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***If Veterans don't help Veterans, who will?***

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# Monday Morning Workload Report Introduction

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

## Previous Transformation Tab

## Current Traditional Aggregate Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

### Compensation

EP	# Pending	# Pending Over 125	% Over 125	
<b>Entitlement (Original and Supplemental)</b>	<b>636,371</b>	<b>384,213</b>	<b>60.4%</b>	
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.3%</b>	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

Includes the modification of benefits based upon additional medical factors. Such entitlement usually occurs

Compensation and Pension National Inventory - Historical Reporting Bundles*						
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.						
As of January 11, 2014						
Compensation Entitlement				Pension Entitlement		
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days
<b>Original Entitlement - Veterans<sup>1</sup></b>	<b>205,652</b>	<b>123,931</b>	<b>60.26%</b>	<b>Original Entitlement</b>	<b>48,522</b>	<b>23,845</b>
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026
<b>Original Entitlement - Survivors<sup>2</sup></b>	<b>8,134</b>	<b>2,318</b>	<b>28.50%</b>	<b>Pension Award Adjustments</b>	<b>70,765</b>	<b>29,010</b>
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023
<b>Supplemental Entitlement</b>	<b>422,585</b>	<b>257,964</b>	<b>61.04%</b>	EP 150 - Income adjustments	31,489	17,552
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	<b>Program Reviews</b>	<b>38,695</b>	<b>38,187</b>
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78
EP 409 - Agent Orange claims where an interim decision	22	18	81.8%	EP 697 - Non-entitlement	40	4

EP process  
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Survivor			
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.34%</b>

Adjustments			
EP 697 - Non-entitlement reviews	10	4	40.0%
<b>Pension Other</b>	<b>5,533</b>	<b>2,753</b>	<b>49.8%</b>



## VBA Monday Morning Workload Report

<b>Compensation and Pension Rating Bundle Totals</b> (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		<b>672,999</b>	<b>389,861</b>	<b>57.9%</b>
As of February 22, 2014				
<b>Original Entitlement</b>		<b>Total</b>	<b>215,983</b>	<b>124,247</b>
<b>57.5%</b>				
Initial entitlement for service-connected disability (=>8)	<b>EP 010</b>	46,980	26,010	55.4%
Initial entitlement for service-connected disability (<=7)	<b>EP 110</b>	153,042	93,838	61.3%
Initial entitlement - Veteran's Pension	<b>EP 180</b>	7,963	2,432	30.5%
Initial claims from surviving spouses, children or parents	<b>EP 140</b>	7,998	1,967	24.6%
<b>Supplemental Entitlement</b>		<b>Total</b>	<b>457,016</b>	<b>265,614</b>
<b>58.1%</b>				
Increased entitlement and/or reconsideration for Pension	<b>EP 120</b>	11,267	3,146	27.9%
Increased evaluation and/or additional claimed conditions	<b>EP 020</b>	404,897	245,905	60.7%
Future examination for disabilities	<b>EP 310</b>	33,105	14,428	43.6%
Increased entitlement due to hospitalization or surgery	<b>EP 320</b>	2,734	985	36.0%
Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 681</b>	4,977	1,130	22.7%
Nehmer review cases based upon new Agent Orange presumptives	<b>EP 687</b>	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	<b>EP 405</b>	19	7	36.8%
Agent Orange claims where an interim decision was provided	<b>EP 409</b>	17	13	76.5%
<b>To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.</b>				
Station of Origination		Station of Jurisdiction		

