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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Current Traditional Aggregate Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,205	29,979	55.3%

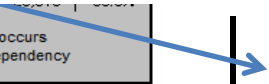
Includes the modification of benefits based upon additional medical factors. Such entitlement usually occurs

Compensation and Pension National Inventory - Historical Reporting Bundles*						
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.						
As of January 11, 2014						
Compensation Entitlement				Pension Entitlement		
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78
EP 409 - Agent Orange claims where an interim decision	22	18	81.8%	EP 697 - Non-entitlement	40	4

EP process
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Survivor			
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%
Award Adjustments	409,635	292,244	71.34%

Adjustments			
EP 697 - Non-entitlement reviews	10	4	40.0%
Pension Other	5,533	2,753	49.8%



VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		647,943	368,829	56.9%
As of March 8, 2014				
Original Entitlement	Total	209,973	119,738	57.0%
Initial entitlement for service-connected disability (=>8)	EP 010	46,164	25,778	55.8%
Initial entitlement for service-connected disability (<=7)	EP 110	149,831	90,933	60.7%
Initial entitlement - Veteran's Pension	EP 180	6,099	1,319	21.6%
Initial claims from surviving spouses, children or parents	EP 140	7,879	1,708	21.7%
Supplemental Entitlement	Total	437,970	249,091	56.9%
Increased entitlement and/or reconsideration for Pension	EP 120	8,946	1,660	18.6%
Increased evaluation and/or additional claimed conditions	EP 020	391,872	234,104	59.7%
Future examination for disabilities	EP 310	30,501	11,722	38.4%
Increased entitlement due to hospitalization or surgery	EP 320	2,306	710	30.8%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	4,311	879	20.4%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	22	9	40.9%
Agent Orange claims where an interim decision was provided	EP 409	12	7	58.3%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,659	6,577	82	1.25%
Buffalo	1,041	992	49	4.9%
Atlanta	583	617	(34)	-5.5%
St Louis	1,326	1,262	64	5.1%
Muskogee	3,709	3,706	3	0.1%
Total Education Claims - All Education Programs	45,939	55,423	-9,484	-17.11%
Buffalo	6,698	8,302	(1,604)	-19.3%
Atlanta	2,582	3,741	(1,159)	-31.0%
St Louis	9,781	10,106	(325)	-3.2%
Muskogee	26,878	33,274	(6,396)	-19.2%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics								Reporting Period: As of March 8, 2014			
<p><i>Notes about the data:</i></p> <p>1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.</p> <p>2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
<p align="center">VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</p>											
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
<p align="center">Compensation and Pension Claims Processing</p>											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	647,943	164.5	56.9%	37,949	533,347	227.6	260.2	96.5%	91.0%	90.2%	94.2%
<p align="center">Compensation Claims Processing</p>											
USA Compensation Total	601,792	169.5	58.8%	30,629	433,033	251.7	289.9				
Eastern Area	116,587	174.2	60.5%	6,647	85,424	259.7	284.7	95.5%	90.0%	89.2%	92.9%
Baltimore	10,136	208.4	70.5%	243	5,341	352.9	373.2	89.9%	76.9%	80.3%	88.6%
Boston	6,892	169.4	59.5%	206	4,696	277.6	300.7	96.6%	91.8%	90.0%	92.1%
Buffalo	8,236	183.2	62.7%	298	4,282	247.4	267.8	94.7%	87.5%	88.8%	91.3%
Cleveland	16,391	185.8	59.7%	1,064	14,970	287.3	340.4	96.7%	88.3%	89.3%	94.2%
Detroit	13,312	161.0	60.0%	1,021	9,642	234.9	270.7	96.8%	92.3%	89.2%	93.4%
Hartford	3,034	132.9	45.3%	239	2,917	230.7	246.9	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,426	169.1	61.9%	538	6,412	277.1	304.4	96.0%	89.1%	89.4%	90.3%
Manchester	1,474	132.2	46.7%	128	1,497	190.7	225.0	94.9%	88.3%	89.6%	97.4%
New York	10,190	168.6	58.9%	487	6,364	315.4	321.8	97.8%	93.1%	89.3%	94.0%
