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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	796,865	516,922	64.9%

As of June 29, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	744,468	495,932	66.6%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,223	981	80.2%
Initial entitlement for service-connected disability (>=8)	010	62,758	42,714	68.1%
Initial entitlement for service-connected disability (<=7)	110	210,397	147,283	70.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,609	1,626	21.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	517	401	77.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	458,068	301,121	65.7%
Increased entitlement due to hospitalization or surgery	320	1,822	740	40.6%
Spina bifida and/or birth defects reconsideration	420	179	153	85.5%
Reopened or new Agent Orange claims prior to 8/30/10	681	1,049	112	10.7%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	640	635	99.2%
Agent Orange claims where an interim decision was provided	409	206	166	80.6%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	356,999	241,489	67.6%	
Dependency	130	199,366	145,880	73.2%
Survivor restored entitlement	133	69	24	34.8%
Hospitalization adjustment (non-rating)	135	246	179	72.8%
Misc determinations	290	88,537	62,953	71.1%
Spina bifida and/or birth defects adjustments	450	22	12	54.5%
Future examination for disabilities	310	19,349	7,978	41.2%
Due process	600	49,410	24,463	49.5%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	68,397	51,016	74.6%	
Income verification for unemployment	314	2,225	2,225	100.0%
Review of Hemodialysis related cases/conditions	680	42	26	61.9%
Review of Radiation related cases/conditions	682	1,027	971	94.5%
Review of Misc cases referred to central office	684	8,983	7,598	84.6%
Review of effective date related to herbicide exposure	685	121	118	97.5%
Cost of Living Adjustments (COLAs) and other reviews	690	11,477	7,744	67.5%
Social Security number verification	690 Group	44,522	32,334	72.6%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

EP	# Pending	# Pending Over 125	% Over 125	
Other	98,494	58,230	59.1%	
Pre-decisional hearings	173	2,334	1,770	75.8%
Correspondence	400	37,059	15,723	42.4%
Congressional correspondence	500	3,016	1,231	40.8%
Freedom of Information Act (FOIA) requests	510	26,175	13,522	51.7%
Review, including quality assurance	930	29,227	25,412	86.9%
Correction of errors	960	683	572	83.7%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		82,014	43,252	52.7%
Increased entitlement and/or reconsideration	120	19,975	8,808	44.1%
Initial entitlement - Veteran	180	14,992	5,739	38.3%
Initial entitlement - Survivor	190	47,047	28,705	61.0%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		95,933	43,092	44.9%
Hospitalization adjustment (non-rating)	135	1,669	177	10.6%
Dependency	137	10,309	4,730	45.9%
Income adjustments	150	47,288	26,400	55.8%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	16,819	5,906	35.1%
Due process	607	19,840	5,871	29.6%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		49,818	49,412	99.2%
Income Verification Match	154	48,110	48,106	100.0%
Cost of Living Adjustments	696	62	56	90.3%
Non-entitlement reviews	697	1,646	1,250	75.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		8,245	4,382	53.1%
Correspondence	407	4,593	2,497	54.4%
Congressional correspondence	507	1,317	12	0.9%
Internal quality reviews	937	2,335	1,873	80.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	51,078

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,543

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of June 29, 2013	NA	250,973

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	14,088
	All	84,083

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of June 29, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	796,865	237.9	337.8

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	752,035	244.3	368.6
EASTERN AREA	89.0%	137,951	249.5	384.5
Baltimore	81.2%	12,856	331.3	598.7
Boston	95.2%	10,192	303.7	478.6
Buffalo	91.2%	7,924	216.2	296.6
Cleveland	87.5%	24,138	268.4	461.4
Detroit	81.3%	14,737	182.5	308.8
Hartford	89.2%	2,743	126.1	214.4
Indianapolis	87.1%	13,577	295.8	487.2
Manchester	92.3%	1,837	174.0	297.8
New York	84.5%	10,995	257.6	509.0
Newark	83.6%	3,770	136.6	258.9
Philadelphia	93.3%	16,316	239.8	357.1
Pittsburgh	90.3%	10,497	287.3	474.2
Providence	94.0%	3,778	127.0	118.1
Togus	100.0%	2,361	140.6	147.5
White River J.	89.1%	860	189.2	267.6
Wilmington	85.9%	1,370	180.1	235.7
SOUTHERN AREA	88.7%	244,446	228.7	330.7
Atlanta	93.0%	31,292	221.9	342.3
Columbia	94.2%	20,622	243.6	369.7
Huntington	83.9%	8,173	228.4	243.8
Jackson	81.4%	9,126	236.7	400.3
Louisville	90.8%	10,047	223.5	279.5
Montgomery	89.2%	16,303	215.4	325.8
Nashville	93.7%	12,914	138.1	186.8
Roanoke	93.9%	26,850	282.5	441.1
San Juan	82.5%	5,241	183.0	273.6
St. Petersburg	88.9%	51,108	231.5	362.1
Washington	N/A	66	437.2	442.8
Winston-Salem	82.5%	52,704	227.2	326.7

