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VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	409	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	30,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,137	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		577,852	293,302	50.8%
As of May 17, 2014				
Original Entitlement	Total	192,203	99,878	52.0%
Initial entitlement for service-connected disability (=>8)	EP 010	43,080	23,074	53.6%
Initial entitlement for service-connected disability (<=7)	EP 110	138,117	75,639	54.8%
Initial entitlement - Veteran's Pension	EP 180	4,542	241	5.3%
Initial claims from surviving spouses, children or parents	EP 140	6,464	924	14.3%
Supplemental Entitlement	Total	385,649	193,424	50.2%
Increased entitlement and/or reconsideration for Pension	EP 120	6,688	291	4.4%
Increased evaluation and/or additional claimed conditions	EP 020	355,749	182,907	51.4%
Future examination for disabilities	EP 310	20,170	9,239	45.8%
Increased entitlement due to hospitalization or surgery	EP 320	1,341	357	26.6%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	1,680	622	37.0%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	16	6	37.5%
Agent Orange claims where an interim decision was provided	EP 409	5	2	40.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	7,118	6,579	539	8.19%
Buffalo	1,045	1,099	(54)	-4.9%
Atlanta	796	713	83	11.6%
St Louis	1,485	1,615	(130)	-8.0%
Muskogee	3,792	3,152	640	20.3%
Total Education Claims - All Education Programs	35,841	30,356	5,485	18.07%
Buffalo	4,782	4,667	115	2.5%
Atlanta	4,252	3,460	792	22.9%
St Louis	9,256	8,519	737	8.7%
Muskogee	17,551	13,710	3,841	28.0%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of May 17, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	577,852	158.7	50.8%	64,085	813,746	207.0	244.0	95.7%	90.7%	90.4%	93.7%
Compensation Claims Processing											
USA Compensation Total	542,316	163.6	52.6%	52,991	665,041	232.3	271.6				
Eastern Area	105,765	162.2	52.4%	10,834	134,145	230.9	267.2	94.3%	89.9%	89.4%	92.2%
Baltimore	10,230	195.3	61.6%	647	8,164	284.1	348.7	83.5%	77.6%	79.4%	85.8%
Boston	6,788	173.0	56.5%	413	6,754	229.3	277.3	98.1%	95.2%	89.5%	91.9%
Buffalo	7,254	184.4	61.3%	637	6,925	287.0	269.4	94.4%	86.9%	88.4%	92.3%
Cleveland	13,200	154.9	46.2%	1,779	22,843	237.2	312.1	97.5%	98.5%	91.8%	94.6%
Detroit	12,190	135.5	44.1%	1,550	16,439	215.6	252.8	93.9%	90.3%	90.8%	92.1%
Hartford	2,931	121.4	41.1%	270	4,095	209.3	239.5	99.1%	98.4%	92.9%	95.0%
Indianapolis	9,456	170.7	55.9%	1,031	11,285	234.9	275.4	94.9%	90.2%	89.5%	90.0%
Manchester	1,463	127.8	41.8%	184	2,159	206.1	216.7	94.1%	84.6%	89.7%	97.8%
New York	8,962	163.4	55.4%	775	9,800	238.1	301.2	95.5%	93.4%	90.1%	93.6%
Newark	3,506	140.2	47.4%	482	4,495	224.4	249.6	93.9%	82.8%	85.8%	86.6%
Philadelphia (Non-PMC)	14,992	183.4	60.8%	1,163	14,000	277.7	295.1	90.5%	81.3%	87.6%	94.6%
Pittsburgh	6,500	179.7	59.2%	570	7,628	265.8	322.0	94.6%	88.1%	88.9%	94.5%
Providence	4,644	86.7	22.9%	891	13,111	108.8	107.5	98.0%	95.6%	93.1%	87.7%
Togus	1,692	108.6	29.7%	231	3,921	151.2	178.7	95.1%	95.5%	95.1%	96.4%
White River J.	558	171.3	51.8%	110	1,237	230.0	217.3	95.5%	89.6%	86.5%	87.4%
Wilmington	1,399	168.6	55.6%	101	1,289	229.4	286.0	95.4%	88.7%	88.5%	90.5%
