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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of June 8, 2013	851,229	565,327	66.4%

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	816,839	539,954	66.1%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans ¹		764,211	518,820	67.9%
Initial entitlement decisions for Voc Rehab	095	1,373	1,109	80.8%
Initial entitlement for service-connected disability (=>8)	010	66,258	46,432	70.1%
Initial entitlement for service-connected disability (<=7)	110	218,298	155,260	71.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,968	2,082	26.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	508	378	74.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	465,775	311,357	66.8%
Increased entitlement due to hospitalization or surgery	320	1,703	714	41.9%
Spina bifida and/or birth defects reconsideration	420	175	147	84.0%
Reopened or new Agent Orange claims prior to 8/30/10	681	880	116	13.2%
Nehmer review cases based upon new Agent Orange presumptives	687	1	1	100.0%
Reopened or new Agent Orange claims After 9/01/10	405	1,053	1,047	99.4%
Agent Orange claims where an interim decision was provided	409	219	177	80.8%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	197,624	144,134	72.9%
Survivor restored entitlement	133	59	19	32.2%
Hospitalization adjustment (non-rating)	135	246	165	67.1%
Misc determinations	290	88,689	62,771	70.8%
Spina bifida and/or birth defects adjustments	450	22	10	45.5%
Future examination for disabilities	310	18,577	7,923	42.6%
Due process	600	47,674	24,045	50.4%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployment	314	3,105	3,105	100.0%
Review of Hemodialysis related cases/conditions	680	33	25	75.8%
Review of Radiation related cases/conditions	682	984	921	93.6%
Review of Misc cases referred to central office	684	9,100	7,640	84.0%
Review of effective date related to herbicide exposure	685	122	118	96.7%
Cost of Living Adjustments (COLAs) and other reviews	690	11,382	7,592	66.7%
Social Security number verification	690 Group	43,384	31,576	72.8%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,311	1,774	76.8%
Correspondence	400	32,739	15,969	48.8%
Congressional correspondence	500	3,408	1,330	39.0%
Freedom of Information Act (FOIA) requests	510	25,613	13,769	53.8%
Review, including quality assurance	930	28,945	25,420	87.8%
Correction of errors	960	694	580	83.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		87,018	46,507	53.4%
Increased entitlement and/or reconsideration	120	20,644	9,072	43.9%
Initial entitlement - Veteran	180	15,463	5,773	37.3%
Initial entitlement - Survivor	190	50,911	31,662	62.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		97,447	40,265	41.3%
Hospitalization adjustment (non-rating)	135	1,839	223	12.1%
Dependency	137	10,479	4,932	47.1%
Income adjustments	150	48,907	22,601	46.2%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	17,193	6,457	37.6%
Due process	607	19,021	6,044	31.8%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		50,532	50,038	99.0%
Income Verification Match	154	48,782	48,778	100.0%
Cost of Living Adjustments	696	58	57	98.3%
Non-entitlement reviews	697	1,692	1,203	71.1%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		8,152	4,541	55.7%
Correspondence	407	4,250	2,558	60.2%
Congressional correspondence	507	1,389	10	0.7%
Internal quality reviews	937	2,513	1,973	78.5%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	54,776

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,542

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of June 8, 2013	NA	250,845

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	11,432
	All	92,191

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of June 8, 2013

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.6%	816,839	248.7	330.3

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
851,229	565,327	66.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.6%	770,427	255.8	360.4
EASTERN AREA	88.1%	144,115	266.3	375.4
Baltimore	81.7%	14,571	375.0	580.4
Boston	94.7%	10,558	321.0	467.9
Buffalo	93.3%	7,947	219.4	290.5
Cleveland	87.3%	25,040	282.9	445.5
Detroit	71.9%	15,435	186.1	307.7
Hartford	93.8%	2,788	122.3	213.8
Indianapolis	91.8%	14,903	322.6	483.9
Manchester	91.2%	1,843	182.5	295.2
New York	90.7%	11,313	279.3	505.9
Newark	77.3%	3,599	140.0	256.1
Philadelphia	95.3%	16,489	249.9	346.9
Pittsburgh	91.2%	10,953	295.6	474.1
Providence	98.2%	4,103	136.5	117.9
Togus	95.0%	2,360	144.8	142.3
White River J.	80.0%	874	201.2	260.2
Wilmington	78.7%	1,339	182.0	227.3
SOUTHERN AREA	88.2%	246,581	231.1	325.9
Atlanta	89.8%	31,132	223.3	338.3
Columbia	98.6%	21,146	253.0	360.0
Huntington	84.5%	8,959	232.0	234.9
Jackson	85.2%	9,116	241.7	396.9
Louisville	88.9%	10,574	227.3	274.4
Montgomery	85.1%	15,899	212.8	322.9
Nashville	91.9%	12,644	140.4	183.7
Roanoke	93.2%	27,510	288.2	439.4
San Juan	81.8%	5,131	194.3	264.4
St. Petersburg	93.6%	50,996	232.8	357.4
Washington	N/A	76	450.7	422.1
Winston-Salem	77.6%	53,398	224.6	326.5

