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*If Veterans don't help Veterans, who will?*

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
As of June 22, 2013	833,130	547,922	65.8%

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	801,931	524,711	65.4%

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Original Entitlement - Veterans <sup>1</sup>		749,225	502,942	67.1%
Initial entitlement decisions for Voc Rehab	095	1,228	980	79.8%
Initial entitlement for service-connected disability (=>8)	010	63,848	43,784	68.6%
Initial entitlement for service-connected disability (<=7)	110	212,602	149,747	70.4%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	7,497	1,747	23.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	515	393	76.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	459,666	304,376	66.2%
Increased entitlement due to hospitalization or surgery	320	1,789	751	42.0%
Spina bifida and/or birth defects reconsideration	420	179	153	85.5%
Reopened or new Agent Orange claims prior to 8/30/10	681	954	113	11.8%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	733	726	99.0%
Agent Orange claims where an interim decision was provided	409	213	172	80.8%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Dependency	130	199,038	145,620	73.2%
Survivor restored entitlement	133	66	23	34.8%
Hospitalization adjustment (non-rating)	135	247	175	70.9%
Misc determinations	290	89,083	62,436	70.1%
Spina bifida and/or birth defects adjustments	450	22	12	54.5%
Future examination for disabilities	310	19,303	8,239	42.7%
Due process	600	48,938	24,483	50.0%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Income verification for unemployability	314	2,243	2,243	100.0%
Review of Hemodialysis related cases/conditions	680	39	26	66.7%
Review of Radiation related cases/conditions	682	1,043	973	93.3%
Review of Misc cases referred to central office	684	9,129	7,710	84.5%
Review of effective date related to herbicide exposure	685	121	117	96.7%
Cost of Living Adjustments (COLAs) and other reviews	690	11,407	7,751	67.9%
Social Security number verification	690 Group	44,081	31,845	72.2%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
Pre-decisional hearings	173	2,322	1,776	76.5%
Correspondence	400	35,819	15,722	43.9%
Congressional correspondence	500	3,018	1,197	39.7%
Freedom of Information Act (FOIA) requests	510	26,101	13,689	52.4%
Review, including quality assurance	930	29,223	25,498	87.3%
Correction of errors	960	684	571	83.5%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>83,905</b>	<b>44,980</b>	<b>53.6%</b>
Increased entitlement and/or reconsideration	120	20,286	9,163	45.2%
Initial entitlement - Veteran	180	15,039	5,893	39.2%
Initial entitlement - Survivor	190	48,580	29,924	61.6%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>96,740</b>	<b>42,603</b>	<b>44.0%</b>
Hospitalization adjustment (non-rating)	135	1,621	191	11.8%
Dependency	137	10,351	4,754	45.9%
Income adjustments	150	47,807	25,438	53.2%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	17,378	6,196	35.7%
Due process	607	19,575	6,016	30.7%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>50,100</b>	<b>49,682</b>	<b>99.2%</b>
Income Verification Match	154	48,366	48,362	100.0%
Cost of Living Adjustments	696	62	58	93.5%
Non-entitlement reviews	697	1,672	1,262	75.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>8,058</b>	<b>4,470</b>	<b>55.5%</b>
Correspondence	407	4,337	2,491	57.4%
Congressional correspondence	507	1,247	11	0.9%
Internal quality reviews	937	2,474	1,968	79.5%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	52,768

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,571

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of May 11, 2013	NA	250,793

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	12,226
	All	92,684

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

As of June 22, 2013

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA</b>	<b>89.6%</b>	<b>801,931</b>	<b>240.0</b>	<b>336.6</b>

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
833,130	547,922	65.8%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA</b>	<b>89.6%</b>	<b>756,888</b>	<b>246.4</b>	<b>367.5</b>
<b>EASTERN AREA</b>	<b>88.1%</b>	<b>139,276</b>	<b>251.3</b>	<b>384.7</b>
Baltimore	81.7%	13,136	333.9	600.7
Boston	94.7%	10,279	306.0	477.7
Buffalo	93.3%	7,828	218.5	294.2
Cleveland	87.3%	24,179	269.8	461.2
Detroit	71.9%	14,927	184.0	308.8
Hartford	93.8%	2,741	126.7	213.7
Indianapolis	91.8%	13,981	295.5	492.0
Manchester	91.2%	1,796	174.6	297.9
New York	90.7%	11,024	260.3	510.5
Newark	77.3%	3,717	137.0	257.4
Philadelphia	95.3%	16,281	242.0	355.8
Pittsburgh	91.2%	10,817	289.8	475.1
Providence	98.2%	4,005	124.9	119.1
Togus	95.0%	2,340	139.6	146.3
White River J.	80.0%	880	194.5	264.9
Wilmington	78.7%	1,355	179.9	231.9
<b>SOUTHERN AREA</b>	<b>88.2%</b>	<b>245,957</b>	<b>229.2</b>	<b>328.7</b>
Atlanta	89.8%	31,847	221.1	340.1
Columbia	98.6%	20,842	245.6	366.9
Huntington	84.5%	8,209	226.7	239.8
Jackson	85.2%	9,238	239.0	398.0
Louisville	88.9%	10,287	223.8	278.1
Montgomery	85.1%	16,174	214.6	324.7
Nashville	91.9%	12,748	137.6	186.0
Roanoke	93.2%	27,244	286.4	439.9
San Juan	81.8%	5,304	186.8	269.6
St. Petersburg	93.6%	50,999	231.3	361.2
Washington	N/A	69	442.0	438.4
Winston-Salem	77.6%	52,996	226.2	326.7

