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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Current Traditional Aggregate Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

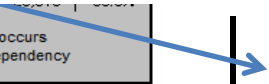
Includes the modification of benefits based upon additional medical factors. Such entitlement usually occurs

Compensation and Pension National Inventory - Historical Reporting Bundles*						
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.						
As of January 11, 2014						
Compensation Entitlement				Pension Entitlement		
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78
EP 409 - Agent Orange claims where an interim decision	22	18	81.8%	EP 697 - Non-entitlement	40	4

EP process
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Survivor			
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%
Award Adjustments	409,635	292,244	71.34%

Adjustments			
EP 697 - Non-entitlement reviews	10	4	40.0%
Pension Other	5,533	2,753	49.8%



VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		660,580	377,942	57.2%
As of March 1, 2014				
Original Entitlement		Total	213,567	121,045
56.7%				
Initial entitlement for service-connected disability (=>8)	EP 010	47,077	25,414	54.0%
Initial entitlement for service-connected disability (<=7)	EP 110	151,426	91,905	60.7%
Initial entitlement - Veteran's Pension	EP 180	7,016	1,843	26.3%
Initial claims from surviving spouses, children or parents	EP 140	8,048	1,883	23.4%
Supplemental Entitlement		Total	447,013	256,897
57.5%				
Increased entitlement and/or reconsideration for Pension	EP 120	10,120	2,375	23.5%
Increased evaluation and/or additional claimed conditions	EP 020	397,893	239,387	60.2%
Future examination for disabilities	EP 310	31,707	13,159	41.5%
Increased entitlement due to hospitalization or surgery	EP 320	2,636	915	34.7%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	4,620	1,042	22.6%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	22	8	36.4%
Agent Orange claims where an interim decision was provided	EP 409	15	11	73.3%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,577	7,170	-593	-8.27%
Buffalo	992	968	24	2.5%
Atlanta	617	552	65	11.8%
St Louis	1,262	1,364	(102)	-7.5%
Muskogee	3,706	4,286	(580)	-13.5%
Total Education Claims - All Education Programs	55,423	65,223	-9,800	-15.03%
Buffalo	8,302	5,898	2,404	40.8%
Atlanta	3,741	4,867	(1,126)	-23.1%
St Louis	10,106	9,272	834	9.0%
Muskogee	33,274	45,186	(11,912)	-26.4%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics						Reporting Period: As of March 1, 2014					
<p><i>Notes about the data:</i></p> <p>1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.</p> <p>2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
<p>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</p>											
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	660,580	166.2	57.2%	3,069	498,467	238.9	262.5	96.5%	91.0%	90.2%	94.2%
Compensation Claims Processing											
USA Compensation Total	610,898	171.4	59.3%	2,672	405,076	251.4	292.6				
Eastern Area	118,208	177.6	61.3%	632	79,409	268.8	286.7	95.5%	90.0%	89.2%	92.9%
Baltimore	10,022	211.1	71.4%	15	5,113	378.1	374.2	89.9%	76.9%	80.3%	88.6%
Boston	6,931	169.4	58.9%	11	4,501	259.8	301.6	96.6%	91.8%	90.0%	92.1%
Buffalo	8,267	182.6	62.5%	35	4,019	300.3	269.6	94.7%	87.5%	88.8%	91.3%
Cleveland	16,819	190.7	60.4%	113	14,019	268.6	343.9	96.7%	88.3%	89.3%	94.2%
Detroit	13,798	163.5	60.7%	119	8,740	214.2	274.1	96.8%	92.3%	89.2%	93.4%
Hartford	3,141	135.4	46.8%	22	2,700	245.9	248.4	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,501	173.2	62.6%	39	5,913	221.2	306.3	96.0%	89.1%	89.4%	90.3%
Manchester	1,537	134.8	46.1%	0	1,369	0.0	228.2	94.9%	88.3%	89.6%	97.4%
New York	10,307	172.3	59.8%	77	5,954	329.8	322.4	97.8%	93.1%	89.3%	94.0%
