Uploaded to the VFC Website
▶▶ ▶▶ July 2014 ◀◀ ◀◀

This Document has been provided to you courtesy of Veterans-For-Change!

Feel free to pass to any veteran who might be able to use this information!

For thousands more files like this and hundreds of links to useful information, and hundreds of "Frequently Asked Questions, please go to:

Veterans-For-Change

If Veterans don't help Veterans, who will?

Note: VFC is not liable for source information in this document, it is merely provided as a courtesy to our members & subscribers.
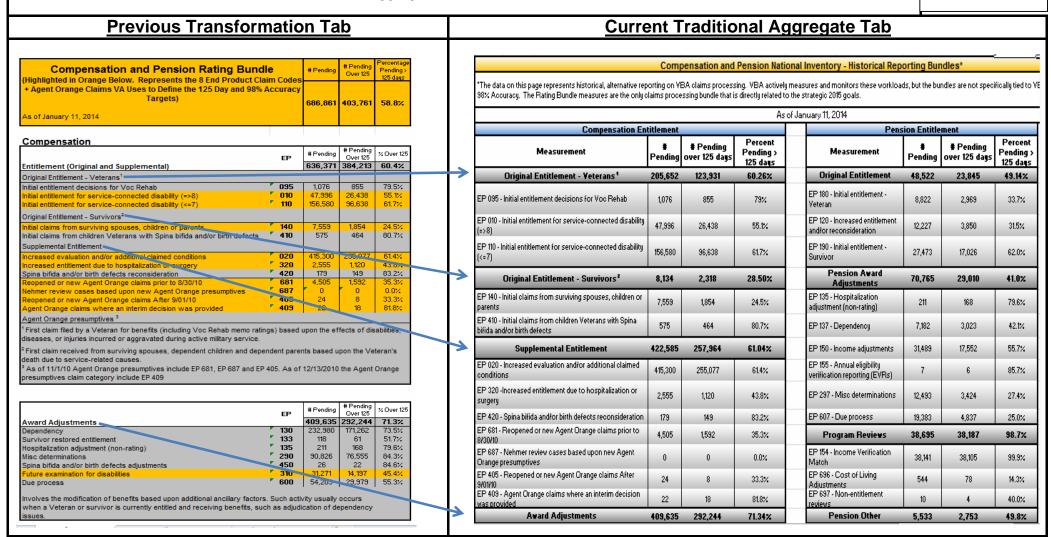

Riverside County, California

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Walkthrough

Previous Transformation Tab

Compensation and Pension Rating Bundle
(Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)

As of January 11, 2014

	# Pending	# Pending Over 125	Percentage Pending > 125 days
	686,861	403,761	58.8%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		636,371	384,213	60.4%
Original Entitlement - Veterans[1]				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors[2]				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives [3]				

[1] First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

[2] First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

[3] As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		409,635	292,244	71.3%
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	118	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles[a]

[a] The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement					Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days		Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans[1]	**205,652**	**123,931**	**60.26%**		**Original Entitlement**	**48,522**	**23,845**	**49.14%**
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%		EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%		EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%		EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors[2]	**8,134**	**2,318**	**28.50%**		**Pension Award Adjustments**	**70,765**	**29,010**	**41.0%**
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%		EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%		EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	**422,585**	**257,964**	**61.04%**		EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%		EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%		EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%		EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%		**Program Reviews**	**38,695**	**38,187**	**98.7%**
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%		EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%		EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%		EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	**409,635**	**292,244**	**71.34%**		**Pension Other**	**5,533**	**2,753**	**49.8%**

Compensation and Pension Rating Bundle Totals **(Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)** As of April 7, 2014		# Pending	# Pending Over 125	Percentage Pending > 125 days
		614,641	337,357	54.9%
Original Entitlement	**Total**	**200,820**	**112,153**	**55.8%**
Initial entitlement for service-connected disability (=>8)	**EP 010**	44,601	24,576	55.1%
Initial entitlement for service-connected disability (<=7)	**EP 110**	144,781	85,803	59.3%
Initial entitlement - Veteran's Pension	**EP 180**	4,478	531	11.9%
Initial claims from surviving spouses, children or parents	**EP 140**	6,960	1,243	17.9%
Supplemental Entitlement	**Total**	**413,821**	**225,204**	**54.4%**
Increased entitlement and/or reconsideration for Pension	**EP 120**	7,446	653	8.8%
Increased evaluation and/or additional claimed conditions	**EP 020**	375,464	213,781	56.9%
Future examination for disabilities	**EP 310**	26,010	9,732	37.4%
Increased entitlement due to hospitalization or surgery	**EP 320**	1,840	438	23.8%
Reopened or new Agent Orange claims prior to 8/30/10	**EP 681**	3,035	587	19.3%
Nehmer review cases based upon new Agent Orange presumptives	**EP 687**	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	**EP 405**	21	11	52.4%
Agent Orange claims where an interim decision was provided	**EP 409**	5	2	40.0%

To view Rating Bundle data at Regional Office level, click a jurisdiction filter below.
Hover over a title to learn the difference between each jurisdiction.

