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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of June 15, 2013	840,898	554,105	65.9%

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	808,074	530,075	65.6%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		754,869	508,127	67.3%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,262	977	77.4%
Initial entitlement for service-connected disability (=>8)	010	64,718	44,798	69.2%
Initial entitlement for service-connected disability (<=7)	110	215,026	151,751	70.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,757	1,882	24.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	510	388	76.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	461,684	306,300	66.3%
Increased entitlement due to hospitalization or surgery	320	1,777	738	41.5%
Spina bifida and/or birth defects reconsideration	420	179	151	84.4%
Reopened or new Agent Orange claims prior to 8/30/10	681	880	111	12.6%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	862	856	99.3%
Agent Orange claims where an interim decision was provided	409	214	175	81.8%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		355,710	240,913	67.7%
Dependency	130	198,518	145,275	73.2%
Survivor restored entitlement	133	59	21	35.6%
Hospitalization adjustment (non-rating)	135	245	171	69.8%
Misc determinations	290	89,264	62,701	70.2%
Spina bifida and/or birth defects adjustments	450	22	12	54.5%
Future examination for disabilities	310	19,224	8,477	44.1%
Due process	600	48,378	24,256	50.1%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		68,077	51,011	74.9%
Income verification for unemployment	314	2,429	2,429	100.0%
Review of Hemodialysis related cases/conditions	680	33	26	78.8%
Review of Radiation related cases/conditions	682	1,009	942	93.4%
Review of Misc cases referred to central office	684	9,042	7,766	85.9%
Review of effective date related to herbicide exposure	685	123	119	96.7%
Cost of Living Adjustments (COLAs) and other reviews	690	11,388	7,725	67.8%
Social Security number verification	690 Group	44,053	32,004	72.6%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
		96,203	58,759	61.1%
Pre-decisional hearings	173	2,309	1,771	76.7%
Correspondence	400	34,652	15,828	45.7%
Congressional correspondence	500	3,324	1,358	40.9%
Freedom of Information Act (FOIA) requests	510	26,087	13,794	52.9%
Review, including quality assurance	930	29,143	25,436	87.3%
Correction of errors	960	688	572	83.1%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		86,029	45,978	53.4%
Increased entitlement and/or reconsideration	120	20,556	9,145	44.5%
Initial entitlement - Veteran	180	15,376	5,842	38.0%
Initial entitlement - Survivor	190	50,097	30,991	61.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		96,666	41,293	42.7%
Hospitalization adjustment (non-rating)	135	1,681	203	12.1%
Dependency	137	10,301	4,803	46.6%
Income adjustments	150	48,077	24,055	50.0%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	17,351	6,300	36.3%
Due process	607	19,248	5,924	30.8%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		50,302	49,838	99.1%
Income Verification Match	154	48,561	48,557	100.0%
Cost of Living Adjustments	696	60	58	96.7%
Non-entitlement reviews	697	1,681	1,223	72.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		8,369	4,552	54.4%
Correspondence	407	4,429	2,556	57.7%
Congressional correspondence	507	1,425	11	0.8%
Internal quality reviews	937	2,515	1,985	78.9%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	53,714

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,593

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of June 15, 2013	NA	251,224

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	11,900
	All	94,336

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of June 15, 2013

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.6%	808,074	242.8	334.8

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
840,898	554,105	65.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.6%	762,103	249.5	365.5
EASTERN AREA	88.1%	141,122	257.0	381.9
Baltimore	81.7%	13,629	348.2	594.9
Boston	94.7%	10,405	308.8	477.8
Buffalo	93.3%	7,880	219.2	292.3
Cleveland	87.3%	24,461	274.5	456.6
Detroit	71.9%	15,166	184.8	308.4
Hartford	93.8%	2,795	124.3	214.4
Indianapolis	91.8%	14,429	307.7	488.8
Manchester	91.2%	1,817	176.4	297.5
New York	90.7%	11,189	268.2	509.3
Newark	77.3%	3,633	139.7	256.7
Philadelphia	95.3%	16,411	243.5	352.7
Pittsburgh	91.2%	10,887	292.1	475.8
Providence	98.2%	3,884	134.5	118.7
Togus	95.0%	2,290	141.3	145.1
White River J.	80.0%	885	200.6	262.3
Wilmington	78.7%	1,361	180.5	230.2
SOUTHERN AREA	88.2%	245,963	229.1	327.7
Atlanta	89.8%	32,106	219.2	339.5
Columbia	98.6%	21,028	248.2	364.6
Huntington	84.5%	8,363	226.1	236.9
Jackson	85.2%	9,133	239.7	397.3
Louisville	88.9%	10,348	224.3	277.2
Montgomery	85.1%	15,936	213.6	324.3
Nashville	91.9%	12,646	138.1	185.0
Roanoke	93.2%	27,334	286.9	440.2
San Juan	81.8%	5,197	191.7	267.0
St. Petersburg	93.6%	50,858	230.8	360.1
Washington	N/A	74	456.6	422.1
Winston-Salem	77.6%	52,940	225.5	327.1

