



Uploaded to the VFC Website

▶▶ July 2014 ◀◀

This Document has been provided to you courtesy of Veterans-For-Change!

Feel free to pass to any veteran who might be able to use this information!

For thousands more files like this and hundreds of links to useful information, and hundreds of "Frequently Asked Questions, please go to:

[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

Note:

VFC is not liable for source information in this document, it is merely provided as a courtesy to our members & subscribers.



VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	409	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	30,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,137	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
As of April 19, 2014		602,200	325,144	54.0%
Original Entitlement	Total	197,834	108,189	54.7%
Initial entitlement for service-connected disability (=>8)	EP 010	43,789	23,925	54.6%
Initial entitlement for service-connected disability (<=7)	EP 110	142,483	82,797	58.1%
Initial entitlement - Veteran's Pension	EP 180	4,710	372	7.9%
Initial claims from surviving spouses, children or parents	EP 140	6,852	1,095	16.0%
Supplemental Entitlement	Total	404,366	216,955	53.7%
Increased entitlement and/or reconsideration for Pension	EP 120	7,245	466	6.4%
Increased evaluation and/or additional claimed conditions	EP 020	369,074	204,888	55.5%
Future examination for disabilities	EP 310	23,946	10,612	44.3%
Increased entitlement due to hospitalization or surgery	EP 320	1,549	387	25.0%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	2,525	589	23.3%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	23	11	47.8%
Agent Orange claims where an interim decision was provided	EP 409	4	2	50.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,627	6,359	268	4.21%
Buffalo	1,051	985	66	6.7%
Atlanta	659	647	12	1.9%
St Louis	1,301	1,129	172	15.2%
Muskogee	3,616	3,598	18	0.5%
Total Education Claims - All Education Programs	30,678	28,672	2,006	7.00%
Buffalo	4,238	3,519	719	20.4%
Atlanta	3,293	3,793	(500)	-13.2%
St Louis	10,516	7,609	2,907	38.2%
Muskogee	12,631	13,751	(1,120)	-8.1%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics						Reporting Period: As of April 19, 2014					
<p><i>Notes about the data:</i></p> <p>1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.</p> <p>2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
<p>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</p>											
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
<p>Compensation and Pension Claims Processing</p>											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	602,200	160.8	54.0%	74,513	705,235	215.5	249.4	96.1%	90.7%	90.3%	93.9%
<p>Compensation Claims Processing</p>											
USA Compensation Total	564,250	165.7	55.9%	62,595	574,454	238.2	277.6				
Eastern Area	109,772	165.8	56.0%	13,076	115,508	235.0	273.1	94.9%	89.1%	88.9%	92.4%
Baltimore	10,285	198.5	65.6%	753	6,984	303.9	358.8	94.8%	86.0%	80.7%	88.0%
Boston	6,720	172.9	58.8%	729	5,975	208.6	284.6	99.2%	98.4%	89.9%	92.6%
Buffalo	7,510	189.2	64.0%	755	5,901	279.6	266.8	94.9%	86.9%	88.6%	91.2%
Cleveland	14,494	163.7	51.9%	1,888	19,850	261.1	323.3	96.8%	93.7%	90.8%	93.8%
Detroit	12,666	143.6	49.7%	1,991	13,943	224.9	258.7	93.0%	88.7%	89.5%	92.9%
Hartford	3,003	122.9	41.7%	272	3,641	224.6	243.0	99.6%	98.5%	91.8%	95.8%
Indianapolis	10,311	167.9	58.8%	1,338	9,394	231.2	284.4	93.9%	89.5%	89.8%	89.6%
Manchester	1,496	130.5	44.7%	163	1,900	211.8	218.4	96.0%	87.3%	89.6%	97.8%
New York	9,531	160.8	55.7%	939	8,533	252.5	309.4	96.1%	92.1%	88.9%	93.1%
Newark	3,787	150.1	53.1%	525	3,734	239.4	253.1	91.1%	80.8%	84.1%	86.2%
