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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
December 15, 2012	899,049	607,235	67.5%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	863,787	581,445	67.3%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		824,016	567,039	68.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,790	1,436	80.2%
Initial entitlement for service-connected disability (=>8)	010	74,616	50,932	68.3%
Initial entitlement for service-connected disability (<=7)	110	242,742	171,507	70.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,642	6,079	44.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	369	232	62.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	482,955	330,737	68.5%
Increased entitlement due to hospitalization or surgery	320	2,101	724	34.5%
Spina bifida and/or birth defects reconsideration	420	141	101	71.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	285	78	27.4%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims prior to After 9/01/10	405	4,831	4,808	99.5%
Agent Orange claims where an interim decision was provided	409	544	405	74.4%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		299,368	192,005	64.1%
Dependency	130	168,456	112,130	66.6%
Survivor restored entitlement	133	33	19	57.6%
Hospitalization adjustment (non-rating)	135	207	156	75.4%
Misc determinations	290	73,013	53,977	73.9%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	15,451	6,515	42.2%
Due process	600	42,201	19,201	45.5%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		74,755	36,340	48.6%
Income verification for unemployment	314	7,667	2,326	30.3%
Review of Hemodialysis related cases/conditions	680	27	25	92.6%
Review of Radiation related cases/conditions	682	987	905	91.7%
Review of Misc cases referred to central office	684	20,449	163	0.8%
Review of effective date related to herbicide exposure	685	133	130	97.7%
Cost of Living Adjustments (COLAs) and other reviews	690	9,770	6,200	63.5%
Social Security number verification	690 Group	35,722	26,591	74.4%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		86,279	57,408	66.5%
Pre-decisional hearings	173	2,190	1,679	76.7%
Correspondence	400	24,846	16,257	65.4%
Congressional correspondence	500	2,534	442	17.4%
Freedom of Information Act (FOIA) requests	510	26,240	13,722	52.3%
Review, including quality assurance	930	29,518	24,727	83.8%
Correction of errors	960	951	581	61.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		75,033	40,196	53.6%
Increased entitlement and/or reconsideration	120	15,990	5,945	37.2%
Initial entitlement - Veteran	180	10,630	3,715	34.9%
Initial entitlement - Survivor	190	48,413	30,536	63.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		95,999	58,285	60.7%
Hospitalization adjustment (non-rating)	135	1,721	610	35.4%
Dependency	137	10,562	6,415	60.7%
Income adjustments	150	41,226	30,071	72.9%
Annual eligibility verification reporting (EVRs)	155	1,289	1,253	97.2%
Misc determinations	297	20,065	11,802	58.8%
Due process	607	21,136	8,134	38.5%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		73,633	27,691	37.6%
Income Verification Match	154	72,200	26,799	37.1%
Cost of Living Adjustments	696	112	101	90.2%
Non-entitlement reviews	697	1,321	791	59.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		12,683	7,352	58.0%
Correspondence	407	8,186	5,265	64.3%
Congressional correspondence	507	1,929	95	4.9%
Internal quality reviews	937	2,568	1,992	77.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	62,952

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	12,938

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of December 15, 2012	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	5,463
	All	146,955