Station of Origination	Station of Jurisdiction

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	**5,491**	**6,335**	**-844**	**-13.32%**
Buffalo	1,206	1,339	(133)	-9.9%
Atlanta	390	517	(127)	-24.6%
St Louis	1,222	1,030	192	18.6%
Muskogee	2,673	3,449	(776)	-22.5%
Total Education Claims - All Education Programs	**30,284**	**34,273**	**-3,989**	**-11.64%**
Buffalo	5,107	6,936	(1,829)	-26.4%
Atlanta	3,386	3,284	102	3.1%
St Louis	8,587	9,719	(1,132)	-11.6%
Muskogee	13,204	14,334	(1,130)	-7.9%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of April 7, 2014

Notes about the data:
1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	614,641	161.3	54.9%	21,664	652,386	215.5	252.1	96.1%	90.7%	90.3%	93.9%
Compensation Claims Processing											
USA Compensation Total	575,307	166.3	56.8%	18,367	530,226	236.7	280.9				
Eastern Area	111,867	166.9	57.1%	3,835	106,267	240.0	276.6	94.9%	89.1%	88.9%	92.4%
Baltimore	10,346	200.9	68.0%	149	6,380	323.7	364.5	94.8%	86.0%	80.7%	88.0%
Boston	7,056	167.8	57.2%	177	5,423	220.4	292.8	99.2%	98.4%	89.9%	92.6%
Buffalo	7,863	184.5	62.4%	248	5,394	292.0	266.1	94.9%	86.9%	88.6%	91.2%
Cleveland	14,881	169.1	54.4%	539	18,501	259.1	327.8	96.8%	93.7%	90.8%	93.8%
Detroit	12,883	148.2	52.6%	693	12,645	231.8	262.5	93.0%	88.7%	89.5%	92.9%
Hartford	2,969	124.6	40.3%	79	3,448	224.0	244.0	99.6%	98.5%	91.8%	95.8%
Indianapolis	10,678	165.0	59.0%	404	8,460	232.0	290.3	93.9%	89.5%	89.8%	89.6%
Manchester	1,417	131.5	45.3%	50	1,787	170.1	217.6	96.0%	87.3%	89.6%	97.8%
New York	9,728	160.2	56.3%	289	7,883	257.2	314.2	96.1%	92.1%	88.9%	93.1%
Newark	3,944	151.2	53.3%	171	3,380	254.0	255.2	91.1%	80.8%	84.1%	86.2%
Philadelphia (Non-PMC)	15,151	186.6	64.6%	370	11,184	262.5	299.8	91.9%	83.6%	87.5%	94.6%
Pittsburgh	6,758	182.3	62.8%	173	6,093	294.7	334.8	95.1%	84.6%	88.5%	94.9%
Providence	4,137	98.4	29.5%	335	10,561	129.3	108.5	96.7%	94.0%	93.3%	88.4%
Togus	1,826	119.1	37.6%	63	3,185	167.2	186.9	93.6%	91.3%	95.2%	96.0%
White River J.	726	174.2	58.8%	49	946	179.1	220.1	94.2%	85.5%	85.9%	89.9%
Wilmington	1,504	169.0	60.9%	46	997	265.3	299.9	92.6%	83.3%	86.9%	91.0%
Pension Claims Processing											
USA Pension Total	21,155	66.0	13.8%	2,453	92,546	73.6	109.4		0	0	0
Philadelphia PMC	8,520	87.9	25.0%	837	35,654	109.1	170.9		98.4%	98.8%	97.6%
Milwaukee PMC	4,665	47.9	6.3%	552	24,611	44.9	66.1		98.3%	99.6%	98.0%
St. Paul PMC	7,278	40.9	1.2%	1,018	30,658	55.7	69.8		100.0%	98.5%	98.8%
Other Pension	692	183.2	57.4%	46	1,623	166.3	161.9				
Quick Start Claims Processing											
USA Quick Start Total	7,329	100.3	33.8%	436	12,269	143.1	158.4				
San Diego	2,812	81.8	22.5%	260	7,138	133.2	147.9				
Winston-Salem	3,765	104.0	38.9%	137	4,223	153.5	162.0				
Other Quick Start	752	150.4	50.3%	39	908	172.6	223.8				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,850	125.7	49.1%	408	17,345	193.3	201.0				
Winston-Salem	2,325	64.7	16.0%	116	6,051	97.2	121.1				
Salt Lake City	7,488	137.9	57.9%	208	6,154	236.9	277.8				
Other Benefits Delivery at Discharge	1,037	174.3	59.9%	84	5,140	217.9	203.1				

