



Uploaded to the VFC Website

▶▶ July 2014 ◀◀

This Document has been provided to you courtesy of Veterans-For-Change!

Feel free to pass to any veteran who might be able to use this information!

For thousands more files like this and hundreds of links to useful information, and hundreds of "Frequently Asked Questions, please go to:

[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

Note:

VFC is not liable for source information in this document, it is merely provided as a courtesy to our members & subscribers.



VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	118	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,203	29,379	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*						
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.						
As of January 11, 2014						
Compensation Entitlement				Pension Entitlement		
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
As of March 31 2014		619,290	343,794	55.5%
Original Entitlement	Total	200,958	112,920	56.2%
Initial entitlement for service-connected disability (=>8)	EP 010	44,131	24,194	54.8%
Initial entitlement for service-connected disability (<=7)	EP 110	145,262	86,708	59.7%
Initial entitlement - Veteran's Pension	EP 180	4,682	703	15.0%
Initial claims from surviving spouses, children or parents	EP 140	6,883	1,315	19.1%
Supplemental Entitlement	Total	418,332	230,874	55.2%
Increased entitlement and/or reconsideration for Pension	EP 120	7,503	848	11.3%
Increased evaluation and/or additional claimed conditions	EP 020	378,147	218,304	57.7%
Future examination for disabilities	EP 310	27,369	10,585	38.7%
Increased entitlement due to hospitalization or surgery	EP 320	1,901	489	25.7%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	3,384	636	18.8%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	23	10	43.5%
Agent Orange claims where an interim decision was provided	EP 409	5	2	40.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	5,827	6,738	-911	-13.52%
Buffalo	983	1,543	(560)	-36.3%
Atlanta	571	528	43	8.1%
St Louis	1,134	1,388	(254)	-18.3%
Muskogee	3,139	3,279	(140)	-4.3%
Total Education Claims - All Education Programs	30,284	42,796	-12,512	-29.24%
Buffalo	5,107	9,018	(3,911)	-43.4%
Atlanta	3,386	3,101	285	9.2%
St Louis	8,587	12,105	(3,518)	-29.1%
Muskogee	13,204	18,572	(5,368)	-28.9%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics							Reporting Period: As of March 31 2014				
<p><i>Notes about the data:</i></p> <p>1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.</p> <p>2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
<p>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</p>											
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
<p>Compensation and Pension Claims Processing</p>											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	619,290	162.7	55.5%	128,984	624,382	219.0	253.6	96.5%	91.0%	90.2%	94.2%
<p>Compensation Claims Processing</p>											
USA Compensation Total	580,292	167.3	57.4%	104,004	506,408	244.4	282.9				
Eastern Area	112,547	169.1	58.0%	22,502	101,279	248.9	278.4	95.5%	90.0%	89.2%	92.9%
Baltimore	10,241	203.6	69.4%	1,032	6,130	327.6	366.3	89.9%	76.9%	80.3%	88.6%
Boston	7,115	166.7	57.5%	705	5,195	255.6	295.4	96.6%	91.8%	90.0%	92.1%
Buffalo	7,928	184.9	62.4%	1,155	5,139	250.0	265.0	94.7%	87.5%	88.8%	91.3%
Cleveland	15,020	174.8	56.1%	3,778	17,684	279.5	330.6	96.7%	88.3%	89.3%	94.2%
Detroit	13,188	151.2	53.9%	3,226	11,847	237.6	264.7	96.8%	92.3%	89.2%	93.4%
Hartford	2,949	125.7	41.0%	673	3,351	228.1	244.3	99.6%	96.5%	91.7%	96.2%
Indianapolis	10,782	164.8	59.3%	2,100	7,974	257.6	293.9	96.0%	89.1%	89.4%	90.3%
Manchester	1,424	131.3	46.2%	354	1,723	186.4	219.6	94.9%	88.3%	89.6%	97.4%
New York	9,763	162.6	57.2%	1,634	7,511	296.4	316.7	97.8%	93.1%	89.3%	94.0%
Newark	4,022	154.4	53.9%	957	3,172	242.3	255.4	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	14,961	190.0	66.2%	2,720	10,696	279.8	301.3	93.6%	88.1%	90.2%	94.8%
Pittsburgh	6,815	183.5	63.1%	969	5,862	288.2	336.2	96.3%	89.8%	90.2%	95.4%
Providence	4,189	100.0	30.8%	2,189	10,124	113.7	107.9	94.7%	89.7%	93.1%	89.0%
Togus	1,862	122.1	39.3%	546	3,043	159.3	188.3	95.8%	93.3%	95.8%	96.1%
White River J.	759	174.4	59.2%	224	881	208.4	223.1	95.2%	87.3%	86.2%	89.6%
Wilmington	1,529	168.2	61.3%	240	947	294.2	301.9	95.2%	87.1%	86.8%	93.1%
<p>Pension Claims Processing</p>											
USA Pension Total	21,332	69.4	16.1%	19,560	89,417	96.6	110.2		99.0%	98.8%	98.4%
Philadelphia PMC	8,855	94.4	29.4%	9,704	34,441	133.1	172.3		100.0%	98.8%	98.0%
Milwaukee PMC	4,535	47.5	6.4%	4,011	23,822	52.8	66.8		98.4%	99.6%	98.4%
St. Paul PMC	7,226	40.9	1.5%	5,550	29,595	61.6	70.2		98.5%	98.1%	98.8%
Other Pension	716	186.3	58.8%	295	1,559	154.1	162.0				
<p>Quick Start Claims Processing</p>											
USA Quick Start Total	7,214	105.3	32.7%	2,208	11,761	152.3	158.9				
San Diego	2,795	89.2	23.1%	1,201	6,853	140.8	148.4				
Winston-Salem	3,651	107.5	36.5%	758	4,055	166.2	162.2				
Other Quick Start	768	153.4	49.3%	249	853	165.1	227.4				
<p>Benefits Delivery at Discharge Processing</p>											
USA Benefits Delivery at Discharge Total	10,452	133.1	48.0%	3,212	16,796	188.7	201.4				
Winston-Salem	1,993	75.4	15.8%	1,264	5,884	106.4	121.9				
Salt Lake City	7,373	141.6	54.8%	1,194	5,885	248.5	279.7				
Other Benefits Delivery at Discharge	1,086	181.8	61.2%	754	5,027	231.9	202.6				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of March 31 2014			
<i>Notes about the data:</i>							
1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.							
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