<b>Education</b>	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>Total Chapter 33 Claims</b>	<b>7,170</b>	<b>7,188</b>	<b>-18</b>	<b>-0.25%</b>
Buffalo	968	1,109	(141)	-12.7%
Atlanta	552	755	(203)	-26.9%
St Louis	1,364	1,613	(249)	-15.4%
Muskogee	4,286	3,711	575	15.5%
<b>Total Education Claims - All Education Programs</b>	<b>65,223</b>	<b>81,968</b>	<b>-16,745</b>	<b>-20.43%</b>
Buffalo	5,898	6,476	(578)	-8.9%
Atlanta	4,867	9,198	(4,331)	-47.1%
St Louis	9,272	12,661	(3,389)	-26.8%
Muskogee	45,186	53,633	(8,447)	-15.7%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics				Reporting Period: As of February 22, 2014			
<i>Notes about the data:</i> 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	672,999	168.0	57.9%	71,069	463,348	237.6	264.7	96.5%	91.0%	90.2%	94.2%
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	621,281	173.1	59.8%	59,038	376,012	260.2	295.5				
<b>Eastern Area</b>	120,275	180.7	62.0%	11,863	73,128	270.0	288.7	95.5%	90.0%	89.2%	92.9%
Baltimore	10,086	216.4	72.4%	599	4,659	328.3	377.2	89.9%	76.9%	80.3%	88.6%
Boston	6,954	172.4	60.0%	463	4,176	239.8	306.9	96.6%	91.8%	90.0%	92.1%
Buffalo	8,332	182.2	62.5%	622	3,727	251.4	272.1	94.7%	87.5%	88.8%	91.3%
Cleveland	17,319	197.2	62.0%	2,283	12,925	310.2	347.4	96.7%	88.3%	89.3%	94.2%
Detroit	14,272	165.1	61.6%	1,595	7,950	274.9	276.8	96.8%	92.3%	89.2%	93.4%
Hartford	3,244	139.9	48.3%	540	2,472	234.5	250.1	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,614	176.4	63.1%	665	5,442	314.9	306.9	96.0%	89.1%	89.4%	90.3%
Manchester	1,520	136.4	46.4%	193	1,318	223.5	227.6	94.9%	88.3%	89.6%	97.4%
New York	10,441	174.6	59.7%	953	5,563	329.9	322.5	97.8%	93.1%	89.3%	94.0%
Newark	4,503	162.3	58.1%	377	2,055	258.7	262.1	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	15,863	203.3	69.5%	1,134	7,422	305.1	308.1	93.6%	88.1%	90.2%	94.8%
Pittsburgh	7,243	185.1	63.8%	607	4,598	304.6	349.9	96.3%	89.8%	90.2%	95.4%
Providence	4,135	115.9	39.1%	1,199	7,370	120.6	106.3	94.7%	89.7%	93.1%	89.0%
Togus	2,245	134.3	47.6%	422	2,230	171.6	196.2	95.8%	93.3%	95.8%	96.1%
White River J.	908	181.2	61.2%	83	581	215.1	230.0	95.2%	87.3%	86.2%	89.6%
Wilmington	1,596	181.4	65.4%	108	640	289.4	309.2	95.2%	87.1%	86.8%	93.1%
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	30,330	94.1	28.1%	8,805	65,403	103.4	113.8		99.0%	98.9%	98.4%
Philadelphia PMC	17,453	118.5	41.7%	2,778	22,759	185.1	188.5		100.0%	98.8%	98.4%
Milwaukee PMC	4,708	56.8	10.1%	2,446	18,693	58.8	70.3		98.4%	100.0%	98.0%
St. Paul PMC	7,410	50.6	4.5%	3,380	22,757	64.1	72.0		98.5%	98.0%	98.8%
Other Pension	759	189.6	59.8%	201	1,194	177.2	166.8				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	8,285	108.8	35.8%	1,391	9,137	171.5	159.5				
San Diego	3,252	102.2	29.6%	820	5,510	161.6	149.4				
Winston-Salem	4,004	104.0	36.0%	392	3,141	176.4	160.1				
Other Quick Start	1,029	148.0	54.6%	179	486	206.1	270.0				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	13,103	135.1	50.5%	1,835	12,796	205.7	204.9				
Winston-Salem	2,651	72.5	16.0%	551	4,353	127.3	127.0				
Salt Lake City	8,325	139.8	56.5%	707	4,425	270.1	289.4				
Other Benefits Delivery at Discharge	2,127	194.6	70.3%	577	4,018	201.7	196.3				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics						Reporting Period: As of February 22, 2014				