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
764,211	518,820	67.9%	352,889	239,065	67.7%	68,110	50,977	74.8%	93,630	58,764	62.8%	37,026	1,523	248,192
146,168	99,125	67.8%	62,861	41,244	65.6%	17,455	13,486	77.3%	20,154	12,420	61.6%	25,048	220	42,340
14,338	11,510	80.3%	6,191	4,853	78.4%	974	787	80.8%	2,345	1,611	68.7%	2	2	3,514
10,086	7,782	77.2%	5,195	3,838	73.9%	1,574	1,391	88.4%	927	595	64.2%	-	2	3,988
7,815	5,109	65.4%	4,987	3,143	63.0%	398	364	91.5%	650	367	56.5%	1	5	1,290
24,760	18,305	73.9%	9,294	6,615	71.2%	2,240	2,126	94.5%	3,757	1,660	44.2%	5	100	8,214
15,097	9,039	59.9%	5,418	2,577	47.6%	1,015	766	75.5%	2,608	1,823	69.9%	9	34	5,529
2,630	1,044	39.7%	1,556	563	36.2%	243	170	70.0%	587	98	16.7%	-	-	763
14,792	11,008	74.4%	6,422	4,519	70.4%	784	579	73.9%	1,498	1,064	71.0%	3	67	4,910
1,841	1,012	55.0%	1,097	621	56.6%	157	131	83.4%	114	73	64.0%	1	-	691
11,089	7,516	67.8%	4,525	2,550	56.4%	886	630	71.1%	623	397	63.7%	4	4	3,236
3,402	1,586	46.6%	1,604	782	48.8%	856	828	96.7%	1,063	512	48.2%	2	2	2,156
20,877	12,701	60.8%	6,984	4,693	67.2%	6,081	4,002	65.8%	3,684	2,874	78.0%	25,019	-	2,938
10,872	8,289	76.2%	4,607	3,865	83.9%	761	721	94.7%	1,169	841	71.9%	1	1	2,878
4,132	1,896	45.9%	1,647	681	41.3%	403	374	92.8%	180	124	68.9%	-	1	839
2,255	1,044	46.3%	2,285	1,262	55.2%	1,006	550	54.7%	456	87	19.1%	1	2	423
859	510	59.4%	492	308	62.6%	61	53	86.9%	223	96	43.0%	-	-	309
1,323	774	58.5%	557	374	67.1%	16	14	87.5%	270	198	73.3%	-	-	662
242,431	161,409	66.6%	116,287	84,494	72.7%	20,124	15,840	78.7%	23,865	14,476	60.7%	143	487	93,981
30,690	21,077	68.7%	12,877	9,892	76.8%	1,252	1,114	89.0%	3,340	2,028	60.7%	-	18	13,211
20,965	14,272	68.1%	7,198	3,782	52.5%	869	562	64.7%	1,282	860	67.1%	1	12	6,448
8,739	6,313	72.2%	2,256	1,094	48.5%	185	133	71.9%	936	596	63.7%	1	2	3,589
9,217	6,129	66.5%	4,040	2,887	71.5%	1,453	1,317	90.6%	1,541	827	53.7%	63	43	4,086
10,439	6,505	62.3%	6,721	5,486	81.6%	1,468	1,373	93.5%	2,005	1,317	65.7%	36	83	3,796
15,723	9,964	63.4%	8,334	5,971	71.6%	4,079	2,856	70.0%	2,008	930	46.3%	6	106	11,116
12,144	5,326	43.9%	7,027	3,272	46.6%	720	363	50.4%	1,960	1,116	56.9%	5	63	6,532
27,325	19,856	72.7%	9,926	7,585	76.4%	1,056	795	75.3%	2,365	1,277	54.0%	9	18	7,521
5,101	2,648	51.9%	3,197	2,026	63.4%	382	324	84.8%	1,414	1,250	88.4%	1	1	5,329
49,996	34,405	68.8%	19,486	14,331	73.5%	2,163	1,436	66.4%	2,658	1,441	54.2%	18	131	21,459
96	82	85.4%	203	157	77.3%	116	111	95.7%	730	725	99.3%	-	-	-
51,996	34,832	67.0%	35,022	28,011	80.0%	6,381	5,456	85.5%	3,626	2,109	58.2%	3	10	10,894

