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▶▶ July 2014 ◀◀

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Current Traditional Aggregate Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

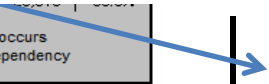
Includes the modification of benefits based upon additional medical factors. Such entitlement usually occurs

Compensation and Pension National Inventory - Historical Reporting Bundles*							
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.							
As of January 11, 2014							
Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹				Original Entitlement			
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²				Pension Award Adjustments			
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement				Program Reviews			
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 697 - Non-entitlement	40	4	10.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%				
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%				
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%				
EP 409 - Agent Orange claims where an interim decision	22	18	81.8%				
				Total			
				38,695			
				38,187			
				98.7%			

EP process
 Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Survivor			
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%
Award Adjustments	409,635	292,244	71.34%

Adjustments			
EP 697 - Non-entitlement reviews	10	4	40.0%
Pension Other	5,533	2,753	49.8%



VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		677,584	398,080	58.7%
As of February 8, 2014				
Original Entitlement		Total	217,416	127,475
58.6%				
Initial entitlement for service-connected disability (=>8)	EP 010	47,436	26,870	56.6%
Initial entitlement for service-connected disability (<=7)	EP 110	154,287	95,940	62.2%
Initial entitlement - Veteran's Pension	EP 180	8,159	2,708	33.2%
Initial claims from surviving spouses, children or parents	EP 140	7,534	1,957	26.0%
Supplemental Entitlement		Total	460,168	270,605
58.8%				
Increased entitlement and/or reconsideration for Pension	EP 120	11,633	3,592	30.9%
Increased evaluation and/or additional claimed conditions	EP 020	409,009	252,573	61.8%
Future examination for disabilities	EP 310	31,576	12,328	39.0%
Increased entitlement due to hospitalization or surgery	EP 320	2,816	1,007	35.8%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	5,097	1,084	21.3%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	20	8	40.0%
Agent Orange claims where an interim decision was provided	EP 409	17	13	76.5%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	7,519	6,916	603	8.72%
Buffalo	1,178	1,238	(60)	-4.8%
Atlanta	715	716	(1)	-0.1%
St Louis	1,794	1,731	63	3.6%
Muskogee	3,832	3,231	601	18.6%
Total Education Claims - All Education Programs	91,396	86,548	4,848	5.60%
Buffalo	9,052	9,844	(792)	-8.0%
Atlanta	10,406	10,026	380	3.8%
St Louis	10,807	11,877	(1,070)	-9.0%
Muskogee	61,131	54,801	6,330	11.6%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics						Reporting Period: As of February 8, 2014					
<p><i>Notes about the data:</i></p> <p>1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.</p> <p>2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.											
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	677,584	167.8	58.8%	25,628	417,907	237.6	267.6	96.5%	91.0%	90.2%	94.2%
Compensation Claims Processing											
USA Compensation Total	628,707	173.0	60.6%	21,491	343,187	262.0	298.1				
Eastern Area	121,931	182.2	62.9%	4,013	65,781	260.5	289.6	95.5%	90.0%	89.2%	92.9%
Baltimore	9,963	218.8	74.4%	217	4,353	324.5	381.3	89.9%	76.9%	80.3%	88.6%
Boston	6,989	170.0	59.8%	144	3,851	225.6	312.2	96.6%	91.8%	90.0%	92.1%
Buffalo	8,279	182.5	63.2%	106	3,223	276.7	275.9	94.7%	87.5%	88.8%	91.3%
Cleveland	18,049	203.6	64.5%	713	11,389	290.7	351.3	96.7%	88.3%	89.3%	94.2%
Detroit	14,617	166.5	61.8%	594	6,968	264.9	275.8	96.8%	92.3%	89.2%	93.4%
Hartford	3,382	142.6	50.0%	240	2,172	218.3	250.5	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,635	178.6	63.5%	163	4,946	279.9	304.9	96.0%	89.1%	89.4%	90.3%
Manchester	1,567	135.8	49.1%	60	1,187	233.7	228.3	94.9%	88.3%	89.6%	97.4%
New York	10,674	175.2	60.0%	361	4,987	331.1	321.2	97.8%	93.1%	89.3%	94.0%
Newark	4,495	162.8	58.8%	125	1,815	265.8	263.0	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	16,193	202.0	69.8%	371	6,945	295.9	300.1	93.6%	88.1%	90.2%	94.8%
Pittsburgh	7,328	184.0	63.6%	245	4,248	298.7	353.6	96.3%	89.8%	90.2%	95.4%
Providence	3,933	119.3	42.9%	455	6,635	127.9	105.1	94.7%	89.7%	93.1%	89.0%
Togus	2,322	133.0	46.4%	161	1,973	169.7	199.3	95.8%	93.3%	95.8%	96.1%
White River J.	882	183.4	61.6%	24	523	230.6	232.0	95.2%	87.3%	86.2%	89.6%
Wilmington	1,623	177.5	66.1%	34	566	285.4	311.5	95.2%	87.1%	86.8%	93.1%
Pension Claims Processing											
USA Pension Total	29,723	93.9	29.8%	3,173	58,778	89.6	113.2		99.0%	98.9%	98.4%
Philadelphia PMC	18,265	119.8	44.2%	766	20,747	175.9	188.5		100.0%	98.8%	98.4%
Milwaukee PMC	4,577	58.8	10.7%	851	17,098	57.4	71.3		98.4%	100.0%	98.0%
St. Paul PMC	6,881	48.4	4.3%	1,556	20,933	64.8	72.8		98.5%	98.0%	98.8%
Quick Start Claims Processing											
USA Quick Start Total	7,600	101.9	34.4%	467	7,906	159.5	151.6				
San Diego	3,535	105.9	33.5%	294	4,984	151.2	147.4				
Winston-Salem	4,065	98.4	35.2%	173	2,922	173.8	158.8				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,520	118.3	47.2%	497	8,017	196.4	208.3				
Winston-Salem	2,892	68.0	18.7%	247	4,049	117.3	126.4				
Salt Lake City	8,628	135.2	56.8%	250	3,968	274.5	291.9				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of February 8, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

