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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Current Traditional Aggregate Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision	22	18	81.8%	EP 697 - Non-entitlement	40	4	10.0%

EP process
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Survivor			
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%
Award Adjustments	409,635	292,244	71.34%

Adjustments			
EP 697 - Non-entitlement reviews	10	4	40.0%
Pension Other	5,533	2,753	49.8%



VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		675,891	397,122	58.8%
As of February 1, 2014				
Original Entitlement		Total	217,273	125,814
57.9%				
Initial entitlement for service-connected disability (=>8)	EP 010	47,516	25,423	53.5%
Initial entitlement for service-connected disability (<=7)	EP 110	154,104	95,762	62.1%
Initial entitlement - Veteran's Pension	EP 180	8,149	2,696	33.1%
Initial claims from surviving spouses, children or parents	EP 140	7,504	1,933	25.8%
Supplemental Entitlement		Total	458,618	271,308
59.2%				
Increased entitlement and/or reconsideration for Pension	EP 120	11,518	3,598	31.2%
Increased evaluation and/or additional claimed conditions	EP 020	408,480	252,817	61.9%
Future examination for disabilities	EP 310	30,797	12,684	41.2%
Increased entitlement due to hospitalization or surgery	EP 320	2,812	1,046	37.2%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	4,974	1,140	22.9%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	18	8	44.4%
Agent Orange claims where an interim decision was provided	EP 409	19	15	78.9%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,916	7,197	-281	-3.90%
Buffalo	1,238	1,231	7	0.6%
Atlanta	716	652	64	9.8%
St Louis	1,731	1,886	(155)	-8.2%
Muskogee	3,231	3,428	(197)	-5.7%
Total Education Claims - All Education Programs	86,548	85,107	1,441	-62.70%
Buffalo	9,844	9,306	538	5.8%
Atlanta	10,026	9,452	574	6.1%
St Louis	11,877	17,063	(5,186)	-30.4%
Muskogee	54,801	49,286	5,515	10.1%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics						Reporting Period: As of February 1, 2014					
<p><i>Notes about the data:</i> 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
<p>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</p>											
EP 010	Initial entitlement for service-connected disability (>=8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
<p>Compensation and Pension Claims Processing</p>											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	675,891	168.8	58.8%	9,922	402,201	238.4	268.8	96.5%	91.0%	90.2%	94.2%
<p>Compensation Claims Processing</p>											
USA Compensation Total	628,832	174.1	60.9%	8,270	329,966	284.1	299.6				
Eastern Area	121,490	182.7	63.1%	1,700	63,468	262.2	290.7	95.5%	90.0%	89.2%	92.9%
Baltimore	9,602	223.9	76.2%	79	4,215	345.7	383.6	89.9%	76.9%	80.3%	88.6%
Boston	6,874	169.9	58.8%	64	3,771	230.6	314.1	96.6%	91.8%	90.0%	92.1%
Buffalo	8,193	179.9	63.0%	34	3,151	313.0	276.3	94.7%	87.5%	88.8%	91.3%
Cleveland	18,231	205.2	65.3%	327	11,003	304.5	353.9	96.7%	88.3%	89.3%	94.2%
Detroit	14,808	166.5	62.0%	260	6,634	258.4	276.1	96.8%	92.3%	89.2%	93.4%
Hartford	3,471	143.8	50.9%	106	2,038	213.7	252.4	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,383	175.6	62.7%	58	4,841	310.4	305.9	96.0%	89.1%	89.4%	90.3%
Manchester	1,556	136.3	48.7%	32	1,159	241.9	228.4	94.9%	88.3%	89.6%	97.4%
New York	10,656	178.7	60.4%	155	4,781	321.4	320.5	97.8%	93.1%	89.3%	94.0%
Newark	4,460	163.2	59.2%	40	1,730	284.7	263.3	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	16,207	200.8	69.2%	145	6,719	293.6	300.2	93.6%	88.1%	90.2%	94.8%
Pittsburgh	7,365	183.8	63.1%	113	4,116	309.0	355.6	96.3%	89.8%	90.2%	95.4%
Providence	3,810	126.3	45.6%	208	6,388	112.4	103.7	94.7%	89.7%	93.1%	89.0%
Togus	2,353	134.7	47.6%	56	1,868	179.0	201.2	95.8%	93.3%	95.8%	96.1%
White River J.	884	179.7	60.2%	12	511	203.8	231.4	95.2%	87.3%	86.2%	89.6%
Wilmington	1,637	174.6	65.4%	11	543	296.4	312.9	95.2%	87.1%	86.8%	93.1%
<p>Pension Claims Processing</p>											
USA Pension Total	29,622	94.5	29.8%	1,216	56,821	88.6	114.0		99.0%	98.9%	98.4%
Philadelphia PMC	18,301	119.8	44.0%	261	20,242	161.0	188.6		100.0%	98.8%	98.4%
Milwaukee PMC	4,378	61.2	11.0%	352	16,599	54.7	71.7		98.4%	100.0%	98.0%
St. Paul PMC	6,943	48.8	4.2%	603	19,980	77.0	73.5		98.5%	98.0%	98.8%
<p>Quick Start Claims Processing</p>											
USA Quick Start Total	7,761	102.0	29.0%	195	7,634	161.4	151.4				
San Diego	3,660	107.2	31.3%	113	4,803	148.1	147.2				
Winston-Salem	4,101	97.4	27.1%	82	2,831	179.6	158.5				
<p>Benefits Delivery at Discharge Processing</p>											
USA Benefits Delivery at Discharge Total	11,642	116.9	38.0%	241	7,761	176.5	208.1				
Winston-Salem	2,975	67.7	13.1%	147	3,949	117.3	126.6				
Salt Lake City	8,667	133.8	46.6%	94	3,812	269.2	292.5				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of February 1, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (>=8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

