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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Current Traditional Aggregate Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

Includes the modification of benefits based upon additional medical factors. Such entitlement usually occurs

Compensation and Pension National Inventory - Historical Reporting Bundles*							
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.							
As of January 11, 2014							
Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹				Original Entitlement			
	205,652	123,931	60.26%		48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²				Pension Award Adjustments			
	8,134	2,318	28.50%		70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement				Program Reviews			
	422,585	257,964	61.04%		38,695	38,187	98.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 697 - Non-entitlement	40	4	10.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%				
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%				
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%				
EP 409 - Agent Orange claims where an interim decision	22	18	81.8%				

EP process
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Survivor EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%
Award Adjustments	409,635	292,244	71.34%

Adjustments EP 697 - Non-entitlement reviews	10	4	40.0%
Pension Other	5,533	2,753	49.8%



VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		677,464	397,841	58.7%
As of February 15, 2014				
Original Entitlement		Total	217,296	126,540
58.2%				
Initial entitlement for service-connected disability (=>8)	EP 010	47,349	26,550	56.1%
Initial entitlement for service-connected disability (<=7)	EP 110	153,803	95,353	62.0%
Initial entitlement - Veteran's Pension	EP 180	8,201	2,642	32.2%
Initial claims from surviving spouses, children or parents	EP 140	7,943	1,995	25.1%
Supplemental Entitlement		Total	460,168	271,301
59.0%				
Increased entitlement and/or reconsideration for Pension	EP 120	11,606	3,486	30.0%
Increased evaluation and/or additional claimed conditions	EP 020	407,527	250,681	61.5%
Future examination for disabilities	EP 310	33,044	15,014	45.4%
Increased entitlement due to hospitalization or surgery	EP 320	2,752	974	35.4%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	5,202	1,125	21.6%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	19	8	42.1%
Agent Orange claims where an interim decision was provided	EP 409	18	13	72.2%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	7,188	7,519	-331	-4.40%
Buffalo	1,109	1,178	(69)	-5.9%
Atlanta	755	715	40	5.6%
St Louis	1,613	1,794	(181)	-10.1%
Muskogee	3,711	3,832	(121)	-3.2%
Total Education Claims - All Education Programs	81,968	91,396	-9,428	-10.32%
Buffalo	6,476	9,052	(2,576)	-28.5%
Atlanta	9,198	10,406	(1,208)	-11.6%
St Louis	12,661	10,807	1,854	17.2%
Muskogee	53,633	61,131	(7,498)	-12.3%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics				Reporting Period: As of February 15, 2014			
<i>Notes about the data:</i> 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	677,464	168.3	58.7%	46,410	438,689	236.3	266.1	96.5%	91.0%	90.2%	94.2%
Compensation Claims Processing											
USA Compensation Total	624,330	173.5	60.6%	38,424	355,398	260.5	297.6				
Eastern Area	121,009	182.3	62.9%	7,433	68,698	263.7	289.2	95.5%	90.0%	89.2%	92.9%
Baltimore	9,963	218.0	73.5%	370	4,430	323.5	379.3	89.9%	76.9%	80.3%	88.6%
Boston	7,014	171.5	60.5%	259	3,952	242.8	310.9	96.6%	91.8%	90.0%	92.1%
Buffalo	8,376	181.4	62.8%	330	3,435	272.9	276.0	94.7%	87.5%	88.8%	91.3%
Cleveland	17,801	200.8	63.1%	1,394	12,036	302.1	349.3	96.7%	88.3%	89.3%	94.2%
Detroit	14,419	166.2	62.3%	1,073	7,428	272.6	276.6	96.8%	92.3%	89.2%	93.4%
Hartford	3,317	145.0	51.2%	350	2,282	217.3	248.8	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,633	178.1	63.8%	375	5,152	278.9	303.9	96.0%	89.1%	89.4%	90.3%
