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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
December 22, 2012	900,121	608,365	67.6%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	864,626	582,128	67.3%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		823,790	567,798	68.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,799	1,443	80.2%
Initial entitlement for service-connected disability (=>8)	010	74,453	50,634	68.0%
Initial entitlement for service-connected disability (<=7)	110	242,993	171,921	70.8%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,614	5,853	43.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	371	243	65.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	482,778	331,762	68.7%
Increased entitlement due to hospitalization or surgery	320	2,160	753	34.9%
Spina bifida and/or birth defects reconsideration	420	143	101	70.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	302	77	25.5%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims prior to After 9/01/10	405	4,645	4,620	99.5%
Agent Orange claims where an interim decision was provided	409	532	391	73.5%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		300,872	194,622	64.7%
Dependency	130	169,221	114,007	67.4%
Survivor restored entitlement	133	30	19	63.3%
Hospitalization adjustment (non-rating)	135	206	153	74.3%
Misc determinations	290	73,069	54,434	74.5%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	16,062	6,507	40.5%
Due process	600	42,277	19,495	46.1%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		72,569	36,407	50.2%
Income verification for unemployment	314	7,557	2,231	29.5%
Review of Hemodialysis related cases/conditions	680	28	25	89.3%
Review of Radiation related cases/conditions	682	992	903	91.0%
Review of Misc cases referred to central office	684	17,608	70	0.4%
Review of effective date related to herbicide exposure	685	133	130	97.7%
Cost of Living Adjustments (COLAs) and other reviews	690	9,835	6,302	64.1%
Social Security number verification	690 Group	36,416	26,746	73.4%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		86,065	57,397	66.7%
Pre-decisional hearings	173	2,188	1,681	76.8%
Correspondence	400	24,923	15,956	64.0%
Congressional correspondence	500	2,217	405	18.3%
Freedom of Information Act (FOIA) requests	510	26,405	13,960	52.9%
Review, including quality assurance	930	29,402	24,795	84.3%
Correction of errors	960	930	600	64.5%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		76,331	40,567	53.1%
Increased entitlement and/or reconsideration	120	16,182	5,984	37.0%
Initial entitlement - Veteran	180	10,905	3,626	33.3%
Initial entitlement - Survivor	190	49,244	30,957	62.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		95,470	57,307	60.0%
Hospitalization adjustment (non-rating)	135	1,776	611	34.4%
Dependency	137	10,548	6,324	60.0%
Income adjustments	150	41,095	29,617	72.1%
Annual eligibility verification reporting (EVRs)	155	1,073	1,038	96.7%
Misc determinations	297	19,758	11,475	58.1%
Due process	607	21,220	8,242	38.8%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		72,677	27,155	37.4%
Income Verification Match	154	71,230	26,235	36.8%
Cost of Living Adjustments	696	111	100	90.1%
Non-entitlement reviews	697	1,336	820	61.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		13,223	7,472	56.5%
Correspondence	407	8,738	5,373	61.5%
Congressional correspondence	507	1,936	83	4.3%
Internal quality reviews	937	2,549	2,016	79.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	63,615

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	13,053

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of December 22, 2012	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	18,830
	All	155,856