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
744,468	495,932	66.6%	356,999	241,489	67.6%	68,397	51,016	74.6%	98,494	58,230	59.1%	34,451	1,553	248,152
140,097	92,324	65.9%	63,264	41,421	65.5%	17,481	13,329	76.2%	21,727	12,201	56.2%	23,850	230	42,413
12,642	9,956	78.8%	6,144	4,951	80.6%	994	804	80.9%	2,461	1,532	62.3%	-	3	3,461
9,668	7,242	74.9%	5,517	3,904	70.8%	1,599	1,408	88.1%	953	589	61.8%	1	1	4,018
7,784	5,021	64.5%	4,965	3,130	63.0%	478	449	93.9%	641	350	54.6%	1	6	1,303
23,887	17,485	73.2%	9,429	6,918	73.4%	2,217	2,115	95.4%	4,064	1,683	41.4%	5	109	8,333
14,439	8,416	58.3%	4,993	2,315	46.4%	1,032	757	73.4%	2,682	1,701	63.4%	7	32	5,979
2,566	1,040	40.5%	1,552	573	36.9%	251	183	72.9%	895	85	9.5%	-	-	772
13,497	9,815	72.7%	6,625	4,571	69.0%	831	605	72.8%	1,465	984	67.2%	4	72	5,081
1,829	993	54.3%	1,116	661	59.2%	153	128	83.7%	136	68	50.0%	1	1	677
10,783	7,100	65.8%	4,393	2,329	53.0%	897	649	72.4%	648	393	60.6%	1	2	3,263
3,553	1,622	45.7%	1,614	774	48.0%	811	787	97.0%	1,126	499	44.3%	1	2	2,103
20,799	11,935	57.4%	7,305	4,797	65.7%	5,983	3,771	63.0%	3,757	2,918	77.7%	23,827	-	2,806
10,428	7,826	75.0%	4,537	3,885	85.6%	755	717	95.0%	1,230	883	71.8%	1	-	2,959
3,813	1,632	42.8%	1,611	621	38.5%	369	345	93.5%	218	132	60.6%	-	1	894
2,213	968	43.7%	2,371	1,285	54.2%	1,038	546	52.6%	944	84	8.9%	1	1	436
844	485	57.5%	488	304	62.3%	57	51	89.5%	216	92	42.6%	-	-	328
1,352	788	58.3%	604	403	66.7%	16	14	87.5%	291	208	71.5%	-	-	-
240,354	159,185	66.2%	116,839	85,867	73.5%	20,418	16,051	78.6%	24,671	14,225	57.7%	129	501	94,145
30,859	21,085	68.3%	12,965	10,272	79.2%	1,286	1,146	89.1%	3,421	1,940	56.7%	-	18	13,377
20,453	13,670	66.8%	7,300	3,918	53.7%	845	538	63.7%	1,379	884	64.1%	1	10	6,528
7,906	5,517	69.8%	2,281	1,164	51.0%	175	140	80.0%	956	600	62.8%	-	2	3,545
9,227	6,147	66.6%	4,048	3,001	74.1%	1,494	1,380	92.4%	1,590	834	52.5%	53	46	4,049
9,938	6,040	60.8%	6,999	5,624	80.4%	1,478	1,378	93.2%	2,243	1,343	59.9%	36	81	3,985
16,134	10,393	64.4%	8,278	5,974	72.2%	4,237	3,051	72.0%	2,250	949	42.2%	6	110	10,967
12,294	5,331	43.4%	6,972	3,282	47.1%	730	357	48.9%	2,062	1,140	55.3%	5	70	6,344
26,683	18,951	71.0%	10,139	7,684	75.8%	1,055	846	80.2%	2,406	1,219	50.7%	10	18	7,609
5,209	2,683	51.5%	3,282	2,086	63.6%	397	322	81.1%	1,433	1,283	89.5%	2	1	5,419
50,153	34,965	69.7%	19,485	14,689	75.4%	2,233	1,413	63.3%	2,853	1,392	48.8%	14	132	21,120
84	71	84.5%	197	151	76.6%	114	109	95.6%	696	691	99.3%	-	-	-
51,414	34,332	66.8%	34,893	28,022	80.3%	6,374	5,371	84.3%	3,382	1,950	57.7%	2	13	11,202

