,527	60.4%
Income adjustments	150	41,963	31,046	74.0%
Annual eligibility verification reporting (EVRs)	155	2,368	2,297	97.0%
Misc determinations	297	20,704	12,285	59.3%
Due process	607	21,326	7,835	36.7%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		75,516	28,521	37.8%
Income Verification Match	154	74,102	27,754	37.5%
Cost of Living Adjustments	696	116	106	91.4%
Non-entitlement reviews	697	1,298	661	50.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		12,298	7,265	59.1%
Correspondence	407	8,092	5,189	64.1%
Congressional correspondence	507	1,670	107	6.4%
Internal quality reviews	937	2,536	1,969	77.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	62,389

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	12,701

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of December 01, 2012	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	20,849
	All	131,842

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

December 1, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	896,028	602,482 67.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	821,804	562,826	68.5%	295,130	184,410	62.5%	77,407	35,591	46.0%	84,228	56,581	67.2%	45,136	1,141	250,921
EASTERN AREA	165,250	115,908	70.1%	54,660	35,785	65.5%	18,287	7,486	40.9%	17,239	12,152	70.5%	16,597	217	43,266
Baltimore	19,808	16,613	83.9%	5,729	4,465	77.9%	916	443	48.4%	2,312	1,610	69.6%	2	3	3,418
Boston	11,441	8,850	77.4%	4,203	2,930	69.7%	1,385	626	45.2%	803	621	77.3%	1	0	4,022
Buffalo	8,073	4,991	61.8%	3,696	2,229	60.3%	385	120	31.2%	607	385	63.4%	3	3	1,138
Cleveland	23,868	17,328	72.6%	6,997	4,353	62.2%	2,191	1,152	52.6%	2,219	1,400	63.1%	11	90	8,189
Detroit	17,283	10,631	61.5%	5,540	3,481	62.8%	2,014	286	14.2%	2,484	1,774	71.4%	7	43	5,767
Hartford	2,979	1,349	45.3%	1,143	385	33.7%	166	7	4.2%	114	72	63.2%	1	0	809
Indianapolis	18,636	14,693	78.8%	5,820	4,305	74.0%	705	381	54.0%	1,917	1,474	76.9%	7	66	4,625
Manchester	2,164	1,441	66.6%	1,079	581	53.8%	232	70	30.2%	166	112	67.5%	1	3	735
New York	12,703	10,187	80.2%	4,753	2,791	58.7%	863	270	31.3%	744	583	78.4%	2	4	3,970
Newark	4,263	2,485	58.3%	1,750	1,025	58.6%	961	42	4.4%	549	268	48.8%	-	2	2,158
Philadelphia	23,247	15,203	65.4%	5,691	3,691	64.9%	6,458	3,042	47.1%	3,631	2,660	73.3%	16,555	-	3,215
Pittsburgh	11,496	8,502	74.0%	4,375	3,447	78.8%	793	431	54.4%	949	666	70.2%	5	1	2,831
Providence	4,261	1,674	39.3%	1,004	350	34.9%	310	178	57.4%	228	159	69.7%	-	1	947
Togus	2,967	805	27.1%	1,892	1,194	63.1%	752	405	53.9%	158	112	70.9%	-	1	545
White River J.	972	604	62.1%	426	205	48.1%	90	28	31.1%	140	106	75.7%	2	0	344
Wilmington	1,089	552	50.7%	562	353	62.8%	66	5	7.6%	218	150	68.8%	-	0	553
SOUTHERN AREA	244,997	157,635	64.3%	94,356	59,677	63.2%	21,643	11,274	52.1%	22,743	14,152	62.2%	89	295	88,911
Atlanta	32,453	20,725	63.9%	10,930	6,573	60.1%	2,112	391	18.5%	6,037	3,228	53.5%	1	1	11,899
Columbia	24,189	15,686	64.8%	5,618	2,375	42.3%	868	309	35.6%	1,023	729	71.3%	4	8	6,226
Huntington	10,281	5,906	57.4%	1,809	676	37.4%	416	120	28.8%	861	315	36.6%	-	2	3,266
Jackson	10,379	7,104	68.4%	3,812	1,087	28.5%	1,495	1,043	69.8%	848	617	72.8%	36	5	4,030
Louisville	11,464	7,159	62.4%	5,256	3,938	74.9%	1,539	1,053	68.4%	1,402	955	68.1%	23	55	3,235
Montgomery	14,803	9,868	66.7%	7,073	4,536	64.1%	3,429	1,811	52.8%	1,242	844	68.0%	4	73	10,845
Nashville	13,043	5,287	40.5%	6,124	3,109	50.8%	1,097	372	33.9%	1,425	606	42.5%	5	44	6,407
Roanoke	29,582	22,138	74.8%	9,758	6,775	69.4%	1,259	330	26.2%	2,421	1,907	78.8%	3	17	6,636
San Juan	5,103	3,111	61.0%	2,220	1,242	55.9%	529	155	29.3%	1,076	918	85.3%	-	0	4,982
St. Petersburg	47,393	30,924	65.3%	15,701	9,257	59.0%	2,569	555	21.6%	2,595	1,623	62.5%	11	85	20,091
Washington	167	116	69.5%	63	50	79.4%	126	30	23.8%	988	980	99.2%	-	0	-
Winston-Salem	46,140	29,611	64.2%	25,992	20,059	77.2%	6,204	5,105	82.3%	2,825	1,430	50.6%	2	5	11,294

