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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
December 29, 2012	900,677	616,551	68.5%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	864,672	589,632	68.2%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		823,140	574,838	69.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,799	1,449	80.5%
Initial entitlement for service-connected disability (=>8)	010	74,248	50,855	68.5%
Initial entitlement for service-connected disability (<=7)	110	242,825	174,080	71.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,833	6,001	43.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	371	249	67.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	482,457	336,334	69.7%
Increased entitlement due to hospitalization or surgery	320	2,079	766	36.8%
Spina bifida and/or birth defects reconsideration	420	143	101	70.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	303	77	25.4%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	
Reopened or new Agent Orange claims After 9/01/10	405	4,553	4,530	99.5%
Agent Orange claims where an interim decision was provided	409	529	396	74.9%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		301,568	198,871	65.9%
Dependency	130	169,865	117,142	69.0%
Survivor restored entitlement	133	31	21	67.7%
Hospitalization adjustment (non-rating)	135	201	153	76.1%
Misc determinations	290	73,211	54,946	75.1%
Spina bifida and/or birth defects adjustments	450	7	7	100.0%
Future examination for disabilities	310	15,966	6,496	40.7%
Due process	600	42,287	20,106	47.5%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		71,567	36,765	51.4%
Income verification for unemployment	314	7,555	2,230	29.5%
Review of Hemodialysis related cases/conditions	680	26	23	88.5%
Review of Radiation related cases/conditions	682	974	892	91.6%
Review of Misc cases referred to central office	684	16,644	60	0.4%
Review of effective date related to herbicide exposure	685	133	130	97.7%
Cost of Living Adjustments (COLAs) and other reviews	690	9,842	6,449	65.5%
Social Security number verification	690 Group	36,393	26,981	74.1%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		86,414	58,312	67.5%
Pre-decisional hearings	173	2,197	1,719	78.2%
Correspondence	400	25,068	16,089	64.2%
Congressional correspondence	500	2,228	428	19.2%
Freedom of Information Act (FOIA) requests	510	26,688	14,428	54.1%
Review, including quality assurance	930	29,312	25,036	85.4%
Correction of errors	960	921	612	66.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

Entitlement	EP	# Pending	# Pending Over 125	% Over 125
		77,537	41,713	53.8%
Increased entitlement and/or reconsideration	120	16,528	6,298	38.1%
Initial entitlement - Veteran	180	11,351	3,799	33.5%
Initial entitlement - Survivor	190	49,658	31,616	63.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		95,448	57,803	60.6%
Hospitalization adjustment (non-rating)	135	1,817	658	36.2%
Dependency	137	10,532	6,368	60.5%
Income adjustments	150	41,033	29,588	72.1%
Annual eligibility verification reporting (EVRs)	155	1,036	1,002	96.7%
Misc determinations	297	19,741	11,587	58.7%
Due process	607	21,289	8,600	40.4%

Involve the modification of benefits based upon income changes.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		72,201	26,893	37.2%
Income Verification Match	154	70,766	25,963	36.7%
Cost of Living Adjustments	696	109	99	90.8%
Non-entitlement reviews	697	1,326	831	62.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		13,504	7,665	56.8%
Correspondence	407	9,143	5,562	60.8%
Congressional correspondence	507	1,822	68	3.7%
Internal quality reviews	937	2,539	2,035	80.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	63,979

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	13,098

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
	As of December 29, 2012	NA

