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VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)	636,371	384,213	60.4%
Original Entitlement - Veterans ¹			
Initial entitlement decisions for Voc Rehab	095	1,076	855
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638
Original Entitlement - Survivors ²			
Initial claims from surviving spouses, children or parents	140	7,559	1,854
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464
Supplemental Entitlement			
Increased evaluation and/or additional claimed conditions	020	415,300	255,077
Increased entitlement due to hospitalization or surgery	320	2,555	1,120
Spina bifida and/or birth defects reconsideration	420	179	149
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592
Nehmer review cases based upon new Agent Orange presumptives	687	0	0
Reopened or new Agent Orange claims After 9/01/10	405	24	8
Agent Orange claims where an interim decision was provided	409	22	18
Agent Orange presumptives ³			

EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments	409,635	292,244	71.3%
Dependency	130	232,980	171,262
Survivor restored entitlement	133	118	61
Hospitalization adjustment (non-rating)	135	211	168
Misc determinations	290	90,826	76,555
Spina bifida and/or birth defects adjustments	450	26	22
Future examination for disabilities	310	31,271	14,197
Due process	600	54,203	29,379

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*						
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.						
As of January 11, 2014						
Compensation Entitlement				Pension Entitlement		
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		638,295	360,629	56.5%
As of March 17, 2014				
Original Entitlement	Total	207,105	117,081	56.5%
Initial entitlement for service-connected disability (=>8)	EP 010	45,588	25,171	55.2%
Initial entitlement for service-connected disability (<=7)	EP 110	148,250	89,409	60.3%
Initial entitlement - Veteran's Pension	EP 180	5,645	974	17.3%
Initial claims from surviving spouses, children or parents	EP 140	7,622	1,527	20.0%
Supplemental Entitlement	Total	431,190	243,548	56.5%
Increased entitlement and/or reconsideration for Pension	EP 120	8,303	1,195	14.4%
Increased evaluation and/or additional claimed conditions	EP 020	386,781	228,515	59.1%
Future examination for disabilities	EP 310	29,898	12,373	41.4%
Increased entitlement due to hospitalization or surgery	EP 320	2,064	609	29.5%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	4,111	841	20.5%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	23	10	43.5%
Agent Orange claims where an interim decision was provided	EP 409	10	5	50.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,738	6,659	79	1.19%
Buffalo	1,543	1,041	502	48.2%
Atlanta	528	583	(55)	-9.4%
St Louis	1,388	1,326	62	4.7%
Muskogee	3,279	3,709	(430)	-11.6%
Total Education Claims - All Education Programs	42,796	45,939	-3,143	-6.84%
Buffalo	9,018	6,698	2,320	34.6%
Atlanta	3,101	2,582	519	20.1%
St Louis	12,105	9,781	2,324	23.8%
Muskogee	18,572	26,878	(8,306)	-30.9%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of March 17, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	638,295	163.9	56.5%	67,854	563,252	223.8	258.0	96.5%	91.0%	90.2%	94.2%
Compensation Claims Processing											
USA Compensation Total	594,498	169.0	58.5%	54,472	456,876	248.3	287.5				
Eastern Area	115,120	172.8	59.8%	11,730	90,507	255.4	282.8	95.5%	90.0%	89.2%	92.9%
Baltimore	10,243	206.2	69.9%	470	5,568	343.1	371.5	89.9%	76.9%	80.3%	88.6%
Boston	6,935	166.2	58.3%	433	4,923	267.6	298.7	96.8%	91.8%	90.0%	92.1%
Buffalo	8,091	186.0	63.5%	537	4,521	247.1	266.7	94.7%	87.5%	88.8%	91.3%
Cleveland	15,823	183.3	59.0%	1,962	15,868	285.0	337.1	96.7%	88.3%	89.3%	94.2%
Detroit	13,216	159.0	58.7%	1,711	10,332	237.6	268.7	96.8%	92.3%	89.2%	93.4%
Hartford	2,949	131.3	44.6%	402	3,080	235.3	246.7	99.6%	98.5%	91.7%	96.2%
Indianapolis	11,159	169.2	61.5%	1,016	6,890	268.5	301.2	96.0%	89.1%	89.4%	90.3%
Manchester	1,444	132.2	45.8%	207	1,576	189.5	223.1	94.9%	88.3%	89.6%	97.4%
New York	10,135	165.6	58.2%	848	6,725	304.2	320.0	97.8%	93.1%	89.3%	94.0%
Newark	4,331	154.5	55.0%	529	2,744	241.6	257.3	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	15,004	194.7	67.7%	1,625	9,601	283.4	304.4	93.6%	88.1%	90.2%	94.8%
Pittsburgh	6,958	183.5	63.5%	502	5,395	288.2	340.4	96.3%	89.8%	90.2%	95.4%
Providence	4,499	97.7	30.6%	1,048	8,983	127.3	108.8	94.7%	89.7%	93.1%	89.0%
Togus	1,974	127.8	42.7%	250	2,747	150.0	190.6	95.8%	93.3%	95.8%	96.1%
White River J.	808	182.9	63.2%	74	731	238.9	229.3	95.2%	87.3%	86.2%	89.6%
Wilmington	1,551	175.1	62.5%	116	823	297.1	303.5	95.2%	87.1%	86.8%	93.1%
Pension Claims Processing											
USA Pension Total	24,064	74.8	18.1%	10,643	80,500	109.8	113.4		99.0%	98.8%	98.4%
Philadelphia PMC	11,281	98.4	29.8%	5,372	30,109	156.3	182.0		100.0%	98.8%	98.0%
Milwaukee PMC	4,666	49.0	7.7%	2,048	21,859	54.9	68.3		98.4%	99.6%	98.4%
St. Paul PMC	7,378	43.7	2.7%	3,054	27,099	61.9	71.0		98.5%	98.1%	98.8%
Other Pension	739	185.8	58.9%	169	1,433	165.3	164.1				
Quick Start Claims Processing											
USA Quick Start Total	7,757	104.1	35.2%	1,203	10,756	155.3	159.8				
San Diego	3,054	92.1	26.7%	654	6,306	145.1	149.5				
Winston-Salem	3,868	104.7	38.6%	391	3,688	163.8	161.5				
Other Quick Start	835	145.2	50.5%	158	762	177.0	237.3				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,976	129.8	49.4%	1,536	15,120	197.1	203.6				
Winston-Salem	2,620	70.4	16.3%	536	5,156	113.6	124.9				
Salt Lake City	7,934	138.4	57.1%	539	5,230	254.7	284.2				
Other Benefits Delivery at Discharge	1,422	191.3	67.8%	461	4,734	227.0	200.3				