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	207,188	137,831	66.5%	68,566	38,666	56.4%	18,934	7,065	37.3%	21,006	14,743	70.2%	27,990	438	60,148
Chicago	20,651	16,753	81.1%	5,801	4,819	83.1%	1,329	661	49.7%	2,847	2,360	82.9%	9	141	5,667
Des Moines	6,823	4,724	69.2%	2,852	1,778	62.3%	309	103	33.3%	231	181	78.4%	-	1	1,217
Fargo	1,047	283	27.0%	293	45	15.4%	102	19	18.6%	64	26	40.6%	-	0	308
Houston	37,567	27,636	73.6%	14,840	10,616	71.5%	2,054	971	47.3%	6,282	4,933	78.5%	6	4	14,196
Lincoln	4,198	1,669	39.8%	1,967	275	14.0%	478	81	16.9%	504	183	36.3%	-	0	1,544
Little Rock	8,440	5,319	63.0%	5,674	3,848	67.8%	1,677	908	54.1%	1,422	1,097	77.1%	6	53	5,235
Milwaukee	10,279	3,874	37.7%	3,416	1,144	33.5%	2,435	372	15.3%	896	186	20.8%	11,431	-	3,340
Muskogee	17,674	10,197	57.7%	5,478	1,716	31.3%	1,246	245	19.7%	827	380	45.9%	2	6	3,257
New Orleans	14,399	10,131	70.4%	5,134	3,448	67.2%	466	179	38.4%	1,835	1,407	76.7%	14	109	4,722
Sioux Falls	1,038	290	27.9%	801	67	8.4%	345	29	8.4%	165	84	50.9%	-	1	236
St. Louis	20,270	14,025	69.2%	5,563	3,715	66.8%	1,543	675	43.7%	1,481	1,006	67.9%	11	112	5,517
St. Paul	11,758	3,490	29.7%	3,429	422	12.3%	5,237	2,189	41.8%	535	267	49.9%	16,507	-	1,325
Waco	47,985	36,596	76.3%	11,472	5,951	51.9%	1,533	596	38.9%	3,291	2,228	67.7%	4	10	12,630
Wichita	5,059	2,844	56.2%	1,846	822	44.5%	180	37	20.6%	626	405	64.7%	-	1	954
WESTERN AREA	204,369	151,452	74.1%	77,508	50,272	64.9%	18,543	9,766	52.7%	23,107	15,437	66.8%	458	187	45,537
Albuquerque	5,064	2,776	54.8%	2,151	1,190	55.3%	443	118	26.6%	587	401	68.3%	2	2	1,790
Anchorage	2,702	1,809	67.0%	2,240	1,794	80.1%	1,087	739	68.0%	271	212	78.2%	-	0	142
Boise	2,157	990	45.9%	1,440	750	52.1%	271	71	26.2%	414	236	57.0%	-	1	967
Denver	13,478	8,279	61.4%	6,172	3,674	59.5%	1,491	567	38.0%	1,627	868	53.3%	9	3	3,831
Cheyenne	1,245	438	35.2%	615	289	47.0%	127	24	18.9%	160	79	49.4%	2	4	287
Fort Harrison	2,190	1,088	49.7%	1,220	402	33.0%	251	94	37.5%	383	234	61.1%	-	2	289
Honolulu	6,046	4,514	74.7%	1,687	817	48.4%	297	110	37.0%	825	729	88.4%	4	0	779
Los Angeles	22,174	19,074	86.0%	6,695	4,286	64.0%	2,296	1,412	61.5%	1,230	1,077	87.6%	3	6	5,983
Manila	2,349	1,382	58.8%	1,261	482	38.2%	211	102	48.3%	740	528	71.4%	375	90	1,829
Oakland	29,826	25,671	86.1%	11,095	7,636	68.8%	1,631	766	47.0%	5,229	3,946	75.5%	7	4	7,472
Phoenix	23,054	17,545	76.1%	6,088	3,007	49.4%	1,169	571	48.8%	2,560	1,008	39.4%	1	3	5,058
Portland	11,969	7,613	63.6%	5,790	3,757	64.9%	2,235	999	44.7%	648	433	66.8%	3	21	5,229
Reno	9,746	7,844	80.5%	2,466	1,674	67.9%	508	97	19.1%	713	554	77.7%	3	3	914
Salt Lake City	17,806	13,652	76.7%	8,895	6,762	76.0%	867	622	71.7%	2,429	1,965	80.9%	-	2	1,566
San Diego	29,458	19,368	65.7%	6,552	3,995	61.0%	2,365	1,338	56.6%	2,892	1,486	51.4%	1	3	3,890
Seattle	25,105	19,409	77.3%	13,141	9,757	74.2%	3,294	2,136	64.8%	2,399	1,681	70.1%	48	43	5,511
Other	-	-	-	40	10	25.0%	-	-	-	133	97	72.9%	2	4	13,059