<i>Notes about the data:</i> 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <b>not</b> included in the Compensation totals.										
<b>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</b>										
<b>EP 010</b>	Initial entitlement for service-connected disability (=>8)	<b>EP 180</b>	Initial entitlement for Pension - Veteran	<b>EP 310</b>	Future examination for disabilities	<b>EP 687</b>	Nehmer review cases based upon new Agent Orange presumptives			
<b>EP 110</b>	Initial entitlement for service-connected disability (<=7)	<b>EP 120</b>	Increased entitlement and/or reconsideration for Pension	<b>EP 320</b>	Increased entitlement due to hospitalization or surgery	<b>EP 405</b>	Reopened or new Agent Orange claims After 9/01/10			
<b>EP 020</b>	Increased evaluation and/or additional claimed conditions	<b>EP 140</b>	Initial claims from surviving spouses, children or parents	<b>EP 681</b>	Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 409</b>	Agent Orange claims where an interim decision was provided			
<b>Compensation and Pension Claims Processing</b>										
# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	672,999	168.0	57.9%	71,069	463,348	237.6	264.7			
<b>Compensation Claims Processing</b>										
<b>USA Compensation Total</b>	621,281	173.1	59.8%	59,038	376,012	260.2	295.5			
<b>Eastern Area</b>	122,713	179.6	61.0%	12,167	77,729	273.8	300.8			
Baltimore	5,802	186.6	65.0%	376	2,321	282.0	336.8			
Boston	6,652	166.1	58.1%	442	3,429	226.9	286.8			
Buffalo	8,438	186.6	62.9%	638	4,080	263.2	290.9			
Cleveland	16,530	189.8	60.5%	1,754	10,348	308.0	346.0			
Detroit	14,352	168.2	61.9%	1,760	9,870	301.4	324.1			
Hartford	5,125	143.5	53.0%	549	3,599	249.0	319.7			
Indianapolis	9,112	190.1	61.5%	694	5,080	342.7	315.7			
Manchester	2,412	173.1	66.3%	249	1,576	252.6	254.0			
New York	9,993	174.3	57.9%	921	5,325	331.2	353.9			
Newark	5,032	169.5	62.5%	444	2,990	284.3	314.5			
Philadelphia (Non-PMC)	18,440	182.7	60.8%	1,584	10,160	268.5	299.0			
Pittsburgh	6,655	182.8	61.1%	553	3,707	305.9	354.7			
Providence	4,683	146.2	46.4%	1,297	8,247	145.3	137.9			
Togus	7,296	215.0	73.8%	702	5,443	254.1	313.4			
White River J.	924	187.0	62.0%	103	849	246.4	280.1			
Wilmington	1,267	180.6	56.4%	101	705	302.9	330.6			
<b>Pension Claims Processing</b>										
<b>USA Pension Total</b>	30,330	94.1	28.1%	8,805	65,403	103.4	113.8			
Philadelphia PMC	16,966	119.1	42.2%	2,690	22,672	187.1	188.7			
Milwaukee PMC	4,872	58.1	10.6%	2,368	18,609	58.0	70.3			
St. Paul PMC	7,461	50.8	5.1%	3,436	22,823	65.1	72.3			
Other Pension	1,031	165.9	46.0%	311	1,299	148.0	159.6			
<b>Quick Start Claims Processing</b>										
<b>USA Quick Start Total</b>	8,285	108.8	35.8%	1,391	9,137	171.5	159.5			
San Diego	3,203	99.2	28.7%	770	5,433	150.1	146.8			
Winston-Salem	4,003	104.0	36.0%	390	3,141	175.6	160.1			
Other Quick Start	1,079	154.6	56.2%	231	563	235.8	278.7			
<b>Benefits Delivery at Discharge Processing</b>										
<b>USA Benefits Delivery at Discharge Total</b>	13,103	135.1	50.5%	1,835	12,796	205.7	204.9			
Winston-Salem	2,634	72.3	15.9%	543	4,312	127.8	126.9			
Salt Lake City	8,325	139.8	56.5%	707	4,425	270.1	289.3			
Other Benefits Delivery at Discharge	2,144	193.9	69.9%	585	4,059	200.2	195.7			

