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▶▶ July 2014 ◀◀

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VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	409	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	30,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,137	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
As of May 31, 2014		565,915	283,762	50.1%
Original Entitlement	Total	188,771	97,349	51.6%
Initial entitlement for service-connected disability (=>8)	EP 010	42,192	22,637	53.7%
Initial entitlement for service-connected disability (<=7)	EP 110	135,875	73,630	54.2%
Initial entitlement - Veteran's Pension	EP 180	4,361	198	4.5%
Initial claims from surviving spouses, children or parents	EP 140	6,343	884	13.9%
Supplemental Entitlement	Total	377,144	186,413	49.4%
Increased entitlement and/or reconsideration for Pension	EP 120	6,336	245	3.9%
Increased evaluation and/or additional claimed conditions	EP 020	350,649	177,515	50.6%
Future examination for disabilities	EP 310	17,571	7,654	43.6%
Increased entitlement due to hospitalization or surgery	EP 320	1,268	371	29.3%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	1,301	619	47.6%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	14	7	50.0%
Agent Orange claims where an interim decision was provided	EP 409	5	2	40.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	7,264	7,118	146	2.05%
Buffalo	1,084	1,045	39	3.7%
Atlanta	696	796	(100)	-12.6%
St Louis	1,893	1,485	408	27.5%
Muskogee	3,591	3,792	(201)	-5.3%
Total Education Claims - All Education Programs	35,425	35,841	-416	-1.16%
Buffalo	5,989	4,782	1,207	25.2%
Atlanta	4,955	4,252	703	16.5%
St Louis	9,747	9,256	491	5.3%
Muskogee	14,734	17,551	(2,817)	-16.1%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics							Reporting Period: As of May 31, 2014				
<p><i>Notes about the data:</i></p> <p>1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.</p> <p>2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.</p>											
<p>VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.</p>											
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives				
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10				
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided				
<p>Compensation and Pension Claims Processing</p>											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	565,915	158.3	50.1%	0	863,966	0.0	242.1	95.7%	90.7%	90.4%	93.7%
<p>Compensation Claims Processing</p>											
USA Compensation Total	532,083	163.0	52.0%	0	707,446	0.0	269.4				
Eastern Area	103,458	162.2	51.6%	0	142,862	0.0	264.4	94.3%	89.9%	89.4%	92.2%
Baltimore	10,026	197.3	80.6%	0	8,764	0.0	343.8	83.5%	77.6%	79.4%	85.8%
Boston	6,699	173.2	55.2%	0	7,162	0.0	276.5	98.1%	95.2%	89.5%	91.9%
Buffalo	7,325	177.5	58.5%	0	7,436	0.0	270.8	94.4%	86.9%	88.4%	92.3%
Cleveland	12,919	152.0	44.5%	0	24,044	0.0	307.5	97.5%	98.5%	91.8%	94.6%
Detroit	12,072	133.8	42.9%	0	17,411	0.0	250.6	93.9%	90.3%	90.8%	92.1%
Hartford	2,938	120.1	40.3%	0	4,329	0.0	236.9	99.1%	98.4%	92.9%	95.0%
Indianapolis	9,086	171.8	55.4%	0	12,127	0.0	274.3	94.9%	90.2%	89.5%	90.0%
Manchester	1,532	127.2	41.7%	0	2,230	0.0	216.9	94.1%	84.6%	89.7%	97.8%
New York	8,817	164.3	55.1%	0	10,423	0.0	296.9	95.5%	93.4%	90.1%	93.6%
Newark	3,351	140.8	45.8%	0	4,838	0.0	246.3	93.9%	82.8%	85.8%	86.6%
Philadelphia (Non-PMC)	14,697	184.3	61.1%	0	14,866	0.0	294.9	90.5%	81.3%	87.6%	94.6%
Pittsburgh	6,507	175.9	57.1%	0	8,145	0.0	317.8	94.6%	88.1%	88.9%	94.5%
Providence	3,897	99.0	26.5%	0	14,275	0.0	105.2	98.0%	95.6%	93.1%	87.7%
Togus	1,633	109.8	29.0%	0	4,112	0.0	177.0	95.1%	95.5%	95.1%	96.4%
White River J.	567	154.6	44.1%	0	1,306	0.0	218.2	95.5%	89.6%	86.5%	87.4%
Wilmington	1,392	166.0	54.0%	0	1,394	0.0	282.2	95.4%	88.7%	88.5%	90.5%
<p>Pension Claims Processing</p>											
USA Pension Total	19,076	58.8	8.2%	0	119,003	0.0	100.1		98.9%	98.9%	98.4%
Philadelphia PMC	6,453	73.5	14.8%	0	44,310	0.0	156.5		98.3%	98.8%	97.6%
Milwaukee PMC	4,775	47.9	4.2%	0	32,501	0.0	61.2		98.4%	99.6%	98.8%
St. Paul PMC	7,116	42.7	0.9%	0	40,188	0.0	66.0		100.0%	98.4%	98.8%
Other Pension	732	155.1	47.3%	0	2,004	0.0	166.2				
<p>Quick Start Claims Processing</p>											
USA Quick Start Total	6,234	91.8	25.4%	0	15,909	0.0	155.8				
San Diego	2,547	74.0	14.8%	0	8,760	0.0	142.5				
Winston-Salem	3,002	96.4	29.4%	0	6,000	0.0	162.0				
Other Quick Start	685	137.9	47.3%	0	1,149	0.0	224.1				
<p>Benefits Delivery at Discharge Processing</p>											
USA Benefits Delivery at Discharge Total	8,522	138.6	48.4%	0	21,608	0.0	195.0				
Winston-Salem	1,253	76.9	16.3%	0	7,853	0.0	112.0				
Salt Lake City	6,297	149.0	55.2%	0	8,191	0.0	266.9				
Other Benefits Delivery at Discharge	972	150.9	45.5%	0	5,564	0.0	206.5				

