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VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	409	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	30,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,137	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
				562,968
As of June 21, 2014				
Original Entitlement	Total	188,075	95,720	50.9%
Initial entitlement for service-connected disability (=>8)	EP 010	43,249	23,110	53.4%
Initial entitlement for service-connected disability (<=7)	EP 110	134,121	71,662	53.4%
Initial entitlement - Veteran's Pension	EP 180	4,562	162	3.6%
Initial claims from surviving spouses, children or parents	EP 140	6,143	786	12.8%
Supplemental Entitlement	Total	374,893	181,171	48.3%
Increased entitlement and/or reconsideration for Pension	EP 120	6,726	246	3.7%
Increased evaluation and/or additional claimed conditions	EP 020	348,595	172,086	49.4%
Future examination for disabilities	EP 310	17,429	7,919	45.4%
Increased entitlement due to hospitalization or surgery	EP 320	1,067	337	31.6%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	1,063	578	54.4%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	9	4	44.4%
Agent Orange claims where an interim decision was provided	EP 409	3	1	33.3%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	10,066	8,962	1,104	12.32%
Buffalo	1,496	1,489	7	0.5%
Atlanta	860	881	(21)	-2.4%
St Louis	2,139	1,779	360	20.2%
Muskogee	5,571	4,813	758	15.7%
Total Education Claims - All Education Programs	40,146	44,133	-3,987	-9.03%
Buffalo	6,849	7,553	(704)	-9.3%
Atlanta	5,468	6,245	(777)	-12.4%
St Louis	10,877	12,961	(2,084)	-16.1%
Muskogee	16,952	17,374	(422)	-2.4%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of June 21, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	562,968	155.4	49.2%	73,360	937,326	207.6	239.4	95.58%	90.35%	90.26%	93.52%
Compensation Claims Processing											
USA Compensation Total	527,837	160.5	51.1%	61,159	768,605	231.8	266.4				
Eastern Area	101,264	159.0	50.0%	13,717	156,579	220.5	260.5	94.0%	89.4%	89.2%	92.2%
Baltimore	10,021	193.6	58.2%	907	9,671	290.1	338.8	84.6%	82.4%	80.2%	84.8%
Boston	6,731	172.2	54.9%	569	7,731	244.4	274.1	98.5%	96.8%	90.4%	90.5%
Buffalo	7,501	161.7	53.6%	829	8,265	294.9	273.2	96.0%	93.3%	89.2%	92.4%
Cleveland	12,417	148.6	43.2%	1,895	25,939	209.4	300.3	95.1%	92.2%	90.5%	94.7%
Detroit	11,696	129.5	41.7%	1,763	19,174	214.1	247.3	92.6%	85.0%	89.9%	91.7%
Hartford	2,868	114.0	37.4%	461	4,790	188.4	232.3	97.5%	95.0%	93.2%	95.3%
Indianapolis	8,852	170.2	52.4%	1,235	13,362	238.2	271.0	96.6%	92.1%	90.8%	90.3%
Manchester	1,550	130.4	42.9%	155	2,385	193.5	215.4	95.8%	90.6%	89.1%	96.9%
New York	8,341	165.3	54.4%	1,135	11,558	226.1	289.9	94.4%	92.1%	90.2%	94.0%
Newark	2,994	136.4	44.4%	722	5,560	188.5	238.8	90.5%	76.9%	83.7%	87.6%
Philadelphia (Non-PMC)	14,298	185.8	61.2%	1,464	16,330	267.7	292.5	91.1%	81.4%	87.1%	94.6%
Pittsburgh	6,451	172.7	55.3%	704	8,849	263.5	313.5	92.3%	85.0%	88.9%	94.4%
Providence	3,966	91.3	24.0%	1,370	15,645	91.8	104.1	99.0%	96.3%	94.1%	88.3%
Togus	1,676	103.7	26.1%	259	4,371	155.2	175.7	95.1%	95.3%	94.7%	96.8%
White River J.	530	148.8	39.8%	102	1,408	208.9	217.6	94.1%	88.1%	86.0%	88.4%
