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*If Veterans don't help Veterans, who will?*

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# Monday Morning Workload Report Introduction

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

## Previous Transformation Tab

## Current Traditional Aggregate Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

### Compensation

EP	# Pending	# Pending Over 125	% Over 125	
<b>Entitlement (Original and Supplemental)</b>	<b>636,371</b>	<b>384,213</b>	<b>60.4%</b>	
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.3%</b>	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

Includes the modification of benefits based upon additional medical factors. Such entitlement usually occurs

Compensation and Pension National Inventory - Historical Reporting Bundles*							
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.							
As of January 11, 2014							
Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
<b>Original Entitlement - Veterans<sup>1</sup></b>				<b>Original Entitlement</b>			
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
<b>Original Entitlement - Survivors<sup>2</sup></b>				<b>Pension Award Adjustments</b>			
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
<b>Supplemental Entitlement</b>				<b>Program Reviews</b>			
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 697 - Non-entitlement	40	4	10.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%				
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%				
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%				
EP 409 - Agent Orange claims where an interim decision	22	18	81.8%				
				<b>Total</b>			
				<b>38,695</b>			
				<b>38,187</b>			
				<b>98.7%</b>			

EP process  
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Survivor			
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.34%</b>

Adjustments			
EP 697 - Non-entitlement reviews	10	4	40.0%
<b>Pension Other</b>	<b>5,533</b>	<b>2,753</b>	<b>49.8%</b>