Newark	4,320	159.1	56.4%	289	2,504	243.5	259.0	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	15,131	196.1	68.5%	1,064	9,040	291.4	306.6	93.6%	88.1%	90.2%	94.8%
Pittsburgh	7,064	182.3	63.5%	290	5,183	290.4	342.7	96.3%	89.8%	90.2%	95.4%
Providence	4,531	98.4	32.2%	565	8,500	138.3	108.5	94.7%	89.7%	93.1%	89.0%
Togus	2,035	127.5	43.9%	145	2,642	151.1	192.2	95.8%	93.3%	95.8%	96.1%
White River J.	834	179.9	60.3%	42	699	227.3	228.1	95.2%	87.3%	86.2%	89.6%
Wilmington	1,581	181.5	65.1%	28	735	279.3	303.6	95.2%	87.1%	86.8%	93.1%
<p align="center">Pension Claims Processing</p>											
USA Pension Total	25,645	82.3	21.2%	5,699	75,556	113.8	114.0		99.0%	98.9%	98.4%
Philadelphia PMC	12,892	108.6	34.3%	2,957	27,694	157.6	184.4		100.0%	98.8%	98.4%
Milwaukee PMC	4,713	49.1	7.7%	1,052	20,863	60.7	69.2		98.4%	100.0%	98.0%
St. Paul PMC	7,313	46.8	3.0%	1,577	25,622	62.9	71.6		98.5%	98.0%	98.0%
Other Pension	727	186.7	59.3%	113	1,377	172.2	164.6				
<p align="center">Quick Start Claims Processing</p>											
USA Quick Start Total	8,014	103.6	36.3%	697	10,250	155.6	160.1				
San Diego	3,175	93.3	28.0%	388	6,040	145.8	149.8				
Winston-Salem	3,964	102.9	39.5%	205	3,502	164.7	161.4				
Other Quick Start	875	144.4	52.2%	104	708	174.5	241.6				
<p align="center">Benefits Delivery at Discharge Processing</p>											
USA Benefits Delivery at Discharge Total	12,492	129.1	50.7%	924	14,508	186.7	203.2				
Winston-Salem	2,740	71.1	18.7%	370	4,990	107.2	124.8				
Salt Lake City	8,115	135.9	57.7%	294	4,985	258.9	285.9				
Other Benefits Delivery at Discharge	1,637	192.7	69.8%	260	4,533	218.0	198.6				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics						Reporting Period: As of March 8, 2014					
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.											
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.											
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	647,943	164.5	56.9%	37,949	533,347	227.6	260.2				
Compensation Claims Processing											
USA Compensation Total	601,792	169.5	58.8%	30,629	433,033	251.7	289.9				
Eastern Area	118,933	172.4	59.2%	6,526	90,019	258.8	295.3				
Baltimore	6,464	181.5	63.4%	156	2,722	253.9	326.5				
Boston	6,741	165.6	58.5%	181	3,894	255.8	280.3				
Buffalo	8,215	188.7	63.9%	294	4,637	260.0	286.0				
Cleveland	15,686	179.1	58.2%	837	11,997	278.1	337.6				
Detroit	12,918	160.6	58.9%	955	11,487	246.8	314.6				
Hartford	4,838	143.0	56.9%	274	4,091	240.9	309.9				
Indianapolis	9,013	173.6	56.8%	500	6,031	309.4	317.3				
Manchester	2,293	173.0	65.8%	172	1,816	218.7	250.9				
New York	9,774	167.2	57.0%	479	6,113	319.5	349.5				
Newark	4,795	166.3	60.7%	316	3,478	257.3	306.5				
Philadelphia (Non-PMC)	17,811	172.3	58.1%	1,086	11,982	265.3	295.5				
Pittsburgh	6,703	179.8	61.8%	288	4,273	284.5	345.2				
Providence	4,983	124.7	38.6%	612	9,459	159.2	138.5				
Togus	6,587	216.1	74.6%	308	6,275	262.4	307.1				
White River J.	843	184.6	60.9%	43	973	232.3	273.5				
Wilmington	1,269	177.1	56.6%	25	791	290.4	324.9				
Pension Claims Processing											
USA Pension Total	25,645	82.3	21.2%	5,699	75,556	113.8	114.0				
Philadelphia PMC	12,604	108.6	34.2%	2,887	27,427	159.2	185.1				
Milwaukee PMC	4,855	51.0	8.7%	1,051	20,788	60.6	69.2				
St. Paul PMC	7,278	46.4	3.4%	1,631	25,767	63.6	71.9				
Other Pension	908	171.2	49.2%	130	1,574	163.5	155.3				
Quick Start Claims Processing											
USA Quick Start Total	8,014	103.6	36.3%	697	10,250	155.6	160.1				
San Diego	3,154	91.5	27.6%	378	5,938	143.4	146.8				
Winston-Salem	3,962	102.9	39.5%	206	3,503	165.5	161.4				
Other Quick Start	898	149.5	53.3%	113	809	178.6	252.3				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	12,492	129.1	50.7%	924	14,508	186.7	203.2				
Winston-Salem	2,740	71.1	18.7%	370	4,948	107.2	124.7				
Salt Lake City	8,115	135.9	57.7%	294	4,985	258.9	285.8				
Other Benefits Delivery at Discharge	1,637	192.7	69.8%	260	4,575	218.0	198.2				

