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# Monday Morning Workload Report Introduction

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



MMWR  
Walkthrough

**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

## Previous Transformation Tab

## Current Traditional Aggregate Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

### Compensation

EP	# Pending	# Pending Over 125	% Over 125	
<b>Entitlement (Original and Supplemental)</b>	<b>636,371</b>	<b>384,213</b>	<b>60.4%</b>	
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,396	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.3%</b>	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

### Compensation and Pension National Inventory - Historical Reporting Bundles\*

\*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

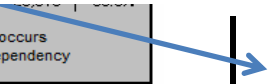
As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
<b>Original Entitlement - Veterans<sup>1</sup></b>	<b>205,652</b>	<b>123,931</b>	<b>60.26%</b>	<b>Original Entitlement</b>	<b>48,522</b>	<b>23,845</b>	<b>49.14%</b>
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (>=8)	47,396	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
<b>Original Entitlement - Survivors<sup>2</sup></b>	<b>8,134</b>	<b>2,318</b>	<b>28.50%</b>	<b>Pension Award Adjustments</b>	<b>70,765</b>	<b>29,010</b>	<b>41.0%</b>
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
<b>Supplemental Entitlement</b>	<b>422,585</b>	<b>257,964</b>	<b>61.04%</b>	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	<b>Program Reviews</b>	<b>38,695</b>	<b>38,187</b>	<b>98.7%</b>
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision	22	18	81.8%	EP 697 - Non-entitlement	40	4	10.0%

EP process  
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Survivor			
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.34%</b>

Adjustments			
EP 697 - Non-entitlement reviews	10	4	40.0%
<b>Pension Other</b>	<b>5,533</b>	<b>2,753</b>	<b>49.8%</b>



