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*If Veterans don't help Veterans, who will?*

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of June 1, 2013	860,203	569,418	66.2%

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	825,808	544,297	65.9%

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		773,076	523,536	67.7%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,472	1,177	80.0%
Initial entitlement for service-connected disability (=>8)	010	68,015	46,727	68.7%
Initial entitlement for service-connected disability (<=7)	110	221,630	156,973	70.8%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	8,329	2,274	27.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	486	356	73.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	468,998	313,622	66.9%
Increased entitlement due to hospitalization or surgery	320	1,693	704	41.6%
Spina bifida and/or birth defects reconsideration	420	169	145	85.8%
Reopened or new Agent Orange claims prior to 8/30/10	681	790	116	14.7%
Nehmer review cases based upon new Agent Orange presumptives	687	2	2	100.0%
Reopened or new Agent Orange claims After 9/01/10	405	1,257	1,249	99.4%
Agent Orange claims where an interim decision was provided	409	235	191	81.3%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		351,052	238,299	67.9%
Dependency	130	196,646	143,244	72.8%
Survivor restored entitlement	133	59	18	30.5%
Hospitalization adjustment (non-rating)	135	240	158	65.8%
Misc determinations	290	88,411	63,082	71.4%
Spina bifida and/or birth defects adjustments	450	20	10	50.0%
Future examination for disabilities	310	18,791	8,087	43.0%
Due process	600	46,885	23,700	50.5%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		68,017	51,531	75.8%
Income verification for unemployment	314	3,600	3,600	100.0%
Review of Hemodialysis related cases/conditions	680	34	26	76.5%
Review of Radiation related cases/conditions	682	984	917	93.2%
Review of Misc cases referred to central office	684	9,188	7,701	83.8%
Review of effective date related to herbicide exposure	685	122	116	95.1%
Cost of Living Adjustments (COLAs) and other reviews	690	11,364	7,524	66.2%
Social Security number verification	690 Group	42,725	31,647	74.1%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
		92,086	58,788	63.8%
Pre-decisional hearings	173	2,311	1,764	76.3%
Correspondence	400	30,922	15,772	51.0%
Congressional correspondence	500	3,505	1,344	38.3%
Freedom of Information Act (FOIA) requests	510	25,678	13,828	53.9%
Review, including quality assurance	930	28,958	25,489	88.0%
Correction of errors	960	712	591	83.0%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>87,127</b>	<b>45,882</b>	<b>52.7%</b>
Increased entitlement and/or reconsideration	120	20,596	8,834	42.9%
Initial entitlement - Veteran	180	15,472	5,518	35.7%
Initial entitlement - Survivor	190	51,059	31,530	61.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>99,290</b>	<b>39,895</b>	<b>40.2%</b>
Hospitalization adjustment (non-rating)	135	1,819	213	11.7%
Dependency	137	10,965	5,267	48.0%
Income adjustments	150	50,033	21,468	42.9%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	17,870	6,853	38.3%
Due process	607	18,595	6,086	32.7%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>50,730</b>	<b>50,208</b>	<b>99.0%</b>
Income Verification Match	154	48,980	48,978	100.0%
Cost of Living Adjustments	696	60	57	95.0%
Non-entitlement reviews	697	1,690	1,173	69.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>7,928</b>	<b>4,505</b>	<b>56.8%</b>
Correspondence	407	4,042	2,569	63.6%
Congressional correspondence	507	1,414	11	0.8%
Internal quality reviews	937	2,472	1,925	77.9%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	55,501

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,597

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of June 1, 2013	NA	250,196

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	10,059
	All	89,461

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

As of June 1, 2013

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA</b>	<b>89.6%</b>	<b>825,808</b>	<b>254.9</b>	<b>325.2</b>