Philadelphia (Non-PMC)	15,234	185.3	63.6%	1,251	12,065	268.2	297.7	91.9%	83.6%	87.5%	94.6%
Pittsburgh	6,629	180.3	61.9%	690	6,610	284.3	330.5	95.1%	84.6%	88.5%	94.9%
Providence	4,268	96.1	27.9%	1,142	11,368	110.1	108.0	96.7%	94.0%	93.3%	88.4%
Togus	1,719	118.1	36.9%	336	3,458	146.7	183.4	93.6%	91.3%	95.2%	96.0%
White River J.	674	176.8	58.8%	146	1,043	180.6	216.5	94.2%	85.5%	85.9%	89.9%
Wilmington	1,445	164.6	58.4%	158	1,109	248.6	294.0	92.6%	83.3%	86.9%	91.0%
<p>Pension Claims Processing</p>											
USA Pension Total	21,001	62.1	11.2%	9,089	99,182	74.1	107.0		99.0%	98.8%	98.4%
Philadelphia PMC	8,229	80.1	20.0%	2,925	37,742	113.0	167.8		100.0%	98.8%	98.0%
Milwaukee PMC	4,997	46.1	5.1%	2,443	26,502	47.0	64.8		98.4%	99.6%	98.4%
St. Paul PMC	7,083	41.6	1.0%	3,553	33,193	55.0	68.6		98.5%	98.1%	98.8%
Other Pension	692	173.8	53.0%	168	1,745	192.7	164.8				
<p>Quick Start Claims Processing</p>											
USA Quick Start Total	6,978	99.1	31.9%	1,356	13,189	151.9	158.2				
San Diego	2,717	80.6	20.5%	667	7,545	126.8	146.6				
Winston-Salem	3,572	103.4	37.0%	565	4,651	168.8	163.1				
Other Quick Start	689	149.6	50.9%	124	993	209.4	224.1				
<p>Benefits Delivery at Discharge Processing</p>											
USA Benefits Delivery at Discharge Total	9,971	132.1	49.0%	1,473	18,410	178.2	199.4				
Winston-Salem	1,889	70.6	15.1%	591	6,526	90.3	118.8				
Salt Lake City	7,114	143.4	57.1%	683	6,629	236.5	274.8				
Other Benefits Delivery at Discharge	968	169.4	55.5%	199	5,255	239.3	204.3				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of April 19, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	602,200	160.8	54.0%	74,513	705,235	215.5	249.4				
Compensation Claims Processing											
USA Compensation Total	564,250	165.7	55.9%	62,595	574,454	238.2	277.6				
Eastern Area	111,207	165.0	55.3%	13,605	121,191	231.5	280.2				
Baltimore	7,189	168.6	54.1%	562	3,833	257.6	307.7				
Boston	6,601	171.0	58.6%	638	5,032	218.2	268.1				
Buffalo	6,860	199.3	66.4%	773	6,289	290.4	282.8				
Cleveland	14,273	159.7	51.3%	1,781	16,470	254.9	317.9				
Detroit	12,379	141.9	48.6%	1,708	15,143	229.7	295.9				
Hartford	4,212	144.2	58.9%	514	5,279	213.2	288.9				
Indianapolis	8,483	161.9	50.7%	1,021	8,339	249.9	302.8				
Manchester	2,066	171.9	59.9%	293	2,436	253.1	245.7				
New York	9,095	159.5	55.4%	866	8,152	256.5	331.7				
Newark	4,063	157.3	56.3%	610	4,872	243.0	289.5				
Philadelphia (Non-PMC)	17,410	171.4	57.2%	1,792	16,241	201.3	272.9				
Pittsburgh	6,304	176.2	60.0%	630	5,688	284.4	329.8				
Providence	4,499	115.1	32.2%	1,225	12,490	132.1	135.2				
Togus	5,903	214.2	74.1%	894	8,445	244.1	293.0				
White River J.	675	178.2	58.7%	149	1,328	188.0	254.3				
Wilmington	1,195	149.1	49.7%	149	1,154	251.4	310.3				
Pension Claims Processing											
USA Pension Total	21,001	62.1	11.2%	9,089	99,182	74.1	107.0				
Philadelphia PMC	8,173	79.5	19.8%	2,853	37,264	112.6	168.4				
Milwaukee PMC	5,028	47.0	5.5%	2,473	26,528	48.4	65.0				
St. Paul PMC	7,071	41.4	0.8%	3,555	33,299	54.9	68.9				
Other Pension	729	172.1	54.0%	208	2,091	179.1	154.4				
Quick Start Claims Processing											
USA Quick Start Total	6,978	99.1	31.9%	1,356	13,189	151.9	158.2				
San Diego	2,700	79.6	20.2%	660	7,428	123.6	143.7				
Winston-Salem	3,570	103.3	36.9%	565	4,652	168.8	163.1				
Other Quick Start	708	151.8	51.4%	131	1,109	221.2	235.5				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,971	132.1	49.0%	1,473	18,410	178.2	199.4				
Winston-Salem	1,887	70.3	15.1%	590	6,483	90.4	118.6				
Salt Lake City	7,094	143.2	57.0%	683	6,629	236.5	274.7				
Other Benefits Delivery at Discharge	990	170.5	56.5%	200	5,298	238.4	203.8				