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
754,869	508,127	67.3%	355,708	240,911	67.7%	68,077	51,011	74.9%	96,123	58,681	61.0%	36,217	1,526	248,503
143,039	95,687	66.9%	63,115	41,350	65.5%	17,046	13,297	78.0%	20,759	12,396	59.7%	24,794	227	42,408
13,404	10,629	79.3%	6,150	4,861	79.0%	968	795	82.1%	2,361	1,583	67.0%	2	3	3,506
9,860	7,512	76.2%	5,360	3,888	72.5%	1,598	1,409	88.2%	948	597	63.0%	-	2	3,989
7,717	5,070	65.7%	5,048	3,156	62.5%	474	441	93.0%	630	371	58.9%	1	5	1,271
24,190	17,817	73.7%	9,320	6,728	72.2%	2,230	2,119	95.0%	3,894	1,684	43.2%	4	104	8,214
14,819	8,684	58.6%	5,237	2,463	47.0%	1,025	773	75.4%	2,652	1,803	68.0%	8	33	5,574
2,624	1,059	40.4%	1,576	585	37.1%	254	176	69.3%	703	96	13.7%	-	-	764
14,325	10,479	73.2%	6,456	4,514	69.9%	799	587	73.5%	1,469	1,018	69.3%	3	71	4,971
1,812	982	54.2%	1,117	646	57.8%	154	132	85.7%	171	72	42.1%	1	1	689
10,970	7,305	66.6%	4,553	2,505	55.0%	887	645	72.7%	651	396	60.8%	4	4	3,197
3,443	1,605	46.6%	1,593	790	49.6%	851	827	97.2%	1,095	515	47.0%	2	2	2,148
20,751	12,288	59.2%	7,071	4,690	66.3%	5,560	3,678	66.2%	3,746	2,911	77.7%	24,767	-	2,916
10,811	8,187	75.7%	4,584	3,893	84.9%	762	725	95.1%	1,178	843	71.6%	1	-	2,910
3,920	1,792	45.7%	1,674	656	39.2%	397	369	92.9%	183	123	67.2%	-	1	856
2,182	970	44.5%	2,292	1,267	55.3%	1,010	552	54.7%	571	81	14.2%	1	1	429
869	519	59.7%	495	312	63.0%	60	54	90.0%	227	102	44.9%	-	-	308
1,342	789	58.8%	589	396	67.2%	17	15	88.2%	280	201	71.8%	-	-	666
241,716	159,983	66.2%	116,708	85,293	73.1%	20,223	15,928	78.8%	24,276	14,323	59.0%	137	484	94,325
31,670	21,220	67.0%	12,904	10,062	78.0%	1,273	1,145	89.9%	3,376	1,989	58.9%	-	16	13,296
20,857	14,103	67.6%	7,280	3,901	53.6%	859	557	64.8%	1,309	859	65.6%	1	12	6,461
8,088	5,673	70.1%	2,319	1,144	49.3%	183	135	73.8%	966	601	62.2%	1	2	3,630
9,235	6,166	66.8%	4,036	2,924	72.4%	1,470	1,342	91.3%	1,560	824	52.8%	61	44	4,089
10,232	6,270	61.3%	6,823	5,540	81.2%	1,462	1,378	94.3%	2,078	1,326	63.8%	35	81	3,937
15,762	10,057	63.8%	8,347	6,001	71.9%	4,089	2,924	71.5%	2,185	940	43.0%	6	108	11,045
12,006	5,227	43.5%	7,147	3,324	46.5%	716	356	49.7%	1,990	1,116	56.1%	6	63	6,482
27,158	19,558	72.0%	9,965	7,640	76.7%	1,051	837	79.6%	2,366	1,244	52.6%	8	17	7,569
5,166	2,699	52.2%	3,185	2,038	64.0%	395	322	81.5%	1,428	1,266	88.7%	2	1	5,348
49,877	34,364	68.9%	19,423	14,561	75.0%	2,165	1,481	68.4%	2,739	1,407	51.4%	14	129	21,395
92	80	87.0%	203	152	74.9%	113	109	96.5%	717	711	99.2%	-	-	-
51,573	34,566	67.0%	35,076	28,006	79.8%	6,447	5,342	82.9%	3,562	2,040	57.3%	3	11	11,073