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	18,004
	All	144,463

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

December 29, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	900,677	616,551 68.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	823,140	574,838	69.8%	301,568	198,871	65.9%	71,567	36,765	51.4%	86,414	58,312	67.5%	44,125	1,169	250,570
EASTERN AREA	166,098	117,990	71.0%	55,075	37,651	68.4%	18,490	7,631	41.3%	17,345	12,561	72.4%	18,055	185	43,047
Baltimore	20,055	16,729	83.4%	5,790	4,772	82.4%	909	453	49.8%	2,341	1,764	75.4%	1	4	3,454
Boston	11,449	9,066	79.2%	4,287	3,163	73.8%	1,457	688	47.2%	796	616	77.4%	-	1	4,090
Buffalo	8,229	5,167	62.8%	3,802	2,387	62.8%	374	126	33.7%	585	386	66.0%	-	1	1,163
Cleveland	24,009	17,987	74.9%	6,946	4,762	68.6%	2,188	1,150	52.6%	2,201	1,448	65.8%	12	77	8,226
Detroit	16,922	10,411	61.5%	5,358	3,364	62.8%	2,041	334	16.4%	2,465	1,798	72.9%	5	27	5,792
Hartford	2,955	1,436	48.6%	1,222	492	40.3%	179	7	3.9%	139	78	56.1%	1	0	771
Indianapolis	18,598	14,812	79.6%	5,784	4,455	77.0%	685	381	55.6%	1,803	1,467	81.4%	7	70	4,557
Manchester	2,126	1,379	64.9%	1,101	616	55.9%	222	74	33.3%	176	109	61.9%	1	0	741
New York	12,792	10,130	79.2%	4,666	2,885	61.8%	856	287	33.5%	701	563	80.3%	1	1	3,853
Newark	4,130	2,460	59.6%	1,790	1,041	58.2%	942	39	4.1%	566	293	51.8%	-	2	2,168
Philadelphia	23,895	15,577	65.2%	5,830	3,939	67.6%	6,600	3,040	46.1%	3,773	2,796	74.1%	18,026	-	3,095
Pittsburgh	11,583	8,723	75.3%	4,501	3,639	80.8%	794	423	53.3%	1,052	735	69.9%	1	0	2,798
Providence	4,391	1,749	39.8%	1,092	383	35.1%	265	187	70.6%	207	141	68.1%	-	1	928
Togus	2,807	1,160	41.3%	1,830	1,187	64.9%	877	408	46.5%	165	105	63.6%	-	0	519
White River J.	977	622	63.7%	525	228	43.4%	39	30	76.9%	144	104	72.2%	-	1	335
Wilmington	1,180	582	49.3%	551	338	61.3%	62	4	6.5%	231	158	68.4%	-	0	557
SOUTHERN AREA	243,998	163,229	66.9%	96,342	64,474	66.9%	21,026	11,492	54.7%	24,569	14,701	59.8%	99	330	89,493
Atlanta	32,247	21,338	66.2%	10,997	7,357	66.9%	2,079	403	19.4%	6,686	3,440	51.5%	1	1	11,880
Columbia	24,213	16,253	67.1%	5,866	2,819	48.1%	870	323	37.1%	941	733	77.9%	3	11	6,232
Huntington	9,890	6,558	66.3%	1,861	756	40.6%	271	122	45.0%	936	351	37.5%	1	4	3,217
Jackson	10,223	6,982	68.3%	3,900	1,435	36.8%	1,510	1,052	69.7%	914	664	72.6%	44	13	4,061
Louisville	11,306	7,501	66.3%	5,597	4,257	76.1%	1,529	1,057	69.1%	1,452	971	66.9%	26	60	3,312
Montgomery	14,955	10,180	68.1%	7,233	4,932	68.2%	3,337	1,894	56.8%	1,254	895	71.4%	3	80	10,712
Nashville	13,021	5,890	45.2%	6,148	3,131	50.9%	1,061	331	31.2%	1,519	686	45.2%	6	50	6,354
Roanoke	29,634	22,738	76.7%	9,631	6,719	69.8%	1,108	377	34.0%	2,456	1,914	77.9%	1	16	6,804
San Juan	4,991	2,985	59.8%	2,389	1,375	57.6%	315	179	56.8%	1,246	1,050	84.3%	-	0	4,980
St. Petersburg	47,732	32,083	67.2%	16,302	10,381	63.7%	2,720	591	21.7%	2,621	1,564	59.7%	12	87	20,673
Washington	163	126	77.3%	172	71	41.3%	148	40	27.0%	924	920	99.6%	-	0	-
Winston-Salem	45,623	30,595	67.1%	26,246	21,241	80.9%	6,078	5,123	84.3%	3,620	1,513	41.8%	2	8	11,268