## VBA Monday Morning Workload Report

<b>Compensation and Pension Rating Bundle Totals</b> (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		<b>684,695</b>	<b>400,863</b>	<b>58.5%</b>
As of January 18, 2014				
<b>Original Entitlement</b>		<b>Total</b>	<b>219,380</b>	<b>126,765</b>
<b>57.8%</b>				
Initial entitlement for service-connected disability (=>8)	<b>EP 010</b>	47,378	26,052	55.0%
Initial entitlement for service-connected disability (<=7)	<b>EP 110</b>	155,782	95,971	61.6%
Initial entitlement - Veteran's Pension	<b>EP 180</b>	8,787	2,882	32.8%
Initial claims from surviving spouses, children or parents	<b>EP 140</b>	7,433	1,860	25.0%
<b>Supplemental Entitlement</b>		<b>Total</b>	<b>465,315</b>	<b>274,098</b>
<b>58.9%</b>				
Increased entitlement and/or reconsideration for Pension	<b>EP 120</b>	12,156	3,804	31.3%
Increased evaluation and/or additional claimed conditions	<b>EP 020</b>	414,009	253,935	61.3%
Future examination for disabilities	<b>EP 310</b>	31,605	13,763	43.5%
Increased entitlement due to hospitalization or surgery	<b>EP 320</b>	2,666	1,121	42.0%
Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 681</b>	4,836	1,450	30.0%
Nehmer review cases based upon new Agent Orange presumptives	<b>EP 687</b>	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	<b>EP 405</b>	24	9	37.5%
Agent Orange claims where an interim decision was provided	<b>EP 409</b>	19	16	84.2%
<b>To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.</b>				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>Total Chapter 33 Claims</b>	<b>7,283</b>	<b>6,735</b>	<b>548</b>	<b>8.14%</b>
Buffalo	1,496	1,367	129	9.4%
Atlanta	715	696	19	2.7%
St Louis	1,884	1,580	304	19.2%
Muskogee	3,188	3,092	96	3.1%
<b>Total Education Claims - All Education Programs</b>	<b>85,098</b>	<b>68,411</b>	<b>16,687</b>	<b>24.39%</b>
Buffalo	12,764	12,223	541	4.4%
Atlanta	8,712	5,400	3,312	61.3%
St Louis	19,282	16,822	2,460	14.6%
Muskogee	44,340	33,966	10,374	30.5%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics							Reporting Period: As of January 18, 2014				
<p><i>Notes about the data:</i>                      1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.                      2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
<p><b>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</b></p>											
<b>EP 010</b>	Initial entitlement for service-connected disability (>=8)	<b>EP 180</b>	Initial entitlement for Pension - Veteran	<b>EP 310</b>	Future examination for disabilities	<b>EP 687</b>	Nehmer review cases based upon new Agent Orange presumptives				
<b>EP 110</b>	Initial entitlement for service-connected disability (<=7)	<b>EP 120</b>	Increased entitlement and/or reconsideration for Pension	<b>EP 320</b>	Increased entitlement due to hospitalization or surgery	<b>EP 405</b>	Reopened or new Agent Orange claims After 9/01/10				
<b>EP 020</b>	Increased evaluation and/or additional claimed conditions	<b>EP 140</b>	Initial claims from surviving spouses, children or parents	<b>EP 681</b>	Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 409</b>	Agent Orange claims where an interim decision was provided				
<p><b>Compensation and Pension Claims Processing</b></p>											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	684,695	169.4	58.5%	52,197	345,331	249.9	273.2	96.3%	90.2%	90.2%	94.4%
<p><b>Compensation Claims Processing</b></p>											
<b>USA Compensation Total</b>	635,057	174.5	60.6%	42,918	282,341	276.2	305.3				
<b>Eastern Area</b>	123,960	182.7	62.3%	8,028	53,466	276.4	294.9	95.6%	89.0%	88.9%	93.3%
Baltimore	9,775	226.3	74.4%	431	3,506	390.7	389.3	90.3%	80.7%	80.5%	89.3%
Boston	7,036	171.8	59.0%	387	3,192	294.9	324.1	96.1%	87.3%	89.6%	92.9%
Buffalo	8,201	177.7	61.4%	314	2,781	262.0	276.2	95.7%	91.9%	90.4%	92.1%
Cleveland	19,038	206.4	64.9%	1,472	9,206	322.8	363.3	95.9%	82.5%	88.8%	94.1%
Detroit	15,283	165.4	60.3%	901	5,424	275.3	278.5	96.8%	91.7%	86.6%	93.8%
Hartford	3,659	148.7	53.6%	472	1,576	257.2	260.0	96.1%	91.0%	91.8%	96.3%
Indianapolis	11,275	175.1	61.8%	423	4,302	255.3	307.9	95.7%	87.7%	90.0%	90.0%
Manchester	1,574	139.3	49.8%	116	955	252.6	230.0	97.7%	95.1%	91.0%	97.4%
New York	10,729	180.9	60.4%	604	4,098	328.2	319.6	97.5%	91.1%	89.4%	95.2%
Newark	4,546	162.9	59.3%	292	1,441	265.4	260.0	92.5%	88.6%	83.9%	89.1%
Philadelphia (Non-PMC)	16,296	197.0	67.6%	892	5,961	300.8	301.4	96.8%	90.0%	91.5%	94.5%
Pittsburgh	7,445	183.8	62.1%	463	3,493	301.2	356.9	96.8%	89.7%	89.3%	95.0%
Providence	3,974	129.9	45.5%	820	5,196	113.8	99.2	95.3%	91.4%	93.4%	89.4%
Togus	2,595	136.5	48.1%	321	1,430	191.0	206.8	95.6%	93.0%	95.0%	96.4%
White River J.	883	177.1	60.7%	45	440	237.1	232.1	96.0%	85.7%	83.9%	90.5%
Wilmington	1,651	171.6	63.6%	75	465	309.9	318.0	92.7%	83.3%	85.7%	94.7%
<p><b>Pension Claims Processing</b></p>											
<b>USA Pension Total</b>	30,848	96.6	29.7%	7,376	49,386	111.7	115.4		98.0%	98.9%	98.4%
Philadelphia PMC	18,821	123.2	44.5%	2,486	17,974	189.5	188.6		100.0%	98.8%	98.4%
Milwaukee PMC	4,984	63.4	10.8%	2,103	14,211	66.8	73.5		100.0%	100.0%	98.0%
St. Paul PMC	7,043	49.0	3.6%	2,787	17,201	76.0	73.5		95.0%	98.0%	98.8%
<p><b>Quick Start Claims Processing</b></p>											
<b>USA Quick Start Total</b>	7,636	104.4	31.3%	917	6,796	155.8	149.9				
San Diego	3,627	113.0	34.9%	510	4,269	146.3	146.1				
Winston-Salem	4,009	96.6	28.0%	407	2,527	167.8	156.3				
<p><b>Benefits Delivery at Discharge Processing</b></p>											
<b>USA Benefits Delivery at Discharge Total</b>	11,122	122.9	42.6%	985	6,789	225.9	207.7				
Winston-Salem	2,689	77.1	18.0%	412	3,508	130.2	126.3				
Salt Lake City	8,433	137.5	50.5%	573	3,281	294.7	294.6				

