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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
December 8, 2012	899,648	608,091	67.6%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	863,203	581,656	67.4%

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		824,601	567,749	68.9%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,825	1,452	79.6%
Initial entitlement for service-connected disability (=>8)	010	74,793	51,258	68.5%
Initial entitlement for service-connected disability (<=7)	110	242,870	171,550	70.6%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,597	6,108	44.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	355	222	62.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	483,138	330,867	68.5%
Increased entitlement due to hospitalization or surgery	320	2,088	707	33.9%
Spina bifida and/or birth defects reconsideration	420	131	99	75.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	237	82	34.6%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims prior to After 9/01/10	405	5,003	4,981	99.6%
Agent Orange claims where an interim decision was provided	409	564	423	75.0%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		296,487	187,466	63.2%
Dependency	130	167,198	109,553	65.5%
Survivor restored entitlement	133	32	17	53.1%
Hospitalization adjustment (non-rating)	135	209	159	76.1%
Misc determinations	290	72,794	52,892	72.7%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	14,180	5,812	41.0%
Due process	600	42,067	19,026	45.2%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		76,486	35,603	46.5%
Income verification for unemployment	314	7,755	2,374	30.6%
Review of Hemodialysis related cases/conditions	680	28	25	89.3%
Review of Radiation related cases/conditions	682	984	908	92.3%
Review of Misc cases referred to central office	684	22,460	252	1.1%
Review of effective date related to herbicide exposure	685	133	131	98.5%
Cost of Living Adjustments (COLAs) and other reviews	690	9,796	6,136	62.6%
Social Security number verification	690 Group	35,330	25,777	73.0%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		85,582	57,132	66.8%
Pre-decisional hearings	173	2,201	1,680	76.3%
Correspondence	400	24,229	16,474	68.0%
Congressional correspondence	500	2,449	428	17.5%
Freedom of Information Act (FOIA) requests	510	26,174	13,473	51.5%
Review, including quality assurance	930	29,559	24,503	82.9%
Correction of errors	960	970	574	59.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		<b>75,047</b>	<b>40,342</b>	<b>53.8%</b>
Increased entitlement and/or reconsideration	120	16,071	6,024	37.5%
Initial entitlement - Veteran	180	10,662	3,844	36.1%
Initial entitlement - Survivor	190	48,314	30,474	63.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		<b>97,455</b>	<b>59,299</b>	<b>60.8%</b>
Hospitalization adjustment (non-rating)	135	1,697	601	35.4%
Dependency	137	10,719	6,505	60.7%
Income adjustments	150	41,581	30,504	73.4%
Annual eligibility verification reporting (EVRs)	155	1,739	1,686	97.0%
Misc determinations	297	20,523	12,072	58.8%
Due process	607	21,196	7,931	37.4%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		<b>74,772</b>	<b>28,135</b>	<b>37.6%</b>
Income Verification Match	154	73,346	27,334	37.3%
Cost of Living Adjustments	696	113	103	91.2%
Non-entitlement reviews	697	1,313	698	53.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		<b>12,289</b>	<b>7,308</b>	<b>59.5%</b>
Correspondence	407	8,043	5,224	65.0%
Congressional correspondence	507	1,693	98	5.8%
Internal quality reviews	937	2,553	1,986	77.8%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	<b>160</b>	<b>62,370</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	<b>165</b>	<b>12,810</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of December 08, 2012	<b>NA</b>

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	<b>20,338</b>
	All	<b>124,138</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