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	90.8%	175,424	239.8	355.1
Chicago	91.8%	17,135	300.5	550.3
Des Moines	97.1%	5,622	221.0	344.1
Fargo	90.8%	1,284	101.9	141.7
Houston	83.1%	34,743	265.6	455.8
Lincoln	93.9%	2,831	100.7	145.7
Little Rock	89.2%	7,976	205.7	332.8
Milwaukee	96.8%	6,836	124.7	187.7
Muskogee	91.5%	14,426	198.2	261.6
New Orleans	92.2%	13,612	255.5	386.9
Sioux Falls	94.4%	1,022	91.8	117.3
St. Louis	85.1%	19,043	249.0	381.4
St. Paul	90.8%	7,672	94.7	118.6
Waco	84.4%	37,964	279.8	473.6
Wichita	89.5%	5,258	192.0	301.8
WESTERN AREA	90.9%	194,214	264.4	416.5
Albuquerque	90.3%	4,901	180.2	278.2
Anchorage	85.0%	2,544	244.6	355.2
Boise	96.8%	2,348	142.9	216.4
Denver	96.9%	11,103	201.2	304.2
Cheyenne	91.5%	1,286	135.6	185.9
Fort Harrison	98.6%	2,637	174.7	232.6
Honolulu	85.5%	5,695	279.5	479.5
Los Angeles	91.9%	20,185	310.4	628.7
Manila	94.0%	1,564	140.3	237.1
Oakland	90.5%	22,920	334.7	591.7
Phoenix	83.1%	19,352	300.6	523.5
Portland	91.9%	13,428	229.1	356.8
Reno	98.3%	9,712	328.4	539.2
Salt Lake City	86.9%	23,151	254.2	369.3
San Diego	78.6%	26,648	237.6	345.4
Seattle	94.8%	26,740	246.8	343.4
Other	N/A	0	0.0	857.6