VBA Monday Morning Workload Report

<b>Station of Jurisdiction Compensation and Pension Rating Bundle Metrics</b>	<b>Reporting Period: As of January 18, 2014</b>
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Notes about the data:  
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.  
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

<b>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</b>							
<b>EP 010</b>	Initial entitlement for service-connected disability (>=8)	<b>EP 180</b>	Initial entitlement for Pension - Veteran	<b>EP 310</b>	Future examination for disabilities	<b>EP 687</b>	Nehmer review cases based upon new Agent Orange presumptives
<b>EP 110</b>	Initial entitlement for service-connected disability (<=7)	<b>EP 120</b>	Increased entitlement and/or reconsideration for Pension	<b>EP 320</b>	Increased entitlement due to hospitalization or surgery	<b>EP 405</b>	Reopened or new Agent Orange claims After 9/01/10
<b>EP 020</b>	Increased evaluation and/or additional claimed conditions	<b>EP 140</b>	Initial claims from surviving spouses, children or parents	<b>EP 681</b>	Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 409</b>	Agent Orange claims where an interim decision was provided

	Compensation and Pension Claims Processing										
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	684,695	169.4	58.5%	52,197	345,331	249.9	273.2				
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	634,720	174.4	60.5%	42,915	281,968	276.2	305.4				
<b>Eastern Area</b>	125,466	184.2	62.2%	8,341	57,386	284.6	309.4				
Baltimore	8,475	203.4	70.6%	165	1,500	336.9	354.0				
Boston	6,838	166.3	57.6%	344	2,515	287.9	303.4				
Buffalo	8,348	183.7	62.4%	338	3,106	280.3	296.9				
Cleveland	17,201	195.0	62.0%	1,066	7,622	310.3	359.9				
Detroit	15,712	175.2	61.4%	1,052	7,052	324.6	330.9				
Hartford	3,716	154.6	54.6%	518	2,662	270.3	345.0				
Indianapolis	11,589	185.3	62.9%	304	3,906	299.8	311.4				
Manchester	2,024	170.1	61.0%	148	1,126	281.0	256.4				
New York	10,664	180.7	60.1%	577	3,907	338.6	361.1				
Newark	4,775	174.5	61.2%	415	2,257	305.7	321.2				
Philadelphia (Non-PMC)	17,821	191.1	65.1%	1,288	7,800	276.8	306.5				
Pittsburgh	7,293	179.9	61.5%	397	2,695	295.3	364.6				
Providence	4,470	161.8	52.3%	950	5,940	155.9	135.5				
Togus	4,054	220.7	67.2%	634	4,082	302.6	330.1				
White River J.	930	188.7	62.8%	69	675	285.1	286.7				
Wilmington	1,556	173.0	61.4%	76	541	315.1	339.7				
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	30,498	96.9	30.1%	7,380	49,393	111.8	115.4				
Philadelphia PMC	18,822	123.2	44.5%	2,485	17,974	189.4	188.6				
Milwaukee PMC	4,804	62.9	11.2%	2,102	14,210	66.8	73.5				
St. Paul PMC	6,872	48.6	3.7%	2,793	17,209	76.6	73.6				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	7,625	104.2	31.2%	904	6,779	153.7	149.4				
San Diego	3,618	112.5	34.8%	497	4,250	142.1	145.3				
Winston-Salem	4,007	96.6	28.0%	407	2,529	167.8	156.3				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	11,106	123.0	42.7%	982	6,762	226.4	207.8				
Winston-Salem	2,673	77.2	18.1%	408	3,481	130.3	126.1				
Salt Lake City	8,433	137.5	50.5%	574	3,281	294.8	294.5				