December 8, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	899,648	608,090 67.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>824,601</b>	<b>567,748</b>	<b>68.9%</b>	<b>296,487</b>	<b>187,466</b>	<b>63.2%</b>	<b>76,486</b>	<b>35,603</b>	<b>46.5%</b>	<b>85,582</b>	<b>57,132</b>	<b>66.8%</b>	<b>44,381</b>	<b>1,149</b>	<b>250,813</b>
<b>EASTERN AREA</b>	166,228	116,839	70.3%	54,720	36,114	66.0%	18,162	7,465	41.1%	17,440	12,240	70.2%	16,431	216	43,185
Baltimore	19,922	16,712	83.9%	5,745	4,549	79.2%	916	446	48.7%	2,353	1,637	69.6%	2	4	3,413
Boston	11,442	8,901	77.8%	4,212	2,957	70.2%	1,440	625	43.4%	797	626	78.5%	1	0	4,034
Buffalo	8,118	5,085	62.6%	3,725	2,274	61.0%	380	118	31.1%	632	394	62.3%	2	2	1,142
Cleveland	24,101	17,473	72.5%	6,915	4,418	63.9%	2,190	1,148	52.4%	2,267	1,399	61.7%	11	94	8,218
Detroit	17,336	10,685	61.6%	5,503	3,458	62.8%	2,026	297	14.7%	2,499	1,771	70.9%	7	38	5,743
Hartford	2,976	1,381	46.4%	1,152	420	36.5%	171	6	3.5%	120	74	61.7%	1	0	793
Indianapolis	18,738	14,755	78.7%	5,825	4,318	74.1%	680	371	54.6%	1,874	1,465	78.2%	7	66	4,623
Manchester	2,158	1,443	66.9%	1,085	578	53.3%	230	70	30.4%	167	109	65.3%	1	3	732
New York	12,721	10,153	79.8%	4,795	2,828	59.0%	877	272	31.0%	760	597	78.6%	3	4	3,979
Newark	4,234	2,429	57.4%	1,735	999	57.6%	956	42	4.4%	551	272	49.4%	-	2	2,164
Philadelphia	23,487	15,411	65.6%	5,685	3,714	65.3%	6,317	3,025	47.9%	3,630	2,678	73.8%	16,389	-	3,162
Pittsburgh	11,572	8,594	74.3%	4,415	3,516	79.6%	796	432	54.3%	1,013	691	68.2%	5	1	2,820
Providence	4,323	1,727	39.9%	1,045	338	32.3%	288	181	62.8%	215	145	67.4%	-	1	931
Togus	2,980	903	30.3%	1,889	1,185	62.7%	742	400	53.9%	181	109	60.2%	-	1	541
White River J.	985	605	61.4%	426	207	48.6%	89	28	31.5%	144	106	73.6%	2	0	344
Wilmington	1,135	582	51.3%	568	355	62.5%	64	4	6.3%	237	167	70.5%	-	0	546
<b>SOUTHERN AREA</b>	245,474	159,752	65.1%	94,519	60,563	64.1%	21,829	11,436	52.4%	23,293	14,215	61.0%	86	306	89,092
Atlanta	32,309	20,758	64.2%	10,827	6,752	62.4%	2,112	394	18.7%	6,152	3,263	53.0%	1	1	11,918
Columbia	24,267	16,007	66.0%	5,721	2,465	43.1%	851	299	35.1%	1,048	734	70.0%	4	8	6,214
Huntington	10,170	6,160	60.6%	1,889	687	36.4%	295	120	40.7%	913	339	37.1%	-	4	3,239
Jackson	10,428	7,134	68.4%	3,821	1,136	29.7%	1,509	1,053	69.8%	878	627	71.4%	37	9	4,052
Louisville	11,491	7,261	63.2%	5,370	3,994	74.4%	1,547	1,056	68.3%	1,431	956	66.8%	23	55	3,226
Montgomery	14,955	10,005	66.9%	7,209	4,677	64.9%	3,476	1,826	52.5%	1,222	867	70.9%	3	79	10,812
Nashville	13,037	5,424	41.6%	6,003	3,003	50.0%	1,327	497	37.5%	1,468	610	41.6%	5	43	6,379
Roanoke	29,755	22,370	75.2%	9,666	6,699	69.3%	1,284	352	27.4%	2,600	1,926	74.1%	1	15	6,663
San Juan	5,075	3,087	60.8%	2,245	1,255	55.9%	550	160	29.1%	1,091	937	85.9%	-	0	4,935
St. Petersburg	47,738	31,259	65.5%	15,560	9,439	60.7%	2,569	541	21.1%	2,670	1,580	59.2%	10	87	20,367
Washington	180	135	75.0%	76	56	73.7%	128	31	24.2%	969	963	99.4%	-	0	-
Winston-Salem	46,069	30,152	65.4%	26,132	20,400	78.1%	6,181	5,107	82.6%	2,851	1,413	49.6%	2	5	11,287