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

December 22, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	900,120	608,363 67.6%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	823,789	567,796	68.9%	300,872	194,622	64.7%	72,569	36,407	50.2%	86,065	57,397	66.7%	44,121	1,171	250,098
EASTERN AREA	166,145	116,662	70.2%	54,986	37,013	67.3%	18,537	7,564	40.8%	17,285	12,349	71.4%	17,752	189	43,043
Baltimore	20,002	16,671	83.3%	5,789	4,691	81.0%	913	452	49.5%	2,292	1,683	73.4%	1	4	3,447
Boston	11,517	9,012	78.2%	4,286	3,131	73.1%	1,457	687	47.2%	795	620	78.0%	-	0	4,079
Buffalo	8,168	5,114	62.6%	3,800	2,340	61.6%	377	126	33.4%	611	393	64.3%	-	1	1,146
Cleveland	23,986	17,659	73.6%	6,927	4,621	66.7%	2,186	1,146	52.4%	2,213	1,423	64.3%	12	80	8,226
Detroit	16,948	10,230	60.4%	5,380	3,343	62.1%	2,034	318	15.6%	2,445	1,783	72.9%	5	34	5,785
Hartford	2,994	1,419	47.4%	1,207	468	38.8%	178	7	3.9%	139	78	56.1%	1	0	763
Indianapolis	18,666	14,736	78.9%	5,800	4,386	75.6%	685	379	55.3%	1,821	1,451	79.7%	7	66	4,594
Manchester	2,143	1,383	64.5%	1,096	600	54.7%	223	71	31.8%	176	110	62.5%	1	0	736
New York	12,770	10,101	79.1%	4,713	2,841	60.3%	864	278	32.2%	719	564	78.4%	1	1	3,857
Newark	4,155	2,411	58.0%	1,789	1,017	56.8%	944	39	4.1%	558	284	50.9%	-	2	2,173
Philadelphia	23,790	15,361	64.6%	5,785	3,869	66.9%	6,609	2,991	45.3%	3,728	2,756	73.9%	17,723	-	3,095
Pittsburgh	11,560	8,633	74.7%	4,481	3,594	80.2%	804	433	53.9%	1,042	701	67.3%	1	0	2,798
Providence	4,465	1,712	38.3%	1,063	370	34.8%	273	195	71.4%	203	143	70.4%	-	1	926
Togus	2,843	1,046	36.8%	1,835	1,185	64.6%	887	410	46.2%	170	107	62.9%	-	0	525
White River J.	952	600	63.0%	484	217	44.8%	40	28	70.0%	144	101	70.1%	-	0	335
Wilmington	1,186	574	48.4%	551	340	61.7%	63	4	6.3%	229	152	66.4%	-	0	558
SOUTHERN AREA	244,539	160,572	65.7%	95,840	62,692	65.4%	21,096	11,312	53.6%	24,299	14,325	59.0%	100	328	89,263
Atlanta	32,222	20,947	65.0%	10,946	7,114	65.0%	2,087	395	18.9%	6,660	3,341	50.2%	1	1	11,931
Columbia	24,212	16,087	66.4%	5,810	2,679	46.1%	858	311	36.2%	966	735	76.1%	4	11	6,195
Huntington	9,934	6,318	63.6%	1,852	708	38.2%	271	120	44.3%	944	346	36.7%	1	3	3,184
Jackson	10,278	6,947	67.6%	3,918	1,334	34.0%	1,521	1,053	69.2%	912	650	71.3%	44	13	4,057
Louisville	11,378	7,366	64.7%	5,478	4,146	75.7%	1,535	1,057	68.9%	1,416	970	68.5%	26	60	3,265
Montgomery	15,017	10,046	66.9%	7,274	4,856	66.8%	3,346	1,783	53.3%	1,258	886	70.4%	3	81	10,694
Nashville	12,951	5,555	42.9%	6,144	3,051	49.7%	1,059	334	31.5%	1,507	654	43.4%	5	47	6,336
Roanoke	29,523	22,396	75.9%	9,670	6,595	68.2%	1,116	372	33.3%	2,455	1,868	76.1%	2	15	6,780
San Juan	5,041	2,992	59.4%	2,381	1,328	55.8%	361	174	48.2%	1,115	918	82.3%	-	0	4,962
St. Petersburg	47,815	31,587	66.1%	16,138	10,019	62.1%	2,697	560	20.8%	2,596	1,538	59.2%	12	88	20,614
Washington	165	126	76.4%	175	71	40.6%	148	40	27.0%	928	923	99.5%	-	0	-
Winston-Salem	46,003	30,205	65.7%	26,054	20,791	79.8%	6,097	5,113	83.9%	3,542	1,496	42.2%	2	9	11,245