	Compensation and Pension Claims Processing										
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	675,891	168.8	58.8%	9,922	402,201	238.4	268.8				
Compensation Claims Processing											
USA Compensation Total	626,304	173.9	60.8%	8,199	329,410	264.2	299.7				
Eastern Area	122,944	183.4	62.7%	1,741	67,675	266.6	303.9				
Baltimore	8,500	203.1	73.1%	53	1,974	317.2	348.1				
Boston	6,610	164.1	57.1%	62	3,062	226.3	294.1				
Buffalo	8,320	185.1	63.6%	33	3,485	325.8	296.0				
Cleveland	17,047	196.0	63.3%	245	8,854	326.9	353.3				
Detroit	15,060	173.0	62.7%	274	8,404	282.0	327.0				
Hartford	3,492	148.9	51.8%	104	3,138	231.8	329.3				
Indianapolis	11,452	183.1	62.9%	55	4,446	308.6	311.3				
Manchester	2,015	168.4	60.4%	34	1,365	250.9	254.3				
New York	10,595	178.3	60.2%	159	4,577	328.9	357.1				
Newark	4,626	172.4	60.7%	59	2,616	327.0	319.6				
Philadelphia (Non-PMC)	17,504	192.1	65.1%	234	9,105	244.7	297.3				
Pittsburgh	7,250	180.7	62.6%	104	3,270	303.5	361.5				
Providence	4,468	161.9	54.1%	215	7,175	124.7	136.1				
Togus	3,546	216.3	65.7%	83	4,826	254.0	321.2				
White River J.	914	188.2	61.8%	16	763	252.0	283.7				
Wilmington	1,545	174.8	63.3%	11	615	296.4	334.5				
Pension Claims Processing											
USA Pension Total	29,239	94.6	30.2%	1,204	56,814	88.7	114.0				
Philadelphia PMC	18,301	119.8	44.0%	261	20,243	161.0	188.6				
Milwaukee PMC	4,176	60.1	11.4%	339	16,580	53.4	71.7				
St. Paul PMC	6,762	48.0	4.4%	604	19,991	77.2	73.6				
Quick Start Claims Processing											
USA Quick Start Total	7,675	99.5	28.3%	185	7,599	152.2	150.6				
San Diego	3,576	102.0	29.7%	103	4,766	130.3	145.9				
Winston-Salem	4,099	97.4	27.1%	82	2,833	179.6	158.5				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,631	117.0	38.1%	241	7,728	176.5	208.3				
Winston-Salem	2,964	67.6	13.2%	147	3,916	117.3	126.5				
Salt Lake City	8,667	133.8	46.6%	94	3,812	269.2	292.4				

