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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of May 25, 2013	865,265	575,825	66.5%

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	830,849	550,951	66.3%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		778,425	530,325	68.1%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,464	1,175	80.3%
Initial entitlement for service-connected disability (=>8)	010	67,819	47,679	70.3%
Initial entitlement for service-connected disability (<=7)	110	223,869	159,126	71.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,408	2,378	28.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	484	356	73.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	472,137	317,084	67.2%
Increased entitlement due to hospitalization or surgery	320	1,652	669	40.5%
Spina bifida and/or birth defects reconsideration	420	169	143	84.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	765	109	14.2%
Nehmer review cases based upon new Agent Orange presumptives	687	2	2	100.0%
Reopened or new Agent Orange claims After 9/01/10	405	1,414	1,406	99.4%
Agent Orange claims where an interim decision was provided	409	242	198	81.8%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		348,792	237,620	68.1%
Dependency	130	195,828	142,374	72.7%
Survivor restored entitlement	133	56	18	32.1%
Hospitalization adjustment (non-rating)	135	248	162	65.3%
Misc determinations	290	87,441	63,298	72.4%
Spina bifida and/or birth defects adjustments	450	20	10	50.0%
Future examination for disabilities	310	18,794	8,244	43.9%
Due process	600	46,405	23,514	50.7%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		67,454	51,842	76.9%
Income verification for unemployment	314	3,717	3,717	100.0%
Review of Hemodialysis related cases/conditions	680	37	27	73.0%
Review of Radiation related cases/conditions	682	1,014	941	92.8%
Review of Misc cases referred to central office	684	9,293	7,790	83.8%
Review of effective date related to herbicide exposure	685	123	117	95.1%
Cost of Living Adjustments (COLAs) and other reviews	690	11,425	7,516	65.8%
Social Security number verification	690 Group	41,845	31,734	75.8%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
		91,180	59,008	64.7%
Pre-decisional hearings	173	2,278	1,770	77.7%
Correspondence	400	29,983	15,825	52.8%
Congressional correspondence	500	3,511	1,362	38.8%
Freedom of Information Act (FOIA) requests	510	25,733	13,911	54.1%
Review, including quality assurance	930	28,953	25,549	88.2%
Correction of errors	960	722	591	81.9%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		86,840	45,500	52.4%
Increased entitlement and/or reconsideration	120	20,399	8,657	42.4%
Initial entitlement - Veteran	180	15,348	5,399	35.2%
Initial entitlement - Survivor	190	51,093	31,444	61.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		100,170	39,465	39.4%
Hospitalization adjustment (non-rating)	135	1,945	303	15.6%
Dependency	137	10,708	5,087	47.5%
Income adjustments	150	50,898	20,852	41.0%
Annual eligibility verification reporting (EVRs)	155	9	8	88.9%
Misc determinations	297	18,055	7,012	38.8%
Due process	607	18,555	6,203	33.4%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		50,926	50,381	98.9%
Income Verification Match	154	49,178	49,176	100.0%
Cost of Living Adjustments	696	59	55	93.2%
Non-entitlement reviews	697	1,689	1,150	68.1%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		8,066	4,762	59.0%
Correspondence	407	4,287	2,830	66.0%
Congressional correspondence	507	1,290	12	0.9%
Internal quality reviews	937	2,489	1,920	77.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	57,399