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
176,329	112,945	64.1%	77,217	44,220	57.3%	12,474	6,492	52.0%	23,693	14,927	63.0%	10,032	602	61,703
16,982	12,712	74.9%	7,095	5,513	77.7%	825	707	85.7%	3,063	2,139	69.8%	15	161	5,728
5,481	3,518	64.2%	3,034	1,466	48.3%	194	142	73.2%	322	149	46.3%	-	-	1,002
1,209	310	25.6%	675	29	4.3%	50	25	50.0%	75	41	54.7%	-	-	259
34,120	24,401	71.5%	14,544	10,330	71.0%	1,142	950	83.2%	5,863	4,519	77.1%	8	9	15,487
2,712	669	24.7%	2,018	293	10.8%	197	41	20.8%	810	330	40.7%	-	1	1,697
7,610	4,638	60.9%	5,984	4,109	68.7%	1,561	999	64.0%	1,470	1,163	79.1%	5	74	5,019
8,979	3,171	35.3%	4,238	2,037	48.1%	435	381	87.6%	455	181	39.8%	8,888	-	3,265
14,029	8,490	60.5%	6,364	2,585	40.6%	1,132	561	49.6%	1,673	355	21.2%	4	8	3,126
13,344	9,443	70.8%	6,294	4,396	69.8%	289	241	83.4%	2,076	1,565	75.4%	16	158	4,496
947	184	19.4%	943	71	7.5%	704	62	8.8%	210	61	29.0%	-	1	200
18,875	13,746	72.8%	5,896	2,967	50.3%	1,555	1,161	74.7%	2,196	1,431	65.2%	11	171	5,274
9,643	1,904	19.7%	3,935	168	4.3%	2,854	298	10.4%	1,525	239	15.7%	1,079	-	1,376
37,287	26,606	71.4%	14,110	9,194	65.2%	1,472	883	60.0%	3,400	2,309	67.9%	6	17	13,725
5,111	3,153	61.7%	2,087	1,062	50.9%	64	41	64.1%	555	445	80.2%	-	2	1,049
187,688	131,478	70.1%	99,639	69,974	70.2%	18,024	15,144	84.0%	28,288	16,795	59.4%	440	218	43,706
4,903	2,812	57.4%	2,492	1,749	70.2%	225	173	76.9%	940	470	50.0%	-	5	1,847
2,429	1,732	71.3%	2,430	2,041	84.0%	1,063	1,028	96.7%	506	311	61.5%	-	1	127
2,300	1,125	48.9%	1,694	1,051	62.0%	243	158	65.0%	529	323	61.1%	1	-	1,019
11,659	7,216	61.9%	7,808	5,581	71.5%	2,094	1,305	62.3%	2,290	1,271	55.5%	3	6	3,763
1,232	619	50.2%	499	267	53.5%	74	67	90.5%	232	152	65.5%	2	3	273
2,522	1,526	60.5%	1,729	720	41.6%	310	199	64.2%	225	127	56.4%	-	1	236
5,696	4,034	70.8%	2,067	900	43.5%	328	244	74.4%	896	693	77.3%	2	1	790
20,009	14,645	73.2%	7,659	6,093	79.6%	1,804	1,706	94.6%	2,483	1,137	45.8%	6	10	5,348
1,662	606	36.5%	1,097	357	32.5%	140	99	70.7%	649	464	71.5%	4	97	1,442
22,606	17,148	75.9%	11,490	9,766	85.0%	1,362	1,140	83.7%	5,458	4,056	74.3%	5	5	7,605
19,111	14,436	75.5%	7,523	5,100	67.8%	776	657	84.7%	1,881	820	43.6%	2	13	5,316
12,893	8,597	66.7%	7,104	5,173	72.8%	2,335	2,009	86.0%	1,491	369	24.7%	5	31	5,193
9,443	7,327	77.6%	3,149	2,409	76.5%	183	155	84.7%	651	433	66.5%	1	10	920
23,025	16,685	72.5%	14,856	11,774	79.3%	586	517	88.2%	3,356	2,510	74.8%	1	1	1,325
26,357	17,313	65.7%	8,372	5,248	62.7%	2,176	1,818	83.5%	2,647	1,831	69.2%	-	4	3,948
21,841	15,657	71.7%	19,670	11,745	59.7%	4,325	3,869	89.5%	4,054	1,828	45.1%	48	30	4,554
-	-	0.0%	40	7	17.5%	-	-	0.0%	115	82	71.3%	-	2	6,185

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	98.9%	44,830	129.4	141.6
Philadelphia	98.3%	27,227	157.5	199.9
Milwaukee	100.0%	9,081	84.8	122.5
St. Paul	98.4%	7,832	75.0	112.7
Other (in transit)	N/A	690	226.6	182.4

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
82,014	43,252	52.7%	95,933	43,092	44.9%	49,818	49,412	99.2%	8,279	4,406	53.2%	16,627	12,990	2,821
50,256	30,923	61.5%	37,203	18,481	49.7%	24,267	24,265	100.0%	4,335	1,213	28.0%	8,204	5,875	1,131
12,774	3,182	24.9%	19,310	2,455	12.7%	7,229	7,226	100.0%	476	216	45.4%	1,547	1,274	727
18,580	8,912	48.0%	38,407	21,454	55.9%	18,065	17,674	97.8%	3,119	2,679	85.9%	6,732	5,841	963
404	235	58.2%	1,013	702	69.3%	257	247	96.1%	349	298	85.4%	144	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	14,088	12,226	1,862	15.2%	84,083	92,684	(3,081)	-3.7%
Buffalo	1,827	1,588	239	15.1%	9,819	6,434	(121)	-1.2%
Atlanta	1,354	1,409	(55)	-3.9%	8,925	9,386	1,366	15.3%
St. Louis	2,822	2,432	390	16.0%	17,691	19,768	34	0.2%
Muskogee	8,085	6,797	1,288	18.9%	47,648	57,096	(4,360)	-9.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.