Manchester	1,520	136.1	47.2%	148	1,273	219.8	227.3	94.9%	88.3%	89.6%	97.4%
New York	10,547	175.8	60.5%	631	5,241	328.9	322.0	97.8%	93.1%	89.3%	94.0%
Newark	4,504	162.3	59.0%	246	1,924	263.0	262.9	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	15,953	205.2	70.4%	613	6,901	297.4	307.7	93.6%	88.1%	90.2%	94.8%
Pittsburgh	7,295	184.2	63.5%	421	4,412	306.4	352.0	96.3%	89.8%	90.2%	95.4%
Providence	3,936	120.1	42.0%	840	7,011	121.4	105.6	94.7%	89.7%	93.1%	89.0%
Togus	2,270	136.0	49.0%	272	2,080	166.8	197.4	95.8%	93.3%	95.8%	96.1%
White River J.	871	186.4	63.0%	46	544	234.5	232.7	95.2%	87.3%	86.2%	89.6%
Wilmington	1,590	181.5	66.5%	65	597	296.7	311.4	95.2%	87.1%	86.8%	93.1%
Pension Claims Processing											
USA Pension Total	30,922	94.9	29.7%	5,935	62,533	95.5	113.5		99.0%	98.9%	98.9%
Philadelphia PMC	18,183	119.6	43.6%	1,515	21,496	182.4	188.5		100.0%	98.8%	98.8%
Milwaukee PMC	4,809	56.1	10.1%	1,636	17,883	57.6	70.7		98.4%	100.0%	100.0%
St. Paul PMC	7,179	48.3	4.2%	2,654	22,031	64.3	72.3		98.5%	98.0%	98.0%
Other Pension	751	191.3	60.9%	130	1,123	196.2	168.3				
Quick Start Claims Processing											
USA Quick Start Total	8,555	108.4	36.5%	910	8,656	170.4	158.7				
San Diego	3,390	104.0	31.3%	562	5,252	158.2	148.4				
Winston-Salem	4,082	101.7	35.8%	244	2,993	176.8	159.4				
Other Quick Start	1,083	147.5	55.7%	104	411	221.6	285.5				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	13,657	133.0	50.8%	1,141	12,102	208.5	205.2				
Winston-Salem	2,851	72.7	18.3%	314	4,116	116.8	126.2				
Salt Lake City	8,501	137.9	56.6%	455	4,173	272.3	290.8				
Other Benefits Delivery at Discharge	2,305	189.4	69.9%	372	3,813	207.9	196.6				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of February 15, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <u>not</u> included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	677,464	168.3	58.7%	46,410	438,689	236.3	266.1				
Compensation Claims Processing											
USA Compensation Total	624,330	173.5	60.6%	38,424	355,398	260.5	297.6				
Eastern Area	122,950	181.9	62.2%	7,636	73,198	268.6	301.9				
Baltimore	7,437	192.1	67.1%	247	2,192	283.2	340.1				
Boston	6,753	165.8	58.9%	240	3,227	231.5	290.9				
Buffalo	8,483	186.2	63.2%	341	3,783	283.9	294.9				
Cleveland	16,832	192.3	61.4%	1,083	9,677	306.6	348.5				
Detroit	14,560	170.4	62.7%	1,185	9,295	298.5	325.1				
Hartford	5,193	144.5	53.2%	350	3,400	234.0	322.3				
Indianapolis	9,170	195.8	63.3%	372	4,758	291.0	309.8				
Manchester	1,930	167.9	58.4%	188	1,515	244.4	253.0				
New York	10,072	175.7	58.6%	614	5,018	329.9	355.2				
Newark	5,058	169.4	63.5%	296	2,842	294.0	317.1				
Philadelphia (Non-PMC)	17,981	189.0	63.6%	900	9,476	264.4	300.8				
Pittsburgh	7,190	182.1	63.4%	391	3,545	300.5	356.3				
Providence	4,537	153.7	49.9%	880	7,830	139.1	136.8				
Togus	5,537	217.7	75.9%	425	5,166	243.5	315.7				
White River J.	890	192.7	63.9%	63	809	271.3	283.7				
Wilmington	1,327	182.3	59.9%	61	665	308.3	332.8				
Pension Claims Processing											
USA Pension Total	30,922	94.9	29.7%	5,935	62,533	95.5	113.5				
Philadelphia PMC	18,036	119.7	43.6%	1,472	21,454	183.6	188.6				
Milwaukee PMC	4,784	56.3	10.7%	1,558	17,799	55.8	70.6				
St. Paul PMC	7,045	47.5	4.6%	2,698	22,085	65.6	72.6				
Other Pension	1,057	162.7	45.0%	207	1,195	157.3	162.3				
Quick Start Claims Processing											
USA Quick Start Total	8,555	108.4	36.5%	910	8,656	170.4	158.7				
San Diego	3,333	100.8	30.3%	521	5,184	144.1	146.0				
Winston-Salem	4,080	101.6	35.8%	242	2,993	175.5	159.3				
Other Quick Start	1,142	154.7	57.3%	147	479	255.2	292.2				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	13,657	133.0	50.8%	1,141	12,102	208.5	205.2				
Winston-Salem	2,835	72.6	18.3%	312	4,081	117.1	126.1				
Salt Lake City	8,501	137.9	56.6%	455	4,173	272.3	290.8				
Other Benefits Delivery at Discharge	2,321	188.7	69.5%	374	3,848	207.2	196.2				