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	91.0%	177,061	245.7	350.7
Chicago	91.2%	17,727	313.4	551.5
Des Moines	93.8%	5,778	224.9	340.1
Fargo	91.8%	1,214	100.6	139.9
Houston	84.1%	34,729	267.8	455.9
Lincoln	97.0%	2,579	97.4	145.7
Little Rock	90.2%	8,069	212.5	325.4
Milwaukee	96.7%	6,513	120.9	187.5
Muskogee	93.9%	14,527	198.5	260.4
New Orleans	90.2%	13,678	259.7	385.1
Sioux Falls	95.1%	958	85.7	116.8
St. Louis	87.7%	19,447	251.3	377.2
St. Paul	89.8%	7,264	94.8	116.3
Waco	81.3%	39,318	289.0	476.6
Wichita	92.3%	5,260	194.6	296.6
WESTERN AREA	90.8%	197,954	272.9	416.0
Albuquerque	90.8%	4,870	180.4	273.8
Anchorage	86.2%	2,707	248.5	363.1
Boise	98.4%	2,346	140.7	214.8
Denver	96.9%	11,289	206.4	298.6
Cheyenne	93.2%	1,280	136.2	181.2
Fort Harrison	98.5%	2,614	173.4	229.2
Honolulu	83.1%	5,842	285.0	480.4
Los Angeles	89.7%	21,137	325.9	632.9
Manila	91.2%	1,574	150.0	240.3
Oakland	91.8%	23,507	365.6	587.5
Phoenix	82.1%	19,765	304.1	529.3
Portland	91.8%	13,483	228.9	363.5
Reno	93.2%	9,991	333.8	538.2
Salt Lake City	91.8%	23,637	255.2	362.8
San Diego	80.6%	27,585	239.8	343.9
Seattle	93.3%	26,327	255.2	356.1
Other	N/A	3	824.7	859.6

* Revised to more accurately categorize the Agent Orange presumptive workload.