VBA Monday Morning Workload Report

Compensation Entitlement				Pension Entitlement				Appeals, Burials, Accrued	
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending
<b>Original Entitlement - Veterans<sup>1</sup></b>	<b>204,216</b>	<b>122,867</b>	<b>60.17%</b>	<b>Original Entitlement</b>	<b>48,142</b>	<b>23,331</b>	<b>48.46%</b>	<b>Total Appeals Pending</b>	<b>267,669</b>
EP 095 - Initial entitlement decisions for Voc Rehab	1,056	844	80%	EP 180 - Initial entitlement - Veteran	6,787	2,882	32.8%	Pending Notice of Disagreements	180,781
EP 010 - Initial entitlement for service-connected disability (v=6)	47,378	26,052	55.0%	EP 120 - Increased entitlement and/or recontribution	12,156	3,804	31.3%	Avg. Days Pending for Notice of Disagreements	421
EP 110 - Initial entitlement for service-connected disability (v=7)	155,782	95,971	61.6%	EP 180 - Initial entitlement - Survivor	27,190	16,645	61.2%	Pending Statement of Cases	18,187
<b>Original Entitlement - Survivors<sup>2</sup></b>	<b>8,012</b>	<b>2,338</b>	<b>29.18%</b>	<b>Pension Award Adjustments</b>	<b>71,538</b>	<b>28,285</b>	<b>39.5%</b>	Pending Form Its	61,224
EP 140 - Initial claims from surviving spouses, children or parents	7,433	1,860	25.0%	EP 135 - Hospitalization adjustment (non-rating)	206	163	79.1%	Avg. Days Pending for Form Its	633
EP 410 - Initial claims from children Veterans with Spina bilis and/or birth defects	579	478	82.6%	EP 137 - Dependency	7,424	2,951	39.7%	Pending Remands Returned to the Regional Office	16,920
<b>Supplemental Entitlement</b>	<b>421,739</b>	<b>256,889</b>	<b>60.86%</b>	EP 150 - Income adjustments	31,525	17,074	53.5%	Avg. Days Pending for Remands at the Regional Office	566
EP 020 - Increased evaluation and/or additional claimed conditions	414,009	253,935	61.3%	EP 155 - Annual eligibility verification reporting (EVRs)	5	5	100.0%	Pending Remands sent to the Appeals Management Center	8,407
EP 320 - Increased entitlement due to hospitalization or surgery	2,666	1,121	42.0%	EP 207 - Misc determinations	12,817	3,421	26.7%	Avg. Days Pending for Remands at the Appeals Management Center	166
EP 420 - Spina bilis and/or birth defects recontribution	185	158	85.4%	EP 607 - Due process	19,161	4,671	24.4%	Claims Ready for Travel Board	337
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,836	1,450	30.0%	<b>Program Reviews</b>	<b>34,993</b>	<b>34,501</b>	<b>98.6%</b>	<b>Total Burials Pending</b>	<b>45,013</b>
EP 687 - Natcher review cases based upon new Agent Orange presumptions	0	0	0.0%	EP 154 - Income Verification Match	34,460	34,425	99.9%	<b>Total Accrued Pending</b>	<b>15,063</b>
EP 405 - Reopened or new Agent Orange claims after 8/31/10	24	9	37.5%	EP 696 - Cost of Living Adjustments	523	72	13.8%		
EP 409 - Agent Orange claims where an interim decision was provided	19	16	84.2%	EP 697 - Non-entitlement reviews	10	4	40.0%		
<b>Award Adjustments</b>	<b>411,264</b>	<b>293,256</b>	<b>71.31%</b>	<b>Pension Other</b>	<b>5,625</b>	<b>2,730</b>	<b>48.5%</b>		
EP 130 - Dependency	234,110	172,543	73.7%	EP 407 - Correspondence	3,540	2,179	61.6%		
EP 133 - Survivor restored entitlement	121	63	52.1%	EP 507 - Congressional correspondence	972	14	1.4%		
EP 135 - Hospitalization adjustment (non-rating)	206	163	79.1%	EP 937 - Internal quality reviews	1,113	537	48.2%		
EP 290 - Misc determinations	90,876	76,631	84.3%						
EP 450 - Spina bilis and/or birth defects adjustments	26	24	92.3%						
EP 310 - Future examination for disabilities	31,805	13,763	43.5%						
EP 600 - Due process	54,320	30,069	55.4%						
<b>Program Reviews</b>	<b>73,905</b>	<b>58,285</b>	<b>78.9%</b>						
EP 314 - Income verification for unemployment	1,236	1,191	96.4%						
EP 680 - Review of Homodylasis related cases/conditions	62	37	59.7%						
EP 682 - Review of Radiation related cases/conditions	883	635	93.0%						
EP 684 - Review of Misc cases referred to central office	8,229	6,886	83.8%						
EP 685 - Review of effective date related to herbicide exposures	97	97	100.0%						
EP 690 - Cost of Living Adjustments (COLAs) and other reviews	13,469	9,586	71.2%						
EP 690 - Social Security number verification	50,129	39,843	79.5%						
<b>Compensation Other</b>	<b>171,830</b>	<b>97,467</b>	<b>56.7%</b>						
EP 173 - Pre-decisional hearings	2,756	2,173	78.8%						
EP 400 - Correspondence	112,568	56,848	50.5%						
EP 500 - Congressional correspondence	2,212	1,463	66.1%						
EP 510 - Freedom of Information Act (FOIA) Requests	29,626	16,965	57.3%						
EP 930 - Review, including quality assurance	24,046	19,520	81.2%						
EP 960 - Correction of errors	622	488	80.1%						