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
860,203	569,418	66.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA</b>	<b>89.6%</b>	<b>779,003</b>	<b>262.3</b>	<b>354.7</b>
<b>EASTERN AREA</b>	<b>88.1%</b>	<b>146,963</b>	<b>275.6</b>	<b>367.6</b>
Baltimore	81.7%	15,599	398.0	561.7
Boston	94.7%	10,758	330.5	454.6
Buffalo	93.3%	7,934	219.7	288.7
Cleveland	87.3%	25,372	289.8	434.1
Detroit	71.9%	15,595	189.0	307.3
Hartford	93.8%	2,796	123.4	214.2
Indianapolis	91.8%	15,401	336.7	474.2
Manchester	91.2%	1,830	190.5	292.1
New York	90.7%	11,598	288.9	504.0
Newark	77.3%	3,683	143.7	255.8
Philadelphia	95.3%	16,639	258.1	336.6
Pittsburgh	91.2%	10,986	300.1	471.2
Providence	98.2%	4,210	139.5	117.3
Togus	95.0%	2,368	145.7	140.8
White River J.	80.0%	874	201.9	258.8
Wilmington	78.7%	1,320	183.1	225.7
<b>SOUTHERN AREA</b>	<b>88.2%</b>	<b>247,113</b>	<b>234.1</b>	<b>323.0</b>
Atlanta	89.8%	31,176	223.2	336.9
Columbia	98.6%	21,051	258.9	354.6
Huntington	84.5%	9,006	232.2	232.3
Jackson	85.2%	9,179	247.2	393.2
Louisville	88.9%	10,612	229.1	272.1
Montgomery	85.1%	15,927	214.9	321.2
Nashville	91.9%	12,875	141.4	182.9
Roanoke	93.2%	27,601	295.9	433.8
San Juan	81.8%	5,114	195.9	263.6
St. Petersburg	93.6%	50,773	237.5	353.7
Washington	N/A	76	449.2	422.1
Winston-Salem	77.6%	53,723	225.8	324.7

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>773,076</b>	<b>523,536</b>	<b>67.7%</b>	<b>351,050</b>	<b>238,297</b>	<b>67.9%</b>	<b>68,017</b>	<b>51,531</b>	<b>75.8%</b>	<b>92,006</b>	<b>58,710</b>	<b>63.8%</b>	<b>37,847</b>	<b>1,497</b>	<b>247,618</b>
149,162	101,382	68.0%	62,643	41,089	65.6%	17,831	13,648	76.5%	19,377	12,455	64.3%	25,351	217	42,292
15,356	12,389	80.7%	6,256	4,848	77.5%	963	781	81.1%	2,379	1,638	68.9%	2	2	3,517
10,280	7,971	77.5%	5,113	3,810	74.5%	1,575	1,390	88.3%	900	590	65.6%	-	2	3,983
7,810	5,067	64.9%	4,985	3,148	63.1%	418	384	91.9%	654	372	56.9%	1	5	1,285
25,087	18,433	73.5%	9,201	6,533	71.0%	2,248	2,131	94.8%	3,392	1,666	49.1%	5	99	8,210
15,227	9,056	59.5%	5,486	2,645	48.2%	1,003	762	76.0%	2,570	1,837	71.5%	8	35	5,495
2,630	1,046	39.8%	1,583	597	37.7%	239	172	72.0%	556	97	17.4%	-	-	766
15,280	11,464	75.0%	6,454	4,509	69.9%	780	565	72.4%	1,494	1,081	72.4%	2	65	4,853
1,829	1,027	56.2%	1,092	611	56.0%	158	129	81.8%	108	71	65.7%	1	-	693
11,379	7,754	68.1%	4,503	2,539	56.4%	884	640	72.4%	631	405	64.2%	4	3	3,329
3,474	1,603	46.1%	1,623	792	48.8%	859	831	96.7%	1,080	512	47.4%	1	2	2,182
21,247	13,000	61.2%	6,700	4,625	69.0%	6,451	4,153	64.4%	3,593	2,859	79.6%	25,325	-	2,923
10,905	8,374	76.8%	4,627	3,842	83.0%	779	720	92.4%	1,177	841	71.5%	1	1	2,829
4,238	1,880	44.4%	1,711	683	39.9%	406	374	92.1%	1,177	125	70.6%	-	2	826
2,256	1,060	47.0%	2,263	1,249	55.2%	991	549	55.4%	181	78	43.1%	1	1	428
859	498	58.0%	494	296	59.9%	61	53	86.9%	215	87	40.5%	-	-	311
1,305	760	58.2%	552	362	65.6%	16	14	87.5%	270	196	72.6%	-	-	662
242,866	160,916	66.3%	116,424	84,239	72.4%	20,128	15,762	78.3%	23,726	14,479	61.0%	142	486	93,853
30,731	20,760	67.6%	12,822	9,797	76.4%	1,257	1,117	88.9%	3,275	2,039	62.3%	-	19	13,031
20,871	14,246	68.3%	7,266	3,750	51.6%	867	560	64.6%	1,222	842	68.9%	2	12	6,400
8,782	6,359	72.4%	2,266	1,095	48.3%	190	134	70.5%	944	582	61.7%	-	2	3,581
9,280	6,172	66.5%	4,022	2,841	70.6%	1,447	1,306	90.3%	1,467	824	56.2%	62	43	4,081
10,460	6,480	62.0%	6,615	5,433	82.1%	1,469	1,368	93.1%	1,974	1,309	66.3%	36	89	3,770
15,745	9,952	63.2%	8,410	5,960	70.9%	4,086	2,762	67.8%	1,896	923	48.7%	7	104	11,148
12,350	5,396	43.7%	7,066	3,293	46.6%	719	368	51.2%	1,975	1,124	56.9%	5	61	6,614
27,411	20,086	73.3%	9,868	7,580	76.8%	1,041	755	72.5%	2,369	1,298	54.8%	9	17	7,457
5,104	2,663	52.2%	3,143	1,993	63.4%	385	328	85.2%	1,410	1,241	88.0%	1	1	5,345
49,749	34,311	69.0%	19,687	14,235	72.3%	2,210	1,443	65.3%	2,634	1,447	54.9%	17	128	21,558
94	82	87.2%	208	158	76.0%	116	111	95.7%	743	734	98.8%	-	-	-
52,289	34,409	65.8%	35,051	28,104	80.2%	6,341	5,510	86.9%	3,817	2,116	55.4%	3	10	10,868