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics	Reporting Period: As of April 7, 2014

Notes about the data:
1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are __not__ included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

	Compensation and Pension Claims Processing										
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	614,641	161.3	54.9%	21,664	652,386	215.5	252.1				
Compensation Claims Processing											
USA Compensation Total	575,307	166.3	56.8%	18,367	530,226	236.7	280.9				
Eastern Area	113,987	165.6	56.1%	3,990	111,576	236.7	284.6				
Baltimore	7,050	171.7	57.8%	154	3,425	282.5	314.8				
Boston	6,865	166.9	57.4%	169	4,563	213.6	273.1				
Buffalo	7,805	188.7	63.4%	261	5,777	302.8	282.7				
Cleveland	14,600	164.4	53.6%	488	15,177	257.6	323.3				
Detroit	12,392	146.4	51.1%	602	14,037	232.1	301.3				
Hartford	4,445	144.4	60.3%	152	4,917	211.9	294.4				
Indianapolis	8,563	161.4	50.2%	314	7,632	250.6	307.7				
Manchester	2,097	176.6	63.0%	84	2,227	213.4	243.5				
New York	9,396	157.4	54.8%	267	7,553	267.1	338.1				
Newark	4,290	158.8	57.1%	200	4,462	254.5	294.2				
Philadelphia (Non-PMC)	17,629	168.1	55.7%	532	14,981	203.2	279.0				
Pittsburgh	6,384	178.3	60.7%	155	5,213	300.9	334.4				
Providence	4,466	121.2	34.8%	362	11,627	150.4	136.0				
Togus	6,024	216.7	75.2%	153	7,704	248.8	297.8				
White River J.	727	175.9	58.7%	52	1,231	194.9	259.9				
Wilmington	1,254	158.3	53.1%	45	1,050	265.9	316.7				
Pension Claims Processing											
USA Pension Total	21,155	66.0	13.8%	2,453	92,546	73.6	109.4				
Philadelphia PMC	8,431	87.4	24.9%	796	35,207	108.4	171.5				
Milwaukee PMC	4,710	49.0	6.7%	566	24,621	47.7	66.3				
St. Paul PMC	7,259	40.5	0.8%	1,028	30,772	56.0	70.0				
Other Pension	755	178.4	58.3%	63	1,946	153.6	151.7				
Quick Start Claims Processing											
USA Quick Start Total	7,329	100.3	33.8%	436	12,269	143.1	158.4				
San Diego	2,801	80.4	22.1%	258	7,026	131.2	145.1				
Winston-Salem	3,765	104.1	38.9%	137	4,224	153.5	162.0				
Other Quick Start	763	154.6	51.1%	41	1,019	183.5	235.2				
Benefits Delivery at Discharge Processing											
USA Benefits Deliery at Discharge Total	10,850	125.7	49.1%	408	17,345	193.3	201.0				
Winston-Salem	2,323	64.5	16.0%	115	6,008	97.5	121.0				
Salt Lake City	7,488	137.9	57.9%	208	6,154	236.9	277.7				
Other Benefits Delivery at Discharge	1,039	174.5	60.0%	85	5,183	216.1	202.7				