	Compensation and Pension Claims Processing										
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	677,584	167.8	58.8%	25,628	417,907	237.6	267.6				
Compensation Claims Processing											
USA Compensation Total	628,058	172.9	60.5%	21,545	343,311	261.8	298.1				
Eastern Area	123,837	182.1	62.3%	4,131	70,181	264.0	302.5				
Baltimore	8,898	198.9	71.4%	140	2,128	284.6	343.9				
Boston	6,715	164.3	58.0%	134	3,134	213.4	292.0				
Buffalo	8,396	187.5	63.7%	107	3,559	289.6	295.5				
Cleveland	16,989	194.9	62.7%	511	9,134	307.1	351.1				
Detroit	14,823	172.1	62.4%	639	8,770	288.5	325.6				
Hartford	3,398	147.2	50.6%	240	3,290	237.5	325.5				
Indianapolis	11,047	186.4	61.5%	159	4,550	289.3	310.6				
Manchester	2,005	167.5	60.2%	75	1,406	258.4	254.6				
New York	10,615	174.8	59.8%	358	4,776	331.3	356.1				
Newark	4,637	170.8	60.1%	157	2,714	299.1	318.2				
Philadelphia (Non-PMC)	17,946	188.0	63.4%	606	9,484	246.7	295.4				
Pittsburgh	7,212	181.5	63.4%	227	3,393	295.9	358.9				
Providence	4,571	154.4	51.2%	470	7,430	143.0	136.9				
Togus	4,143	208.7	70.2%	245	4,999	244.6	318.4				
White River J.	907	190.9	62.8%	32	779	269.0	283.8				
Wilmington	1,535	177.4	64.0%	31	635	306.4	333.8				
Pension Claims Processing											
USA Pension Total	29,385	94.0	30.1%	3,137	58,747	89.6	113.2				
Philadelphia PMC	18,265	119.8	44.2%	766	20,748	175.9	188.5				
Milwaukee PMC	4,412	57.7	10.9%	814	17,055	55.8	71.3				
St. Paul PMC	6,708	47.5	4.4%	1,557	20,944	64.9	72.9				
Quick Start Claims Processing											
USA Quick Start Total	7,515	99.7	33.8%	449	7,863	152.5	150.7				
San Diego	3,454	101.4	32.2%	276	4,939	139.2	145.8				
Winston-Salem	4,061	98.3	35.2%	173	2,924	173.8	158.8				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,505	118.4	47.3%	497	7,984	196.4	208.5				
Winston-Salem	2,877	68.0	18.8%	247	4,016	117.3	126.2				
Salt Lake City	8,628	135.2	56.8%	250	3,968	274.5	291.8				

