



Uploaded to the VFC Website

▶▶ July 2014 ◀◀

This Document has been provided to you courtesy of Veterans-For-Change!

Feel free to pass to any veteran who might be able to use this information!

For thousands more files like this and hundreds of links to useful information, and hundreds of "Frequently Asked Questions, please go to:

[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

Note:

VFC is not liable for source information in this document, it is merely provided as a courtesy to our members & subscribers.



VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	409	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	30,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,137	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		567,078	283,033	49.9%
As of June 14, 2014				
Original Entitlement	Total	189,660	97,465	51.4%
Initial entitlement for service-connected disability (=>8)	EP 010	43,368	23,374	53.9%
Initial entitlement for service-connected disability (<=7)	EP 110	135,187	73,048	54.0%
Initial entitlement - Veteran's Pension	EP 180	4,710	187	4.0%
Initial claims from surviving spouses, children or parents	EP 140	6,395	856	13.4%
Supplemental Entitlement	Total	377,418	185,568	49.2%
Increased entitlement and/or reconsideration for Pension	EP 120	6,813	246	3.6%
Increased evaluation and/or additional claimed conditions	EP 020	350,720	175,916	50.2%
Future examination for disabilities	EP 310	17,655	8,420	47.7%
Increased entitlement due to hospitalization or surgery	EP 320	1,128	359	31.8%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	1,089	621	57.0%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	10	5	50.0%
Agent Orange claims where an interim decision was provided	EP 409	3	1	33.3%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	8,962	8,364	598	7.15%
Buffalo	1,489	1,182	307	26.0%
Atlanta	881	875	6	0.7%
St Louis	1,779	2,035	(256)	-12.6%
Muskogee	4,813	4,272	541	12.7%
Total Education Claims - All Education Programs	44,133	38,808	5,325	13.72%
Buffalo	7,553	6,294	1,259	20.0%
Atlanta	6,245	6,973	(728)	-10.4%
St Louis	12,961	8,904	4,057	45.6%
Muskogee	17,374	16,637	737	4.4%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of June 14, 2014
--	--

Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	567,078	156.3	49.9%	46,317	910,283	210.2	240.5	95.58%	90.35%	90.26%	93.52%
Compensation Claims Processing											
USA Compensation Total	531,276	161.5	51.9%	38,750	746,196	233.8	267.5				
Eastern Area	102,465	160.1	51.0%	8,740	151,602	223.3	262.0	94.0%	89.4%	89.2%	92.2%
Baltimore	10,007	196.0	59.5%	562	9,326	298.3	341.1	84.6%	82.4%	80.2%	84.8%
Boston	6,780	170.6	55.0%	360	7,522	262.8	275.8	98.5%	96.8%	90.4%	90.5%
Buffalo	7,355	168.9	56.4%	538	7,974	302.7	273.0	96.0%	93.3%	89.2%	92.4%
Cleveland	12,689	149.3	43.5%	1,193	25,237	212.5	303.0	95.1%	92.2%	90.5%	94.7%
Detroit	11,906	129.9	42.7%	1,210	18,621	214.8	248.3	92.6%	85.0%	89.9%	91.7%
Hartford	2,883	115.8	39.3%	312	4,641	189.4	233.7	97.5%	95.0%	93.2%	95.3%
Indianapolis	8,885	171.5	54.0%	790	12,917	238.8	272.1	96.6%	92.1%	90.8%	90.3%
Manchester	1,536	132.2	44.2%	104	2,334	177.0	215.1	95.8%	90.6%	89.1%	96.9%
New York	8,596	164.2	55.4%	720	11,143	231.4	292.6	94.4%	92.1%	90.2%	94.0%
Newark	3,097	137.4	45.4%	522	5,360	182.6	240.1	90.5%	76.9%	83.7%	87.6%
Philadelphia (Non-PMC)	14,545	186.5	62.2%	824	15,690	269.2	293.6	91.1%	81.4%	87.1%	94.6%
Pittsburgh	6,526	173.4	55.9%	452	8,597	268.3	315.2	92.3%	85.0%	88.9%	94.4%
Providence	4,082	91.9	24.6%	832	15,107	95.2	104.7	99.0%	96.3%	94.1%	88.3%
Togus	1,663	104.7	28.9%	169	4,281	161.7	176.4	95.1%	95.3%	94.7%	96.8%
White River J.	550	150.7	41.5%	52	1,358	252.6	219.6	94.1%	88.1%	86.0%	88.4%
Wilmington	1,365	167.5	53.3%	100	1,494	223.3	278.3	93.7%	84.1%	87.2%	90.4%
Pension Claims Processing											
USA Pension Total	20,016	56.0	7.6%	5,725	124,728	69.5	98.7		99.5%	98.9%	98.5%
Philadelphia PMC	6,426	70.0	13.4%	1,589	45,899	99.1	154.5		98.4%	98.8%	97.6%
Milwaukee PMC	5,179	45.3	4.2%	1,831	34,332	49.7	60.6		100.0%	99.6%	99.2%
St. Paul PMC	7,676	42.0	1.3%	2,207	42,395	61.7	65.7		100.0%	98.5%	98.8%
Other Pension	735	155.6	46.7%	98	2,102	135.8	164.8				
Quick Start Claims Processing											
USA Quick Start Total	6,786	82.4	23.4%	796	16,705	134.2	154.8				
San Diego	2,878	66.9	14.8%	341	9,101	97.8	140.9				
Winston-Salem	3,196	85.2	26.2%	416	6,416	152.2	161.4				
Other Quick Start	712	132.3	45.9%	39	1,188	260.9	225.3				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,000	127.2	48.2%	1,046	22,654	162.9	193.6				
Winston-Salem	1,630	54.2	13.9%	436	8,289	72.9	109.9				
Salt Lake City	6,373	143.7	58.0%	522	8,713	228.2	264.5				
Other Benefits Delivery at Discharge	997	141.3	41.1%	88	5,652	221.1	206.8				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of June 14, 2014			
<i>Notes about the data:</i>							
1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.							
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	567,078	156.3	49.9%	46,317	910,283	210.2	240.5				
Compensation Claims Processing											
USA Compensation Total	531,276	161.5	51.9%	38,750	746,196	233.8	267.5				
Eastern Area	98,934	160.4	51.0%	8,295	157,778	225.3	267.2				
Baltimore	6,932	174.3	52.0%	241	5,031	271.6	293.8				
Boston	6,202	163.8	52.0%	311	6,427	256.2	261.8				
Buffalo	6,863	169.0	54.8%	506	8,253	318.8	288.7				
Cleveland	12,196	150.0	43.6%	1,158	21,719	207.1	294.7				
Detroit	11,403	126.5	41.3%	1,069	19,487	211.8	278.4				
Hartford	3,411	148.9	53.2%	339	6,677	234.5	274.4				
Indianapolis	7,525	159.7	47.5%	612	11,097	237.0	288.1				
Manchester	1,854	170.5	56.3%	86	3,071	237.8	246.1				
New York	8,084	161.1	54.5%	631	10,546	231.9	310.0				
Newark	2,923	150.0	49.0%	375	6,431	223.0	275.2				
Philadelphia (Non-PMC)	14,299	183.1	61.4%	949	20,950	234.8	262.8				
Pittsburgh	5,781	174.9	56.6%	415	7,510	272.4	314.0				
Providence	4,027	102.6	27.2%	803	16,362	104.9	129.8				
Togus	5,564	197.7	62.7%	618	10,983	254.6	283.0				
White River J.	712	186.0	54.1%	100	1,730	268.0	251.7				
Wilmington	1,158	148.5	46.6%	82	1,504	208.9	291.3				
Pension Claims Processing											
USA Pension Total	20,016	56.0	7.6%	5,725	124,728	69.5	98.7				
Philadelphia PMC	6,416	69.7	13.2%	1,594	45,387	99.2	154.9				
Milwaukee PMC	5,197	46.0	4.6%	1,827	34,377	49.6	60.9				
St. Paul PMC	7,671	42.0	1.3%	2,208	42,497	61.8	65.9				
Other Pension	732	154.3	46.0%	96	2,467	130.8	155.4				
Quick Start Claims Processing											
USA Quick Start Total	6,786	82.4	23.4%	796	16,705	134.2	154.8				
San Diego	2,879	66.3	14.6%	342	8,972	98.2	138.4				
Winston-Salem	3,170	85.0	26.2%	414	6,415	152.4	161.4				
Other Quick Start	737	133.6	46.1%	40	1,318	253.7	233.6				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,000	127.2	48.2%	1,046	22,654	162.9	193.6				
Winston-Salem	1,630	54.7	14.0%	436	8,244	72.9	109.7				
Salt Lake City	6,331	143.4	57.7%	522	8,707	228.2	264.5				
Other Benefits Delivery at Discharge	1,039	142.3	44.0%	88	5,703	221.1	206.4				