	Compensation and Pension Claims Processing										
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	619,290	162.7	55.5%	128,984	624,382	219.0	253.6				
Compensation Claims Processing											
USA Compensation Total	580,292	167.3	57.4%	104,004	506,408	244.4	282.9				
Eastern Area	114,796	167.6	56.9%	22,888	106,381	245.6	286.9				
Baltimore	7,284	176.7	60.0%	691	3,257	262.8	316.5				
Boston	7,014	164.0	56.9%	632	4,345	240.1	275.4				
Buffalo	7,882	189.6	63.5%	1,167	5,510	260.0	281.8				
Cleveland	14,681	169.9	55.2%	3,262	14,422	272.8	326.4				
Detroit	12,783	149.3	52.5%	2,807	13,339	245.5	304.9				
Hartford	4,526	143.9	59.1%	907	4,724	225.4	297.7				
Indianapolis	8,534	162.5	51.3%	1,744	7,275	287.3	310.6				
Manchester	2,156	176.2	64.4%	474	2,118	214.1	245.3				
New York	9,396	160.2	55.5%	1,574	7,208	301.6	341.1				
Newark	4,411	162.0	57.9%	1,056	4,218	251.9	296.5				
Philadelphia (Non-PMC)	17,507	170.3	56.9%	3,383	14,279	231.6	282.7				
Pittsburgh	6,420	179.9	60.9%	1,015	5,000	281.3	335.7				
Providence	4,554	124.1	36.4%	2,312	11,159	130.8	135.8				
Togus	5,662	219.3	76.4%	1,397	7,364	261.3	300.3				
White River J.	761	176.9	59.3%	233	1,163	218.0	263.9				
Wilmington	1,225	155.5	51.8%	234	1,000	298.0	319.4				
Pension Claims Processing											
USA Pension Total	21,332	69.4	16.1%	19,560	89,417	96.6	110.2				
Philadelphia PMC	8,716	93.9	29.3%	9,499	34,039	133.5	172.9				
Milwaukee PMC	4,594	48.9	7.0%	4,083	23,820	54.0	66.9				
St. Paul PMC	7,216	40.6	0.9%	5,568	29,704	61.7	70.4				
Other Pension	806	179.0	59.8%	410	1,854	142.1	151.8				
Quick Start Claims Processing											
USA Quick Start Total	7,214	105.3	32.7%	2,208	11,761	152.3	158.9				
San Diego	2,782	87.6	22.7%	1,183	6,743	138.7	145.5				
Winston-Salem	3,650	107.5	36.5%	759	4,056	166.5	162.1				
Other Quick Start	782	158.1	50.3%	266	962	172.0	238.7				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,452	133.1	48.0%	3,212	16,796	188.7	201.4				
Winston-Salem	1,991	75.4	15.8%	1,264	5,842	106.2	121.8				
Salt Lake City	7,373	141.6	54.8%	1,194	5,885	248.5	279.6				
Other Benefits Delivery at Discharge	1,088	181.7	61.2%	754	5,069	232.3	202.2				