Compensation Entitlement			
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days
Original Entitlement - Veterans	**190,460**	**111,265**	**58.42%**
EP 095 - Initial entitlement decisions for Voc Rehab	1,078	886	82%
EP 010 - Initial entitlement for service-connected disability (<=8)	44,601	24,576	55.1%
EP 110 - Initial entitlement for service-connected disability (<=7)	144,781	85,803	59.3%
Original Entitlement - Survivors	**7,479**	**1,690**	**22.60%**
EP 140 - Initial claims from surviving spouses, children or parents	6,960	1,243	17.9%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	519	447	86.1%
Supplemental Entitlement	**380,556**	**214,981**	**56.49%**
EP 020 - Increased evaluation and/or additional claimed conditions	375,464	213,781	56.9%
EP 320 - Increased entitlement due to hospitalization or surgery	1,840	438	23.8%
EP 420 - Spina bifida and/or birth defects reconsideration	191	162	84.8%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	3,035	587	19.3%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	21	11	52.4%
EP 409 - Agent Orange claims where an interim decision was provided	5	2	40.0%
Award Adjustments	**426,517**	**301,032**	**70.58%**
EP 130 - Dependency	245,073	185,289	75.6%
EP 133 - Survivor restored entitlement	140	68	48.6%
EP 135 - Hospitalization adjustment (non-rating)	216	151	69.9%
EP 290 - Misc determinations	97,084	75,061	77.3%
EP 450 - Spina bifida and/or birth defects adjustments	34	30	88.2%
EP 310 - Future examination for disabilities	26,010	9,732	37.4%
EP 600 - Due process	57,960	30,701	53.0%
Program Reviews	**66,610**	**53,560**	**80.4%**
EP 314 - Income verification for unemployability	153	139	90.8%
EP 680 - Review of Hemodialysis related cases/conditions	51	34	66.7%
EP 682 - Review of Radiation related cases/conditions	575	540	93.9%
EP 684 - Review of Misc cases referred to central office	3,903	2,358	60.4%
EP 685 - Review of effective date related to herbicide exposure	75	70	93.3%
EP 690 - Cost of Living Adjustments (COLAs) and other reviews	14,263	9,985	70.0%
EP 699 - Social Security number verification	47,590	40,434	85.0%
Compensation Other	**169,494**	**133,573**	**78.8%**
EP 173 - Pre-decisional hearings	3,050	2,334	76.5%
EP 400 - Correspondence	107,765	90,361	83.9%
EP 500 - Congressional correspondence	2,203	1,503	68.2%
EP 510 - Freedom of Information Act (FOIA) requests	31,574	18,701	59.2%
EP 930 - Review, including quality assurance	24,276	20,188	83.2%
EP 960 - Correction of errors	626	486	77.6%

Pension Entitlement			
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days
Original Entitlement	**30,792**	**8,717**	**28.31%**
EP 180 - Initial entitlement - Veteran	4,478	531	11.9%
EP 120 - Increased entitlement and/or reconsideration	7,446	653	8.8%
EP 190 - Initial entitlement - Survivor	18,868	7,533	39.9%
Pension Award Adjustments	**70,379**	**22,567**	**32.1%**
EP 135 - Hospitalization adjustment (non-rating)	216	151	69.9%
EP 137 - Dependency	7,377	2,297	31.1%
EP 150 - Income adjustments	30,174	12,239	40.6%
EP 155 - Annual eligibility verification reporting (EVRs)	4	4	100.0%
EP 297 - Misc determinations	11,777	2,589	22.0%
EP 607 - Due process	20,831	5,287	25.4%
Program Reviews	**27,752**	**27,738**	**99.9%**
EP 154 - Income Verification Match	27,316	27,307	100.0%
EP 696 - Cost of Living Adjustments	427	424	99.3%
EP 697 - Non-entitlement reviews	9	7	77.8%
Pension Other	**6,534**	**2,832**	**43.3%**
EP 407 - Correspondence	4,787	2,211	46.2%
EP 507 - Congressional correspondence	579	12	2.1%
EP 937 - Internal quality reviews	1,168	609	52.1%

Appeals, Burials, Accrued	
Measurement	Claims Pending
Total Appeals Pending	**273,733**
Pending Notice of Disagreements	184,248
Avg. Days Pending for Notice of Disagreements	404
Pending Statement of Cases	20,447
Pending Form 9s	61,159
Avg. Days Pending for Form 9s	629
Pending Remands Returned to the Regional Office	18,068
Avg. Days Pending for Remands at a Regional Office	555
Pending Remands sent to the Appeals Management Center	9,868
Avg. Days Pending for Remands at the Appeals Management Center	150
Claims Ready for Travel Board	390
Total Burials Pending	**38,488**
Total Accrued Pending	**11,941**

REGIONAL OFFICE COMPENSATION INVENTORY

REGIONAL OFFICE COMPENSATION INVENTORY

REGIONAL OFFICE PENSION INVENTORY