Claims Pending	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days				
178,326	116,112	65.1%	77,298	44,889	58.1%	12,856	6,716	52.2%	22,766	14,921	65.5%	10,861	590	60,923	
17,562	13,513	76.9%	7,227	5,741	79.4%	834	703	84.3%	2,804	2,155	76.9%	14	158	5,667	
5,624	3,642	64.8%	3,025	1,448	47.9%	187	148	79.1%	297	149	50.2%	-	2	1,007	
1,143	312	27.3%	679	29	4.3%	46	24	52.2%	71	34	47.9%	-	-	245	
34,108	24,476	71.8%	15,098	10,637	70.5%	1,211	967	79.9%	5,825	4,558	78.2%	7	7	15,189	
2,495	606	24.3%	1,947	360	18.5%	193	52	26.9%	798	285	35.7%	-	1	1,593	
7,696	4,744	61.6%	6,089	4,191	68.8%	1,640	1,016	62.0%	1,451	1,158	79.8%	5	74	5,094	
8,904	3,030	34.0%	4,125	1,991	48.3%	436	387	88.8%	445	177	39.8%	9,209	-	3,316	
14,066	8,507	60.5%	6,117	2,624	42.9%	1,154	586	50.8%	1,328	368	27.7%	6	7	3,073	
13,408	9,682	72.2%	6,210	4,376	70.5%	298	251	84.2%	2,093	1,578	75.4%	14	153	4,513	
882	155	17.6%	920	60	6.5%	706	59	8.4%	186	58	31.2%	-	1	193	
19,320	13,998	72.5%	5,798	3,014	52.0%	1,539	1,132	73.6%	2,199	1,453	66.1%	11	170	5,124	
9,368	1,923	20.5%	4,027	171	4.2%	3,083	467	15.1%	1,380	240	17.4%	1,588	-	1,311	
38,628	28,279	73.2%	13,953	9,167	65.7%	1,456	881	60.5%	3,317	2,266	68.3%	7	15	13,550	
5,122	3,245	63.4%	2,083	1,080	51.8%	73	43	58.9%	572	442	77.3%	-	2	1,048	
191,785	136,342	71.1%	98,536	69,373	70.4%	17,952	15,070	83.9%	28,306	17,032	60.2%	424	224	43,813	
4,874	2,780	57.0%	2,454	1,718	70.0%	212	176	83.0%	822	459	55.8%	-	5	1,831	
2,576	1,869	72.6%	2,408	2,078	86.3%	1,075	1,038	96.6%	495	326	65.9%	-	1	136	
2,294	1,089	47.5%	1,685	1,011	60.0%	247	160	64.8%	534	319	59.7%	1	-	1,034	
11,845	7,407	62.5%	7,657	5,402	70.5%	2,033	1,239	60.9%	2,189	1,248	57.0%	3	6	3,873	
1,222	606	49.6%	489	258	52.8%	76	69	90.8%	238	158	66.4%	5	3	274	
2,511	1,482	59.0%	1,676	682	40.7%	300	199	66.3%	262	152	58.0%	-	1	239	
5,860	4,185	71.4%	2,175	1,000	46.0%	236	175	74.2%	893	700	78.4%	2	1	769	
20,944	15,512	74.1%	7,624	6,105	80.1%	1,848	1,754	94.9%	2,435	1,111	45.6%	6	9	5,527	
1,672	646	38.6%	1,194	445	37.3%	149	99	66.4%	796	544	68.3%	347	103	1,473	
23,187	18,329	79.0%	11,500	9,815	85.3%	1,340	1,128	84.2%	5,676	4,273	75.3%	5	6	7,526	
19,504	14,895	76.4%	7,499	5,086	67.8%	771	660	85.6%	1,877	865	46.1%	2	13	5,279	
12,922	8,692	67.3%	7,089	5,081	71.7%	2,322	1,982	85.4%	1,437	374	26.0%	5	30	5,200	
9,717	7,587	78.1%	3,145	2,373	75.5%	184	153	83.2%	675	446	66.1%	1	9	759	
23,513	17,273	73.5%	14,287	11,452	80.2%	561	498	88.8%	3,376	2,592	76.8%	1	1	1,314	
27,275	18,135	66.5%	8,501	5,293	62.3%	2,253	1,864	82.7%	2,554	1,728	67.7%	-	5	3,960	
21,869	15,855	72.5%	19,153	11,574	60.4%	4,345	3,876	89.2%	4,047	1,737	42.9%	46	31	4,619	
3	3	100.0%	51	6	11.8%	-	-	0.0%	16	9	56.3%	1	1	7,034	

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	98.3%	45,971	132.1	140.9
Philadelphia	98.3%	27,335	163.3	194.1
Milwaukee	100.0%	9,693	85.9	124.0
St. Paul	96.6%	8,228	74.9	114.5
Other (in transit)	N/A	715	226.7	178.5

Claims Pending	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days				
86,029	45,978	53.4%	96,666	41,293	42.7%	50,302	49,838	99.1%	8,402	4,571	54.4%	17,497	13,067	2,721	
51,686	32,289	62.5%	36,891	17,325	47.0%	24,453	24,453	100.0%	4,262	1,278	30.0%	8,412	5,929	1,047	
13,704	3,493	25.5%	19,908	2,557	12.8%	7,388	7,387	100.0%	480	223	46.5%	1,659	1,336	704	
20,218	9,957	49.2%	38,868	20,763	53.4%	18,203	17,750	97.5%	3,281	2,756	84.0%	7,269	5,802	970	
421	239	56.8%	999	648	64.9%	258	248	96.1%	379	314	82.8%	157	-	-	

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
	USA (Education)	11,900	11,432	468	4.1%	94,336	92,191	2,145
Buffalo	1,654	1,921	(267)	-13.9%	7,132	11,162	(4,030)	-36.1%
Atlanta	1,221	1,255	(34)	-2.7%	9,893	10,019	(126)	-1.3%
St Louis	2,850	2,809	41	1.5%	26,033	26,619	(586)	-2.2%
Muskogee	6,175	5,447	728	13.4%	51,278	44,391	6,887	15.5%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.