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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of May 20, 2013	873,680	584,308	66.9%

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	838,821	559,186	66.7%

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,540	1,213	78.8%
Initial entitlement for service-connected disability (=>8)	010	69,073	48,982	70.9%
Initial entitlement for service-connected disability (<=7)	110	227,109	161,923	71.3%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	8,879	2,624	29.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	476	350	73.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	474,971	320,871	67.6%
Increased entitlement due to hospitalization or surgery	320	1,677	677	40.4%
Spina bifida and/or birth defects reconsideration	420	169	143	84.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	735	114	15.5%
Nehmer review cases based upon new Agent Orange presumptives	687	5	4	80.0%
Reopened or new Agent Orange claims After 9/01/10	405	1,585	1,576	99.4%
Agent Orange claims where an interim decision was provided	409	250	202	80.8%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	194,338	141,808	73.0%
Survivor restored entitlement	133	54	19	35.2%
Hospitalization adjustment (non-rating)	135	249	161	64.7%
Misc determinations	290	86,120	63,059	73.2%
Spina bifida and/or birth defects adjustments	450	18	8	44.4%
Future examination for disabilities	310	18,740	8,321	44.4%
Due process	600	45,647	23,267	51.0%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployment	314	3,858	3,858	100.0%
Review of Hemodialysis related cases/conditions	680	35	26	74.3%
Review of Radiation related cases/conditions	682	1,018	948	93.1%
Review of Misc cases referred to central office	684	9,362	6,824	72.9%
Review of effective date related to herbicide exposure	685	123	117	95.1%
Cost of Living Adjustments (COLAs) and other reviews	690	11,288	7,507	66.5%
Social Security number verification	690 Group	41,419	31,617	76.3%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,258	1,761	78.0%
Correspondence	400	28,864	16,018	55.5%
Congressional correspondence	500	3,533	1,319	37.3%
Freedom of Information Act (FOIA) requests	510	25,494	13,857	54.4%
Review, including quality assurance	930	28,967	25,571	88.3%
Correction of errors	960	738	602	81.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>87,211</b>	<b>45,629</b>	<b>52.3%</b>
Increased entitlement and/or reconsideration	120	20,407	8,578	42.0%
Initial entitlement - Veteran	180	15,390	5,314	34.5%
Initial entitlement - Survivor	190	51,414	31,737	61.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>100,140</b>	<b>39,553</b>	<b>39.5%</b>
Hospitalization adjustment (non-rating)	135	1,794	311	17.3%
Dependency	137	10,297	5,022	48.8%
Income adjustments	150	51,937	20,926	40.3%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	17,618	6,971	39.6%
Due process	607	18,486	6,315	34.2%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>51,075</b>	<b>50,527</b>	<b>98.9%</b>
Income Verification Match	154	49,334	49,332	100.0%
Cost of Living Adjustments	696	60	57	95.0%
Non-entitlement reviews	697	1,681	1,138	67.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>8,660</b>	<b>5,034</b>	<b>58.1%</b>
Correspondence	407	4,786	3,104	64.9%
Congressional correspondence	507	1,392	14	1.0%
Internal quality reviews	937	2,482	1,916	77.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	58,588

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,696

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of May 20, 2013	NA	249,604

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	10,845
	All	83,048

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

As of May 20, 2013

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA</b>	<b>88.9%</b>	<b>838,821</b>	<b>263.3</b>	<b>316.6</b>

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
873,680	584,308	66.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA</b>	<b>88.9%</b>	<b>791,576</b>	<b>271.2</b>	<b>345.0</b>
<b>EASTERN AREA</b>	<b>87.6%</b>	<b>151,255</b>	<b>286.2</b>	<b>355.9</b>
Baltimore	72.9%	16,869	420.9	533.2
Boston	94.6%	11,153	343.8	427.0
Buffalo	93.8%	8,286	220.2	285.9
Cleveland	89.3%	25,698	299.9	413.9
Detroit	78.3%	16,010	192.4	306.5
Hartford	96.6%	2,825	122.0	213.6
Indianapolis	91.2%	16,034	354.9	460.1
Manchester	91.4%	1,827	199.3	287.4
New York	93.2%	11,832	301.4	500.9
Newark	80.0%	3,799	151.3	256.2
Philadelphia	93.9%	16,918	262.1	325.6
Pittsburgh	93.0%	11,180	303.9	463.9
Providence	93.3%	4,318	143.6	116.3
Togus	92.7%	2,330	144.8	139.3
White River J.	77.8%	880	211.0	251.6
Wilmington	71.4%	1,296	178.9	224.0
<b>SOUTHERN AREA</b>	<b>87.7%</b>	<b>247,740</b>	<b>239.1</b>	<b>316.7</b>
Atlanta	85.7%	30,693	227.8	334.4
Columbia	96.9%	21,283	266.7	343.5
Huntington	84.3%	9,069	229.4	226.5
Jackson	84.1%	9,339	254.5	385.6
Louisville	89.8%	11,019	236.0	267.8
Montgomery	87.2%	16,119	217.0	317.7
Nashville	92.2%	12,959	141.4	182.1
Roanoke	88.0%	28,083	303.1	422.0
San Juan	87.7%	5,139	205.4	256.8
St. Petersburg	92.1%	51,089	242.2	344.3
Washington	N/A	89	437.3	426.4
Winston-Salem	76.6%	52,859	230.8	320.4