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	207,388	138,696	66.9%	69,170	38,991	56.4%	18,097	6,994	38.6%	20,977	14,789	70.5%	27,404	436	60,102
Chicago	20,817	16,853	81.0%	5,912	4,847	82.0%	1,241	660	53.2%	2,849	2,382	83.6%	9	142	5,644
Des Moines	6,865	4,790	69.8%	2,849	1,798	63.1%	292	114	39.0%	222	167	75.2%	-	1	1,201
Fargo	1,090	293	26.9%	280	56	20.0%	80	20	25.0%	54	29	53.7%	-	0	300
Houston	37,719	27,665	73.3%	14,881	10,624	71.4%	1,988	963	48.4%	6,385	4,929	77.2%	7	5	14,152
Lincoln	4,012	1,617	40.3%	1,967	296	15.0%	447	83	18.6%	519	199	38.3%	-	1	1,552
Little Rock	8,383	5,353	63.9%	5,697	3,894	68.4%	1,658	915	55.2%	1,420	1,091	76.8%	7	48	5,228
Milwaukee	10,335	3,954	38.3%	3,495	1,160	33.2%	2,352	366	15.6%	534	165	30.9%	11,510	-	3,343
Muskogee	17,522	10,522	60.1%	5,481	1,731	31.6%	1,183	237	20.0%	981	399	40.7%	1	5	3,223
New Orleans	14,466	10,225	70.7%	5,194	3,480	67.0%	461	179	38.8%	1,847	1,412	76.4%	14	110	4,755
Sioux Falls	1,041	302	29.0%	796	61	7.7%	356	30	8.4%	174	87	50.0%	-	1	240
St. Louis	20,314	14,111	69.5%	5,894	3,747	63.6%	1,402	684	48.8%	1,508	1,006	66.7%	11	113	5,491
St. Paul	11,876	3,563	30.0%	3,359	420	12.5%	5,011	2,102	41.9%	542	265	48.9%	15,840	-	1,355
Waco	47,881	36,554	76.3%	11,549	6,058	52.5%	1,493	607	40.7%	3,364	2,247	66.8%	5	10	12,683
Wichita	5,067	2,894	57.1%	1,816	819	45.1%	133	34	25.6%	578	411	71.1%	-	0	935
<b>WESTERN AREA</b>	205,511	152,461	74.2%	78,030	51,788	66.4%	18,398	9,708	52.8%	23,744	15,796	66.5%	457	187	45,518
Albuquerque	5,051	2,793	55.3%	2,179	1,220	56.0%	449	120	26.7%	597	405	67.8%	2	2	1,798
Anchorage	2,711	1,823	67.2%	2,216	1,798	81.1%	1,085	739	68.1%	305	215	70.5%	-	0	142
Boise	2,188	988	45.2%	1,453	755	52.0%	285	68	23.9%	408	236	57.8%	-	1	975
Denver	13,480	8,358	62.0%	6,177	3,660	59.3%	1,393	578	41.5%	1,738	959	55.2%	9	3	3,816
Cheyenne	1,286	433	33.7%	623	289	46.4%	106	24	22.6%	168	81	48.2%	2	3	287
Fort Harrison	2,191	1,098	50.1%	1,211	759	62.7%	248	92	37.1%	383	233	60.8%	-	2	293
Honolulu	6,040	4,549	75.3%	1,698	835	49.2%	302	115	38.1%	848	730	86.1%	4	0	783
Los Angeles	22,354	18,947	84.8%	6,680	4,546	68.1%	2,281	1,406	61.6%	1,316	1,087	82.6%	4	6	5,949
Manila	2,302	1,319	57.3%	1,253	457	36.5%	218	105	48.2%	733	541	73.8%	374	90	1,836
Oakland	29,794	25,524	85.7%	11,121	7,564	68.0%	1,659	767	46.2%	5,426	3,951	72.8%	7	4	7,436
Phoenix	23,024	17,586	76.4%	6,191	3,515	56.8%	1,153	555	48.1%	2,447	1,159	47.4%	1	3	5,055
Portland	12,094	7,679	63.5%	5,869	3,796	64.7%	2,169	957	44.1%	629	425	67.6%	3	23	5,240
Reno	9,795	7,915	80.8%	2,485	1,714	69.0%	491	98	20.0%	714	553	77.5%	2	3	909
Salt Lake City	18,175	14,344	78.9%	8,908	6,980	78.4%	823	575	69.9%	2,429	2,026	83.4%	-	2	1,574
San Diego	29,641	19,644	66.3%	6,713	4,053	60.4%	2,359	1,319	55.9%	3,106	1,528	49.2%	1	3	3,966
Seattle	25,385	19,461	76.7%	13,253	9,847	74.3%	3,377	2,190	64.9%	2,497	1,667	66.8%	48	42	5,459
Other	-	-	-	48	10	20.8%	-	-	-	128	92	71.9%	3	4	12,916

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	75,047	40,342	53.8%	97,455	59,299	60.8%	74,772	28,135	37.6%	12,312	7,322	59.5%	17,989	11,661	2,338
Philadelphia	33,483	22,290	66.6%	46,702	34,729	74.4%	29,164	12,334	42.3%	6,246	3,330	53.3%	8,752	5,202	801
Milwaukee	16,658	4,898	29.4%	16,464	2,765	16.8%	21,116	5,762	27.3%	588	309	52.6%	2,383	1,537	676
St. Paul	24,513	12,956	52.9%	33,621	21,340	63.5%	24,276	9,873	40.7%	5,072	3,373	66.5%	6,773	4,922	861
Other (in transit)	393	198	50.4%	668	465	69.6%	216	166	76.9%	406	310	76.4%	81	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	20,338	20,849	(511)	-2.5%	124,138	131,842	(7,704)	-5.8%
Buffalo	6,110	6,339	(229)	-3.6%	21,542	24,653	(3,111)	-12.6%
Atlanta	4,375	4,600	(225)	-4.9%	34,228	36,232	(2,004)	-5.5%
St. Louis	5,796	6,250	(454)	-7.3%	43,145	48,070	(4,925)	-10.2%
Muskogee	4,057	3,660	397	10.8%	25,223	22,887	2,336	10.2%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.