\* Revised to more accurately categorize the Agent Orange presumptive workload.

### COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>CENTRAL AREA</b>	<b>91.0%</b>	<b>181,728</b>	<b>259.7</b>	<b>338.5</b>
Chicago	91.2%	18,929	341.0	529.7
Des Moines	93.8%	5,994	228.3	335.9
Fargo	91.8%	1,258	100.7	137.8
Houston	84.1%	35,870	283.6	442.0
Lincoln	97.0%	2,480	100.5	145.1
Little Rock	90.2%	8,165	225.3	314.7
Milwaukee	96.7%	6,635	122.7	186.1
Muskogee	93.9%	14,249	198.4	258.3
New Orleans	90.2%	13,868	268.3	376.0
Sioux Falls	95.1%	863	85.1	116.5
St. Louis	87.7%	19,604	255.7	370.5
St. Paul	89.8%	7,008	95.1	114.2
Waco	81.3%	41,557	309.0	464.4
Wichita	92.3%	5,248	194.3	293.8
<b>WESTERN AREA</b>	<b>90.8%</b>	<b>203,149</b>	<b>289.0</b>	<b>403.8</b>
Albuquerque	90.8%	4,917	184.3	269.4
Anchorage	86.2%	2,768	249.4	351.2
Boise	98.4%	2,345	140.9	211.8
Denver	96.9%	11,718	212.8	292.0
Cheyenne	93.2%	1,279	135.1	178.8
Fort Harrison	98.5%	2,668	175.1	222.4
Honolulu	83.1%	6,026	305.1	466.7
Los Angeles	89.7%	21,393	356.2	621.5
Manila	91.2%	1,633	159.5	240.5
Oakland	91.8%	25,321	407.3	561.7
Phoenix	82.1%	20,323	321.0	514.1
Portland	91.8%	13,566	233.2	345.2
Reno	93.2%	10,265	341.7	525.7
Salt Lake City	91.8%	23,780	254.4	356.5
San Diego	80.6%	28,163	246.7	336.9
Seattle	93.3%	26,984	275.3	355.6
Other	N/A	50	886.4	854.2

\* Revised to more accurately categorize the Agent Orange presumptive workload.