Pension Claims Processing											
USA Pension Total	19,831	58.3	8.7%	8,533	113,040	64.7	102.0		98.9%	98.9%	98.4%
Philadelphia PMC	7,034	73.9	15.4%	2,875	42,253	89.9	160.1		98.3%	98.8%	97.6%
Milwaukee PMC	4,840	47.1	4.9%	2,559	30,833	43.2	62.0		98.4%	99.6%	98.8%
St. Paul PMC	7,235	40.9	1.1%	2,989	38,028	54.4	66.8		100.0%	98.4%	98.8%
Other Pension	722	156.7	45.8%	110	1,926	180.5	166.1				
Quick Start Claims Processing											
USA Quick Start Total	6,518	90.9	27.0%	1,168	15,089	146.1	157.1				
San Diego	2,670	74.1	16.7%	479	8,339	121.2	144.2				
Winston-Salem	3,151	94.1	30.4%	619	5,656	156.9	163.2				
Other Quick Start	697	140.7	50.8%	70	1,094	221.3	224.5				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,187	133.5	49.3%	1,393	20,576	168.9	196.2				
Winston-Salem	1,561	69.9	16.7%	610	7,444	79.4	113.9				
Salt Lake City	6,691	144.6	56.7%	671	7,674	236.3	269.4				
Other Benefits Delivery at Discharge	935	160.0	50.6%	112	5,458	252.8	205.7				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of May 17, 2014			
<i>Notes about the data:</i>							
1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.							
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	577,852	158.7	50.8%	64,085	813,746	207.0	244.0				
Compensation Claims Processing											
USA Compensation Total	542,316	163.6	52.6%	52,991	665,041	232.3	271.6				
Eastern Area	106,235	161.9	52.3%	11,291	140,558	227.0	272.8				
Baltimore	7,188	169.9	52.0%	384	4,478	243.4	298.6				
Boston	6,532	169.1	55.1%	374	5,745	224.9	262.1				
Buffalo	6,657	189.4	61.3%	608	7,279	304.2	285.3				
Cleveland	13,050	151.9	45.6%	1,732	19,381	230.6	304.9				
Detroit	11,971	133.6	43.1%	1,446	17,478	217.1	286.0				
Hartford	3,847	147.1	55.9%	439	6,023	215.9	279.7				
Indianapolis	8,013	161.4	48.7%	806	9,834	239.6	292.7				
Manchester	1,862	168.2	54.9%	276	2,848	238.2	245.1				
New York	8,646	161.9	55.0%	714	9,323	235.6	320.6				
Newark	3,671	146.6	49.8%	545	5,726	231.8	281.9				
Philadelphia (Non-PMC)	16,433	177.4	59.3%	1,558	18,823	217.4	265.8				
Pittsburgh	5,757	182.8	61.4%	517	6,620	265.2	320.7				
Providence	4,778	96.8	25.2%	977	14,351	141.1	134.2				
Togus	5,924	199.1	64.7%	695	9,782	251.1	287.2				
White River J.	744	189.7	63.4%	124	1,539	234.9	250.7				
Wilmington	1,162	148.7	46.6%	96	1,328	228.4	300.5				
Pension Claims Processing											
USA Pension Total	19,831	58.3	8.7%	8,533	113,040	64.7	102.0				
Philadelphia PMC	7,019	73.6	15.3%	2,859	41,740	89.5	160.6				
Milwaukee PMC	4,845	47.4	5.1%	2,570	30,881	44.0	62.3				
St. Paul PMC	7,226	40.8	1.1%	2,989	38,130	54.5	66.9				
Other Pension	741	156.3	46.3%	115	2,289	172.2	155.9				
Quick Start Claims Processing											
USA Quick Start Total	6,518	90.9	27.0%	1,168	15,089	146.1	157.1				
San Diego	2,662	73.4	16.6%	471	8,213	121.2	141.6				
Winston-Salem	3,151	94.1	30.4%	619	5,657	156.9	163.1				
Other Quick Start	705	142.4	51.1%	78	1,219	211.2	233.9				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,187	133.5	49.3%	1,393	20,576	168.9	196.2				
Winston-Salem	1,559	70.0	16.7%	609	7,399	78.9	113.7				
Salt Lake City	6,668	144.3	56.5%	671	7,675	236.2	269.4				
Other Benefits Delivery at Discharge	960	161.3	51.7%	113	5,502	254.1	205.2				