REGIONAL OFFICE COMPENSATION INVENTORY

Non-Rating	Entitlement			Award Adjustments			Program Reviews			Other			Burial	Accrued	Appeals	
	Avg. Days Pending	# Pending	Percent Pending > 125 days	# Pending	Percent Pending > 125 days	# Pending	Percent Pending > 125 days	# Pending	Percent Pending > 125 days	# Pending	Percent Pending > 125 days					
<b>USA</b>	<b>326</b>	<b>633,365</b>	<b>381,894</b>	<b>69.2%</b>	<b>411,264</b>	<b>233,256</b>	<b>56.7%</b>	<b>17,909</b>	<b>68,285</b>	<b>38.4%</b>	<b>171,830</b>	<b>97,467</b>	<b>56.7%</b>	<b>29,626</b>	<b>181</b>	<b>264,813</b>
Alabama	500	124,866	71,248	56.9%	68,119	44,937	65.9%	14,263	19,868	59.0%	78,774	24,296	30.7%	26	2	44,614
Arizona	335	7,508	7,189	74.9%	6,655	5,902	88.7%	1,210	1,052	86.9%	50,822	11,779	23.2%	0	0	2,464
Arkansas	242	6,512	3,995	61.3%	5,964	3,264	54.6%	1,064	1,025	96.2%	1,172	924	78.0%	0	0	4,293
Baltimore	232	7,248	4,379	60.3%	4,744	3,278	69.1%	454	31	6.8%	48	292	60.7%	0	0	1,658
California	343	82,112	12,249	14.9%	2,487	2,487	100.0%	2,207	2,029	91.9%	3,523	2,419	68.4%	2	16	10,128
Colorado	144	14,498	8,763	60.5%	4,930	2,382	48.1%	1,141	95	8.3%	2,792	2,023	72.4%	2	7	6,421
Connecticut	165	3,255	1,709	52.5%	1,709	1,627	95.2%	299	194	64.7%	1,119	1,154	102.2%	0	0	814
Delaware	40	1,438	834	58.0%	7,292	5,852	80.3%	1,264	94	7.5%	1,498	983	65.7%	0	0	1,647
District of Columbia	276	1,507	729	48.4%	1,337	1,027	77.6%	103	9	8.8%	164	158	95.6%	0	0	689
Florida	191	9,972	5,097	51.1%	4,932	2,698	54.7%	979	56	5.8%	89	527	59.1%	0	0	3,952
Georgia	144	4,117	2,498	60.7%	1,878	1,627	86.2%	469	46	9.8%	469	158	33.7%	0	0	2,119
Hawaii	377	21,698	13,099	60.4%	8,338	6,574	78.9%	1,889	2,095	99.7%	4,212	3,378	80.2%	24,448	0	873
Idaho	377	7,281	4,632	63.5%	4,632	4,224	91.2%	769	71	9.1%	1,187	712	61.7%	0	0	3,212
Illinois	117	3,799	1,747	46.0%	1,185	413	34.9%	241	17	7.6%	256	93	37.6%	0	0	2,702
Indiana	240	7,208	3,113	43.0%	3,838	3,468	90.3%	793	79	9.8%	1,138	1,141	100.0%	0	0	366
Iowa	317	1,843	920	50.0%	638	414	64.9%	99	4	4.1%	146	123	84.3%	0	0	189
Kentucky	317	1,843	920	50.0%	638	414	64.9%	99	4	4.1%	146	123	84.3%	0	0	189
Michigan	214	31,779	19,322	60.8%	142,112	105,599	74.3%	22,969	14,524	63.3%	44,286	39,099	88.3%	218	64	16,878
Minnesota	314	31,779	19,322	60.8%	142,112	105,599	74.3%	22,969	14,524	63.3%	44,286	39,099	88.3%	218	64	16,878
Mississippi	204	5,465	3,362	61.5%	2,988	1,952	65.4%	331	221	66.8%	94	708	75.0%	0	0	3,370
Missouri	297	1,507	809	53.7%	4,611	3,468	75.2%	1,221	1,108	90.7%	2,421	1,864	76.9%	0	0	3,244
Montana	393	10,046	6,729	66.9%	9,145	7,318	80.0%	1,713	1,349	78.4%	2,285	2,059	90.6%	4	11	4,562
Nebraska	393	10,046	6,729	66.9%	9,145	7,318	80.0%	1,713	1,349	78.4%	2,285	2,059	90.6%	4	11	4,562
Nevada	181	16,038	9,912	61.8%	8,116	4,655	57.3%	1,121	613	54.6%	3,182	2,412	75.8%	0	0	5,854
New Hampshire	393	10,046	6,729	66.9%	9,145	7,318	80.0%	1,713	1,349	78.4%	2,285	2,059	90.6%	4	11	4,562
New Jersey	287	5,774	3,369	58.3%	3,582	2,763	77.2%	544	432	79.4%	1,492	1,359	90.9%	0	0	5,148
New Mexico	315	41,064	23,329	56.8%	22,069	16,249	73.7%	2,943	2,042	69.4%	4,366	2,014	46.1%	11	11	23,242
New York	343	5	38	76.0%	208	178	85.6%	101	109	99.1%	58	583	99.1%	1	11	23
North Carolina	339	38,653	23,659	61.2%	39,883	30,223	75.8%	5,441	4,658	85.4%	6,352	2,893	45.5%	0	0	13,704