Newark	4,368	163.4	58.2%	39	2,254	269.9	261.2	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	15,672	200.1	69.5%	80	8,056	363.2	309.2	93.6%	88.1%	90.2%	94.8%
Pittsburgh	7,106	184.2	63.7%	23	4,916	294.7	345.5	96.3%	89.8%	90.2%	95.4%
Providence	4,218	109.7	37.0%	54	7,989	157.9	106.7	94.7%	89.7%	93.1%	89.0%
Togus	2,088	128.0	44.3%	5	2,502	135.6	194.5	95.8%	93.3%	95.8%	96.1%
White River J.	862	179.6	60.8%	0	657	0.0	228.2	95.2%	87.3%	86.2%	89.6%
Wilmington	1,571	180.4	64.5%	0	707	0.0	304.5	95.2%	87.1%	86.8%	93.1%
Pension Claims Processing											
USA Pension Total	28,093	89.2	24.9%	308	70,165	154.8	114.2		99.0%	98.9%	98.4%
Philadelphia PMC	15,313	114.0	37.7%	280	25,017	160.5	187.3		100.0%	98.8%	98.4%
Milwaukee PMC	4,546	53.8	9.4%	10	19,821	59.9	69.6		98.4%	100.0%	98.0%
St. Paul PMC	7,468	49.5	4.4%	10	24,055	48.7	72.2		98.5%	98.0%	98.8%
Other Pension	766	189.3	59.5%	8	1,272	206.5	164.2				
Quick Start Claims Processing											
USA Quick Start Total	8,386	104.3	33.1%	45	9,598	161.0	160.4				
San Diego	3,395	96.4	27.2%	15	5,667	133.2	150.0				
Winston-Salem	4,042	101.6	34.1%	22	3,319	167.7	161.3				
Other Quick Start	949	143.8	49.9%	8	612	194.6	252.3				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	13,203	128.3	46.6%	44	13,628	148.1	204.2				
Winston-Salem	2,811	61.8	11.8%	23	4,643	98.9	126.1				
Salt Lake City	8,475	136.2	53.6%	0	4,691	0.0	287.6				
Other Benefits Delivery at Discharge	1,917	190.7	67.0%	21	4,294	202.0	197.5				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics						Reporting Period: As of March 1, 2014					
<i>Notes about the data:</i> 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.											
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.											
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	660,580	166.2	57.2%	3,069	498,467	238.9	262.5				
Compensation Claims Processing											
USA Compensation Total	610,898	171.4	59.3%	2,672	405,076	251.4	292.6				
Eastern Area	120,734	176.0	60.1%	648	84,141	270.2	298.0				
Baltimore	6,130	181.5	63.8%	10	2,576	233.2	330.5				
Boston	6,736	164.6	57.6%	8	3,721	173.5	281.2				
Buffalo	8,239	188.5	63.8%	36	4,379	304.3	287.9				
Cleveland	16,176	184.6	59.1%	101	11,261	262.5	341.3				
Detroit	13,719	165.7	60.7%	118	10,650	221.5	319.7				
Hartford	5,002	142.7	54.6%	24	3,841	265.2	314.5				
Indianapolis	9,004	181.8	59.3%	32	5,563	304.0	317.9				
Manchester	2,409	173.6	65.7%	0	1,644	0.0	254.3				
New York	9,876	171.4	58.0%	77	5,711	337.9	351.9				
Newark	4,876	170.7	62.6%	43	3,205	278.6	311.0				
Philadelphia (Non-PMC)	18,363	176.7	59.4%	104	11,000	316.2	298.7				
Pittsburgh	6,541	181.4	60.9%	23	4,008	294.7	349.3				
Providence	4,714	138.1	43.8%	62	8,909	191.8	137.5				
Togus	6,825	214.2	73.6%	10	5,977	215.4	309.3				
White River J.	873	184.4	61.4%	0	930	0.0	275.4				
Wilmington	1,251	177.4	55.5%	0	766	0.0	326.0				
Pension Claims Processing											
USA Pension Total	28,093	89.2	24.9%	308	70,165	154.8	114.2				
Philadelphia PMC	14,951	114.3	38.0%	279	24,819	160.9	187.9				
Milwaukee PMC	4,693	55.4	10.0%	10	19,747	59.9	69.6				
St. Paul PMC	7,492	49.5	4.9%	11	24,147	49.1	72.4				
Other Pension	957	172.3	49.4%	8	1,452	206.5	154.9				
Quick Start Claims Processing											
USA Quick Start Total	8,386	104.3	33.1%	45	9,598	161.0	160.4				
San Diego	3,361	94.3	26.5%	15	5,575	133.2	147.0				
Winston-Salem	4,041	101.6	34.1%	22	3,319	167.7	161.2				
Other Quick Start	984	149.2	51.3%	8	704	194.6	263.4				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	13,203	128.3	46.6%	44	13,628	148.1	204.2				
Winston-Salem	2,811	61.8	11.8%	23	4,601	98.9	126.0				
Salt Lake City	8,475	136.2	53.6%	0	4,691	0.0	287.5				
Other Benefits Delivery at Discharge	1,917	190.8	67.0%	21	4,336	202.0	197.0				