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>749,225</b>	<b>502,942</b>	<b>67.1%</b>	<b>356,695</b>	<b>240,986</b>	<b>67.6%</b>	<b>68,063</b>	<b>50,665</b>	<b>74.4%</b>	<b>97,087</b>	<b>58,375</b>	<b>60.1%</b>	<b>35,675</b>	<b>1,544</b>	<b>248,034</b>
141,179	93,762	66.4%	63,359	41,400	65.3%	17,107	13,245	77.4%	21,255	12,348	58.1%	24,585	233	41,735
12,918	10,191	78.9%	6,131	4,906	80.0%	981	797	81.2%	2,417	1,561	64.6%	1	3	3,502
9,747	7,370	75.6%	5,488	3,896	71.0%	1,603	1,406	87.7%	958	596	62.2%	-	1	3,978
7,679	5,052	65.8%	5,049	3,151	62.4%	493	464	94.1%	641	362	56.5%	1	5	1,292
23,920	17,593	73.5%	9,343	6,849	73.3%	2,224	2,118	95.2%	3,982	1,689	42.4%	5	110	8,189
14,605	8,555	58.6%	5,172	2,401	46.4%	1,019	756	74.2%	2,649	1,760	66.4%	9	33	5,570
2,561	1,046	40.8%	1,586	557	35.1%	250	180	72.0%	816	93	11.4%	-	-	769
13,897	10,088	72.6%	6,544	4,537	69.3%	816	604	74.0%	1,468	994	67.7%	3	73	5,011
1,779	974	54.7%	1,107	646	58.4%	152	129	84.9%	140	69	49.3%	1	1	684
10,807	7,151	66.2%	4,450	2,403	54.0%	899	652	72.5%	640	393	61.4%	1	3	3,160
3,498	1,594	45.6%	1,613	770	47.7%	850	824	96.9%	1,084	522	48.2%	1	2	2,139
20,587	12,109	58.8%	7,236	4,744	65.6%	5,574	3,625	65.0%	3,770	2,933	77.8%	24,561	-	2,888
10,746	8,098	75.4%	4,583	3,923	85.6%	766	727	94.9%	1,193	867	72.7%	1	-	2,932
4,041	1,688	41.8%	1,644	641	39.0%	383	357	93.2%	202	125	61.9%	-	1	873
2,194	963	43.9%	2,329	1,268	54.4%	1,022	539	52.7%	795	81	10.2%	1	1	432
863	511	59.2%	484	306	63.2%	59	53	89.8%	219	98	44.7%	-	-	316
1,337	779	58.3%	600	402	67.0%	16	14	87.5%	281	205	73.0%	-	-	-
241,787	160,548	66.4%	116,944	85,397	73.0%	20,422	15,790	77.3%	24,509	14,346	58.5%	135	499	94,507
31,418	21,386	68.1%	12,988	10,190	78.5%	1,285	1,141	88.8%	3,415	2,007	58.8%	-	20	13,332
20,673	13,948	67.5%	7,302	3,931	53.8%	848	538	63.4%	1,343	869	64.7%	-	10	6,539
7,940	5,537	69.7%	2,287	1,148	50.2%	185	137	74.1%	967	599	61.9%	1	2	3,598
9,345	6,263	67.0%	4,047	2,967	73.3%	1,505	1,377	91.5%	1,564	828	52.9%	58	47	4,124
10,176	6,228	61.2%	6,947	5,573	80.2%	1,477	1,376	93.2%	2,155	1,334	61.9%	35	83	3,993
16,003	10,276	64.2%	8,266	5,924	71.7%	4,158	2,907	69.9%	2,228	940	42.2%	6	110	11,026
12,119	5,265	43.4%	7,123	3,336	46.8%	729	362	49.7%	2,020	1,146	56.7%	6	67	6,442
27,073	19,496	72.0%	10,158	7,666	75.5%	1,062	835	78.6%	2,401	1,230	51.2%	10	18	7,602
5,271	2,746	52.1%	3,177	2,051	64.6%	399	322	80.7%	1,422	1,276	89.7%	2	1	5,356
50,033	34,794	69.5%	19,368	14,674	75.8%	2,181	1,467	67.3%	2,792	1,414	50.6%	14	128	21,334
85	74	87.1%	201	151	75.1%	114	109	95.6%	704	698	99.1%	-	-	-
51,651	34,535	66.9%	35,080	27,786	79.2%	6,479	5,219	80.6%	3,498	2,005	57.3%	3	13	11,161