Claims Pending	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Pending over 125 days	Percent Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
183,635	120,604	65.7%	74,768	44,525	59.8%	12,099	7,354	60.8%	21,615	14,749	68.2%	11,930	573	60,568	
18,758	14,660	78.2%	7,092	5,741	81.0%	840	667	79.4%	2,674	2,254	84.3%	15	155	5,657	
5,828	3,716	63.8%	2,746	1,403	51.1%	183	146	79.8%	285	155	54.4%	-	1	1,038	
1,183	312	26.4%	578	30	5.2%	58	25	43.1%	74	36	48.6%	-	-	253	
35,275	25,308	71.7%	15,270	10,859	71.1%	1,215	966	79.5%	5,744	4,601	80.1%	5	8	15,067	
2,410	594	24.6%	1,718	347	20.2%	179	48	26.8%	575	187	32.5%	-	1	1,531	
7,848	4,896	62.4%	6,085	4,163	68.4%	1,695	1,052	62.1%	1,392	1,132	81.3%	5	68	5,087	
9,138	3,138	34.3%	4,180	1,799	43.0%	440	378	85.9%	489	181	37.0%	9,832	-	3,293	
13,888	8,301	59.8%	5,810	2,597	44.7%	1,244	598	48.1%	1,170	353	30.2%	5	6	3,083	
13,558	9,903	73.0%	6,157	4,339	70.5%	305	249	81.6%	2,061	1,535	74.5%	15	151	4,485	
806	143	17.7%	642	50	7.8%	466	44	9.4%	156	53	34.0%	-	1	188	
19,506	13,955	71.5%	5,716	3,045	53.3%	1,514	1,097	72.5%	2,114	1,398	66.1%	11	167	5,130	
9,420	1,982	21.0%	2,837	183	6.5%	2,416	1,173	48.6%	1,052	224	21.3%	2,035	-	1,271	
40,912	30,532	74.6%	13,804	8,883	64.4%	1,460	859	58.8%	3,260	2,250	69.0%	7	13	13,459	
5,105	3,164	62.0%	2,133	1,086	50.9%	84	52	61.9%	569	390	68.5%	-	2	1,026	
197,363	140,584	71.2%	97,160	68,438	70.4%	17,959	14,767	82.2%	27,254	17,011	62.4%	424	217	43,566	
4,921	2,787	56.6%	2,397	1,669	69.6%	221	183	82.8%	723	462	63.9%	-	5	1,800	
2,643	1,881	71.2%	2,420	2,085	86.2%	1,080	1,045	96.8%	455	314	69.0%	-	1	139	
2,292	1,024	44.7%	1,681	922	54.8%	253	157	62.1%	563	323	57.4%	1	-	1,021	
12,228	7,583	62.0%	7,541	5,244	69.5%	2,016	1,143	56.7%	2,137	1,196	56.0%	3	5	3,808	
1,222	582	47.6%	495	238	48.1%	76	69	90.8%	231	151	65.4%	5	3	266	
2,565	1,497	58.4%	1,477	610	41.3%	308	183	59.4%	305	200	65.6%	-	1	225	
6,030	4,321	71.7%	2,127	1,048	49.3%	179	144	80.4%	872	711	81.5%	2	1	745	
21,217	15,868	74.8%	7,711	6,100	79.1%	1,879	1,749	93.1%	2,410	1,060	44.0%	6	5	5,631	
1,742	703	40.4%	1,278	471	36.9%	166	90	54.2%	928	613	66.1%	344	103	1,472	
25,001	20,226	80.9%	11,523	9,866	85.6%	1,329	1,109	83.4%	5,337	4,320	80.9%	5	6	7,394	
20,082	15,493	77.1%	7,342	5,019	68.4%	768	663	86.3%	1,631	874	53.6%	2	10	5,156	
13,002	8,682	66.8%	7,071	4,935	69.8%	2,279	1,928	84.6%	1,263	370	29.3%	4	33	5,225	
9,991	7,793	78.0%	3,145	2,326	74.0%	185	144	77.8%	671	453	67.5%	-	9	742	
23,663	16,940	71.6%	13,866	11,200	80.8%	536	461	86.0%	3,409	2,473	72.5%	1	1	1,307	
27,864	18,546	66.6%	8,388	5,220	62.2%	2,344	1,830	78.1%	2,527	1,807	71.5%	-	4	3,990	
22,900	16,658	72.7%	18,698	11,485	61.4%	4,340	3,869	89.1%	3,792	1,684	44.4%	51	30	4,645	
50	50	100.0%	55	6	10.9%	-	-	0.0%	34	16	47.1%	-	4	7,339	

### PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA (PMC's)</b>	<b>98.3%</b>	<b>46,805</b>	<b>131.9</b>	<b>141.6</b>
Philadelphia	98.3%	27,131	164.2	193.7
Milwaukee	100.0%	10,069	87.0	125.1
St. Paul	96.6%	8,879	76.6	116.2
Other (in transit)	N/A	726	227.7	176.8

Claims Pending	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Pending over 125 days	Percent Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days			
87,127	45,882	52.7%	99,290	39,895	40.2%	50,730	50,208	99.0%	7,959	4,524	56.8%	17,654	13,100	2,578	
51,463	31,801	61.8%	38,940	17,154	44.1%	24,591	24,590	100.0%	3,804	1,272	33.4%	8,598	5,870	971	
14,242	3,543	24.9%	19,932	2,243	11.3%	7,574	7,573	100.0%	499	225	45.1%	1,772	1,410	698	
21,011	10,312	49.1%	39,424	19,870	50.4%	18,315	17,803	97.2%	3,274	2,723	83.2%	7,144	5,820	909	
411	226	55.0%	994	628	63.2%	250	242	96.8%	382	304	79.6%	140	-	-	

### EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
	<b>USA (Education)</b>	<b>10,059</b>	<b>10,178</b>	<b>(119)</b>	<b>-1.2%</b>	<b>89,461</b>	<b>86,518</b>	<b>2,943</b>
Buffalo	1,879	1,654	225	13.6%	10,976	10,038	938	9.3%
Atlanta	1,379	1,743	(364)	-20.9%	12,882	14,579	(1,697)	-11.6%
St. Louis	2,735	2,791	(56)	-2.0%	26,598	29,025	(2,427)	-8.4%
Muskogee	4,066	3,990	76	1.9%	39,005	32,876	6,129	18.6%

\*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.