Compensation Entitlement				Pension Entitlement				Appeals, Burials, Account	
Measurement	Claims Pending	Program Pending (over 90 days)	Percent Pending over 90 days	Measurement	Claims Pending	Program Pending (over 90 days)	Percent Pending over 90 days	Measurement	Claims Pending
Original Entitlement - Veterans¹	187,313	187,581	57.43%	Original Entitlement	25,338	7,162	34.48%	Total Appeals Pending	274,264
EP 100 - Initial entitlement decisions for Vet Rehab	1,041	833	82%	EP 100 - Initial entitlement - Veterans	6,710	321	7.2%	Pending Notice of Disagreements	184,022
EP 100 - Initial entitlement for service-connected disability (v0)	43,709	23,820	54.6%	EP 120 - Increased entitlement and/or reconsideration	7,245	466	6.4%	Reg. Days Pending for Notice of Disagreements	404
EP 110 - Initial entitlement for service-connected disability (v1)	142,483	82,737	58.1%	EP 150 - Initial entitlement - Survivors	17,383	6,344	36.5%	Pending Statement of Cases	22,895
Original Entitlement - Survivors²	7,360	1,533	20.83%	Pension Award Adjustments	65,135	21,721	31.4%	Pending Form 9c	81,328
EP 140 - Initial claims from surviving spouses, children or parents	6,882	1,056	16.0%	EP 155 - Hospitalization adjustment (opwmg)	206	159	76.4%	Reg. Days Pending for Form 9c	626
EP 410 - Initial claims from children Veterans with Spina Injia and/or birth defects	558	438	86.2%	EP 137 - Dependency	7,088	2,213	31.2%	Pending Remarks Returned to the Regional Office	98,197
Supplemental Entitlement	373,371	206,049	55.19%	EP 100 - Income adjustments	20,287	11,846	40.4%	Reg. Days Pending for Remarks at a Regional Office	553
EP 001 - Increased evaluation and/or additional claimed conditions	368,074	204,888	55.5%	EP 105 - Annual eligibility verification	4	4	100.0%	Pending Remarks sent to the Remarks Management Center	93,274
EP 200 - Increased entitlement due to hospitalization or surgery	1,549	387	25.0%	EP 207 - Misc. determinations	11,201	2,231	20.7%	Reg. Days Pending for Remarks at the Appeals Management Center	148
EP 400 - Spina Injia and/or birth defects reconsideration	196	163	83.2%	EP 607 - Due process	21,258	5,168	24.3%	Claims Ready for Travel Board	413
EP 600 - Reopened or new Agent Orange claims (year 18 130010)	2,525	593	23.5%	Program Reviews	27,091	27,076	100.0%	Total Burials Pending	36,563
EP 600 - Reopened or new Agent Orange claims (year 18 10010)	0	0	0.0%	EP 104 - Income Verification Match	26,876	26,668	100.0%	Total Accrued Pending	11,260
EP 600 - Reopened or new Agent Orange claims (year 18 10010)	23	11	47.8%	EP 606 - Cost of Living Adjustments	405	405	100.0%		
EP 600 - Agent Orange claims where an interim decision was generated	4	2	50.0%	EP 607 - Non-entitlement releases	6	5	83.3%		
Award Adjustments	430,315	305,125	70.91%	Pension Other	6,658	2,862	42.1%		
EP 130 - Dependency	248,045	188,577	75.7%	EP 607 - Correspondence	4,962	2,220	44.7%		
EP 132 - Survivor restored entitlement	177	74	41.8%	EP 607 - Congressional correspondence	395	13	3.3%		
EP 136 - Hospitalization adjustment (non-rating)	206	159	77.4%	EP 607 - Internal quality reviews	1,131	560	50.3%		
EP 136 - Misc. determinations	92,271	34,833	37.6%						
EP 400 - Spina Injia and/or birth defects adjustments	34	34	100.0%						
EP 310 - Future examination for disabilities	23,946	10,612	44.3%						
EP 600 - Due process	9,616	30,940	32.0%						
Program Reviews	65,969	53,865	81.6%						
EP 314 - Income verification for unemployment	156	147	94.2%						
EP 600 - Review of Fluoridation related cases/conditions	47	35	74.5%						
EP 600 - Review of Fluoridation related cases/conditions	67	136	202.8%						
EP 600 - Review of Fluoridation related cases/conditions	2,411	2,098	87.0%						
EP 605 - Review of effective date related to herbicide exposure	76	70	92.1%						
EP 600 - Cost of Living Adjustments (COLA) and other reviews	14,283	16,212	114.0%						
EP 600 - Social Security number verification	47,079	40,566	86.2%						
Compensation Other	176,683	133,478	75.6%						
EP 113 - Pre-decisional hearings	3,176	2,241	70.7%						
EP 500 - Congressional correspondence	107,813	68,681	63.8%						
EP 510 - Freedom of Information Act (FOIA) requests	31,743	18,745	59.1%						
EP 520 - Reviews, including quality assurance	24,913	20,581	82.6%						
EP 900 - Correction of errors	672	492	73.0%						