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,224	39,656	53.4%	98,988	60,595	61.2%	75,516	28,521	37.8%	12,322	7,279	59.1%	17,253	11,560	2,363
Philadelphia	33,117	22,142	66.9%	47,603	35,700	75.0%	29,522	12,621	42.8%	6,304	3,366	53.4%	8,703	5,165	798
Milwaukee	16,440	4,684	28.5%	16,700	2,913	17.4%	21,456	5,881	27.4%	580	308	53.1%	2,345	1,531	655
St. Paul	24,282	12,640	52.1%	34,012	21,510	63.2%	24,323	9,854	40.5%	5,040	3,305	65.6%	6,128	4,864	910
Other (in transit)	385	190	49.4%	673	472	70.1%	215	165	76.7%	398	300	75.4%	77	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	20,849	23,403	(2,554)	-10.9%	131,842	152,728	(20,886)	-13.7%
Buffalo	6,339	6,663	(324)	-4.9%	24,653	29,880	(5,227)	-17.5%
Atlanta	4,600	4,559	41	0.9%	36,232	39,776	(3,544)	-8.9%
St Louis	6,250	7,392	(1,142)	-15.4%	48,070	58,046	(9,976)	-17.2%
Muskogee	3,660	4,789	(1,129)	-23.6%	22,887	25,026	(2,139)	-8.5%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.