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>786,469</b>	<b>538,679</b>	<b>68.5%</b>	<b>345,164</b>	<b>236,641</b>	<b>68.6%</b>	<b>67,103</b>	<b>50,897</b>	<b>75.8%</b>	<b>89,774</b>	<b>59,050</b>	<b>65.8%</b>	<b>39,129</b>	<b>1,448</b>	<b>247,191</b>
153,797	105,768	68.8%	62,062	40,919	65.9%	17,625	13,507	76.6%	18,801	12,501	66.5%	25,311	208	42,140
16,614	13,545	81.5%	6,308	4,775	75.7%	962	747	77.7%	2,403	1,720	71.6%	2	2	3,524
10,664	8,352	78.3%	5,008	3,780	75.5%	1,569	1,374	87.6%	857	580	67.7%	-	1	3,975
8,135	5,309	65.3%	4,879	3,155	64.7%	413	349	84.5%	601	365	60.7%	-	4	1,259
25,409	18,791	74.0%	9,004	6,354	70.6%	2,250	2,065	91.8%	3,271	1,650	50.4%	5	93	8,224
15,605	9,363	60.0%	5,563	2,735	49.2%	979	733	74.9%	2,474	1,860	75.2%	6	33	5,471
2,639	1,053	39.9%	1,666	621	37.3%	215	149	69.3%	456	95	20.8%	-	-	768
15,888	12,058	75.9%	6,456	4,510	69.9%	774	539	69.6%	1,511	1,102	72.9%	2	66	4,777
1,825	1,057	57.9%	1,080	611	56.6%	167	121	72.5%	143	73	51.0%	2	-	692
11,620	7,991	68.8%	4,557	2,616	57.4%	967	688	71.1%	635	398	62.7%	1	4	3,325
3,593	1,735	48.3%	1,596	818	51.3%	888	837	94.3%	905	485	53.6%	1	2	2,154
21,970	13,616	62.0%	6,558	4,585	69.9%	6,345	4,237	66.8%	3,625	2,866	79.1%	25,292	-	2,910
11,098	8,581	77.3%	4,676	3,848	82.3%	804	700	87.1%	1,180	830	70.3%	-	2	2,817
4,351	1,987	45.7%	1,674	651	38.9%	420	359	85.5%	173	123	71.1%	-	1	845
2,244	1,072	47.8%	1,992	1,223	61.4%	795	562	70.7%	142	78	54.9%	-	-	438
862	516	59.9%	497	287	57.7%	61	36	59.0%	154	82	53.2%	-	-	314
1,280	742	58.0%	548	350	63.9%	16	11	68.8%	271	194	71.6%	-	-	647
243,424	162,914	66.9%	115,100	82,889	72.0%	19,850	15,217	76.7%	23,216	14,641	63.1%	141	468	93,285
30,369	20,674	68.1%	12,486	9,607	76.9%	1,266	1,021	80.6%	3,100	2,023	65.3%	-	13	13,017
21,095	14,515	68.8%	7,260	3,713	51.1%	848	519	61.2%	1,193	868	72.8%	1	12	6,334
8,840	6,412	72.5%	2,241	1,052	46.9%	193	139	72.0%	932	577	61.9%	-	1	3,608
9,458	6,318	66.8%	3,951	2,772	70.2%	1,475	1,322	89.6%	1,396	830	59.5%	64	40	4,136
10,827	6,859	63.4%	6,637	5,358	80.7%	1,453	1,330	91.5%	1,853	1,318	71.1%	37	87	3,739
15,960	10,140	63.5%	8,395	5,926	70.6%	4,048	2,748	67.9%	1,781	931	52.3%	4	105	11,183
12,357	5,428	43.9%	7,101	3,206	45.1%	716	369	51.5%	1,856	1,092	58.8%	4	62	6,610
27,875	20,696	74.2%	9,882	7,556	76.5%	1,058	720	68.1%	2,259	1,389	61.5%	10	16	7,419
5,145	2,786	54.1%	3,028	1,902	62.8%	397	312	78.6%	1,417	1,217	85.9%	-	1	5,267
50,040	34,439	68.8%	19,483	13,865	71.2%	2,111	1,350	64.0%	2,586	1,459	56.4%	18	120	21,073
106	95	89.6%	195	162	83.1%	122	116	95.1%	755	748	99.1%	-	-	-
51,352	34,552	67.3%	34,441	27,770	80.6%	6,163	5,271	85.5%	4,088	2,189	53.5%	3	11	10,899