REGIONAL OFFICE COMPENSATION INVENTORY

Region	Entitlement				Pension				Other	Burial	Account	Appeals
	Claims Pending	Reg. Days Pending	Pending over 180 days	Percent Pending over 180 days	Claims Pending	Reg. Days Pending	Pending over 180 days	Percent Pending over 180 days				
NEW ENGLAND	98,396	88,862	113,154	88.0%	13,800	10,276	13,239	89.0%	1,736	1,736	1,736	100.0%
MIDWEST	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
SOUTHERN	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
WEST	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
WESTERN PACE	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
TOTAL	559,791	512,420	667,148	88.0%	78,150	61,980	80,365	89.0%	9,174	9,174	9,174	100.0%

REGIONAL OFFICE COMPENSATION INVENTORY

Region	Entitlement				Pension				Other	Burial	Account	Appeals
	Claims Pending	Reg. Days Pending	Pending over 180 days	Percent Pending over 180 days	Claims Pending	Reg. Days Pending	Pending over 180 days	Percent Pending over 180 days				
NEW ENGLAND	98,396	88,862	113,154	88.0%	13,800	10,276	13,239	89.0%	1,736	1,736	1,736	100.0%
MIDWEST	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
SOUTHERN	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
WEST	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
WESTERN PACE	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
TOTAL	559,791	512,420	667,148	88.0%	78,150	61,980	80,365	89.0%	9,174	9,174	9,174	100.0%

REGIONAL OFFICE PENSION INVENTORY

Region	Entitlement				Pension				Other	Burial	Account	Appeals
	Claims Pending	Reg. Days Pending	Pending over 180 days	Percent Pending over 180 days	Claims Pending	Reg. Days Pending	Pending over 180 days	Percent Pending over 180 days				
NEW ENGLAND	98,396	88,862	113,154	88.0%	13,800	10,276	13,239	89.0%	1,736	1,736	1,736	100.0%
MIDWEST	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
SOUTHERN	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
WEST	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
WESTERN PACE	120,449	110,854	137,998	88.0%	18,450	14,918	22,274	89.0%	2,104	2,104	2,104	100.0%
TOTAL	559,791	512,420	667,148	88.0%	78,150	61,980	80,365	89.0%	9,174	9,174	9,174	100.0%