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,656

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of May 25, 2013	NA	250,218

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	10,178
	All	86,518

Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of May 25, 2013

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.6%	830,849	258.7	321.0

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
865,265	575,825	66.5%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.6%	784,239	266.3	350.1
EASTERN AREA	88.1%	149,134	280.6	361.9
Baltimore	81.7%	16,242	409.9	548.1
Boston	94.7%	10,983	336.2	441.3
Buffalo	93.3%	8,173	220.6	286.7
Cleveland	87.3%	25,530	294.1	425.3
Detroit	71.9%	15,714	190.5	306.6
Hartford	93.8%	2,855	121.1	214.3
Indianapolis	91.8%	15,805	345.8	467.1
Manchester	91.2%	1,833	195.1	289.8
New York	90.7%	11,660	294.0	503.7
Newark	77.3%	3,686	146.6	256.2
Philadelphia	95.3%	16,803	259.8	331.1
Pittsburgh	91.2%	10,961	302.6	468.6
Providence	98.2%	4,284	141.5	115.8
Togus	95.0%	2,408	143.3	139.8
White River J.	80.0%	877	204.6	256.6
Wilmington	78.7%	1,320	182.2	224.3
SOUTHERN AREA	88.2%	246,908	236.1	320.3
Atlanta	89.8%	31,154	223.1	335.7
Columbia	98.6%	21,181	262.1	349.3
Huntington	84.5%	9,020	230.2	229.8
Jackson	85.2%	9,241	249.7	390.4
Louisville	88.9%	10,731	232.0	270.7
Montgomery	85.1%	16,056	215.4	319.4
Nashville	91.9%	12,964	140.1	182.6
Roanoke	93.2%	27,759	297.1	430.2
San Juan	81.8%	5,207	200.3	259.9
St. Petersburg	93.6%	50,746	240.5	349.4
Washington	N/A	78	447.6	420.2
Winston-Salem	77.6%	52,771	229.8	322.7

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
778,425	530,325	68.1%	348,790	237,618	68.1%	67,454	51,842	76.9%	91,100	58,930	64.7%	38,578	1,479	247,704
151,386	103,602	68.4%	62,427	41,002	65.7%	17,597	13,721	78.0%	19,109	12,510	65.5%	25,443	214	42,255
15,998	13,024	81.4%	6,268	4,833	77.1%	955	770	80.6%	2,384	1,676	70.3%	2	2	3,523
10,497	8,135	77.5%	5,074	3,796	74.8%	1,579	1,391	88.1%	882	587	66.6%	-	2	3,989
8,038	5,255	65.4%	4,963	3,142	63.3%	423	387	91.5%	628	370	58.9%	-	4	1,276
25,245	18,635	73.8%	9,155	6,452	70.5%	2,252	2,135	94.8%	3,389	1,661	49.0%	5	99	8,218
15,321	9,141	59.7%	5,519	2,677	48.5%	982	758	77.2%	2,497	1,835	73.5%	7	35	5,469
2,681	1,060	39.5%	1,619	607	37.5%	240	172	71.7%	520	95	18.3%	-	-	756
15,670	11,853	75.6%	6,469	4,527	70.0%	781	562	72.0%	1,511	1,105	73.1%	2	65	4,846
1,831	1,042	56.9%	1,084	607	56.0%	162	131	80.9%	114	74	64.9%	1	-	694
11,441	7,813	68.3%	4,601	2,584	56.2%	928	679	73.2%	637	409	64.2%	1	3	3,327
3,473	1,645	47.4%	1,624	797	49.1%	868	840	96.8%	1,000	504	50.4%	1	2	2,161
21,544	13,252	61.5%	6,534	4,596	70.3%	6,250	4,173	66.8%	3,589	2,868	79.9%	25,423	-	2,940
10,877	8,448	77.7%	4,617	3,821	82.8%	779	719	92.3%	1,161	841	72.4%	1	1	2,816
4,311	1,943	45.1%	1,711	674	39.4%	414	377	91.1%	167	123	73.7%	-	1	838
2,293	1,084	47.3%	2,139	1,238	57.9%	907	560	61.7%	143	78	54.5%	-	-	436
861	506	58.8%	496	296	59.7%	61	53	86.9%	215	87	40.5%	-	-	310
1,305	766	58.7%	554	355	64.1%	16	14	87.5%	272	197	72.4%	-	-	656
242,567	161,579	66.6%	116,145	83,920	72.3%	20,135	15,779	78.4%	23,467	14,600	62.2%	140	480	93,733
30,703	20,656	67.3%	12,631	9,703	76.8%	1,269	1,122	88.4%	3,251	2,057	63.3%	-	19	13,003
20,998	14,384	68.5%	7,275	3,731	51.3%	862	560	65.0%	1,194	845	70.8%	1	11	6,366
8,794	6,370	72.4%	2,235	1,062	47.5%	200	144	72.0%	932	584	62.7%	-	1	3,585
9,353	6,239	66.7%	4,008	2,825	70.5%	1,475	1,326	89.9%	1,410	815	57.8%	63	41	4,106
10,559	6,620	62.7%	6,606	5,395	81.7%	1,446	1,348	93.2%	1,931	1,319	68.3%	35	91	3,748
15,868	10,057	63.4%	8,412	5,956	70.8%	4,091	2,756	67.4%	1,826	925	50.7%	5	104	11,143
12,406	5,383	43.4%	7,112	3,260	45.8%	720	375	52.1%	1,906	1,119	58.7%	4	62	6,641
27,559	20,273	73.6%	9,916	7,609	76.7%	1,067	754	70.7%	2,341	1,361	58.1%	10	17	7,447
5,210	2,747	52.7%	3,085	1,943	63.0%	385	325	84.4%	1,404	1,232	87.7%	1	1	5,286
49,710	34,408	69.2%	19,742	14,082	71.3%	2,183	1,437	65.8%	2,559	1,455	56.9%	18	123	21,546
96	84	87.5%	212	159	75.0%	117	112	95.7%	753	745	98.9%	-	-	-
51,311	34,358	67.0%	34,911	28,195	80.8%	6,320	5,520	87.3%	3,960	2,143	54.1%	3	10	10,862