VBA Monday Morning Workload Report

Compensation Entitlement				Pension Entitlement				Appeals, Burials, Accrued			
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Measurement	Claims Pending	Measurement	Claims Pending
Original Entitlement - Veterans¹	202,226	122,765	60.71%	Original Entitlement	43,290	19,041	43.98%	Total Appeals Pending	21,067	Pending Notice of Disagreements	182,806
EP 095 - Initial entitlement decisions for Voc Rehab	1,074	862	80%	EP 180 - Initial entitlement - Veteran	8,201	2,642	32.2%	Pending Statement of Cases	18,672	Pending Form 9s	61,299
EP 010 - Initial entitlement for service-connected disability (+=6)	47,349	26,550	56.1%	EP 120 - Increased entitlement and/or reconsideration	11,606	3,486	30.0%	Avg. Days Pending for Form 9s	636	Pending Remands Returned to the Regional Office	17,501
EP 110 - Initial entitlement for service-connected disability (+=7)	153,803	95,353	62.0%	EP 190 - Initial entitlement - Survivor	23,483	12,913	55.0%	Avg. Days Pending for Remands at the Regional Office	561	Pending Remands sent to the Appeals Management Center	8,979
Original Entitlement - Survivors²	8,469	2,447	28.89%	Pension Award Adjustments	72,142	26,677	37.0%	Avg. Days Pending for Remands at the Appeals Management Center	157	Claims Ready for Travel Board	392
EP 140 - Initial claims from surviving spouses, children or parents	7,943	1,866	23.5%	EP 135 - Hospitalization adjustment (non-rating)	199	147	73.9%	Total Burials Pending	41,891	Total Accrued Pending	14,596
EP 410 - Initial claims from children Veterans with Spina bifida and/or both defects	526	452	85.9%	EP 137 - Dependency	7,185	2,900	40.4%				
Supplemental Entitlement	415,698	252,599	60.85%	EP 150 - Income adjustments	32,285	15,165	47.0%				
EP 020 - Increased entitlement and/or additional claimed conditions	407,527	250,681	61.5%	EP 155 - Annual eligibility verification reporting (EVRs)	5	5	100.0%				
EP 320 - Increased entitlement due to hospitalization or surgery	2,752	974	35.4%	EP 207 - Misc determinations	13,572	3,464	25.5%				
EP 420 - Spina bifida and/or both defects reconsideration	180	158	87.8%	EP 607 - Due process	18,896	4,996	26.4%				
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	5,202	1,125	21.6%	Program Reviews	30,215	29,802	98.6%				
EP 687 - NetHER reviewed cases based upon new Agent Orange presumptions	0	0	0.0%	EP 154 - Income Verification Match	29,749	29,727	99.9%				
EP 405 - Reopened or new Agent Orange claims After 8/30/10	19	8	42.1%	EP 606 - Cost of Living Adjustments	460	71	15.4%				
EP 409 - Agent Orange claims where an interim decision was provided	16	13	72.2%	EP 607 - Non-entitlement reviews	6	4	66.7%				
Award Adjustments	416,462	300,817	72.23%	Pension Other	6,169	2,820	46.2%				
EP 130 - Dependency	237,059	178,942	75.1%	EP 407 - Correspondence	4,002	2,253	56.3%				
EP 133 - Survivor restored entitlement	126	67	53.2%	EP 507 - Congressional correspondence	1,013	10	1.0%				
EP 135 - Hospitalization adjustment (non-rating)	199	147	73.9%	EP 937 - Internal quality reviews	1,094	567	50.9%				
EP 290 - Misc determinations	90,968	76,966	84.6%								
EP 460 - Spina bifida and/or both defects adjustments	29	28	96.6%								
EP 310 - Future examination for disabilities	33,044	15,014	45.4%								
EP 600 - Due process	55,037	30,553	55.5%								
Program Reviews	70,906	55,405	78.1%								
EP 314 - Income verification for unemployability	155	115	74.2%								
EP 680 - Review of Hemodialysis related cases/conditions	67	38	56.7%								
EP 682 - Review of Radiation related cases/conditions	666	628	94.3%								
EP 684 - Review of Misc cases referred to central office	6,602	5,336	80.8%								
EP 685 - Review of effective date related to herbicide exposure	71	71	100.0%								
EP 690 - Cost of Living Adjustments (COLAs) and other reviews	13,649	9,700	71.1%								
EP 690 - Social Security number verification	46,696	38,518	78.5%								
Compensation Other	174,751	116,110	66.4%								
EP 173 - Pre-decisional hearings	2,903	2,299	79.2%								
EP 400 - Correspondence	115,085	74,474	64.7%								
EP 500 - Congressional correspondence	2,293	1,510	65.9%								
EP 510 - Freedom of Information Act (FOIA) requests	29,898	17,522	58.6%								
EP 930 - Review, including quality assurance	23,937	19,817	82.8%								
EP 960 - Correction of errors	637	488	76.6%								