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	91.0%	179,715	253.3	344.3
Chicago	91.2%	18,498	329.6	539.1
Des Moines	93.8%	5,894	225.8	338.1
Fargo	91.8%	1,233	101.7	138.5
Houston	84.1%	35,297	275.2	450.1
Lincoln	97.0%	2,476	97.7	145.5
Little Rock	90.2%	8,086	218.5	321.4
Milwaukee	96.7%	6,619	120.3	187.0
Muskogee	93.9%	14,519	198.4	259.3
New Orleans	90.2%	13,814	263.1	380.7
Sioux Falls	95.1%	883	88.2	116.2
St. Louis	87.7%	19,568	252.5	375.0
St. Paul	89.8%	7,024	95.3	115.0
Waco	81.3%	40,558	301.6	469.7
Wichita	92.3%	5,246	195.3	294.7
WESTERN AREA	90.8%	199,996	280.7	410.6
Albuquerque	90.8%	4,897	182.6	271.5
Anchorage	86.2%	2,741	252.7	349.5
Boise	98.4%	2,360	139.1	214.0
Denver	96.9%	11,497	208.9	295.8
Cheyenne	93.2%	1,279	136.4	179.7
Fort Harrison	98.5%	2,601	174.8	226.5
Honolulu	83.1%	5,958	293.0	476.1
Los Angeles	89.7%	20,868	340.0	630.7
Manila	91.2%	1,579	152.1	240.7
Oakland	91.8%	24,502	387.1	575.3
Phoenix	82.1%	20,068	312.1	522.1
Portland	91.8%	13,591	230.3	348.9
Reno	93.2%	10,204	338.9	530.1
Salt Lake City	91.8%	23,720	254.3	359.7
San Diego	80.6%	27,879	242.2	341.5
Seattle	93.3%	26,252	266.6	356.5
Other	N/A	20	882.7	855.9