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	206,293	138,319	67.0%	70,365	40,285	57.3%	16,523	7,054	42.7%	21,240	14,868	70.0%	25,851	454	59,775
Chicago	21,140	16,859	79.7%	6,045	4,925	81.5%	1,017	662	65.1%	2,847	2,396	84.2%	8	141	5,630
Des Moines	6,785	4,766	70.2%	2,851	1,829	64.2%	276	111	40.2%	235	169	71.9%	-	0	1,190
Fargo	1,088	301	27.7%	297	44	14.8%	76	19	25.0%	52	32	61.5%	-	0	289
Houston	37,613	27,494	73.1%	14,975	10,901	72.8%	1,956	968	49.5%	6,420	4,966	77.4%	5	5	14,082
Lincoln	3,679	1,514	41.2%	2,013	361	17.9%	264	83	31.4%	524	196	37.4%	-	2	1,534
Little Rock	8,403	5,380	64.0%	5,865	4,166	71.0%	1,535	958	62.4%	1,407	1,078	76.6%	6	50	5,253
Milwaukee	10,157	3,788	37.3%	3,500	1,229	35.1%	1,881	338	18.0%	509	157	30.8%	11,293	-	3,316
Muskogee	17,164	10,591	61.7%	5,585	1,945	34.8%	1,098	393	35.8%	989	409	41.4%	4	2	3,124
New Orleans	14,629	10,445	71.4%	5,538	3,609	65.2%	398	179	45.0%	1,883	1,400	74.3%	15	117	4,721
Sioux Falls	971	270	27.8%	730	43	5.9%	402	35	8.7%	181	90	49.7%	-	1	230
St. Louis	20,189	14,055	69.6%	6,168	3,765	61.0%	1,300	750	57.7%	1,701	1,041	61.2%	14	125	5,409
St. Paul	12,199	3,648	29.9%	3,469	433	12.5%	4,746	1,939	40.9%	558	294	52.7%	14,500	-	1,360
Waco	47,241	36,281	76.8%	11,593	6,223	53.7%	1,449	586	40.4%	3,340	2,214	66.3%	6	11	12,723
Wichita	5,035	2,927	58.1%	1,736	812	46.8%	125	33	26.4%	594	426	71.7%	-	0	914
WESTERN AREA	206,812	152,243	73.6%	79,632	54,626	68.6%	16,413	10,477	63.8%	23,120	15,769	68.2%	418	195	45,528
Albuquerque	4,987	2,796	56.1%	2,204	1,280	58.1%	204	125	29.1%	611	413	67.6%	2	2	1,795
Anchorage	2,715	1,867	68.8%	2,197	1,815	82.6%	1,110	855	77.0%	313	231	73.8%	-	0	142
Boise	2,159	928	43.0%	1,442	807	56.0%	313	121	38.7%	523	237	45.3%	-	1	981
Denver	13,372	8,375	62.6%	6,307	3,831	60.7%	1,235	596	48.3%	1,743	965	55.4%	7	4	293
Cheyenne	1,221	401	32.8%	607	277	45.6%	89	24	27.0%	169	88	52.1%	2	3	3,814
Fort Harrison	2,227	1,129	50.7%	1,196	679	56.8%	198	113	57.1%	349	213	61.0%	1	1	277
Honolulu	5,974	4,515	75.6%	1,823	917	50.3%	198	116	58.6%	852	733	86.0%	4	0	784
Los Angeles	22,440	18,595	82.9%	6,613	4,977	75.3%	1,836	1,408	76.7%	1,185	917	77.4%	3	3	5,927
Manila	2,224	1,245	56.0%	1,303	432	33.2%	207	120	58.0%	743	553	74.4%	337	104	1,844
Oakland	30,231	25,277	83.6%	11,277	7,592	67.3%	1,586	773	48.7%	5,277	3,899	73.9%	7	4	7,414
Phoenix	22,991	17,745	77.2%	6,277	4,150	66.1%	825	554	67.2%	2,048	1,092	53.3%	1	2	5,110
Portland	12,135	7,663	63.1%	6,004	3,997	66.6%	1,754	1,069	60.9%	605	412	68.1%	3	24	5,320
Reno	9,843	7,950	80.8%	2,566	1,784	69.5%	286	103	36.0%	682	526	77.1%	1	3	895
Salt Lake City	18,750	14,423	76.9%	8,949	7,306	81.6%	741	546	73.7%	2,452	2,054	83.8%	-	2	1,604
San Diego	29,773	19,699	66.2%	7,097	4,527	63.8%	2,041	1,561	76.5%	3,041	1,795	59.0%	-	3	3,984
Seattle	25,770	19,635	76.2%	13,770	10,255	74.5%	3,564	2,393	67.1%	2,527	1,641	64.9%	50	39	5,344
Other	-	-	-	49	6	12.2%	-	-	-	121	86	71.1%	-	5	12,489

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	76,331	40,567	53.1%	95,470	57,307	60.0%	72,677	27,155	37.4%	13,246	7,484	56.5%	19,494	11,882	2,207
Philadelphia	35,547	22,613	63.6%	45,939	33,425	72.8%	28,355	11,751	41.4%	7,059	3,400	48.2%	8,969	5,314	736
Milwaukee	15,970	4,692	29.4%	16,305	2,691	16.5%	19,988	5,293	26.5%	570	305	53.5%	2,335	1,553	702
St. Paul	24,421	13,078	53.6%	32,551	20,731	63.7%	24,108	9,940	41.2%	5,222	3,473	66.5%	8,109	5,015	769
Other (in transit)	393	184	46.8%	675	460	68.1%	226	171	75.7%	395	306	77.5%	81	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	18,830	19,861	(1,031)	-5.2%	155,856	146,955	8,901	6.1%
Buffalo	5,647	5,995	(348)	-5.8%	25,676	23,591	2,085	8.8%
Atlanta	4,571	4,530	41	0.9%	36,585	34,593	1,992	5.8%
St. Louis	3,087	4,408	(1,321)	-30.0%	55,127	50,945	4,182	8.2%
Muskogee	5,525	4,928	597	12.1%	38,468	37,826	642	1.7%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.