REGIONAL OFFICE COMPENSATION INVENTORY																			
Non-Rating	Entitlement				Award Adjustments				Program Reviews				Other		Burial	Accrued	Appeals		
	Claims Pending	Avg. Days Pending	Claims Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending over 125 days	Claims Pending	Claims Pending					
USA	199,698	257.3	128,266	64.3%	325,170	62.4%	176,922	53.2%	300,311	72.2%	19,906	8,569	42.5%	79,465	13,616	46.4%	21,067	450	47,207
Eastern Area	94,782	241.1	123,066	76.7%	78,792	62.4%	69,222	72.6%	11,906	11,906	100.0%	5,569	80.4%	20,403	61,379	58.1%	21,067	405	47,207
Baltimore	5,320	280.0	7,252	136.3%	7,252	136.3%	7,252	136.3%	1,791	1,791	100.0%	1,511	83.8%	4,552	15,098	52.1%	2	1,044	1
Boston	3,289	355.5	6,036	183.5%	4,159	126.5%	6,338	153.1%	1,534	1,534	100.0%	1,534	100.0%	1,167	969	83.0%	2	4,372	2
Buffalo	3,313	243.1	6,435	194.2%	5,132	154.7%	6,435	194.2%	3,313	3,313	100.0%	2,239	72.0%	3,142	2,645	82.0%	1	1,844	1
Cleveland	10,124	351.3	17,231	170.2%	11,122	63.4%	11,886	93.4%	1,673	1,673	100.0%	1,588	94.2%	3,414	2,729	79.9%	4	188	10,283
Detroit	3,452	153.4	12,706	368.2%	8,610	62.4%	4,376	25.1%	1,961	1,961	100.0%	932	47.0%	2,023	1,092	54.0%	6	62	4,820
Portland	1,329	173.9	3,023	227.4%	2,102	113.0%	50,494	2,391	299	117	39.1%	810	61.0%	504	504	100.0%	1	60	5,012
San Diego	6,806	406.4	11,204	164.6%	7,414	63.2%	6,042	81.5%	1,341	1,341	100.0%	977	68.4%	1,497	1,021	68.0%	1	122	893
Mechester	1,071	291.6	1,427	133.2%	641	44.9%	1,394	1,038	78.8%	100	48	48.0%	152	138	90.8%	1	2	654	1
New York	3,238	198.0	9,120	281.7%	5,089	61.2%	7,059	138.7%	4,052	2,237	55.2%	966	51.1%	938	3,066	66.2%	2	4,026	2
Newark	887	149.0	4,126	465.1%	2,454	59.0%	1,617	67.0%	54,542	494	48	93.4%	491	281	57.2%	2	2,101	1	
Philadelphia	6,039	384.0	21,720	359.6%	13,466	61.3%	8,246	61.0%	806	759	94.0%	4,296	3,048	71.3%	23,822	2	2,525	2	
Pittsburgh	4,449	377.1	7,202	162.0%	4,802	63.0%	5,205	62.0%	78,594	494	70	93.0%	1,804	1,232	75.4%	4	2,101	4	
Rochester	615	128.0	3,861	628.0%	1,855	64.3%	2,271	63.1%	1,521	1,521	100.0%	1,277	83.9%	151	102	67.0%	1	1,636	1
Tampa	886	247.7	2,028	228.9%	994	48.4%	1,616	74.0%	46,336	876	89	74.7%	1,277	1,031	80.7%	2	1,948	2	