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Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of March 17, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	638,295	163.9	56.5%	67,854	563,252	223.8	258.0				
Compensation Claims Processing											
USA Compensation Total	594,498	169.0	58.5%	54,472	456,876	248.3	287.5				
Eastern Area	117,645	171.1	58.6%	11,672	95,165	253.8	292.8				
Baltimore	6,859	177.8	61.6%	322	2,888	263.6	323.4				
Boston	6,807	163.1	57.5%	383	4,096	245.7	278.1				
Buffalo	8,071	191.2	64.6%	531	4,874	260.4	284.7				
Cleveland	15,307	177.2	57.7%	1,592	12,752	278.8	334.1				
Detroit	12,742	158.2	57.4%	1,531	12,063	246.6	311.4				
Hartford	4,677	144.2	58.2%	505	4,322	235.1	305.5				
Indianapolis	8,822	171.8	55.5%	891	6,422	300.0	315.5				
Manchester	2,249	175.8	65.2%	259	1,903	210.5	248.3				
New York	9,729	163.9	56.4%	836	6,470	306.4	346.2				
Newark	4,783	161.8	59.2%	573	3,735	255.0	302.8				
Philadelphia (Non-PMC)	17,671	171.3	57.4%	1,836	12,732	252.6	291.9				
Pittsburgh	6,583	180.5	61.6%	525	4,510	280.9	341.6				
Providence	4,919	123.0	36.7%	1,119	9,966	146.3	138.2				
Togus	6,364	218.7	75.3%	583	6,550	263.6	305.4				
White River J.	815	187.3	63.7%	77	1,007	246.3	273.2				
Wilmington	1,247	167.7	53.4%	109	875	303.1	323.1				
Pension Claims Processing											
USA Pension Total	24,064	74.8	18.1%	10,643	80,500	109.8	113.4				
Philadelphia PMC	11,043	98.1	29.7%	5,264	29,804	157.3	182.7				
Milwaukee PMC	4,786	50.7	8.6%	2,065	21,802	55.5	68.3				
St. Paul PMC	7,325	43.1	2.5%	3,116	27,252	62.8	71.4				
Other Pension	910	172.3	52.7%	198	1,642	154.3	154.6				
Quick Start Claims Processing											
USA Quick Start Total	7,757	104.1	35.2%	1,203	10,756	155.3	159.8				
San Diego	3,033	90.0	26.1%	644	6,204	144.0	146.7				
Winston-Salem	3,867	104.6	38.6%	392	3,689	164.2	161.5				
Other Quick Start	857	151.3	51.8%	167	863	178.2	247.6				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,976	129.8	49.4%	1,536	15,120	197.1	203.6				
Winston-Salem	2,619	70.3	16.2%	536	5,114	113.6	124.8				
Salt Lake City	7,934	138.4	57.1%	539	5,230	254.7	284.1				
Other Benefits Delivery at Discharge	1,423	191.4	67.8%	461	4,776	227.0	199.9				