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	91.0%	183,749	263.0	334.1
Chicago	91.2%	19,281	348.1	522.7
Des Moines	93.8%	6,019	228.9	334.3
Fargo	91.8%	1,246	100.5	137.6
Houston	84.1%	36,358	288.2	436.2
Lincoln	97.0%	2,471	98.2	145.4
Little Rock	90.2%	8,288	227.3	310.2
Milwaukee	96.7%	6,582	121.4	185.7
Muskogee	93.9%	14,358	199.7	255.7
New Orleans	90.2%	14,010	269.6	371.1
Sioux Falls	95.1%	869	85.7	116.4
St. Louis	87.7%	19,680	256.8	367.6
St. Paul	89.8%	7,107	95.2	113.6
Waco	81.3%	42,214	312.9	460.1
Wichita	92.3%	5,266	197.4	291.2
WESTERN AREA	90.8%	204,363	295.1	398.6
Albuquerque	90.8%	4,926	185.1	266.9
Anchorage	86.2%	2,822	252.5	346.2
Boise	98.4%	2,314	142.9	209.8
Denver	96.9%	11,805	214.2	289.5
Cheyenne	93.2%	1,262	133.3	177.7
Fort Harrison	98.5%	2,645	175.8	219.9
Honolulu	83.1%	5,943	315.9	459.6
Los Angeles	89.7%	21,957	364.7	613.6
Manila	91.2%	1,697	162.9	241.5
Oakland	91.8%	26,140	417.0	552.3
Phoenix	82.1%	20,594	324.2	508.1
Portland	91.8%	13,531	235.5	341.6
Reno	93.2%	10,355	339.6	525.5
Salt Lake City	91.8%	23,509	259.9	351.5
San Diego	80.6%	28,253	250.4	334.3
Seattle	93.3%	26,610	284.7	354.9
Other	N/A	85	864.1	847.8