Yellow River Junction	48	168.0	1	2.1%	528	64.0%	663	125.8%	93	67	72.0%	30	30	100.0%	1	2	60	36	
Southern Area	116,438	321.7	212,206	182.3%	144,664	63.9%	109,809	75.9%	22,402	17,820	79.4%	46,178	33,144	71.8%	196	714	80.9%	198	714
Atlanta	251	276.0	18,718	74.8%	20,468	63.2%	19,399	75.2%	1,131	1,131	100.0%	1,036	418	418	100.0%	1	1,486	1	
Birmingham	8,421	227.0	19,321	229.5%	12,722	65.2%	10,676	76.0%	1,099	1,099	100.0%	728	67.4%	2,248	1,832	77.4%	1	39	7,628
Fort Worth	1,428	266.0	5,121	359.3%	5,255	63.4%	2,055	1,000	393	289	67.9%	726	552	75.9%	3	1	5,188	3	
Jackson	4,056	294.1	9,916	7,987	71.3%	4,498	3,421	76.2%	1,203	1,088	90.1%	2,068	1,521	73.4%	32	69	3,621	32	
Memphis	2,729	488.0	10,228	374.9%	8,823	63.9%	9,222	79.9%	1,217	881	71.1%	2,291	2,088	91.4%	2	12	4,823	2	
Murkspring	5,244	322.0	15,207	9,939	65.3%	10,064	7,033	79.9%	6,401	4,001	62.5%	2,329	1,838	79.0%	11	171	10,824	11	
Nashville	6,123	182.0	16,266	265.7%	9,259	57.6%	3,916	42.0%	11,021	681	68.1%	5,293	2,462	78.6%	1	134	5,162	1	
Roseville	13,322	352.1	21,178	159.0%	12,927	61.1%	15,112	77.6%	2,243	1,522	68.2%	12,848	11,821	92.1%	10	14	8,716	10	
San Juan	2,968	303.0	3,472	3,274	62.8%	3,524	2,242	78.0%	1,962	468	70.1%	1,513	1,306	86.3%	1	24	5,162	1	
St. Petersburg	17,227	316.0	40,544	235.4%	24,816	64.5%	22,838	17,108	74.9%	2,922	2,023	69.2%	4,749	2,422	51.0%	12	132	23,043	12
Washington	94	389.6	48	79	68.4%	362	178	49.2%	190	128	100.0%	545	444	80.7%	1	12	1,231	1	
Waco-Salem	32,763	364.3	37,023	23.2%	61,993	39.3%	32,188	62.7%	5,043	4,607	91.4%	17,838	2,827	37.6%	1	11	20,200	1	

REGIONAL OFFICE COMPENSATION INVENTORY																		
Non-Rating	Entitlement				Award Adjustments				Program Reviews				Other		Burial	Accrued	Appeals	
	Claims Pending	Avg. Days Pending	Claims Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending over 125 days	Claims Pending	Claims Pending				
CENTRAL AREA	86,421	208.6	146,307	78.8%	78,899	54.3%	78,189	48,970	62.0%	13,872	8,359	63.9%	24,778	17,359	69.9%	1,598	601	66,826
Chicago	811	61.2%	7,058	87.0%	6,085	61.0%	6,108	61.0%	853	853	100.0%	814	2,241	2,738	81.3%	3	8,886	3