\* Revised to more accurately categorize the Agent Orange presumptive workload.

### COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>CENTRAL AREA</b>	<b>90.7%</b>	<b>185,658</b>	<b>267.7</b>	<b>329.3</b>
Chicago	90.2%	19,497	359.8	513.2
Des Moines	91.5%	6,081	230.1	333.2
Fargo	90.6%	1,241	105.7	135.5
Houston	83.3%	36,650	295.0	429.5
Lincoln	96.8%	2,541	102.6	145.3
Little Rock	90.2%	8,318	230.5	307.1
Milwaukee	97.0%	6,721	122.6	184.5
Muskogee	91.9%	14,592	201.0	252.9
New Orleans	88.5%	14,109	274.0	364.3
Sioux Falls	95.1%	927	84.3	116.7
St. Louis	88.3%	19,805	257.3	365.0
St. Paul	88.5%	7,050	97.2	112.5
Waco	85.0%	42,826	318.3	455.3
Wichita	91.1%	5,300	199.2	288.7
<b>WESTERN AREA</b>	<b>89.4%</b>	<b>206,856</b>	<b>301.4</b>	<b>392.6</b>
Albuquerque	88.7%	4,969	189.9	261.5
Anchorage	79.0%	2,845	251.2	344.5
Boise	96.4%	2,278	141.5	208.9
Denver	95.2%	11,986	220.3	284.4
Cheyenne	93.3%	1,256	132.1	175.7
Fort Harrison	98.4%	2,704	177.5	212.7
Honolulu	84.5%	5,951	324.2	449.6
Los Angeles	89.7%	22,555	374.6	604.1
Manila	88.1%	1,719	169.3	241.5
Oakland	91.9%	26,957	424.9	541.6
Phoenix	88.5%	20,761	328.7	502.2
Portland	88.5%	13,648	238.0	335.7
Reno	85.3%	10,445	342.9	520.3
Salt Lake City	85.9%	23,838	259.8	346.1
San Diego	83.9%	28,513	252.7	330.7
Seattle	94.6%	26,431	299.0	355.0
Other	-	67	861.6	841.2