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
185,529	122,283	65.9%	73,663	44,348	60.2%	11,688	7,548	64.8%	21,560	14,775	68.5%	12,542	568	60,616
19,102	15,019	78.6%	7,111	5,736	80.7%	850	677	79.6%	2,710	2,293	84.6%	14	155	5,678
5,851	3,762	64.3%	2,767	1,414	51.1%	185	148	80.0%	269	151	56.1%	-	2	1,021
1,162	318	27.4%	521	29	5.6%	66	25	37.9%	73	34	46.6%	-	-	257
35,727	25,642	71.8%	15,352	10,881	70.9%	1,209	964	79.7%	5,720	4,617	80.7%	5	9	15,026
2,390	574	24.0%	1,740	343	19.7%	183	50	27.3%	591	181	30.6%	-	1	1,546
7,968	4,966	62.3%	6,156	4,199	68.2%	1,740	1,082	62.2%	1,400	1,152	82.3%	5	69	5,078
9,073	3,082	34.0%	4,167	1,742	41.8%	444	382	86.0%	503	174	34.6%	10,057	-	3,303
13,990	8,435	60.3%	5,877	2,573	43.8%	1,304	634	48.6%	1,206	357	29.6%	5	7	3,048
13,695	10,022	73.2%	6,160	4,328	70.3%	317	254	80.1%	2,049	1,524	74.4%	16	145	4,482
801	157	19.6%	602	50	8.3%	426	45	10.6%	158	54	34.2%	-	1	188
19,604	13,879	70.8%	5,729	3,028	52.9%	1,513	1,101	72.8%	2,085	1,373	65.9%	10	165	5,170
9,481	2,042	21.5%	1,668	178	10.7%	1,939	1,295	66.8%	976	226	23.2%	2,423	-	1,319
41,559	31,185	75.0%	13,700	8,779	64.1%	1,424	839	58.9%	3,251	2,256	69.4%	7	12	13,494
5,126	3,200	62.4%	2,113	1,068	50.5%	88	52	59.1%	569	383	67.3%	-	2	1,006
198,857	142,775	71.8%	96,499	68,343	70.8%	18,034	14,794	82.0%	26,926	17,030	63.2%	452	212	43,603
4,929	2,794	56.7%	2,407	1,650	68.6%	225	186	82.7%	746	462	61.9%	-	4	1,800
2,694	1,934	71.8%	2,394	2,079	86.8%	1,061	1,027	96.8%	457	320	70.0%	-	1	137
2,261	1,011	44.7%	1,689	911	53.9%	259	164	63.3%	566	332	58.7%	1	-	998
12,314	7,705	62.6%	7,473	5,185	69.4%	2,005	1,135	56.6%	2,088	1,183	56.7%	3	5	3,861
1,204	577	47.9%	515	244	47.4%	77	70	90.9%	228	151	66.2%	37	3	266
2,543	1,497	58.9%	1,399	571	40.8%	309	187	60.5%	316	206	65.2%	-	1	227
5,946	4,356	73.3%	2,136	1,075	50.3%	168	131	78.0%	858	711	82.9%	2	1	752
21,767	16,269	74.7%	7,655	6,095	79.6%	1,885	1,756	93.2%	2,279	1,050	46.1%	6	6	5,611
1,801	739	41.0%	1,318	502	38.1%	187	101	54.0%	902	616	68.3%	338	103	1,476
25,811	20,999	81.4%	11,507	9,919	86.2%	1,318	1,102	83.6%	5,391	4,398	81.6%	5	5	7,392
20,354	15,740	77.3%	7,318	5,025	68.7%	772	666	86.3%	1,611	866	53.8%	2	9	5,146
12,964	8,645	66.7%	7,077	4,893	69.1%	2,280	1,927	84.5%	1,257	365	29.0%	5	32	5,246
10,082	7,842	77.8%	3,126	2,314	74.0%	185	143	77.3%	674	448	66.5%	-	9	745
23,399	17,121	73.2%	13,854	11,196	80.8%	556	477	85.8%	3,428	2,447	71.4%	1	-	1,335
27,957	18,796	67.2%	8,320	5,221	62.8%	2,383	1,838	77.1%	2,549	1,833	71.9%	-	4	3,971
22,831	16,750	73.4%	18,311	11,463	62.6%	4,364	3,884	89.0%	3,576	1,642	45.9%	52	29	4,640
86	86	100.0%	56	5	8.9%	-	-	0.0%	38	15	39.5%	1	5	7,497

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	98.3%	46,610	131.2	141.8
Philadelphia	98.3%	26,895	163.4	194.0
Milwaukee	100.0%	10,050	85.6	125.4
St. Paul	96.6%	8,909	77.0	116.7
Other (in transit)	N/A	756	227.5	174.4

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
86,840	45,500	52.4%	100,170	39,465	39.2%	50,926	50,381	98.9%	8,096	4,778	58.0%	18,821	13,177	2,514
50,958	31,425	61.7%	39,656	17,542	44.2%	24,660	24,659	100.0%	3,919	1,529	39.0%	8,653	5,839	933
14,472	3,582	24.8%	20,432	2,223	10.9%	7,686	7,685	100.0%	510	223	43.7%	1,798	1,408	697
20,980	10,265	48.9%	39,088	19,082	48.8%	18,330	17,796	97.1%	3,277	2,720	83.0%	8,229	5,930	884
430	228	53.0%	994	618	62.2%	250	241	96.4%	390	306	78.5%	141	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
	USA (Education)	10,178	10,354	(176)	-1.7%	86,518	73,421	13,097
Buffalo	1,654	2,016	(362)	-18.0%	10,038	8,929	1,109	12.4%
Atlanta	1,743	1,723	20	1.2%	14,579	15,538	(959)	-6.2%
St Louis	2,791	3,098	(307)	-9.9%	29,025	22,851	6,174	27.0%
Muskogee	3,990	3,517	473	13.4%	32,876	26,103	6,773	25.9%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.