## VBA Monday Morning Workload Report

<b>Compensation and Pension Rating Bundle Totals</b> (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		<b>680,799</b>	<b>400,736</b>	<b>58.9%</b>
As of January 25, 2014				
<b>Original Entitlement</b>		<b>Total</b>	<b>217,740</b>	<b>126,789</b>
<b>58.2%</b>				
Initial entitlement for service-connected disability (=>8)	<b>EP 010</b>	46,921	25,888	55.2%
Initial entitlement for service-connected disability (<=7)	<b>EP 110</b>	155,033	96,178	62.0%
Initial entitlement - Veteran's Pension	<b>EP 180</b>	8,451	2,838	33.6%
Initial claims from surviving spouses, children or parents	<b>EP 140</b>	7,335	1,885	25.7%
<b>Supplemental Entitlement</b>		<b>Total</b>	<b>463,059</b>	<b>273,947</b>
<b>59.2%</b>				
Increased entitlement and/or reconsideration for Pension	<b>EP 120</b>	11,915	3,789	31.8%
Increased evaluation and/or additional claimed conditions	<b>EP 020</b>	412,148	254,395	61.7%
Future examination for disabilities	<b>EP 310</b>	31,341	13,357	42.6%
Increased entitlement due to hospitalization or surgery	<b>EP 320</b>	2,828	1,087	38.4%
Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 681</b>	4,787	1,296	27.1%
Nehmer review cases based upon new Agent Orange presumptives	<b>EP 687</b>	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	<b>EP 405</b>	21	7	33.3%
Agent Orange claims where an interim decision was provided	<b>EP 409</b>	19	16	84.2%
<b>To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.</b>				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>Total Chapter 33 Claims</b>	<b>7,197</b>	<b>7,283</b>	<b>-86</b>	<b>-1.18%</b>
Buffalo	1,231	1,496	(265)	-17.7%
Atlanta	652	715	(63)	-8.8%
St Louis	1,886	1,884	2	0.1%
Muskogee	3,428	3,188	240	7.5%
<b>Total Education Claims - All Education Programs</b>	<b>85,107</b>	<b>85,098</b>	<b>9</b>	<b>0.01%</b>
Buffalo	9,306	12,764	(3,458)	-27.1%
Atlanta	9,452	8,712	740	8.5%
St Louis	17,063	19,282	(2,219)	-11.5%
Muskogee	49,286	44,340	4,946	11.2%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics						Reporting Period: As of January 25, 2014					
<p><i>Notes about the data:</i>                      1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.                      2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
<p><b>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</b></p>											
<b>EP 010</b>	Initial entitlement for service-connected disability (>=8)	<b>EP 180</b>	Initial entitlement for Pension - Veteran	<b>EP 310</b>	Future examination for disabilities	<b>EP 687</b>	Nehmer review cases based upon new Agent Orange presumptives				
<b>EP 110</b>	Initial entitlement for service-connected disability (<=7)	<b>EP 120</b>	Increased entitlement and/or reconsideration for Pension	<b>EP 320</b>	Increased entitlement due to hospitalization or surgery	<b>EP 405</b>	Reopened or new Agent Orange claims After 9/01/10				
<b>EP 020</b>	Increased evaluation and/or additional claimed conditions	<b>EP 140</b>	Initial claims from surviving spouses, children or parents	<b>EP 681</b>	Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 409</b>	Agent Orange claims where an interim decision was provided				
<p><b>Compensation and Pension Claims Processing</b></p>											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	680,799	169.8	58.9%	74,228	367,362	248.4	271.5	96.3%	90.2%	90.2%	94.4%
<b>USA Compensation Total</b>	632,067	174.8	60.8%	61,313	300,736	274.4	303.2				
<b>Eastern Area</b>	122,951	183.4	62.9%	11,782	57,220	276.8	293.7	95.6%	89.0%	88.9%	93.3%
Baltimore	9,638	225.5	76.2%	725	3,800	386.4	388.6	90.3%	80.7%	80.5%	89.3%
Boston	6,994	173.8	60.1%	552	3,357	286.3	321.3	96.1%	87.3%	89.6%	92.9%
Buffalo	8,197	181.1	62.6%	420	2,887	265.2	276.1	95.7%	91.9%	90.4%	92.1%
Cleveland	18,743	206.2	65.2%	2,170	9,904	319.1	359.6	95.9%	82.5%	88.8%	94.1%
Detroit	15,071	166.6	61.3%	1,360	5,883	274.1	278.0	96.8%	91.7%	86.6%	93.8%
Hartford	3,591	145.4	51.7%	683	1,787	248.9	256.5	96.1%	91.0%	91.8%	96.3%
Indianapolis	11,381	175.2	62.2%	656	4,535	265.1	306.7	95.7%	87.7%	90.0%	90.0%
Manchester	1,599	140.2	50.2%	175	1,014	250.0	230.9	97.7%	95.1%	91.0%	97.4%
New York	10,672	179.5	60.1%	898	4,392	328.4	320.2	97.5%	91.1%	89.4%	95.2%
Newark	4,547	164.4	59.2%	381	1,530	269.8	261.4	92.5%	88.6%	83.9%	89.1%
Philadelphia (Non-PMC)	16,263	200.2	68.6%	1,104	6,173	304.8	302.1	96.8%	90.0%	91.5%	94.5%
Pittsburgh	7,381	184.1	62.5%	705	3,735	329.4	358.0	96.8%	89.7%	89.3%	95.0%
Providence	3,834	130.3	46.1%	1,283	5,659	117.9	101.3	95.3%	91.4%	93.4%	89.4%
Togus	2,474	135.8	47.8%	494	1,603	192.9	205.7	95.6%	93.0%	95.0%	96.4%
White River J.	901	176.4	59.9%	84	479	235.2	232.2	96.0%	85.7%	83.9%	90.5%
Wilmington	1,655	175.5	65.0%	92	482	301.4	316.1	92.7%	83.3%	85.7%	94.7%
<b>USA Pension Total</b>	30,191	97.6	30.3%	10,315	52,325	108.5	114.5		98.4%	98.9%	98.4%
Philadelphia PMC	18,356	125.3	45.5%	3,343	18,831	186.8	188.1		100.0%	98.8%	98.4%
Milwaukee PMC	4,869	61.8	10.6%	2,974	15,082	66.4	73.0		100.0%	100.0%	98.0%
St. Paul PMC	6,966	49.4	3.9%	3,998	18,412	74.4	73.3		95.3%	98.0%	98.8%
<b>USA Quick Start Claims Processing</b>	7,548	105.9	31.4%	1,252	7,131	156.0	160.2				
San Diego	3,538	113.7	34.3%	739	4,498	147.8	146.4				
Winston-Salem	4,010	99.0	28.9%	513	2,633	167.9	156.7				
<b>USA Benefits Delivery at Discharge Processing</b>	10,966	124.9	42.3%	1,347	7,151	224.3	208.3				
Winston-Salem	2,617	78.5	16.9%	574	3,670	129.5	126.4				
Salt Lake City	8,349	139.5	50.2%	773	3,481	294.6	294.6				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of January 25, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <b>not</b> included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (>=8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	680,799	169.8	58.9%	74,228	367,362	248.4	271.5				
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	631,633	174.7	60.8%	61,315	300,368	274.4	303.2				
<b>Eastern Area</b>	124,593	184.6	62.7%	12,191	61,236	283.8	307.7				
Baltimore	8,416	203.2	72.9%	376	1,711	352.1	355.2				
Boston	6,802	168.3	58.8%	499	2,670	278.6	300.7				
Buffalo	8,327	186.6	63.4%	447	3,215	282.5	296.6				
Cleveland	17,276	196.8	62.8%	1,529	8,085	309.4	356.9				
Detroit	15,414	174.5	62.2%	1,576	7,576	322.6	330.1				
Hartford	3,626	151.1	52.8%	739	2,883	262.1	337.2				
Indianapolis	11,677	184.5	63.2%	528	4,130	300.1	310.8				
Manchester	2,066	169.8	61.4%	222	1,200	277.4	257.3				
New York	10,618	179.3	59.9%	861	4,191	338.4	359.5				
Newark	4,755	175.2	61.0%	525	2,367	307.2	320.8				
Philadelphia (Non-PMC)	17,738	192.6	65.2%	1,702	8,214	271.4	303.9				
Pittsburgh	7,267	180.7	62.0%	613	2,911	323.7	365.5				
Providence	4,311	162.4	52.7%	1,433	6,423	151.0	136.0				
Togus	3,806	218.9	66.5%	929	4,377	296.4	326.9				
White River J.	935	185.7	61.7%	118	724	276.5	285.2				
Wilmington	1,559	176.3	62.8%	94	559	309.4	337.9				
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	29,836	97.8	30.6%	10,318	52,331	108.6	114.6				
Philadelphia PMC	18,357	125.3	45.5%	3,342	18,831	186.7	188.1				
Milwaukee PMC	4,693	60.9	11.0%	2,970	15,078	66.4	73.0				
St. Paul PMC	6,786	48.8	4.0%	4,006	18,422	74.8	73.4				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	7,533	105.6	31.3%	1,237	7,112	154.2	149.7				
San Diego	3,525	113.0	34.1%	724	4,477	144.5	145.6				
Winston-Salem	4,008	99.0	28.9%	513	2,635	167.9	156.8				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	10,953	125.0	42.3%	1,340	7,120	225.1	208.5				
Winston-Salem	2,604	78.5	17.0%	566	3,639	130.0	126.2				
Salt Lake City	8,349	139.5	50.2%	774	3,481	294.7	294.5				