REGIONAL OFFICE COMPENSATION INVENTORY

Non-Rating	Entitlement			Award Adjustments			Program Reviews			Other			Burial	Accrued	Appeals	
	Avg. Days Pending	Claims Pending	Percent Pending > 125 days	Pending	Percent Pending > 125 days	Pending	Percent Pending > 125 days	Pending	Percent Pending > 125 days	Pending	Percent Pending > 125 days					
<b>CENTRAL AREA</b>	<b>283</b>	<b>18,820</b>	<b>8,619</b>	<b>45.8%</b>	<b>77,286</b>	<b>48,699</b>	<b>63.0%</b>	<b>13,127</b>	<b>4,828</b>	<b>36.4%</b>	<b>25,475</b>	<b>17,268</b>	<b>67.8%</b>	<b>4,398</b>	<b>776</b>	<b>63,113</b>
Chicago	441	12,712	7,612	59.9%	97,299	47,111	48.5%	1,417	71	5.0%	2,475	1,367	54.9%	1	76	6,234
San Antonio	201	2,815	1,708	60.7%	3,918	2,818	72.0%	1,411	154	10.9%	256	168	64.8%	0	0	1,161
Fort Worth	148	1,772	1,017	57.4%	408	198	48.6%	89	4	5.2%	71	44	60.8%	0	0	309
Houston	249	3,598	1,955	54.3%	14,739	9,594	65.1%	3,413	1,028	29.8%	5,919	3,238	54.5%	0	0	16,809
Los Angeles	104	3,708	1,869	50.4%	1,548	476	30.8%	473	138	29.1%	71	331	46.6%	0	0	1,511
Little Rock	307	7,387	4,195	56.8%	6,658	4,988	74.8%	3,823	1,344	35.1%	1,468	1,024	70.4%	0	0	4,623
Memphis	197	9,512	4,783	50.3%	4,307	2,448	56.9%	194	10	5.1%	317	167	52.7%	4,227	0	2,841
Minneapolis	193	12,582	6,728	53.5%	7,644	4,552	59.6%	3,504	268	7.6%	1,819	1,174	64.5%	0	0	3,267
New Orleans	324	9,877	5,881	59.5%	9,145	5,532	60.5%	293	24	8.2%	2,288	1,839	80.4%	1	20	5,109
New York	61	1,165	658	56.5%	802	462	57.6%	828	424	51.2%	162	145	90.6%	0	0	1,844
St. Louis	195	13,494	6,917	50.9%	5,882	3,323	56.3%	1,853	1,324	71.7%	2,981	1,794	60.2%	0	0	5,940
St.																