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

December 15, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	899,049	607,234 67.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	824,016	567,038	68.8%	299,368	192,005	64.1%	74,755	36,340	48.6%	86,279	57,408	66.5%	44,264	1,175	250,633
EASTERN AREA	166,275	116,527	70.1%	54,885	36,672	66.8%	18,142	7,513	41.4%	17,414	12,280	70.5%	16,769	200	43,151
Baltimore	19,922	16,687	83.8%	5,761	4,629	80.4%	913	449	49.2%	2,320	1,658	71.5%	1	4	3,436
Boston	11,493	8,935	77.7%	4,281	3,069	71.7%	1,458	653	44.8%	789	619	78.5%	-	0	4,050
Buffalo	8,189	5,091	62.2%	3,768	2,307	61.2%	384	122	31.8%	652	402	61.7%	-	1	1,144
Cleveland	24,104	17,516	72.7%	6,848	4,528	66.1%	2,188	1,148	52.5%	2,276	1,415	62.2%	11	87	8,223
Detroit	17,164	10,359	60.4%	5,483	3,408	62.2%	2,017	312	15.5%	2,501	1,773	70.9%	5	35	5,787
Hartford	3,008	1,420	47.2%	1,182	446	37.7%	176	6	3.4%	138	85	61.6%	-	0	781
Indianapolis	18,741	14,722	78.6%	5,835	4,359	74.7%	677	370	54.7%	1,841	1,448	78.7%	8	69	4,610
Manchester	2,166	1,433	66.2%	1,086	590	54.3%	226	70	31.0%	172	111	64.5%	1	0	732
New York	12,779	10,133	79.3%	4,793	2,850	59.5%	873	269	30.8%	733	592	80.8%	3	2	3,922
Newark	4,193	2,399	57.2%	1,754	1,019	58.1%	954	42	4.4%	553	280	50.6%	-	1	2,169
Philadelphia	23,591	15,393	65.2%	5,703	3,783	66.3%	6,195	2,992	48.3%	3,660	2,693	73.6%	16,738	-	3,126
Pittsburgh	11,529	8,586	74.5%	4,444	3,562	80.2%	805	434	53.9%	1,023	695	67.9%	2	0	2,821
Providence	4,303	1,718	39.9%	1,054	367	34.8%	282	201	71.3%	210	148	70.5%	-	1	931
Togus	2,949	959	32.5%	1,878	1,188	63.3%	839	412	49.1%	166	107	64.5%	-	0	532
White River J.	970	598	61.6%	454	217	47.8%	92	29	31.5%	147	102	69.4%	-	0	339
Wilmington	1,174	578	49.2%	561	350	62.4%	63	4	6.3%	233	152	65.2%	-	0	548
SOUTHERN AREA	244,958	160,132	65.4%	95,351	61,698	64.7%	21,505	11,399	53.0%	23,771	14,204	59.8%	93	316	89,134
Atlanta	32,247	20,831	64.6%	11,013	6,946	63.1%	2,098	394	18.8%	6,522	3,292	50.5%	1	1	11,912
Columbia	24,168	16,057	66.4%	5,754	2,597	45.1%	857	294	34.3%	959	734	76.5%	4	9	6,209
Huntington	10,112	6,244	61.7%	1,896	691	36.4%	271	121	44.6%	934	342	36.6%	1	3	3,230
Jackson	10,362	7,021	67.8%	3,984	1,216	30.5%	1,554	1,049	67.5%	907	644	71.0%	41	11	4,062
Louisville	11,346	7,307	64.4%	5,461	4,092	74.9%	1,539	1,054	68.5%	1,394	958	68.7%	24	57	3,197
Montgomery	15,035	10,039	66.8%	7,261	4,777	65.8%	3,478	1,876	53.9%	1,205	876	72.7%	3	82	10,762
Nashville	12,906	5,488	42.5%	6,155	3,053	49.6%	1,080	358	33.1%	1,490	643	43.2%	5	42	6,377
Roanoke	29,485	22,284	75.6%	9,648	6,644	68.9%	1,215	383	31.5%	2,481	1,848	74.5%	1	16	6,747
San Juan	5,067	3,047	60.1%	2,313	1,292	55.9%	543	161	29.7%	1,117	913	81.7%	-	0	4,934
St. Petersburg	47,782	31,434	65.8%	15,662	9,663	61.7%	2,591	548	21.2%	2,576	1,547	60.1%	11	88	20,429
Washington	175	130	74.3%	120	69	57.5%	139	38	27.3%	948	944	99.6%	-	0	-
Winston-Salem	46,273	30,250	65.4%	26,084	20,658	79.2%	6,140	5,123	83.4%	3,238	1,463	45.2%	2	7	11,275