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Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of May 31, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	565,915	158.3	50.1%	0	863,966	0.0	242.1				
Compensation Claims Processing											
USA Compensation Total	532,083	163.0	52.0%	0	707,446	0.0	269.4				
Eastern Area	101,847	162.0	51.5%	0	149,483	0.0	269.6				
Baltimore	7,306	172.6	51.3%	0	4,790	0.0	294.9				
Boston	6,471	168.9	53.7%	0	6,116	0.0	262.1				
Buffalo	6,905	180.9	58.0%	0	7,747	0.0	286.7				
Cleveland	12,579	148.8	43.8%	0	20,561	0.0	299.7				
Detroit	11,869	131.8	41.9%	0	18,418	0.0	282.3				
Hartford	3,377	146.7	54.2%	0	6,338	0.0	276.6				
Indianapolis	7,852	161.7	48.8%	0	10,485	0.0	291.1				
Manchester	1,706	161.3	50.9%	0	2,985	0.0	246.4				
New York	8,391	162.7	54.4%	0	9,915	0.0	315.0				
Newark	3,039	150.4	49.6%	0	6,056	0.0	278.4				
Philadelphia (Non-PMC)	15,139	179.6	59.5%	0	20,001	0.0	264.1				
Pittsburgh	5,829	177.5	58.3%	0	7,095	0.0	316.5				
Providence	4,001	107.0	28.3%	0	15,559	0.0	131.1				
Togus	5,433	203.5	65.7%	0	10,365	0.0	284.7				
White River J.	738	179.8	56.8%	0	1,630	0.0	250.7				
Wilmington	1,212	149.0	47.2%	0	1,422	0.0	296.1				
Pension Claims Processing											
USA Pension Total	19,076	58.8	8.2%	0	119,003	0.0	100.1				
Philadelphia PMC	6,444	73.2	14.6%	0	43,793	0.0	156.9				
Milwaukee PMC	4,778	48.2	4.4%	0	32,550	0.0	61.5				
St. Paul PMC	7,110	42.6	0.9%	0	40,289	0.0	66.1				
Other Pension	744	155.2	47.7%	0	2,371	0.0	156.4				
Quick Start Claims Processing											
USA Quick Start Total	6,234	91.8	25.4%	0	15,909	0.0	155.8				
San Diego	2,542	73.4	14.7%	0	8,630	0.0	140.0				
Winston-Salem	2,985	96.5	29.4%	0	6,001	0.0	162.0				
Other Quick Start	707	138.3	47.1%	0	1,278	0.0	232.9				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	8,522	138.6	48.4%	0	21,608	0.0	195.0				
Winston-Salem	1,256	77.3	16.5%	0	7,808	0.0	111.8				
Salt Lake City	6,263	148.6	54.9%	0	8,185	0.0	266.8				
Other Benefits Delivery at Discharge	1,003	153.0	47.2%	0	5,615	0.0	206.2				

Table with 3 main sections: Compensation Entitlement, Pension Entitlement, and Appeals, Burials, Account. Each section has sub-tables for Measurement, Original Entitlement, Program Reviews, Award Adjustments, and Pension Reviews.

REGIONAL OFFICE COMPENSATION INVENTORY

Main table containing Compensation and Pension inventories across various regional offices. Includes columns for Measurement, Original Entitlement, Program Reviews, Award Adjustments, Pension Reviews, Total, Error, Account, and Adjusted.