VBA Monday Morning Workload Report

Compensation Entitlement, Pension Entitlement, Appeals, Burials, Accrued. Multiple tables with columns for Measurement, # Pending, # Pending over 125 days, Percent Pending > 125 days. Includes sub-totals for Original Entitlement, Program Reviews, Compensation Other, AWARD ADJUSTMENTS, and REGIONAL OFFICE COMPENSATION INVENTORY.

REGIONAL OFFICE COMPENSATION INVENTORY. Summary table for various regions: ALBANY AREA, ALBUQUERQUE AREA, ANCHORAGE, ARIZONA, ARIZONA METRO, ARIZONA NORTH, ARIZONA SOUTH, ARIZONA WEST, ARIZONA WESTERN, ARIZONA WESTERN METRO, ARIZONA WESTERN NORTH, ARIZONA WESTERN SOUTH, ARIZONA WESTERN WEST, ARIZONA WESTERN WESTERN, ARIZONA WESTERN WESTERN METRO, ARIZONA WESTERN WESTERN NORTH, ARIZONA WESTERN WESTERN SOUTH, ARIZONA WESTERN WESTERN WEST.

REGIONAL OFFICE PENSION INVENTORY. Summary table for various regions: ALBANY AREA, ALBUQUERQUE AREA, ANCHORAGE, ARIZONA, ARIZONA METRO, ARIZONA NORTH, ARIZONA SOUTH, ARIZONA WEST, ARIZONA WESTERN, ARIZONA WESTERN METRO, ARIZONA WESTERN NORTH, ARIZONA WESTERN SOUTH, ARIZONA WESTERN WEST, ARIZONA WESTERN WESTERN, ARIZONA WESTERN WESTERN METRO, ARIZONA WESTERN WESTERN NORTH, ARIZONA WESTERN WESTERN SOUTH, ARIZONA WESTERN WESTERN WEST.

REGIONAL OFFICE PENSION INVENTORY. Summary table for various regions: ALBANY AREA, ALBUQUERQUE AREA, ANCHORAGE, ARIZONA, ARIZONA METRO, ARIZONA NORTH, ARIZONA SOUTH, ARIZONA WEST, ARIZONA WESTERN, ARIZONA WESTERN METRO, ARIZONA WESTERN NORTH, ARIZONA WESTERN SOUTH, ARIZONA WESTERN WEST, ARIZONA WESTERN WESTERN, ARIZONA WESTERN WESTERN METRO, ARIZONA WESTERN WESTERN NORTH, ARIZONA WESTERN WESTERN SOUTH, ARIZONA WESTERN WESTERN WEST.