\* Revised to more accurately categorize the Agent Orange presumptive workload.

### COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>CENTRAL AREA</b>	<b>91.0%</b>	<b>176,023</b>	<b>242.8</b>	<b>352.7</b>
Chicago	91.2%	17,314	304.6	554.0
Des Moines	93.8%	5,685	221.8	342.4
Fargo	91.8%	1,227	101.3	141.4
Houston	84.1%	34,709	267.5	455.5
Lincoln	97.0%	2,674	99.1	146.1
Little Rock	90.2%	8,044	210.7	328.0
Milwaukee	96.7%	6,692	122.2	187.6
Muskogee	93.9%	14,558	198.6	260.8
New Orleans	90.2%	13,607	259.4	385.8
Sioux Falls	95.1%	1,004	88.5	117.0
St. Louis	87.7%	19,276	251.5	377.8
St. Paul	89.8%	7,416	95.6	117.3
Waco	81.3%	38,587	283.2	476.3
Wichita	92.3%	5,230	194.1	298.3
<b>WESTERN AREA</b>	<b>90.8%</b>	<b>195,631</b>	<b>267.7</b>	<b>417.9</b>
Albuquerque	90.8%	4,834	179.1	275.7
Anchorage	86.2%	2,614	248.2	364.9
Boise	98.4%	2,370	142.7	215.2
Denver	96.9%	11,217	203.8	300.5
Cheyenne	93.2%	1,261	136.3	182.7
Fort Harrison	98.5%	2,618	175.2	229.4
Honolulu	83.1%	5,742	282.6	480.0
Los Angeles	89.7%	20,456	314.0	633.9
Manila	91.2%	1,540	144.2	239.7
Oakland	91.8%	22,952	345.3	593.2
Phoenix	82.1%	19,596	302.6	527.5
Portland	91.8%	13,454	229.6	364.2
Reno	93.2%	9,862	331.0	542.8
Salt Lake City	91.8%	23,491	256.0	365.4
San Diego	80.6%	27,117	239.5	343.9
Seattle	93.3%	26,507	249.6	352.3
Other	N/A	1	921.0	857.7

\* Revised to more accurately categorize the Agent Orange presumptive workload.