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	206,191	140,463	68.1%	70,291	41,288	58.7%	16,153	7,142	44.2%	21,369	15,088	70.6%	25,561	462	60,023
Chicago	21,256	17,039	80.2%	6,024	4,986	82.8%	992	671	67.6%	2,863	2,436	85.1%	8	147	5,649
Des Moines	6,714	4,779	71.2%	2,842	1,880	66.2%	281	113	40.2%	233	164	70.4%	-	0	1,184
Fargo	1,109	315	28.4%	301	46	15.3%	79	21	26.6%	46	30	65.2%	-	0	291
Houston	37,478	27,741	74.0%	14,993	11,060	73.8%	2,004	971	48.5%	6,419	5,019	78.2%	5	5	14,148
Lincoln	3,607	1,542	42.8%	2,061	412	20.0%	247	86	34.8%	529	192	36.3%	-	1	1,579
Little Rock	8,427	5,515	65.4%	5,869	4,249	72.4%	1,539	985	64.0%	1,415	1,109	78.4%	6	50	5,271
Milwaukee	10,215	3,934	38.5%	3,482	1,286	36.9%	1,840	333	18.1%	511	171	33.5%	11,242	-	3,332
Muskogee	16,999	10,861	63.9%	5,586	2,050	36.7%	1,026	398	38.8%	1,004	411	40.9%	4	2	3,109
New Orleans	14,672	10,639	72.5%	5,577	3,687	66.1%	371	181	48.8%	1,893	1,417	74.9%	15	120	4,709
Sioux Falls	958	280	29.2%	726	44	6.1%	367	35	9.5%	181	91	50.3%	-	1	233
St. Louis	20,057	14,189	70.7%	6,129	3,833	62.5%	1,246	785	63.0%	1,717	1,061	61.8%	14	125	5,443
St. Paul	12,284	3,877	31.6%	3,321	430	12.9%	4,625	1,927	41.7%	573	302	52.7%	14,261	-	1,382
Waco	47,308	36,735	77.7%	11,636	6,476	55.7%	1,415	604	42.7%	3,394	2,255	66.4%	6	11	12,763
Wichita	5,107	3,017	59.1%	1,744	849	48.7%	121	32	26.4%	591	430	72.8%	-	0	930
WESTERN AREA	206,853	153,156	74.0%	79,808	55,452	69.5%	15,898	10,500	66.0%	23,019	15,874	69.0%	410	188	45,576
Albuquerque	4,975	2,864	57.6%	2,209	1,326	60.0%	417	130	31.2%	598	425	71.1%	2	2	1,794
Anchorage	2,700	1,901	70.4%	2,187	1,827	83.5%	1,100	852	77.5%	310	226	72.9%	-	0	145
Boise	2,176	960	44.1%	1,489	824	55.3%	241	122	50.6%	451	238	52.8%	-	1	984
Denver	13,423	8,533	63.6%	6,409	3,979	62.1%	1,247	604	48.4%	1,748	991	56.7%	6	4	297
Cheyenne	1,221	425	34.8%	607	277	45.6%	88	24	27.3%	171	91	53.2%	2	3	3,838
Fort Harrison	2,255	1,153	51.1%	1,185	663	55.9%	203	112	55.2%	343	205	59.8%	1	1	278
Honolulu	5,980	4,545	76.0%	1,892	969	51.2%	180	118	65.6%	858	740	86.2%	4	0	785
Los Angeles	22,341	18,460	82.6%	6,578	5,039	76.6%	1,782	1,401	78.6%	1,175	914	77.8%	3	3	5,962
Manila	2,211	1,232	55.7%	1,321	429	32.5%	272	129	47.4%	755	557	73.8%	329	105	1,813
Oakland	30,259	25,264	83.5%	11,260	7,639	67.8%	1,509	783	51.9%	5,315	3,922	73.8%	7	4	7,427
Phoenix	23,007	17,929	77.9%	6,368	4,254	66.8%	786	556	70.7%	2,013	1,124	55.8%	1	2	5,084
Portland	12,155	7,779	64.0%	5,994	4,021	67.1%	1,683	1,066	63.3%	632	421	66.6%	3	24	5,340
Reno	9,870	8,025	81.3%	2,598	1,827	70.3%	264	102	38.6%	693	531	76.6%	1	3	902
Salt Lake City	18,909	14,457	76.5%	8,900	7,386	83.0%	719	550	76.5%	2,419	2,032	84.0%	-	2	1,594
San Diego	29,743	19,913	67.0%	7,054	4,611	65.4%	1,975	1,551	78.5%	3,046	1,817	59.7%	-	2	4,019
Seattle	25,628	19,716	76.9%	13,757	10,381	75.5%	3,477	2,400	69.0%	2,492	1,640	65.8%	51	32	5,314
Other	-	-	-	52	6	11.5%	-	-	-	112	88	78.6%	-	4	12,431

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	77,537	41,713	53.8%	95,448	57,803	60.6%	72,201	26,893	37.2%	13,529	7,677	56.7%	19,854	11,929	2,209
Philadelphia	36,661	23,210	63.3%	46,032	33,743	73.3%	28,210	11,648	41.3%	7,305	3,524	48.2%	9,024	5,329	744
Milwaukee	16,041	4,908	30.6%	16,481	2,827	17.2%	19,708	5,131	26.0%	557	298	53.5%	2,347	1,555	699
St. Paul	24,438	13,407	54.9%	32,160	20,674	64.3%	24,056	9,942	41.3%	5,268	3,548	67.4%	8,400	5,045	766
Other (in transit)	397	188	47.4%	775	559	72.1%	227	172	75.8%	399	307	76.9%	83	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	18,004	18,830	(826)	-4.4%	144,463	155,856	(11,393)	-7.3%
Buffalo	5,930	5,647	283	5.0%	24,063	25,676	(1,613)	-6.3%
Atlanta	4,209	4,571	(362)	-7.9%	34,632	36,585	(1,953)	-5.3%
St Louis	2,273	3,087	(814)	-26.4%	49,118	55,127	(6,009)	-10.9%
Muskogee	5,592	5,525	67	1.2%	36,650	38,468	(1,818)	-4.7%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.