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
181,514	119,249	65.7%	75,776	44,676	59.0%	12,565	6,865	54.8%	21,928	14,801	67.5%	11,411	591	60,842
18,328	14,265	77.8%	7,116	5,743	80.7%	836	685	81.9%	2,658	2,212	83.2%	15	160	5,626
5,733	3,723	64.9%	2,727	1,390	51.0%	186	144	77.4%	305	157	51.5%	-	2	1,017
1,165	324	27.8%	653	25	3.8%	47	24	51.1%	74	37	50.0%	-	-	247
34,688	24,958	71.9%	15,201	10,778	70.9%	1,275	962	75.5%	5,727	4,569	79.8%	5	9	15,164
2,411	580	24.1%	1,738	346	19.9%	187	46	24.6%	558	170	30.5%	-	1	1,580
7,775	4,808	61.8%	6,044	4,137	68.4%	1,669	1,028	61.6%	1,404	1,132	80.6%	5	71	5,090
9,007	3,157	35.1%	4,186	4,137	44.7%	428	366	85.5%	461	177	38.4%	9,511	-	3,302
14,164	8,490	59.9%	5,860	2,604	44.4%	1,197	569	47.5%	1,145	365	31.9%	6	7	3,084
13,517	9,809	72.6%	6,170	4,347	70.5%	300	247	82.3%	2,080	1,561	75.0%	14	155	4,489
831	150	18.1%	752	56	7.4%	565	49	8.7%	175	57	32.6%	-	1	188
19,466	14,138	72.6%	5,789	3,065	52.9%	1,525	1,096	71.9%	2,171	1,444	66.5%	11	169	5,137
9,412	1,984	21.1%	3,497	183	5.2%	2,790	730	26.2%	1,322	229	17.3%	1,837	-	1,314
39,910	29,624	74.2%	13,906	9,030	64.9%	1,470	873	59.4%	3,280	2,258	68.8%	7	14	13,571
5,107	3,239	63.4%	2,137	1,099	51.4%	90	46	51.1%	568	433	76.2%	-	2	1,033
194,078	139,017	71.6%	97,910	68,646	70.1%	17,966	14,786	82.3%	27,650	17,056	61.7%	423	221	43,751
4,900	2,818	57.5%	2,424	1,692	69.8%	215	178	82.8%	810	454	56.0%	-	5	1,802
2,620	1,910	72.9%	2,398	2,074	86.5%	1,079	1,041	96.5%	498	327	65.7%	-	1	138
2,304	2,360	102.4%	1,679	925	55.1%	250	154	61.6%	529	306	57.8%	1	-	1,032
12,044	7,577	62.9%	7,607	5,321	69.9%	2,033	1,177	57.9%	2,148	1,221	56.8%	3	5	3,847
1,221	593	48.6%	490	246	50.2%	76	69	90.8%	238	156	65.5%	5	3	272
2,496	1,501	60.1%	1,601	635	39.7%	298	185	62.1%	272	162	59.6%	-	1	231
5,958	4,250	71.3%	2,175	1,031	47.4%	205	156	76.1%	880	702	79.8%	2	1	758
20,667	15,418	74.6%	7,688	6,072	79.0%	1,855	1,724	92.9%	2,476	1,089	44.0%	6	10	5,607
1,677	665	39.7%	1,236	459	37.1%	154	95	61.7%	858	598	69.7%	346	98	1,484
24,181	19,379	80.1%	11,507	9,826	85.4%	1,336	1,107	82.9%	5,507	4,283	77.8%	5	6	7,459
19,833	15,251	76.9%	7,403	5,033	68.0%	765	661	86.4%	1,722	879	51.0%	2	12	5,232
13,036	8,774	67.3%	7,070	4,963	70.2%	2,304	1,932	83.9%	1,343	377	28.1%	4	32	5,217
9,929	7,752	78.1%	3,161	2,361	74.7%	188	146	77.7%	659	450	68.3%	1	9	757
23,592	17,340	73.5%	14,109	11,266	79.8%	551	478	86.8%	3,378	2,578	76.3%	1	1	1,310
27,578	18,457	66.9%	8,424	5,207	61.8%	2,307	1,806	78.3%	2,477	1,767	71.3%	-	5	3,979
22,042	16,260	73.8%	18,938	11,535	60.9%	4,350	3,877	89.1%	3,855	1,707	44.3%	47	32	4,626
20	20	100.0%	55	5	9.1%	-	-	0.0%	33	11	33.3%	1	4	7,278

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	98.3%	46,412	131.9	141.3
Philadelphia	98.3%	27,241	163.6	193.8
Milwaukee	100.0%	9,824	87.1	124.4
St. Paul	96.6%	8,627	74.8	115.5
Other (in transit)	N/A	720	226.6	177.7

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
87,018	46,507	53.4%	97,447	40,265	41.3%	50,532	50,038	99.0%	8,184	4,560	55.7%	17,750	13,019	2,653
51,927	32,435	62.5%	37,475	16,894	45.1%	24,505	24,505	100.0%	3,971	1,255	31.6%	8,531	5,905	1,011
13,939	3,593	25.8%	19,978	2,467	12.3%	7,486	7,485	100.0%	492	218	44.3%	1,724	1,352	699
20,725	10,239	49.4%	38,999	20,264	52.0%	18,284	17,802	97.4%	3,340	2,776	83.1%	7,345	5,762	943
427	240	56.2%	995	640	64.3%	257	246	95.7%	381	311	81.6%	150	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	11,432	10,059	1,373	13.6%	92,191	89,461	2,730	3.1%
Buffalo	1,921	1,879	42	2.2%	11,162	10,976	186	1.7%
Atlanta	1,255	1,379	(124)	-9.0%	10,019	12,882	(2,863)	-22.2%
St. Louis	2,809	2,735	74	2.7%	26,619	26,598	21	0.1%
Muskogee	5,447	4,066	1,381	34.0%	44,391	39,005	5,386	13.8%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.