Wilmington	1,372	164.4	51.4%	147	1,541	235.3	277.7	93.7%	84.1%	87.2%	90.4%
Pension Claims Processing											
USA Pension Total	19,450	55.0	7.2%	9,529	128,532	68.5	97.7		99.5%	98.9%	98.5%
Philadelphia PMC	6,237	65.1	11.2%	2,769	47,079	96.0	152.9		98.4%	98.8%	97.6%
Milwaukee PMC	5,115	44.9	4.4%	2,896	35,397	49.8	60.3		100.0%	99.6%	99.2%
St. Paul PMC	7,350	43.4	1.9%	3,708	43,896	60.3	65.5		100.0%	98.5%	98.8%
Other Pension	748	153.3	45.1%	156	2,160	121.9	163.0				
Quick Start Claims Processing											
USA Quick Start Total	6,893	81.2	21.9%	1,172	17,081	129.8	154.0				
San Diego	2,978	66.0	13.6%	516	9,276	97.3	140.0				
Winston-Salem	3,209	84.1	24.7%	598	6,598	146.5	160.6				
Other Quick Start	706	132.4	44.5%	58	1,207	245.6	225.1				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	8,788	129.0	47.0%	1,500	23,108	164.7	193.1				
Winston-Salem	1,563	55.4	12.9%	606	8,459	74.5	109.3				
Salt Lake City	6,218	144.6	56.6%	764	8,955	229.5	263.7				
Other Benefits Delivery at Discharge	1,007	146.7	41.2%	130	5,694	203.8	206.5				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of June 21, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	562,968	155.4	49.2%	73,360	937,326	207.6	239.4				
Compensation Claims Processing											
USA Compensation Total	527,837	160.5	51.1%	61,159	768,605	231.8	266.4				
Eastern Area	98,685	160.5	50.3%	13,108	162,591	221.9	265.7				
Baltimore	7,037	170.8	50.9%	408	5,198	259.2	292.1				
Boston	6,206	165.6	52.2%	494	6,610	235.9	260.1				
Buffalo	6,983	161.5	52.1%	778	8,525	308.9	288.8				
Cleveland	12,299	155.5	44.8%	1,845	22,406	206.9	292.0				
Detroit	11,319	127.7	40.8%	1,582	20,000	211.3	276.7				
Hartford	3,357	145.0	50.1%	546	6,884	233.1	273.1				
Indianapolis	7,672	159.5	46.6%	952	11,437	233.0	286.3				
Manchester	1,845	165.9	54.3%	165	3,150	265.7	247.4				
New York	7,905	162.3	53.6%	1,002	10,917	227.0	306.9				
Newark	2,901	152.5	48.4%	579	6,635	224.8	273.7				
Philadelphia (Non-PMC)	14,162	183.4	61.0%	1,558	21,559	237.6	262.2				
Pittsburgh	5,728	174.1	55.5%	643	7,738	266.3	312.3				
Providence	3,995	103.6	27.3%	1,333	16,892	101.7	128.7				
Togus	5,422	198.2	62.0%	936	11,301	252.4	282.0				
White River J.	671	182.6	51.6%	171	1,801	240.3	249.7				
Wilmington	1,183	145.7	45.1%	116	1,538	220.6	290.4				
Pension Claims Processing											
USA Pension Total	19,450	55.0	7.2%	9,529	128,532	68.5	97.7				
Philadelphia PMC	6,227	64.8	11.0%	2,773	46,566	95.9	153.3				
Milwaukee PMC	5,127	45.4	4.7%	2,894	35,444	49.8	60.5				
St. Paul PMC	7,345	43.3	1.8%	3,709	43,998	60.4	65.6				
Other Pension	751	152.5	44.7%	153	2,524	120.5	154.2				
Quick Start Claims Processing											
USA Quick Start Total	6,893	81.2	21.9%	1,172	17,081	129.8	154.0				
San Diego	2,978	65.2	13.3%	518	9,148	98.3	137.7				
Winston-Salem	3,181	83.9	24.7%	593	6,594	146.8	160.7				
Other Quick Start	734	134.8	45.0%	61	1,339	232.3	232.9				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	8,788	129.0	47.0%	1,500	23,108	164.7	193.1				
Winston-Salem	1,566	55.9	13.0%	604	8,412	74.4	109.1				
Salt Lake City	6,177	144.3	56.2%	763	8,948	229.5	263.6				
Other Benefits Delivery at Discharge	1,045	147.7	43.7%	133	5,748	202.3	206.1				