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
187,573	124,494	66.4%	72,887	44,471	61.0%	11,646	7,664	65.8%	21,372	14,803	69.3%	13,232	559	60,379
19,307	15,463	80.1%	7,098	5,740	80.9%	865	650	75.1%	2,712	2,312	85.3%	14	157	5,681
5,899	3,801	64.4%	2,779	1,467	52.8%	187	144	77.0%	265	151	57.0%	-	1	1,017
1,157	346	29.9%	391	29	7.4%	56	24	42.9%	75	40	53.3%	-	-	259
36,030	25,965	72.1%	15,353	10,986	71.6%	1,222	956	78.2%	5,753	4,668	81.1%	6	9	14,861
2,446	626	25.6%	1,568	391	24.9%	192	63	32.8%	604	183	30.3%	-	1	1,576
7,994	5,044	63.1%	6,078	4,244	69.8%	1,698	1,122	66.1%	1,412	1,138	80.6%	4	65	5,070
9,239	3,158	34.2%	4,204	1,709	40.7%	455	392	86.2%	505	172	34.1%	10,320	-	3,328
14,212	8,604	60.5%	5,662	2,506	44.3%	1,224	619	50.6%	1,197	349	29.2%	6	6	3,070
13,785	10,128	73.5%	6,133	4,328	70.6%	323	235	72.8%	2,050	1,538	75.0%	16	141	4,474
844	167	19.8%	549	59	10.7%	369	51	13.8%	182	63	34.6%	-	1	192
19,726	13,974	70.8%	5,826	3,110	53.4%	1,518	1,111	73.2%	2,015	1,349	66.9%	10	164	5,164
9,624	2,150	22.3%	1,534	187	12.2%	2,039	1,449	71.1%	823	227	27.6%	2,849	-	1,292
42,159	31,824	75.5%	13,605	8,666	63.7%	1,408	798	56.7%	3,211	2,235	69.6%	7	12	13,375
5,151	3,244	63.0%	2,107	1,049	49.8%	90	50	55.6%	568	378	66.5%	-	2	1,020
201,608	145,436	72.1%	95,057	68,359	71.9%	17,982	14,509	80.7%	26,349	17,088	64.9%	445	209	43,662
4,974	2,860	57.5%	2,400	1,622	67.6%	206	159	77.2%	755	464	61.5%	-	4	1,813
2,717	1,951	71.8%	2,389	2,075	86.9%	1,068	1,029	96.3%	570	326	57.2%	-	1	142
2,239	971	43.4%	1,650	885	53.6%	252	161	63.9%	565	327	57.9%	1	-	1,003
12,485	8,017	64.2%	7,384	5,088	68.9%	2,016	1,069	53.0%	2,006	1,194	59.5%	3	5	3,890
504	520	42.0%	242	242	46.5%	78	65	83.3%	225	146	64.9%	39	3	260
2,598	1,509	58.1%	1,257	540	43.0%	325	201	61.8%	315	211	67.0%	-	1	239
4,388	4,388	73.7%	1,652	1,079	65.3%	180	144	80.0%	819	710	86.7%	2	1	763
22,669	16,766	75.0%	7,626	6,077	79.7%	1,881	1,677	89.2%	2,059	1,044	50.7%	4	5	5,622
1,814	772	42.6%	1,646	827	50.2%	155	106	68.4%	860	624	72.6%	334	105	1,481
26,643	21,617	81.1%	11,484	9,968	86.8%	1,306	1,033	79.1%	5,445	4,389	80.6%	5	5	7,332
20,517	15,836	77.2%	7,253	5,023	69.3%	771	634	82.2%	1,539	848	55.1%	2	7	5,110
13,065	8,729	66.8%	7,100	4,873	68.6%	2,279	1,904	83.5%	1,166	363	31.1%	5	31	5,281
10,167	7,938	78.1%	3,056	2,299	75.2%	183	140	76.5%	643	460	71.5%	-	9	747
23,728	17,362	73.2%	13,583	11,118	81.9%	540	454	84.1%	3,457	2,438	70.5%	1	-	1,356
28,206	19,044	67.5%	8,248	5,247	63.6%	2,390	1,852	77.5%	2,567	1,862	72.5%	-	3	3,960
22,931	17,172	74.9%	17,809	11,396	64.0%	4,352	3,881	89.2%	3,358	1,682	50.1%	49	29	4,663
67	67	100.0%	58	3	5.2%	-	-	0.0%	36	17	47.2%	-	4	7,725

\* Revised to more accurately categorize the Agent Orange presumptive workload.

### PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA (PMC's)</b>	<b>96.2%</b>	<b>47,245</b>	<b>131.3</b>	<b>142.4</b>
Philadelphia	95.1%	26,815	163.8	194.3
Milwaukee	96.8%	10,199	86.8	125.9
St. Paul	96.6%	9,479	79.2	117.7
Other (in transit)	-	752	233.2	173.5

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
87,211	45,629	52.3%	100,140	39,553	39.5%	51,075	50,527	98.9%	8,692	5,053	58.1%	19,459	13,248	2,413
50,533	31,161	61.7%	40,126	17,958	44.8%	24,706	24,706	100.0%	4,374	1,752	40.1%	8,758	5,793	896
14,775	3,705	25.1%	20,411	2,183	10.7%	7,775	7,774	100.0%	527	227	43.1%	1,834	1,453	710
21,480	10,548	49.1%	38,614	18,803	48.7%	18,349	17,811	97.1%	3,376	2,751	81.5%	8,730	6,002	807
423	215	50.8%	989	609	61.6%	245	236	96.3%	415	323	77.8%	137	N/A	N/A

### EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>10,845</b>	<b>8,620</b>	<b>2,225</b>	<b>25.8%</b>	<b>83,048</b>	<b>73,421</b>	<b>9,627</b>	<b>13.1%</b>
Buffalo	1,869	1,503	366	24.4%	9,609	8,929	680	7.6%
Atlanta	2,102	1,115	987	88.5%	15,820	15,538	282	1.8%
St Louis	3,038	2,355	683	29.0%	28,099	22,851	5,248	23.0%
Muskogee	3,836	3,647	189	5.2%	29,520	26,103	3,417	13.1%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.