Claims Pending	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Pending over 125 days	Percent Pending over 125 days		Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
176,938	114,678	64.8%	77,132	44,495	57.7%	12,534	6,543	52.2%	23,342	14,943	64.0%	10,514	586	61,300	
17,153	13,051	76.1%	7,192	5,676	78.9%	841	719	85.5%	3,026	2,128	70.3%	15	156	5,666	
5,537	3,562	64.3%	3,046	1,470	48.3%	190	146	76.8%	322	151	46.9%	-	1	1,009	
1,156	300	26.0%	661	29	4.4%	44	25	56.8%	75	34	45.3%	-	-	245	
34,090	24,470	71.8%	14,758	10,427	70.7%	1,164	958	82.3%	5,818	4,533	77.9%	7	7	15,287	
2,569	634	24.8%	1,957	282	14.4%	188	44	23.4%	798	330	41.4%	-	1	1,628	
7,673	4,750	61.9%	6,030	4,147	68.8%	1,606	1,003	62.5%	1,484	1,164	78.4%	5	73	5,103	
8,896	3,103	34.9%	4,239	2,039	48.1%	429	382	89.0%	464	183	39.4%	9,066	-	3,313	
14,118	8,584	60.8%	6,194	2,575	41.6%	1,118	560	50.1%	1,507	365	24.2%	5	7	3,133	
13,355	9,576	71.7%	6,232	4,373	70.2%	292	243	83.2%	2,090	1,569	75.1%	15	156	4,532	
927	176	19.0%	940	65	6.9%	709	60	8.5%	187	62	33.2%	-	1	199	
19,129	13,969	73.0%	5,804	2,976	51.3%	1,531	1,132	73.9%	2,194	1,437	65.5%	10	166	5,165	
9,348	1,946	20.8%	3,949	162	4.1%	2,873	323	11.2%	1,465	251	17.1%	1,384	-	1,325	
37,903	27,344	72.1%	14,060	9,217	65.6%	1,481	905	61.1%	3,351	2,292	68.4%	7	16	13,651	
5,094	3,213	63.1%	2,070	1,057	51.1%	68	43	63.2%	561	444	79.1%	-	2	1,044	
189,320	133,953	70.8%	99,213	69,688	70.2%	18,000	15,087	83.8%	27,972	16,731	59.8%	441	225	43,713	
4,837	2,772	57.3%	2,489	1,731	69.5%	210	173	82.4%	861	464	53.9%	-	5	1,840	
2,488	1,810	72.7%	2,388	2,057	86.1%	1,066	1,030	96.6%	493	322	65.3%	-	1	139	
2,319	1,134	48.9%	1,685	1,029	61.1%	242	160	66.1%	528	322	61.0%	1	-	1,030	
11,775	7,338	62.3%	7,733	5,476	70.8%	2,077	1,273	61.3%	2,214	1,259	56.9%	3	7	3,833	
1,205	618	51.3%	498	261	52.4%	75	68	90.7%	228	150	65.8%	22	3	277	
2,512	1,502	59.8%	1,691	702	41.5%	294	194	66.0%	241	141	58.5%	-	1	241	
5,744	4,123	71.8%	2,124	957	45.1%	295	218	73.9%	893	703	78.7%	2	1	766	
20,275	14,886	73.4%	7,687	6,105	79.4%	1,827	1,727	94.5%	2,473	1,129	45.7%	5	10	5,436	
1,637	613	37.4%	1,165	434	37.3%	149	104	69.8%	702	509	72.5%	346	102	1,490	
22,632	17,568	77.6%	11,463	9,795	85.4%	1,352	1,134	83.9%	5,442	4,055	74.5%	5	6	7,565	
19,344	14,762	76.3%	7,502	5,097	67.9%	775	658	84.9%	1,893	831	43.9%	3	14	5,302	
12,904	8,708	67.5%	7,104	5,149	72.5%	2,323	1,987	85.5%	1,422	366	25.7%	5	31	5,171	
9,590	7,487	78.1%	3,162	2,404	76.0%	183	154	84.2%	665	440	66.2%	1	9	758	
23,365	17,158	73.4%	14,683	11,638	79.3%	587	518	88.2%	3,401	2,578	75.8%	1	1	1,307	
26,822	17,799	66.4%	8,439	5,189	61.5%	2,196	1,820	82.9%	2,490	1,694	68.0%	-	4	3,965	
21,871	15,675	71.7%	19,400	11,664	60.1%	4,349	3,869	89.0%	4,026	1,768	43.9%	47	30	4,593	
1	1	100.0%	47	6	12.8%	-	-	0.0%	9	7	77.8%	-	1	6,779	

### PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA (PMC's)</b>	<b>98.3%</b>	<b>45,043</b>	<b>132.8</b>	<b>140.7</b>
Philadelphia	98.3%	27,168	163.0	195.4
Milwaukee	100.0%	9,350	85.1	123.4
St. Paul	96.6%	7,824	76.7	113.5
Other (in transit)	N/A	701	226.2	181.0

Claims Pending	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Pending over 125 days	Percent Pending over 125 days		Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
83,905	44,980	53.6%	96,740	42,603	44.0%	50,100	49,682	99.2%	8,090	4,491	55.5%	17,093	13,027	2,759	
50,787	31,815	62.6%	37,267	18,058	48.5%	24,384	24,382	100.0%	4,034	1,221	30.3%	8,276	5,873	1,063	
13,332	3,388	25.4%	19,620	2,540	12.9%	7,321	7,320	100.0%	462	219	47.4%	1,620	1,308	714	
19,376	9,544	49.3%	38,850	21,336	54.9%	18,139	17,734	97.8%	3,226	2,746	85.1%	7,046	5,846	982	
410	233	56.8%	1,003	669	66.7%	256	246	96.1%	368	305	82.9%	151	-	-	

### EDUCATION INVENTORY

	Chapter 33 Claims Pending								*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change				
<b>USA (Education)</b>	<b>12,226</b>	<b>11,900</b>	<b>326</b>	<b>2.7%</b>	<b>92,684</b>	<b>94,336</b>	<b>(1,652)</b>	<b>-1.8%</b>				
Buffalo	1,588	1,654	(66)	-4.0%	6,434	7,132	(698)	-9.8%				
Atlanta	1,409	1,221	188	15.4%	9,386	9,893	(507)	-5.1%				
St Louis	2,432	2,850	(418)	-14.7%	19,768	26,033	(6,265)	-24.1%				
Muskogee	6,797	6,175	622	10.1%	57,096	51,278	5,818	11.3%				

\*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.