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	206,868	138,335	66.9%	70,159	39,744	56.6%	17,387	7,127	41.0%	21,239	14,843	69.9%	26,957	458	59,991
Chicago	20,973	16,856	80.4%	6,018	4,870	80.9%	1,123	661	58.9%	2,862	2,403	84.0%	8	145	5,640
Des Moines	6,833	4,768	69.8%	2,817	1,789	63.5%	287	105	36.6%	225	167	74.2%	-	1	1,182
Fargo	1,104	297	26.9%	292	50	17.1%	65	16	24.6%	55	33	60.0%	-	0	303
Houston	37,594	27,471	73.1%	14,961	10,765	72.0%	2,004	961	48.0%	6,424	4,947	77.0%	6	5	14,154
Lincoln	3,896	1,578	40.5%	2,037	317	15.6%	412	88	21.4%	517	206	39.8%	-	2	1,549
Little Rock	8,429	5,376	63.8%	5,737	4,105	71.6%	1,575	923	58.6%	1,403	1,070	76.3%	6	49	5,221
Milwaukee	10,341	3,846	37.2%	3,489	1,189	34.1%	2,057	358	17.4%	561	160	28.5%	11,602	-	3,332
Muskogee	17,421	10,660	61.2%	5,521	1,819	32.9%	1,215	401	33.0%	1,021	408	40.0%	2	6	3,163
New Orleans	14,500	10,312	71.1%	5,492	3,559	64.8%	421	179	42.5%	1,871	1,410	75.4%	15	114	4,743
Sioux Falls	975	277	28.4%	785	63	8.0%	395	35	8.9%	176	85	48.3%	-	1	229
St. Louis	20,176	14,053	69.7%	6,171	3,754	60.8%	1,329	692	52.1%	1,647	1,022	62.1%	14	124	5,468
St. Paul	11,981	3,539	29.5%	3,458	429	12.4%	4,895	2,075	42.4%	547	276	50.5%	15,298	-	1,376
Waco	47,603	36,416	76.5%	11,597	6,205	53.5%	1,481	599	40.4%	3,334	2,237	67.1%	6	11	12,711
Wichita	5,042	2,886	57.2%	1,784	830	46.5%	128	34	26.6%	596	419	70.3%	-	0	920
WESTERN AREA	205,915	152,044	73.8%	78,924	53,883	68.3%	17,721	10,301	58.1%	23,734	15,991	67.4%	444	196	45,530
Albuquerque	5,029	2,788	55.4%	2,196	1,250	56.9%	418	124	29.7%	602	416	69.1%	2	2	1,799
Anchorage	2,728	1,824	66.9%	2,200	1,813	82.4%	1,085	853	78.6%	310	223	71.9%	-	0	142
Boise	2,140	951	44.4%	1,428	805	56.4%	276	65	23.6%	559	239	42.8%	-	1	994
Denver	13,345	8,301	62.2%	6,198	3,721	60.0%	1,329	590	44.4%	1,753	971	55.4%	9	4	290
Cheyenne	1,233	415	33.7%	603	275	45.6%	98	24	24.5%	167	84	50.3%	2	3	3,818
Fort Harrison	2,188	1,095	50.0%	1,217	712	58.5%	222	102	45.9%	369	226	61.2%	-	1	279
Honolulu	5,985	4,500	75.2%	1,744	859	49.3%	240	116	48.3%	846	729	86.2%	4	0	794
Los Angeles	22,389	18,791	83.9%	6,642	4,908	73.9%	2,107	1,432	68.0%	1,332	1,091	81.9%	5	5	5,927
Manila	2,240	1,260	56.3%	1,277	438	34.3%	225	114	50.7%	749	548	73.2%	360	101	1,841
Oakland	29,968	25,404	84.8%	11,253	7,601	67.5%	1,663	763	45.9%	5,544	3,935	71.0%	7	5	7,409
Phoenix	22,911	17,610	76.9%	6,223	4,098	65.9%	1,130	556	49.2%	2,220	1,105	49.8%	1	3	5,054
Portland	12,073	7,666	63.5%	5,992	4,002	66.8%	1,961	1,058	54.0%	627	437	69.7%	4	23	5,272
Reno	9,816	7,916	80.6%	2,523	1,754	69.5%	426	102	23.9%	697	538	77.2%	1	3	898
Salt Lake City	18,351	14,356	78.2%	8,956	7,182	80.2%	786	559	71.1%	2,457	2,044	83.2%	-	2	1,619
San Diego	29,851	19,638	65.8%	6,923	4,350	62.8%	2,262	1,551	68.6%	3,022	1,757	58.1%	-	2	3,971
Seattle	25,668	19,529	76.1%	13,549	10,115	74.7%	3,493	2,292	65.6%	2,480	1,648	66.5%	49	41	5,423
Other	-	-	-	49	8	16.3%	-	-	-	121	90	74.4%	1	5	12,827

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	75,033	40,196	53.6%	95,999	58,285	60.7%	73,633	27,691	37.6%	12,707	7,366	58.0%	18,688	11,763	2,277
Philadelphia	33,848	22,276	65.8%	45,978	33,847	73.6%	28,749	12,032	41.9%	6,536	3,325	50.9%	8,822	5,251	785
Milwaukee	16,311	4,733	29.0%	16,171	2,721	16.8%	20,464	5,544	27.1%	587	303	51.6%	2,358	1,545	665
St. Paul	24,473	12,996	53.1%	33,177	21,255	64.1%	24,197	9,947	41.1%	5,184	3,432	66.2%	7,428	4,967	827
Other (in transit)	401	191	47.6%	673	462	68.6%	223	168	75.3%	400	306	76.5%	80	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	5,463	20,338	(14,875)	-73.1%	146,955	124,138	22,817	18.4%
Buffalo	1,568	6,110	(4,542)	-74.3%	23,591	21,542	2,049	9.5%
Atlanta	1,055	4,375	(3,320)	-75.9%	34,593	34,228	365	1.1%
St. Louis	693	5,796	(5,103)	-88.0%	50,945	43,145	7,800	18.1%
Muskogee	2,147	4,057	(1,910)	-47.1%	37,826	25,223	12,603	50.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.